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**Dawn Montague** 



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#### HOW TO USE THIS BOOK

This book is not meant to cover every possible situation that could arise while traveling abroad, just basic needs of business travelers. It might help to remember that most non-English speaking people are thrilled when an English-speaker makes the effort to try to communicate in their language. It is a way of letting the other person know that you value their culture and language, even if they can already communicate in English.

The phrases in this book have been contributed by many different translators, who have also provided the pronunciations. The pronunciation guides are approximations based on the English phonetic system – it would be impossible to teach an English speaker every little nuance of correct pronunciation of a particular language just with the aid of this book. *This book is not meant to be a substitute for a language course!* But we have tried to create guides that an American English speaker can understand and use for successful communication in other languages with as little trouble as possible.

In each language chapter, if there are two lines in addition to the English (three in all), the second line is the phrase the way it is written in the foreign language, while the third line is the pronunciation guide. If there are only two lines in all, the second line is either a pronunciation guide (the foreign language was in a script we chose not to include in this book), or it is the foreign language, and no pronunciation line is needed because of the understandability of the writing system.

Most translators have provided cultural notes following the translation of the phrases. If there is no cultural commentary following the translation for a particular language, then the translator felt that there was probably nothing major to take into consideration in their country. This is no guarantee, of course. It is always a good idea to read as much as you can about the culture of the country to which you are traveling before you go. Also, it might be good to look at the cultural notes under other languages spoken in the same part of the world to which you are traveling.

#### **PRONUNCIATION GUIDE:**

This guide applies to all languages in this book that do not have their own separate pronunciation guide provided. If it is necessary or advantageous to use a different system for a particular language (languages with tones, for example), a separate pronunciation guide has been provided with the language.

All letters sound like they normally do in English. Special exceptions and a few more detailed explanations are below.

#### Vowels

ah = "a" as in "father" ay = "a" as in "late" aw = "aw" in "awful" a = a in "cat" ee = "ee" as in "beet" eh = "e" as in "bed" er = "er" as in "perfect" or "ir" as in "bird" ew = "ew" in "new" i = "i" as in "bit" igh = "i" as in "light" oo = "oo" as in "loose" oh = "o" as in "note" ow = "ow" as in "now" oy = "oy" as in "toy" uh = "u" as in "cut" u = "oo" as in "book" or "u" as in "put"

#### **Special Consonants Not Found in English**

 $^{n}$  = if you see this after a vowel (a, e, i, o, u) it means that it is pronounced through the nose. It is called a "nasal vowel". In other words, in Hindi or French or Portuguese, "o<sup>n</sup>" is not pronounced like the word "own" but like "oh" said through the nose.

r - in most languages, the "r" is trilled as in Spanish or Italian. In German and French, however, it is in the back of the throat, a bit like gargling. Others are completely different. It is best to listen to the native speakers around you or to samples on the Internet to learn how to pronounce the "r".

xh = "ch" as in Scottish "loch"

gh = the "voiced" counterpart of "xh" above. If a sound is "voiced", that means that you vibrate your vocal cords when you say it. For instance, "s" is not voiced, but "z" is voiced. So make the "xh" sound, but vibrate your vocal cords at the same time. This is a common sound in Arabic and many other languages.

zh = "z" in "azure"

c = the soft sound in the back of your mouth that you get when you say the word "human" but prolong the "h".

th = as in English "thing"

dh = "th" as in English "the".

q = a sound like "k" but further back in the throat. This is a common sound in Semitic languages such as Arabic and Amharic.

#### Accent

Stress on a certain syllable in a word is indicated by all capital letters. For instance, in English, if we were using the same system to show accent, we would write "a-PART-ment" or "ency-clo-PE-di-a". This is not appropriate for all languages, especially for tone languages like Chinese, Vietnamese and many African languages. But that problem will be addressed in the special explanations for those languages.

If stress is very predictable for a particular language, there will simply be a note like "stress is normally on the first syllable of a word."

#### Listening to the Language

There are websites for almost every language. Although we have indicated a few websites for some of the languages in this book, website addresses often change, so we will not publish actual URL's for most languages in this book. If, however, you have access to a computer with an audio program, just go to <u>www.google.com</u> and search for the name of the language you want to hear, plus "pronunciation" and "audio." Among the search results, you will usually be able to find at least one or more websites providing recorded examples of the language. For example, if you are searching for recorded examples of Norwegian, simply type in the three words "Norwegian", "audio" and "pronunciation" into the search box on the Google website.

# OTHER INTERESTING WEBSITES RELATED TO LANGUAGES

<u>http://www.ethnologue.com</u> – The website of the Summer Institute of Linguistics. This site has maps and information related to every language in the world.

http://members.fortunecity.com/mikecolley/langnum -- "Michael Colley's Language Number Page". Contains the numbers 1-10 in an incredible number of languages with audio recordings of native speakers pronouncing the numbers for many of the languages.

#### AFRIKAANS

One of the official languages of South Africa. Also spoken by parts of the population in Botswana, Malawi, Namibia, and Zambia. Afrikaans is a variant of Dutch brought to Africa by 17<sup>th</sup> century colonists which has been influenced by Malay, Portuguese, other European languages, as well as the African languages of the region.

In Afrikaans, stress is normally on the first syllable of a word (like the English words FA-ther and MAIL-man).

Hello,nice to meet you. Hello,goed om jou te ontmoet. [Heh-ler-oo, xhood ohm yer-oo tuh awnt-moot]

I only speak English. Ek praat net Engels. [Ehk praht neht ehng-gehls]

I don`t understand. Ek verstaan nie. [Ehk fuhr-stahn nee]

What is this? Wat is dit? [Vaht uhs duht?]

What is the time? Hoe laat is dit? [Hoo laht uhs duht?]

What is the date? Wat is die datum? [Vaht uhs dee dah-term?]

Where is the nearest toilet? Waar is die naaste toilet? [Vahr uhs dee nah-stuh toy-leht?]

Where is the nearest hotel? Waar is die naaste hotel? [Vahr uhs dee nah-stuh haw-tehl?]

Where is the nearest airport? Waar is die naaste lughawe? [Vahr uhs dee nah-stuh lerxh-hah-vuh?]

Where is the nearest hospital? Waar is die naaste hospitaal? [Vahr uhs dee nah-stuh haws-pee-tahl?]

Where is the nearest American restaurant? Waar is die naaste Amerikannse restaurant? [Vahr uhs dee nah-stuh ah-meh-ree-kahng-suh rehs-too-rahnt?]

What do you need to make this work? Wat benodig jy om dit te laat werk? [Vaht buh-naw-dehxh yuh-ee awm duht tuh laht vehrk?]

Who is the decision maker? Wie is die besluitnemer? [Vee uhs dee buh-sluh-ewt-nay-muhr?]

May I use the phone? Mag ek die telefoon gebruik? [Mahxh ehk dee teh-leh-fohn xhuh-bruh-ewk?]

May I use the computer? Mag ek die rekenaar gebruik? [Mahxh ehk dee ray-kuh-nahr xhuh-bruh-ewk?]

May I speak alone with my partner for a moment? Mag ek n oomblik alleen met my vennoot praat? [Mahxh ehk n ohm-bluhk ah-layn mayt muh-ee vuh-noht praht?]

Let's make this deal happen today. Kom ons sluit vandag hierdie ooreenkoms. [Kawm awngs sluh-ewt vahn-dahxh heer-dee oh-rayn-kohms.]

Yes Ja [Yah]

No Nee [Nay]

Why Hoekom / Waarom [Hoo-kawm / vah-rawm]

How Hoe [Hoo]

Maybe Dalk / Miskien [Dahlk / muhs-keen]

Thank you Dankie [Dahn-kee]

Sign here Teken hier. [Tay-kuhn heer]

Please Asseblief [Ah-suh-bleef]

My name is ... My naam is ... [Muh-ee nahm uhs...]

What is your name? Wat is jou naam? [Vaht uhs yer-oo nahm?]

Where can I find an interpreter? Waar kan ek n tolk vind? [Vahr kahn ehk n tawlk fuhnd?]

I need a hotel room. Ek het n hotelkamer nodig. [Ehk hayt n haw-tehl-kah-muhr naw-duhxh]

I need water. Ek het water nodig. [Ehk hayt vah-tuhr naw-duhxh]

I need food. Ek het kos nodig. [Ehk hayt kaws naw-duhxh]

I need sleep. Ek het slap nodig. [Ehk hayt slahp naw-duhxh]

How much does the room cost for one night? Hoeveel kos die kamer vir een nag? [Hoo-fayl kaws dee kah-muhr fuhr ayn nahxh?]

How much does the room cost for two nights? Hoeveel kos die kamer vir twee nagte? [Hoo-fayl kaws dee kah-muhr fuhr tvay nahxh-tuh?]

How much does the room cost for one week? Hoeveel kos die kamer vir n week? [Hoo-fayl kaws dee kah-muhr fuhr n vayk?]

I would like the room. Ek wil graag die kamer hê. [Ehk vuhl xhrahxh dee kah-muhr hay]

I would like the car. Ek wil graag die motor hê. [Ehk vuhl xhrahxh dee maw-tuhr hay]

How do I get to...? Hoe kom ek uit by...? [Hoo kawm ehk uh-ewt buh-ee...?]

Please draw me a map. Teken asseblief vir my n kaart. [Tay-kuhn ah-suh-bleef fuhr muh-ee n kahrt]

Good-bye Totsiens [Tawt-seens]

Where can I rent a car? Waar kan ek n motor huur? [Vahr kahn ehk n maw-tuhr hewr?]

How can our company help you? Hoe kan ons maatskappy u help? [Hoo kahn awns maht-skah-puh-ee ew hehlp?]

We`ll gladly submit an estimate. Ons sal graag n beraming voorlê. [Awns sahl xhrahxh n buh-rah-muhng fohr-leh]

We'll gladly submit our recommendations at no obligation. Ons sal graag ons aanbevelings sonder enige verpligting voorlê. [Awns sahl xhrahxh awns ahn-buh-vay-luhngs sawn-duhr aynee-xhuh vuhr-pluxh-teeng fohr-leh]

May we put together a proposal for you? Mag ons n aanbod vir u saamstel? [Maxh awns n ahn-bawd fuhr ew sahm-stehl?]

We would like to help you. Ons wil u graag help. [Awns wuhl ew xhrahxh hehlp]

Is our price within your range? Is ons prys binne u perke? [Uhs awns pruh-ees buh-nuh ew pehr-kuh?]

When may we get to work on this project? Wanneer sal ons aan hierdie projek kan begin werk? [Vah-nayr sahl awns ahn heer-dee praw-yehk kahn buh-xhuhn vehrk?]

Do you have any concerns about our product? Het u enige kommer oor ons produk? [Heht ew ay-nuh-xhuh kaw-muhr ohr awns praw-derk?]

Do you have any concerns about our service? Het u enige kommer oor ons diens? [Heht ew ay-nuh-xhuh kaw-muhr ohr awns deens?]

Do you have any concerns about our pricing? Het u enige kommer oor ons prys? [Heht ew ay-nuh-xhuh kaw-muhr ohr awns pruh-ees?]

May I call you back tomorrow? Mag ek u more terugskakel? [Mahx ehk ew maw-ruh tuh-rerxh-skah-kuhl?]

May I call you back next week? Mag ek u volgende week terugskakel? [Mahx ehk ew fawl-xhehn-duh vayk tuh-rerxh-skah-kuhl?]

May I call you back this afternoon? Mag ek u vanmiddag terugskakel? [Mahx ehk ew fahn-muh-dahxh tuh-rerxh-skah-kuhl?]

May I call you back in the morning? Mag ek u in die oggend terugskakel? [Mahx ehk ew uhn dee oh-xhuhnd tuh-rerxh-skah-kuhl?]

Who should be my contact within your company? Wie sal my kontakpersoon in u maatskappy wees? [Vee sahl muh-ee kawn-tahk-pehr-sohn uhn ew maht-skah-puhee vays?]

#### Notes:

"n" in Afrikaans means "a" in English. e.g. "n man" – "a man"

In a formal situation, when you do not know the person well and you want to show respect, use "u" (ew), instead of "jou."(yer-oo) Use "jou" when you talk to a person in a relaxed, informal way.

eg: Wat is jou naam? (vuht uhs yer-oo nahm) – What is your name? (informal)

Wat is u naam? (vuht uhs ew nahm) – What is your name? (formal)

#### **AKAN (also called TWI)**

A language of West Africa with several dialects, such as Fante, Akuepam Twi, Asante Twi. It is one of the national languages of Ghana and is spoken by over 10 million people.

Akan is a tone language. That means that the pitch of the voice used with each syllable is important, but there is no stress accent on a particular syllable. If the vowel is unmarked, it is a midtone. If there is a () above the vowel (examples:  $\acute{a} \acute{e} \acute{e} \acute{i} \acute{o} \acute{u}$ ), then the syllable has a higher tone. If there is a () above the vowel (examples:  $\grave{a} \acute{e} \grave{e} i \acute{o} \acute{u}$ ), then the syllable has a lower tone. Also, in Akan, consonants such as "n" or "m" may count as syllables by themselves with their own tones. You can listen to a sample at <u>http://www.unizh.ch/spw/afrling/aliakan/</u>.. Click on "Tune your ears to Akan" or on one of the introductory lessons, and you can listen to sentences that illustrate the differences in tones. You will need RealJukebox or RealPlayer and speakers on your computer in order to do this.

Hello, nice to meet you. Héi, ɛyɛ́ anígyé sɛ́ máhyíá wó. [Háy-ee, eh-yáy ah-née-jáy séh máh-shée-áh wóh]

I only speak English. Meká ngyirési brofó nkóá. [May-káh n-jee-ráy-see braw-fóh n-kóh-áh]

I don't understand. Menté áséź. [Mayn-táy áh-sáy-éh]

What is this? Yeí yε déἑn? [Yay-ée yeh dáy-éh<sup>n</sup>?]

What is the time? Mmérế nó ábɔ sến? [M-máy-réh nóh áh-baw séh<sup>n</sup>?]

What is the date? ɛnnɛ́ yɛ dá á ɛtɔ́ só sɛ́n? [Ehn-néh yeh dáh áh eh-táw sóh séh<sup>n</sup>?]

Where is the nearest toilet? Agyanáíbéá á ɛbɛ́i há wɔ héé? [Ah-jah-náh-ée-báy-áh áh eh-béh-ee sháh waw sháy?]

Where is the nearest hotel? Ahohogyébéá á ɛbɛ́i há wo héé? [Ah-shaw-shoh-jáy-báy-áh áh eh-béh-ee sháh waw sháy?]

Where is the nearest airport? Ewiemhyɛ́í ágyínaeɛ́ á ɛbɛ́i há wɔ héé? [Eh-wee-ehm-shéh-ée áh-jée-nigh-éh áh eh-béh-ee sháh waw sháy?]

Where is the nearest hospital? Ayaresábéá á ɛbɛi há wɔ héé? [Ah-yah-ray-sáh-báy-áh áh eh-béh-ee sháh waw sháy?]

Where is the nearest American restaurant? Améréka adidíbéá á ɛbɛï há wɔ héé? [Ah-máy-ráy-kah ah-dee-dée-báy-áh áh eh-béh-ee sháh waw sháy?]

What do you need to make this work? ɛdéśń na wóbéhíá ámá yeí áyś adwúmá? [Eh-dáy-éh<sup>n</sup> nah wóh-báy-shée-áh áh-máh yay-ée áh-yéh ahjwóo-máh?]

Who is the decision maker? Hwáí né pɔbɔfóɔ́ nó? [Sháh-ée náy paw-báw-fóh-áw nóh?]

May I use the phone ? Métúmí ásré ahomatŕófó nó? [Méh-tóo-mée áhs-réh ah-shoh-mah-tŕ-óh-fóh-áw nóh?]

May I use the computer? Métúmí ásré kompúúta nó? [Méh-tóo-mée áhs-réh kawm-póo-tah nóh?]

May I speak alone with my partner for a moment? Metúmí né mehókáfó í nkóáá ákasá mmretiá bí? [Méh-tóo-mée náy may-shóh-káh-fóh-áw n-kóh-áh áh-kah-sáh m-mreh-tee-áh bée?]

Let's make this deal happen today. Yémmá nhyehyté nyé adwúmá nné. [Yéhm-máh n-shay-sheh-éh n-yéh ah-jwóo-máh n-néh]

Yes Aáné [Ah-áh-náy] No Daabí [Dah-bée] Why Ádέń [Áh-déh<sup>n</sup>] How εteséń [eh-tay-sé h<sup>n</sup>] Maybe Éebí á [Áy-ay-bée áh] Thank you. Medaase. [May-dahs-say] Sign here.

Fa wo nsá hyế àséé wo há. [Fah woh n-sáh shéh àh-sáy waw shah]

Please. Anídíé mú. [Ah-née-dée-áy móo]

My name is... Me dín de ... [May dée<sup>n</sup> day...]

What is your name ? Wo dín de sến? [Woh dée<sup>n</sup> day séh<sup>n</sup>?]

Where can I find an interpreter? ɛbéé na mányá ntɛmgyináfóɔ? [Eh-báy nah máhn-yáh n-tehm-jee-náh-fóh-áw?]

I need a hotel room. Mehiá ahohogyé dán. [May-hee-áh ah-shaw-shoh-jáy dáh<sup>n</sup>]

I need water. (polite) (Wɔ anídíé mú), mehiá nsúó. [(Waw ah-née-dée-áy móo), may-shee-áh n-sóo-óh]

I need food. (polite) (Wɔ anídíé mú), mehiá aduané. [(Waw ah-née-dée-áy móo), may-shee-áh ah-dwah-náy]

I need sleep. (polite) (Wɔ anídíé mú), mehiá nná. [(Waw ah-née-dée-áy móo), may-shee-áh n-náh]

How much does the room cost for one night? ɛdán bóɔ anadwó baakó bóɔ yɛ sén? [Eh-dáh<sup>n</sup> bóh-áw ah-nah-jwóh bah-kóh bóh-áw yeh sáy<sup>n</sup>?]

How much does the room cost for two nights? ¿dán bóɔ anadwo mienú bóɔ yɛ sén? [Eh-dáh<sup>n</sup> bóh-áw ah-nah-jwóh mee-ay-nóo bóh-áw yeh sáy<sup>n</sup>?]

How much does the room cost for one week? ɛdán bóń nawótwé baakó bóń yɛ sén? [Eh-dáh<sup>n</sup> bóh-áw nah-wóh-chwáy bah-kóh bóh-áw yeh sáy<sup>n</sup>?]

I would like the room. Μέρε dáń nó. [Méh-péh dáh<sup>n</sup> nóh]

I would like the car. Mếpế teaséɛnam (kaá) nó. [Méh-péh tay-ah-sáy-eh-nahm (kah-áh) nóh]

I would not like the room. Mémpế dán nó. [Máym-péh dáh<sup>n</sup> nóh]

I would not like the car. Mémpé teaséenam (kaá) nó. [Máym-péh tay-ah-sáy-eh-nahm (kah-áh) nóh]

How do I get to ...? (this is for asking directions to a place) Méyédéń ákɔ ...? [Méh-yéh-déh<sup>n</sup> áh-kaw....?]

Please draw me a map. Anídíé mú, yɛ akwankyerɛ́ ńyínasóś má me. [Ah-née-dée-áy móo, yeh ah-kwahn-chay-réh ń-yée-nah-sóh-áw máh may]

Good-bye. Nante yíé / baábayé [Nahn-tay yée-áy / bah-áh-bah-yáy]

Where can I rent a car? ɛhéé na mɛ́tumí áfɛ́m teaséɛnam (káa)? [Eh-sháy nah méh-too-mée áh-féhm tay-ah-sáy-eh-nahm (káhah)?]

How can our company help you? Kwáń bźń só na yɛn adwúmàkúó yí bétúmí ábóá wó? [Kwáh<sup>n</sup> béh<sup>n</sup> sóh nah yehn ah-jwóo-màh-kóo-óh yée báy-tóomée áh-bóh-áh wóh?]

We'll gladly submit an estimate at no obligation. AnígyéÉ mú, yEbÉbŕÉ wo ntotohóó bí, á ÉnyÉ háw bíárá. [Ah-née-jáy-Eh móo, yeh-béh-bréh woh n-toh-toh-hóh bée, áh éhn-yéh háhw bée-áh-ráh]

We'll gladly submit our recommendations at no obligation. Anígyéť mú, yɛbɛbŕť wo yɛn nhyéhyɛɛ, á ɛ́nyɛ́ háw bíárá. [Ah-née-jáy-ɛ́h móo, yeh-béh-bréh woh yehn n-sháy-sheh-éh, áh éhn-yéh háhw bée-áh-ráh]

May we put together a proposal for you? Yếnhyéhyế nyinasóố bi mmá wó? [Yéhn-sháy-shéh nyee-nah-sóh-áw bee m-máh wóh?]

We would like to help you. Yɛbɛ́pɛ́ sɛ́ yɛbɛ́bóá wó. [Yeh-béh-péh séh yeh-béh-bóh-áh wóh]

Is our price within your range? Yế bóở nó wን wo nsúsueế mú? [Yéh bóh-áw nóh waw woh n-sóo-sway-éh móo?]

When may we get to work on this project for you? Dabɛ́n na yɛbɛ́túmí áhyɛ́ adwúmá yeí asé ámá wó? [Dah-béhn nah yeh-béh-tóo-mée áh-shéh ah-jwóo-máh yay-ée ah-sáy áh-máh wóh?]

Do you have any concerns about our product? Wó wo háw bí wo yɛn ayɛ́déɛ́ hó? [Wóh waw sháhw bée waw yehn ah-yéh-dáy-éh shóh?]

Do you have any concerns about our service? Wó wo háw bí wo yɛn yɛ́béá hó? [Wóh waw sháhw bée waw yehn yéh-báy-áh shóh?]

Do you have any concerns about our pricing? Wó wɔ háw bí wɔ yɛn bóbɔ hó? [Wóh waw sháhw bée waw yehn bóh-báw shóh?]

May I call you back tomorrow? Yến nsó bếtúmí áfrế wo ɔkyéná? [Yéh<sup>n</sup> n-sóh béh-tóo-mée áhf-réh woh aw-cháy-náh?]

May I call you back next week? Yến ńsó bếtúmí áfrế wo nawótwé sế nnế? [Yéh<sup>n</sup> ń-sóh béh-tóo-mée áhf-réh woh nah-wóh-chwáy séh nnéh?]

May I call you back this afternoon? Yến ńsó bếtúmí áfrế wo awiá yí? [Yéh<sup>n</sup> ń-sóh béh-tóo-mée áhf-réh woh ah-wee-áh yée?]

May I call you back in the morning? Yến ńsó bếtúmí áfrế wo anopa břế? [Yéh<sup>n</sup> ń-sóh béh-tóo-mée áhf-réh woh ah-naw-pah bréh?]

Who should be my contact within your company? Hwáí na mésí ne só nkitahodíé mú wo wo adwúmakúó nó mú? [Sháh-ée nah máy-sée nay sóh n-kee-tah-shoh-dée-áy móo waw woh ah-jwóo-mah-kóo-óh nóh móo?]

NOTES: See general notes on Africa under Chichewa.

#### ALBANIAN

This is the national language of Albania, with dialects also spoken in parts of Italy, Greece, Yugoslavia, Bulgaria, Kosovo, Macedonia, Romania, and Slovenia by a total of about 5 million people in the region. The "r" is strongly trilled, like in Spanish "burro".

If a word has more than one syllable, the accent normally falls on the second to last syllable.

Hello, nice to meet you. Përshëndetje, gëzohem që u njoftuam. [Per-shehn-deht-yeh, g'zoh-ehm tyeh oo nyohf-too'am]

I only speak English. Unë flas vetëm englishtë. [Oon flyahs veh-tehm ehng-lisht]

I don't understand. Nuk kuptoj. [Nook koop-toy]

What is this? Çka është kjo? [Chkah ehsht kyoh?]

What is the time? Sa është ora? [Sah ehsht oh-rah?]

Where is the nearest toilet? Ku është toaleti më i afërt? [Koo ehsht toh-ah-leh-tee meh ee ah-fert?]

Where is the nearest airport? Ku është aeroporti më i afërt? [Koo ehsht ah-eh-roh-pohr-tee meh ee ah-fert?]

Where is the nearest hospital? Ku është spitali më i afërt? [Koo ehsht spee-tah-lyee meh ee ah-fert?]

Where is the nearest American restaurant? Ku është restorani amerikan më i afërt? [Koo ehsht reh-stoh-rah-nee ah-meh-ree-kahn meh ee ah-fert?]

What do you need to make this work? Çka duhet që kjo të korr sukses? [Chkah doo-heht tyeh kyoh t' kohr sook-sehs?]

Who is the decision maker? Kush vendos për këtë? [Koosh vehn-dohs per keht?]

May I use the phone? A mund të shërbehem me telefonin? [Ah moond t' sher-beh-hehm meh teh-leh-foh-neen?]

May I use the computer? A mund të shërbehem me kompjuterin? [Ah moond t' sher-beh-hehm meh kohm-pyoo-teh-reen?]

May I speak alone with my partner for a moment? A mund shkurt të flas vetëm me partnerin tim? [Ah moond shkoort t' flyahs veh-tehm meh pahrt-neh-reen teem?]

Let's make this deal happen today. Hajde sotë të arimë marëveshtje. [Hahy-deh soht t' areem mahr'vehsh-tyeh]

Yes Po [Poh]

No Jo [Yoh] Why Pse [P'seh] How Si [See] Maybe Ndoshta [N'doosh-tah] Thank you Ju falemenderit [Yoo fah-leh-mehn-deh-reet] Sign here. Nënshkruani këtu. [Nensh-kroo-ah-nee k'too] Please Ju lutem [Yoo lyoo-tehm] My name is... Emri im është... [Ehm-ree eem ehsht...] What is your name? Si e keni emrin? [See eh keh-nee ehm-reen?]

Where can I find an interpreter? Ku mund të gjejë përkthyes? [Koo moond t' gy'ye perk-thew-ehs?]

I need a hotel room. Më duhet dhomë moteli. [M' doo-heht dhoh-meh moh-tehl-yee] (See **pronunciation guide** for explanantion of «dh»)

I need water. (polite) A mund të më jepni ujë? [Ah moond t' meh yehp-nee oo-y'?]

I need food. (polite) A mund të ha diçka? [Ah moond t' hah deech-kah?]

I need sleep. (polite) Më duhet të flejë. [Meh doo-heht t' flehy]

How much does the room cost for one night? Sa kushton dhoma për një natë? [Sah koosh-tohn dhoh-mah per nyeh naht?]

How much does the room cost for two nights? Sa kushton dhoma për dy netë? [Sah koosh-tohn dhoh-mah per dew neht?]

How much does the room cost for one week? Sa kushton dhoma për një javë? [Sah koosh-tohn dhoh-mah per nyeh yahv?]

I would like the room. Mundet këtë dhomë. [Moon-deht keht dhohm]

I would like the car. Mundet këtë veturë. [Moon-deht keht veh-toor]

I would not like the room. Nuk e dua këtë dhomë. [Nook eh doo-ah keht dhohm]

I would not like the car. Nuk e dua këtë veturë. [Nook eh doo-ah keht veh-toor]

How do I get to ....? (this is for asking directions to a place) Si të arijë deri tek...? [See t' ah-reey' deh-ree tehk...?]

Please draw me a map. Ju lutem më vizatoni hartën. [Yoo lyoo-tehm m' vee-zah-toh-nee hahr-tehn]

Good-bye. Mirëupafshim. [Mee-r'oo-pahf-sheem]

Where can I rent a car? Ku mund të huazoj veturë? [Koo moond t' hoo-ah-zoy veh-toor?]

How can our company help you? Si mund të ju ndihmojë firma jonë? [See moond t'yoo n'deeh-moy feer-mah yohn?]

We'll gladly submit an estimate at no obligation. Me gjithë qejfë do t`ua jepnim vlersime. [Meh gyeeth tyehyf doh t'oo-ah yehp-neem vlehr-see-meh]

We'll gladly submit our recommendations at no obligation. Me gjithë qejfë do t'ua jepnim rekomandim pa obligime. [Me gyeeth tyehyf doh t'oo-ah yehp-neem reh-koh-mahn-deem pah ohb-lee-gee-meh]

May we put together a proposal for you? A mund të ju japim ofertë? [Ah moond t' yoo yah-peem oh-fert?]

We would like to help you. Kishim dashtur të j`u ndihmojmë. [Kee-sheem dahsh-toor t'yoo n'dee-moym]

Is our price within your range? Çmimi jonë a është i pranueshëm për ju? [Chmee-mee yohn ah ehsht ee prah-noo-ehsh-ehm per yoo?]

When may we get to work on this project for you? Kur mund të fillojmë të punojmë për ju në këtë projekt? [Koor moond t' fee-loym t' poo-noym per yoo n' keht prohyehkt?]

Do you have any concerns about our product? A ju brengos diçka në lidhje me produktet tona? [Ah yoo brehn-gohs deech-kah n' leedh-yeh meh proh-dook-teht toh-nah?]

Do you have any concerns about our service? A ju bregons diçka në lidhje me shërbimin tonë? [Ah yoo breh-gohns deech-kah n' leedh-yeh meh sher-bee-meen tohn?]

Do you have any concerns about our pricing? A ju brengos diçka në lidhje me çmimet tona? [Ah yoo brehn-gohs deech-kah n' leedh-yeh meh chmee-meht toh-nah?]

May I call you back tomorrow? A mund të j`u thirri nesër? [Ah moond t' yoo thee-ree neh-ser?]

May I call you back next week? A mund të j`u thirri javën e ardhëshme? [Ah moond t' yoo thee-ree yah-vehn eh ardh'shmeh?]

May I call you back in the morning? A mund të j`u thirri në mëngjez? [Ah moond t' yoo thee-ree n' mehn-gyehs?]

Who should be my contact within your company? Kush do të kontaktojë me mua nga firma juaj? [Koosh doh t' kohn-tahk-toy meh moo-ah n'gah feer-mah yooahy?]

#### Notes:

Albania is a country pressed with financial problems. They admire Americans, their technology and way of doing business, but are still learning. Albanians are a nation of several faiths: Catholics, Muslims, Protestants, and Orthodox Christians. Muslims are the most sensitive regarding contact with their women. Albanian is also used in **Kosovo** and **Macedonia**. Remember that these countries have experienced a lot of war – try to be sensitive to local feelings about this. Macedonian Albanians are mostly Muslim. Try to avoid much contact with their wives, daughters, or sisters. It's OK to be their friend, but do NOT cross the line unless you want to be chased by a bunch of brothers, husbands or fathers. If you approach a woman/girl too familiarly, she will also have huge problems in her family.

#### AMHARIC

Amharic is spoken by more than 23 million people and is one of the official/national languages of the Ethiopian Republic (the other two are Tigrinya and English). It is a Semitic languages related to Arabic and Hebrew and has a very old writing system based on an ancient language called Ge'ez.

"ny" is pronounced as a single sound in the following words – like the first "n" in "onion". The "w" sound may occur at the end of the word. This is different from English, where it only comes at the beginning of a word or within a word, but never at the end.

The "r" is trilled as in Spanish.

Hello, nice to meet you. **ጤና ይስጥልኝ።** TAY-nah EES-tuh-liny.

l only speak English. እንግሊ ዝኛ ብቻ እናገራለሆ። Ehng-GLEE-zeh-NYAH b'CHAH eh-NAH-geh-RAH-leh-hoo.

l don't understand. **አልገባችም።** Ahl-geh-BAHN'ym.

What is this? ይሂ ምንድ ነው? YUH-hay muhnd nehw?

What is the time? ስንት ሰሉት ነው? snt seh-AHT nehw?

What is the date? **ቍኍ ስንት ነው**? qeh-NOO snt nehw?

Where is the nearest toilet? ሽንት ቤት የት ነው? shint bayt yeht nehw?

Where is the nearest hotel? ሆቴል ቤት የት ነው? hoh-TEHL bayt yeht nehw?

Where is the nearest airport? አየር ግረፍደው የት ነው? AH-yehr mah-rehf-YAHW yeht nehw?

Where is the nearest hospital? ሆስፒታል የት ነው? hohs-pee-TAHL yeht nehw?

Where is the nearest American restaurant? የአሚሪካን ምግብ የት ይገኝል? yeh-ah-MEH-ri-kahn m'gb yeht y'geh-NYAHL?

What do you need to make this work? ይሄ እንዲሰራ ምን ይስፈልግዎታል? YUH-hay ehn-DEE-she-rah MN-yahs-fehl-GOH-tahl?

Who is the decision maker? የሚመስአው ማን ነው? YEH-meew-ehs-nehw mahn nehw?

May I use the phone? ስልኩን ልጠቀም? suhl-KOON luh-TEH-qehm?

Computer? ኮምፒ:ተሩን ልጢቀም? kohm-POO-tehr-oon luh-TEH-qehm?

May I speak alone with my partner for a moment? አንዱ ከስራ ባልደረባዮ ጋር ልነጋገር።

AHN-day kehs-RAH bahl-deh-reh-BAH-yoh gahr l'neh-GAH-gehr.

Lets make this deal happen today. ስምምታቲን ካሬ እንጨርሰው። SM-m'neh-TOON ZAH-reh ehn-ch'RUHSW.

Yes **አምን** AH-wuhn

No **አይደስም።** igh-DEH-lehm.

Why **ስም"ን?** LEHM-n?

How እንዴት? EHN-dayt?

Maybe ምናልባት። m'NAHL-baht.

Thank you **አመስግና ሲሆ።** Ah-meh-sehg-NAH-leh-hoo

Sign here እዚህ .ን ይዲርሙ። Eh-ZEE gah y'FEHR-moo

#### Please **入小れのう** Eh-bahk-WOHT'n

My name is ..... ስሚ s'MAY

What is your name? ስምህ ማንን ነው-? SUH-muhh mahn nehw? (Pronounce the "h" at the end of the first word)

Where can I find an interpreter? አስተርንሚ ኖት አንኛስሁ? Ahs-tehr-GWAH-mee yeht ah-geh-NYAHL-hoo?

l need a hotel room. አልቤን እፌል*ጋስሁ።* Ahl-BEHR-goh eh-fehl-GAHL-hoo.

l need water. のジ 必加小子:: WOO-hah Y'SH-toony.

l need food. **ምግብ ይስጡኝ።** m'gb Y'SH-toony.

l need sleep. ሙዮናት እፌል,ንስሁ። meh-teh-NYAHT eh-fehl-GAHL-hoo.

How much does the room cost for one night? ክፍሉ በቀን ስንት ነው? k'FLOO BEH-qehn snt nehw?

How much does the room cost for two night? ክፍሉ ለሁለት ቀንስ ስንት ነው? k'FLOO leh-HOO-leht qehns snt nehw?

How much does the room cost for one week? ክፍሉ ለሳምንትስ ስንት ነው?

k'FLOO leh-SAM'nts snt nehw?

l would like the room ነበፍሰ- ጥሩ- ታመk'FLOO t'ROO nehw.

l would like the car **መኪናው ጉሩ ነው።** meh-kee-NAHW t'ROO nehw.

l would not like the car መኪናው ጥሩ አይደለም። meh-kee-NAHW t'ROO igh-DEH-lehm.

How do I get to ..... ይኽንን ቦታ እንዱት አገንዋለሁ? y'HEN'n BOH-tah ehn-DAYT ah-gay-nyehw-AHL-hoo ...?

Please draw me a map. አቅጣጫውን በወረቀት ስለው ያሳዮች። Ahq-tah-CHAH-woon beh-WEH-reh-qeht s'LEHW yah-sah-YOONY.

Good bye **รมร มาระ** DEH-nah HOO-noo.

Where can I rent a car? መኪና የት መክራናት እችላለሁ? meh-kee-NAH yeht meh-keh-RAH-yeht eh-ch'LAHL-hoo?

How can our company help you? **ኖኖ ድርጅት እንዴት ሲረዳችው ይችሳል?** YAY-nyah d'r'JT ehn-DAYT li-reh-DAH-ch'hoo y'ch'LAHL?

We'll gladly submit an estimate. እና ተመኑን እና ቀርባለን eh-NYAH teh-meh-NOON eh-NAH-gehr-BAH-lehn

We'll gladly submit our recommendations at no obligation. **ጥቆጣዥን ግዲታኑ የስው-ም።** T'qoh-MAHCH'n g'DAY-tah yeh-lehw-OOM.

May we put together a proposal for you? ፕሮፓካል አዘጋጅታን እናቀር በልዎታ? proh-POH-zahl ah-zeh-GAHY-tehn eh-NAH-qehr-bl'WOHT?

We would like to help you. ልንረዳዎት እንወዳለን። I'n-reh-DAH-woht ehn-weh-DAH-lehn.

Is our price within your range? ዋ.ንዥን ባሰባዥሁት መጠን ነው? WAH-gahch'n bah-seh-BACH-hut MEH-tehn nehw?

When may we get to work on this project for you? መቼ ነው ይኸንንን ፕሮጀክት የምንጀምርስ ት? meh-CHEH nehw y-HEHN'n PROH-jehkt yehm'n-jem'r-LOHT?

Do you have any concerns about our product? ስስ ስራ ትን ምርጣራ አስ-አት? s'LEH s'RAH-ch'n tr-TAH-reh ah-LOHT?

Do you have any concerns about our service? ስለ ስራ ትን ጥርጣራ አንልግለቃት? s'LEH s'RAH-ch'n tr-TAH-reh ah-GEHL-g'loht?

Do you have any concerns about our product/service/pricing? ስለ ስራ ትን ጥርጣራ ዋ.2? s'LEH s'RAH-ch'n tr-TAH-reh WAH-gah?

May I call you back? ንገ ልደውልሎት?

NEH-geh luh-DEH-wool'loht?

May I call you back next week? ነገ ልደውልሎት የሚቀጥለው ሳምንት? NEH-geh luh-DEH-wool'loht yeh-MEE-geh t'lehw SAH-mnt?

May I call you back this afternoon? ነገ ልደውልሎት ዛሬ ክስአት? NEH-geh luh-DEH-wool'loht ZAH-reh keh-SEH-aht?

May I call you back in the morning? ነገ ልደውልሎት ጠዋት? NEH-geh luh-DEH-wool'loht TEH-waht?

Who should be my contact within your company? ከድረጅ ታዥው ማንንን ነው የማንጋግረው? keh-drj-TAHCH-hoo MAHN'n nehw yeh-mah-NEH-gah-grehw?

#### **NOTES:**

When you agree in business dealings or casual conversation, don't give the thumbs up sign, since it means something negative in this culture.

## ARABIC

Arabic is spoken by millions of people in 25 different countries of the Middle East and North Africa, and has many different dialects. The Arabic here is Modern Standard Arabic, the Arabic used in broadcasting and in literature.

Pronunciation Guide for Arabic:

### Vowels

ah = "a" as in "father"<math>aah = "a" as in "father" but held longer<math>ee = "ee" as in "beet"i = "i" as in "bit"<math>ay = "i" as in "light"oo = "oo" as in "loose"o = "o" as in "note"u = "oo" as in "book" or "u" as in "put"

## **Special Consonants Not Found in English**

r = the "r" is trilled as in Spanish or Italian.

xh = "ch" as in Scottish "loch"

gh = the voiced counterpart of "xh" above. Make the "xh" sound but vibrate your vocal cords at the same time.

zh = "z" in "azure"

th = as in "thing" (exists in English)

dh = "th" as in English "the".

q = a sound like "k" but further back in the throat. This is a common sound in Semitic languages such as Arabic and Amharic.

? = like the beginning sound in the English "uh-uh" (meaning "no") or "uh-oh". We call this a glottal stop", and it can come at the beginning, middle, or end of a word.

**NOTE**: A "w" after a vowel means that the "w" is actually pronounced in that position, unlike in English. There are a number of sounds in Arabic that do not exist in English, and these are listed below. However, since they are extremely difficult for Americans, you can ignore them – if you wish – and still

communicate fairly effectively. The Arabic letters are given for these sounds so that you can try them if you like.

Such sounds include:

S=voiceless emphatic/velarized fricative, close to the English sound in the word bus – pronounced by saying "s" and raising your tongue in the back of the mouth at the same time. In Arabic transcription, this sound is written with a dot under the symbol [S], but is not indicated here. It corresponds to the Arabic letter "ص"

<sup>C</sup> =Voiced pharyngeal fricative, as in the Arabic word  $/^{C}ahm/$ 'uncle'. Mostly, non-native Arabic speakers replace this sound with the voiced glottal stop [?]. It corresponds to the Arabic letter " $\zeta$ ".

<sup>h</sup> =Voicelesss pharyngeal fricative, as in the Arabic word /hahmmahm/ 'toilet' – – this sound is the voiceless version of  $[^{C}]$ . It is hard for Americans to pronounce it, so they mostly pronounce it as [h] or[?], i.e., voiceless glottal fricative, or voiced glottal respectively. [h] is used in the pronunciation guide. It corresponds to the Arabic letter "z".

<u>d</u> =Voiced emphatic alveolar fricative, as in the Arabic word /dil/ 'shadow. This is usually written with a dot under it, and it is pronounced by raising the back of the tongue toward the roof of the mouth when saying "d". It corresponds to the Arabic letter " $\dot{}$ ".

t =Voiceless alveolar emphatic stop, as in the Arabic word /tair/. This is usually written with a dot under it, and it is pronounced by raising the back of the tongue toward the roof of the mouth when saying "t". It corresponds to the Arabic letter " $\underline{L}$ ".

#### Accent

Stress on a certain syllable in a word is indicated by all capital letters.

Hello, nice to meet you. سر حبا أنا سعيد بلقانك [MAHR-hah-bahn AH-naah sah-?EED biIi-qAAH-?i-kah ]

I only speak English. أنا أتكلم الإنكليزية فقط. [AH-naah ah-tah-KAH-llah-mu l-in'KLEE-zee-yyah FAH-qaht]

I don't understand. أنا لا أفهم. [AH-naah laah AHF-hahm]

What is this? ما هذا؟ [Maah HAAH-dhah?]

What is the time? کم الساعة؟ [Kahm ahs-SAAH-?ah?]

What is the date? ما التاريخ اليوم ؟ [Maah ah-t-taah-REExh ahl-YAHOWM?]

Where is the nearest toilet? أبين أجد تو اليت قريبة من هنا؟ [AY-nah AH-ji-du tiwah-LEET qah-REE-bah min HU-naah ?]

Where is the nearest hotel? أبن أجد فندقا قريبا من هنا؟ [AY-nah AH-ji-du FUN-du-qahn qah-REE-bahn min HU-naah?]

Where is the nearest hospital? أبن أجد مستشفى قريبا من هنا؟ [AY-nah AH-ji-du MUS-tahsh-fah qah-REE-bahtahn min HUnaah?]

Where is the nearest American restaurant? أين أجد مطعما أمريكيا قريبا من هنا؟ [AY-nah AH-ji-du MAT-?ah-mahn ahm-ree-KEE-yyahn qah-REE-bahn min HU-naah ?]

What do you need to make this work? ماذا تحتاج لكي تعمل هذا؟ [MAAH-dhah TAH-Htaah-ju Li-kay TAH-?-mah-lah HAHdhah?]

Who is the decision maker? من هو متخذ القرار ؟ [Mahn Hu-wah Mu-ttah-xhidh ahl-qah-RAAHR ?]

May I use the phone? (اللهاتف؟ هل بإمكاني استعمال الهاتف؟ (Hahl bi-?im-KAAH-nee ihs-ti-?MAAHL ahl-HAAH-tif ?]

May I use the computer? هل بإمكاني استعمال جهاز الكومييوتر ؟ [Hahl Bi-?im-KAAH-nee ihs-ti-?MAAHL ji-HAAHZ ahl-kum-PYEW-tahr?]

May I speak alone with my partner for a moment? هل بإمكاني أن أنكلم دقيقة لوحدي مع شريكي؟ [Hahl Bi-?im-KAAH-nee ?ahn ah-tah-KAH-llah-mah dah-qEEqahh Li-WAH-dee MAH-?ah shah-REE-kee?]

Let's make this deal happen today. دعنا نعمل اليوم على إبر از هذه الصفقة. [DAH-? -naah NAH-? -mah-lu uhl-YAHOWM ?AHlah ?IBRAAHZ HAH-dhi-hi ahl-SAHF-qahh] (pronounce final "h" on the last word.)

Yes نعم [NAH-?ahm]

No Υ. [Laah] Why لماذا [Li-MAAH-dhaah] How کیف [KAY-fah] Maybe ربما [Ru-bbah-maah] Thank you شکر ا [SHUK-rahn] Sign here. أمضى هذا [?IHM-dee Hu-naah] Please من فضلك [Min FAHD-lahk] My name is... أنا اسمي ..... [AH-naah IS-mee...] What is your name? ما اسمك؟ [Maah IS-mu-kah?]

Where can I find an interpreter? أين بإمكاني أن أجد منز جما فوريا؟ [AY-nah Bi-?im-KAAH-nee ?ahn ?AH-ji-du mu-TAHR-ji-mahn FAHOW-ree-yyahn?]

I need a hotel room. أنا بحاجة إلى غرفة في الفندق. [AH-naah Bi-HAAH-jah-tin ?i-lah GHuR-fahtin fi ahl-FUN-duq]

I need water. أنا بحاجة إلى ماء. [Ah-naah bi-HAAh-jah-tin i-lah maah-?]

I need food. إنّا بحاجة إلى طعام. [AH-naah bi-HAAH-jah-tin i-lah tah-?AAHM]

I need sleep. أنا بحاجة إلى النوم. [AH-naah bi-HAAH-jah-tin i-lah ahn-NAHOWM]

How much does the room cost for the night? كم تبنغ كلفة الغرفة في الليلة الواحدة؟ [Kahm TAH-blu-ghu KUL-faht ahl-GHOR-fah fee al-LAY-lahti ahl-WAAH-hi-dahh?] (Pronounce final "h" in last word)

How much does the room cost for two nights? كم تبنغ كلفة الغر فة اليلتين؟ [Kahm TAH-blu-ghu KUL-faht ahl-GHOR-fah li-lay-lah-TAYN?]

How much does the room cost for one week? كم تبلغ كلفة الغرفة في الأسبوع؟ [Kahm TAH-blu-ghu KuL-fahtu ahl-GHOR-fah fee ahl-?us-BOO?]

I would like the room. أرغب في الغرفة. [AHR-ghah-bu fee ahl-GHuR-fah]

I would like the car. أر غب في السيارة. [AHR-ghah-bu fee ahs-say-YAAHR-ah]

How do I get to...? کیف اُصل إلی...؟ [KAY-fah AHS-si-lu EE-lah...?]

Please draw me a map. أرجو أن ترسم لي خريطة. [AHR-joo ?ahn TAHR-su-mah lee XHAH-ree-tah]

Good-bye. مع السلامة [MAH-?ah ?ahs-sah-LAAH-mah]

Where can I rent a car? أين بإمكاني أن أستأجر سيارة؟ [AY-nah Bi-?im-KAAH-nee ?ahn ?ahs-tah-?AH-jeh-rah say-YAAHR-ah?]

How can our company help you? کیف بامکان شرکت مساعدتک؟ [KAY-fah Bi-?im-KAAHN shah-ree-KAH-ti-nah MU-saah-?ahdah-tih-kah?]

We'll gladly submit an estimate at no obligation. يسعدنا أن نسلمك تقويما دون إلزام. [Yus-?EH-du-naah ?ahn nu-sah-LLi-mah-kah tahq-WEE-mahn D-OO-nah ?il-ZAAHM]

We'll gladly submit our recommendations at no obligation. يسعدنا أن نسلمك عروضنا دون الزام. [Yus-?EH-du-naah ?ahn nu-sah-LLi-mah-kah ?uh-ROO-dahnaah D-OO-nah ?il-ZAAHM]

May we put together a proposal for you? هل لذا بوضع عرضا سوية لك؟ [Hahl LAH-naah Bi-wah-d? AHR-dahnaah sah-WEE-yyah-tahn lahk?]

We would like to help you. نود مساعدتك. [NAH-wah-ddu mu-SAAH-?ah-dah-ta-kah]

Is our price within your range? هل أسعار نا هي ضمن حدودك؟ [Hahl ahs-?AAH-ru-naah Hi-yah DEM-nah hu-D-OO-di-kah?]

When may we get to work on this project for you? متى يمكننا أن نعمل لك على هذا المشروع؟ [MAH-tah YUM-ki-nu-naah ?ahn nah-?A-mah-lah LAHkah ?AH-lah HAH-dhah ahl-mah-SHROO-? ?]

Do you have any concerns about our product? هل لديك أي اهتمامات بشأن منتجاتتا؟ [Hahl LAH-day-kah ?ayy i'hti-maah-MAAHT bi-SHAAH-?n-i mun-tah-JAAH-ti-naah?]

Do you have any concerns about our service? هل لديك أي اهتمامات بشأن خدمتنا؟ [Hahl LAH-day-kah ?ayy ihti-maah-MAAHT bi-SHAAH-?n-i XHID-mah-ti-naah?]

Do you have any concerns about our pricing? هل لديك أي اهتمامات بشأن اسعار نا؟ [Hahl LAH-day-kah ?ay i'hti-maah-MAAHT biSHAAH-?n-i ahs-?AAH-ri-naah?]

May I call you back tomorrow? هل ابالإمكان الإتصال بك غدا؟ [Hahl bi-l-?im-KAAHN ahl-?i-tti-SAAHL BI-kah GHAH-dahn?]

May I call you back next week? هل من بالإمكان الإتصال بك في الأسبوع القادم؟ [Hahl bil-?im-KAAHN ahl-?i-tti-SAAHL BI-kah fee ahl-?us-BOO-?i ahl-QAAH-dehm?]

May I call you back this afternoon? هل بالإمكان الإتصال بك بعد الظهر اليوم؟ [Hahl bil-?im-KAAHN ahl-?i-tti-SAAHL Bi-kah BAH-?-dah ah-DDUH-r ahl-YAHWOM?]

May I call you back in the morning? هل بالإمكان الإتصال بك في الصباح؟ [Hahl bil-?im-KAAHN ahl-?i-ttih-SAAHL Bi-kah fee ahs-sah-BAAH?]

Who should be my contact within your company? من سيكون ر ابطة الوصل من ضمن شركنك؟ [Mahn sah-yah-KOO-nu RAAH-bi-tah-tahl-WAHS-li min DIMni shah-ree-KAH-ti-kah?]

### **NOTES:**

Most Arabs speak either English or French. If you happen to be with someone who can speak neither language, try to impress him with the few sentences you have learned from this book, but also try to be accompanied by an interpreter during negotiations.

Two rules of etiquette to follow. 1) Always eat with the right hand, never with the left hand. 2) Do not cross your legs while sitting and show the bottom of your foot to someone – this is considered very insulting.

Also, please see the notes on "Religion" under SOMALI.

#### ARMENIAN

The official language of Armenia, it is spoken by over 3 million people within Armenia and by about 6 million people in all. It is also spoken in 29 other countries including Azerbaijan, Bulgaria, Cyprus, Egypt, Estonia, Georgia, Greece, Iran, Iraq, Israel, Jordan, Kazakhstan, Kyrgyzstan, and Lebanon.

Hello, nice to meet you. '³ñ¨ Ò»½£ àõñ³Ë »Ù Ò»½ ï»ëݻɣ bah-REHV dzehz, oo-RAHXH ehm dzehz tehs-NEHL

I only speak English. °ë ÙdzÛÝ ³Ý·É»ñ»Ý »Ù ËáëáõÙ£ yehs mee-IGHN ahn-gleh-REHN ehm xhoh-SOOM

I don't understand. â»Ù ѳëϳÝáõÙ£ chehm hahs-kah-NOOM

What is this? ƱÝã ¿ ë<sup>3</sup>£ eench eh sah

What is the time? Ä<sup>3</sup>ÙÁ ù<sup>3</sup>ÝDZëÝ ¿£ ZHAH-muh qah-NEESN eh

What is the date? <sup>2</sup>ÙëÇ ù<sup>3</sup>ÝDZëÝ ¿£ Ahm-SEE qah-NEESN eh

Where is the nearest toilet? àñï»±Õ ¿ Ùáï³Ï³ å»ïù³ñ³ÝÁ£ vohr-TEHGH eh moh-tah-kah peht-gah-RAH-nuh

Where is the nearest hotel? àñï»±Õ ¿ Ùáï³Ï³ ÑÛáõñ³ÝáóÁ£ vohr-TEHGH eh moh-tah-kah hyoo-rah-NOHT-suh

Where is the nearest hospital? àñï»±Õ ¿ Ùáï³Ï³ ÑÇí³Ý¹³ÝáóÁ£ vohr-TEHGH eh moh-tah-kah hee-vahn-dah-NOHT-suh

Where is the nearest American restaurant? àñï»±Õ ¿ Ùáï³Ï³ ³Ù»ñÇÏÛ³Ý é»ëïáñ³ÝÁ£ vohr-TEHGH eh moh-tah-kah ah-meh-reek-YAHN rehs-toh-RAH-nuh

What do you need to make this work? ƱÝã ¿ ѳñϳíáñ <sup>13</sup> ѳçáÕ³óÝ»Éáõ ѳÙ³ñ£ eench eh hahr-kah-vohr dah hahd-joh-ghahts-neh-LOO hah-MAHR

Who is the decision maker? à±í ¿ áñáßáõ٠ϳÛ³óÝáÕÁ£ ohv eh voh-roh-shoom kah-yahts-NOH-ghuh

May I use the phone? Î<sup>3</sup>ñá±Õ »Ù û·ïí»É Ñ»é<sup>3</sup>ËáëÇó/Ñ<sup>3</sup>Ù<sup>3</sup>Ï<sup>3</sup>ñ·ãÇó£ Kah-ROHGH ehm ohg-TVEHL heh-rah-xhoh-SEETS

May I use the computer? Î<sup>3</sup>ñá±Õ »Ù û·ïí»É Ñ<sup>3</sup>Ù<sup>3</sup>Ï<sup>3</sup>ñ·ãÇó£ Kah-ROHGH ehm ohg-TVEHL hah-mah-kahrq-CHEETS

May I speak alone with my partner for a moment? Î<sup>3</sup>ñá±Õ »Ù ÙÇ ñáå» ÙÇ<sup>3</sup>ÛÝ<sup>3</sup>Ï Ëáë»É ÁÝÏ»ñáçë Ñ»ï£ Kah-ROHGH ehm mee roh-PEH myigh-NAHK xhoh-sehl uhnkrohdchs HEHT

Let's make this deal happen today. <sup>2</sup>ñÇ <sup>3</sup>Ûëûñ <sup>3</sup>Ý»Ýù <sup>13</sup>£ ah-ree igh-SOHR ah-nehnq dah

Yes ²Ûá Ah-YOH

No àã Vohch

Why ÆÝãáõ Een-CHOO

How ÆÝãå»ë Eench-PEHS

Maybe ĐÝ<sup>3</sup>ñ<sup>3</sup>íáñ ¿ Huh-nah-rah-VOHR eh

Thank you. ÞÝáñÑ<sup>3</sup>Ï<sup>3</sup>ÉáõÃÛáõÝ£ Shnoh-rah-kah-loot-YOON

Sign here. êïáñ<sup>3</sup>·ñ»ù <sup>3</sup>Ûëï»Õ stoh-rah-guh-REHQ ighs-TEHGH

Please ÊÝ<sup>1</sup>ñ»Ù Xhuhn-TREHM

My name is ..... ÆÙ <sup>3</sup>ÝáõÝÁ ©©© ¿£ eem ah-NOO-nuh ... eh

What is your name? ƱÝã ¿ Ò»ñ <sup>3</sup>ÝáõÝÁ£ eench eh dzehr ah-NOO-nuh

Where can I find an interpreter? àñï»±Õ Ï³ñ»ÉÇ ¿ óñ·Ù³ÝÇã ·ïݻɣ vohr-TEHGH kah-reh-lee eh tahrq-mah-NEECH duht-nehl

I need a hotel room. ÆÝÓ ÑÛáõñ³ÝáóÇ Ñ³Ù³ñ ¿ ѳñϳíáñ£ eendz hyoo-rah-noh-CHEE hah-MAHR eh hahr-kah-vohr

I need sleep (polite) ÆÝÓ ùÝ»É ¿ ѳñϳíáñ£ eendz quh-NEHL eh hahr-kah-vohr

I need water (polite) ÆÝÓ çáõñ ¿ ѳñϳíáñ£ eendz DJOOR eh hahr-kah-vohr

I need food (polite) ÆÝÓ áõï»ÉÇù ¿ ѳñϳíáñ£ eendz oo-teh-LEEQ eh hahr-kah-vohr

How much does the room cost for one night? àñù<sup>3</sup>±Ý <sup>3</sup>ñÅ» Ù»Ï ·Çß»ñÁ£ vohr-QAHN ahr-zheh mehk gee-SHEH-ruh

How much does the room cost for two nights? àñù<sup>3</sup>±Ý <sup>3</sup>ñÅ» »ñÏáõ ·Çß»ñÁ£ vohr-QAHN ahr-zheh yehr-koo gee-SHEH-ruh

How much does the room cost for one week? àñù<sup>3</sup>±Ý <sup>3</sup>ñÅ» Ù»Ϊ β<sup>3</sup>μ<sup>3</sup>ÃÁ£ vohr-QAHN ahr-zheh mehk shah-PAH-tuh

I would like the room. °ë áõ½áõÙ »Ù ë»ÝÛ³ÏÁ£ yehs oo-ZOOM ehm sehn-YAH-kuh

I would like the car. °ë áõ½áõÙ »Ù ³íïáÙ»ù»Ý³Ý£ yehs oo-ZOOM ehm ahf-toh-meh-qeh-NAHN

I would not like the room. °ë ã»Ù áõ½áõÙ ë»ÝÛ³ÏÁ£ yehs chehm oo-ZOOM sehn-YAH-kuh

I would not like the car. °ë ã»Ù áõ½áõÙ ³íïáÙ»ù»Ý³Ý£ yehs chehm oo-ZOOM ahf-toh-meh-qeh-NAHN

How do I get to ....? (this is for asking directions to a place) ÆÝãå»±ë ·Ý³Ù ©©©£ Eench-pehs guh-nahm ...

Please draw me a map. ÊݹñáõÙ »Ù Ýϳñ»ù£ Xhuhn-DROOM ehm nuh-kah-REHQ

Good-bye. òï»ëáõÃÛáõÝ£ tsuh-teh-soot-YOON

Where can I rent a car? àñï»±Õ Ï³ñ»ÉÇ ¿ <sup>3</sup>íïáÙ»ù»Ý<sup>3</sup> í³ñӻɣ vohr-TEHGH kah-reh-lee eh ahf-toh-meh-qeh-NAH vahrt-SEHL

How can our company help you? ÆÝãá±í ϳñáÕ ¿ Ù»ñ ÁÝÏ»ñáõÃÛáõÝÁ û·Ý»É Ò»½£ Een-CHOHV kah-rohgh eh mehr uhn-keh-root-YOO-nuh ohg-NEHL dzehz

We'll gladly submit an estimate at no obligation. Ø»Ýù<sup>a</sup> <sup>3</sup>é<sup>3</sup>Ýó áñ¨<sub>¿</sub> μ<sup>3</sup>Ý å<sup>3</sup>ñï<sup>3</sup>íáñ»óÝ»Éáõ« Ñ<sup>3</sup>×áõÛùáí ÏáõÕ<sup>3</sup>ñÏ»Ýù ·ÇÝÁ£ mehnq ah-RAHNTS voh-reh-veh bahn pahr-tah-voh-rehts-neh-LOO hah-chooy-QOHV koo-ghahr-KEHNQ GEE-nuh

We'll gladly submit our recommendations at no obligation. Ø»Ýu<sup>a</sup> <sup>3</sup>é<sup>3</sup>Ýó áñ<sup>"</sup><sub>¿</sub>  $\mu$ <sup>3</sup>Ý å<sup>3</sup>ñï<sup>3</sup>íáñ»óÝ»Éáõ« Ñ<sup>3</sup>×áõÛùáí Ù»ñ ËáñÑáõñ<sup>1</sup>Ý»ñÁ£ mehnq ah-RAHNTS voh-reh-veh bahn pahr-tah-voh-rehts-neh-LOO hah-chooy-QOHV mehr xhoh-roort-NEH-ruh

May we put together a proposal for you? Î<sup>3</sup>ñá±Õ »Ýù Ò»½ Ñ<sup>3</sup>Ù<sup>3</sup>ñ <sup>3</sup>é<sup>3</sup>ç<sup>3</sup>ñÏáõÃÚáõÝ å<sup>3</sup>ïñ<sup>3</sup>ëï»É£

Kah-ROHGH ehnq dzehz hah-mahr ah-rahd-jahr-koot-YOON pahr-tahs-TEHL

We would like to help you. Ø»Ýù ó³ÝϳÝáõÙ »Ýù û·Ý»É Ò»½£ mehnq tsahn-kah-NOOM ehnq ohg-NEHL dzehz

Is our price within your range? Ø»ñ ·ÇÝÁ Ò»ñ ÑÝ<sup>3</sup>ñ<sup>3</sup>íáñáõÂÛ<sup>3</sup>Ý ë<sup>3</sup>ÑÙ<sup>3</sup>ÝÝ»ñáõ±Ù ¿£ mehr GEE-nuh dzehr huh-nah-rah-voh-root-YAHN sah-mahnneh-ROOM eh

When may we get to work on this project for you? °±ñµ ϳñáÕ »Ýù ëlë»É ëlë»É ĺñ³·ñÇ íñ³ ³ß˳ï»É£ yehrp kah-rohgh ehnq skuh-SEHL tsuh-rah-guh-REE VRAH ahsh-xhah-TEHL

Do you have any concerns about our product? Ò»<sup>1</sup>/<sub>2</sub> áñ<sup>"</sup>; µ<sup>3</sup>Ý <sup>3</sup>ÝÑ<sup>3</sup>Ý·ëï<sup>3</sup>óÝáõ±Ù ; Ù»ñ <sup>3</sup>åñ<sup>3</sup>ÝùÇ£ dzehz VOH-reh-veh bahn ahn-hahn-guh-staht-SNOOM eh mehr ah-prahn-QEE

Do you have any concerns about our service? Ò»<sup>1</sup>/<sub>2</sub> áñ<sup>"</sup>; µ<sup>3</sup>Ý <sup>3</sup>ÝÑ<sup>3</sup>Ý·ëï<sup>3</sup>óÝáõ±Ù ; Ù»ñ Í<sup>3</sup>é<sup>3</sup>ÛáõÃÛ<sup>3</sup>Ý£ dzehz VOH-reh-veh bahn ahn-hahn-guh-staht-SNOOM eh mehr tsah-rah-yoot-YAHN

Do you have any concerns about our pricing? Ò»<sup>1</sup>/<sub>2</sub> áñ<sup>"</sup>; µ<sup>3</sup>Ý <sup>3</sup>ÝÑ<sup>3</sup>Ý·ëï<sup>3</sup>óÝáõ±Ù ; Ù»ñ ·ÝÇ Ï<sup>3</sup>å<sup>3</sup>ÏóáõÃÛ<sup>3</sup>Ùµ£ dzehz VOH-reh-veh bahn ahn-hahn-guh-staht-SNOOM eh mehr GNEE kah-pahk-tsoot-YAHMP

May I call you back tomorrow? Î<sup>3</sup>ñá±Õ »Ù ½<sup>3</sup>Ý·<sup>3</sup>Ñ<sup>3</sup>ñ»É Ò»½ í<sup>3</sup>ÕÁ£ Kah-ROHGH ehm zahn-gah-hah-REHL dzehz VAH-ghuh

May I call you back next week? γñá±Õ »Ù ½³Ý⋅³Ñ³ñ»É Ò»½ ÙÛáõë β³μ³Ã£

Kah-ROHGH ehm zahn-gah-hah-REHL dzehz MYOOS oh-RUH

May I call you back this afternoon? Î<sup>3</sup>ñá±Õ »Ù ½<sup>3</sup>Ý·<sup>3</sup>Ñ<sup>3</sup>ñ»É Ò»½ ûñí<sup>3</sup> »ñľñáñ<sup>1</sup> Ï»ëÇÝ£ Kah-ROHGH ehm zahn-gah-hah-REHL dzehz ohr-VAH yehr-KROHRT keh-SEEN

May I call you back in the morning?  $\hat{I}^3\tilde{n}\dot{a}\pm\tilde{O} \gg \dot{U} \frac{1}{2^3} \dot{Y} \cdot \tilde{N}^3\tilde{n} \gg \dot{E} \tilde{O} \gg \frac{1}{2} {}^3\dot{e}^3 \dot{i}\dot{a}\ddot{i}\hat{U}^3 \dot{Y} \pounds$ Kah-ROHGH ehm zahn-gah-hah-REHL dzehz ah-rah-voht-YAHN

Who should be my contact within your company? àõ±Ù Ñ»ï å»ïù ¿ ϳå å³Ñå³Ý»Ù Ò»ñ ÁÝÏ»ñáõÃÛ³Ý Ù»ç£ OOM heht pehtq eh KAHP pah-pah-NEHM dzehr uhn-keh-root-YAHN mehch

#### **NOTES:**

The first thing any foreigner visiting Armenia should know is that Armenia is the first Christian nation in the world, and they are proud of it. Armenia accepted Christianity as a state religion in 301. Most Armenians are Orthodox Christian. April 24 is the commemoration day for the victims of the Armenian Genocide. In 1915 About 1.5 million Armenians were slaughtered and deported from the historical Armenian lands occupied by Ottoman Turkey.

#### AZERI

*Official language of Azerbaijan, spoken by about 15 million people. A similar dialect of Azeri is spoken by over 23 million people in Iran.* 

Hello, nice to meet you. Салам, сизи эюрмяйимя шадам. [Sah-LAHM, si-ZIN-læ tah-NEWSH awl-mah-ghew-MAH SHAH-dahm]

I only speak English. Мяп анъаг инэилис дилиндя даныппырам. [Mæn AHN-zhahg in-gi-LIS di-lin-DÆ dah-new-SHEW-rahm]

I don't understand. Мян баша дцимирям. [Mæn bah-SHAH DOO-shmoo-ræm]

What is this? Бу нядир? [Bu NÆ-dir?]

What is the time/date? Caat нечядир? [Saht neh-CHÆ-dir?] Айып нечясидир? [Ah-yin neh-chæ-SI-dir?]

Where is the nearest American restaurant? Яш йахын Америка ростораны шаралалыр? [æn yah-XHEWN ah-MEH-ri-kah rehs-taw-rah-NEW hah-rah-DAH-dewr?]

Where is the nearest toilet? Яш йахын туалст шарададыр? [æn yah-XHEWN twah-LEHT hah-rah-DAH-dewr?]

Where is the nearest hotel? Ян йахын мещманхана шарададыр? [æn yah-XHEWN meh-mahn-xhah-NAH hah-rah-DAH-dewr?]

Where is the nearest airport? Ян йахын шава лиманы шарададыр? [æn yah-XHEWN hah-vah li-mah-NEW hah-rah-DAH-dewr?]

Where is the nearest hospital? Ян йахын хястяхана шарададыр? [æn yah-XHEWN xhæs-tæ-xhah-NAH hah-rah-DAH-dewr?]

What do you need to make this work? Бу иши эюрмяк цчцп сизя ця лазымдыр? [Bu i-shi ger-MÆK oo-choon si-zæ næ lah-ZEWM-dewr?]

Who is the decision maker? Гярар гябул едян шяхс кимдир? [Gær-AHR gæ-bul eh-dæn shæxhs KIM-dir?]

May I use the phone? Мян телефондан истифадя сдя билярямми? [Mæn teh-leh-faw-neh-DAHN is-ti-FAH-dæ eh-dæ bi-LÆ-ræmmi?]

May I use the computer? Мян компйутердян истифадя сдя биларямми? [Mæn kawm-PYU-tehr-dæn is-ti-FAH-dæ eh-dæ bi-LÆ-ræmmi?]

May I speak alone with my partner for a moment? Мян тяряфданымла бир мцддят тякликдя сющбят едя билярямми? [Mæn tæ-ræf-dah-SHEWM-lah bir mood-dæt tæk-lik-DÆ ser-BÆT eh-dæ bi-LÆ-ræm-mi?]

Let's make this deal happen today. Эялин бу иши бу эцн эюряк. [GÆ-lin bu i-shi bu goon ger-RÆK]

Yes Бяли / Щя [Bæ-li / hæ]

No Хейр / йох [Xhighr / yawxh]

Why Ця цчци [Næ oo-choon]

How Неъя [Neh-ZHÆ]

Maybe Ола билсин / эуман ки [Aw-lah bil-SIN / gu-MAHN ki]

Thank you Тяшяккир сдирям [Tæ-shæk-KOOR eh-DI-ræm]

Sign here. Бура гол чякин [Bu-rah gawl CHÆ-kin]

Please Зящмят олмаса [Zæh-MÆT AWL-mah-sah]

My name is ... Мяним адым... [Mæ-nim ah-dewm ...]

What is your name? Сизин адыныз нядир? [Si-ZIN ah-dew-NEWZ NÆ-dir?]

Where can I find an interpreter? Мян щардан тяръцмячи тапа билярям? [Mæn hahr-dahn tær-joo-mæ-CHI tah-PAH bi-LÆ-ræm?]

I need a hotel room. Мяня мещманхана отаьы лазымдыр. [Mæ-NÆ mehh-mahn-xhah-NAH aw-tah-GHEW LAH-zewmdewr]

I need water (polite) Мян су истяйирям. [Mæn su is-tæ-YIR-æm]

I need food (polite) Мян йемяк истяйирям. [Mæn yeh-MÆK is-tæ-YIR-æm]

I need sleep (polite) Мян йатмаг истяйирям. [Mæn yaht-MAHG is-tæ-YIR-æm]

How much does the room cost for one night? Бир эеъялийя отаг нечяйяцир? [Bir geh-jæ-li-YÆ aw-tahg neh-chæ-YÆ-dir?]

How much does the room cost for two nights? Ики эеъялийя отаг печяйядир? [i-kee geh-jæ-li-YÆ aw-tahg neh-chæ-YÆ-dir?]

How much does the room cost for one week? Бир шяфтялийя отаг нечяйядир? [bir hæf-tæ-li-YÆ aw-tahg neh-chæ-YÆ-dir?]

I would like the room. Мяня отаг лазымдыр. [Mæ-NÆ aw-tahg LAH-zewm-dewr]

I would like the car. Мяня маннын лазымдыр. [Mæ-NÆ mah-SHEWN LAH-zewm-dewr]

I would not like the room. Мяня отаг лазым дейил. [Mæ-næ aw-tahg lah-zewm DEH-yil]

I would not like the car. Мяня маннын лазым дейил. [Mæ-næ mah-shewn lah-zewm DEH-yil]

How do I get to...? (this is for asking directions to a place) Мян ... нсъя эсдя билярям? [Mæn... neh-jæ geh-dæ bi-læ-ræm?]

Please draw me a map. Зящмят олмаса мяня хяритя чякин. [Zæh-MÆT AWL-mah-sah mæ-NÆ xhæ-ree-TÆ CHÆ-kin]

Good-bye. Саь олун / худащафиз. [Sahgh aw-lun / khu-dah-FIZ]

Where can I rent a car? Мян щарадан машын кирайя эютцря билярям? [Mæn HAH-rah-dahn mah-shewn kir-ah-YÆ ger-too-RÆ bi-LÆ-ræm?]

How can our company help you? Бизим ширкятимиз сизя нсъя йардым едя биляр? [Bi-ZIM shir-kæ-ti-MIZ si-ZÆ NEH-jæ yahr-DEWM eh-dæ bi-LÆR?]

We'll gladly submit an estimate at no obligation. Биз мямнуниййятля сметаны щеч бир ющдяликсиз тягдим сдярик.

[Biz mæm-nu-niy-YÆT-læ SMEH-tah-new hehch bir erh-dælik-SIZ tæg-DIM eh-DÆ-rik]

We'll gladly submit our recommendations at no obligation. Биз мямнуниййятля юз тяклифляримизи щеч бир ющдяликсиз тягдим сдярик. [Biz mæm-nu-niy-YÆT-læ erz tæk-li-flæ-ri-mi-ZEE hehch bir erh-dæ-lik-SIZ tæg-DIM eh-DÆ-rik]

May we put together a proposal for you? Биз тяклифи сизин цчцп мцгаися сдя билярикми? [Biz tæk-li-FEE si-zin oo-choon moo-gigh-SÆ eh-dæ bi-LÆ-rikmi?]

We would like to help you. Биз сизя кюмяк стмяк истярдик. [Biz si-ZÆ ker-MÆK eht- MÆK is-TÆR-dik]

Is our price within your range? Бизим гиймятляр сизин цици минасибдирми? [Bi-zim giy-mæt-LÆR si-zin oo-choon moo-nah-SIB-dir-mi?]

When may we get to work on this project for you? Биз ня вахт бу лайишя изяриндя ингя баншайа билярик? [Biz næ vahxht bu lah-yi-HÆ oo-zæ-rin-DÆ i-shæ bahsh-la-YAH bi-LÆ-rik?]

Do you have any concerns about our product? Бизим мящсуллар барядя сиздя наращатчылыг йарашырмы? [Bi-zim mæh-sul-LAHR bah-ræ-dæ siz-dæ nah-rah-hat-chew-LEWG yah-rah-NEWR-mew?]

Do you have any concerns about our service? Бизим хидмятляр барядя сиздя наращатчылыг йаранырмы? [Bi-zim xhid-mæt-LÆR bah-ræ-dæ siz-dæ nah-rah-hat-chew-LEWG yah-rah-NEWR-mew?]

Do you have any concerns about our pricing? Бизим гиймятляр баряля сиздя наращатчылыг йаранырмы? [Bi-zim giy-mæt-LÆR bah-ræ-dæ siz-dæ nah-rah-hat-chew-LEWG yah-rah-NEWR-mew?]

May I call you back tomorrow? Мян сабанц зян э сдя билярямми? [Mæn SAH-bahh zæng eh-dæ bi-LÆ-ræm-mi?]

May I call you back next week? Мян эялян щяфтя зянэ сдя билярямми? [Mæn gæ-LÆN hæf-TÆ zæng eh-dæ bi-LÆ-ræm-mi?]

May I call you back this afternoon? Мян эцнорта зянэ сдя биларямми? [Mæn goo-nawr-TAH zæng eh-dæ bi-LÆ-ræm-mi?]

May I call you back in the morning? Мян сящяр йенидян зянэ сдя билярямми? [Mæn sæ-HÆR yeh-ni-DÆN zæng eh-dæ bi-LÆ-ræm-mi?]

Who should be my contact within your company? Сизин ширкятиниздя мяш киминдя ядагя сахдамалыйам? [Si-zin shir-kæ-ti-niz-DÆ mæn ki-min-LÆ æ-lah-GÆ sahxhlah-mah-LEE-yahm?]

### **NOTES:**

- 1. Crossing your legs while sitting is unacceptable in Azerbaijan.
- 2. Respect must be shown for older people.

#### **BELARUSIAN**

Spoken by over 10 million people in and around Belarus.

#### Pronunciation Guide:

The Belarusian language historically was written in two scripts, Cyrillic (script used for Russian) and Latin (the script that English uses). Currently, the Cyrillic script is the only one officially accepted in Belarus. The Latin script is used here as a pronunciation guide (vowels under stress are given in bold). Below are the pronunciation instructions for the Latin script.

**Editor's Note**: For most English speakers, it is extremely difficult to learn the differences between the two types of "l", "n" and some of the other consonants that sound very much alike to the English ear without some one-on-one language instruction. But don't let this keep you from trying if you have the chance to use the language!

### Consonants

#### Latin script Pronunciation

"b" = like b in bit "c" = like ts in cats (sharp) " $\dot{c}$ " = soft palatalized *ts* (softer than the *ts* in *cats*) " $\check{c}$ " = hard *ch* that sounds like combination of *t* and *sh* (as in the English word *church*) "ch" = like ch in Scottish loch "d" = like d in do "dz" = approx. like *ds* in rai*ds* "dž" = like *j* in *journey* "f" = like f in face "g" = like g in go "h" = approx. like h in how "k" = like k in kitten "l" = soft *l* like in *l*emon (back of tongue raised) "l" = like *l* in *l*ady (sharper, with the tip of the tongue) "m" = like *m* in *m*y

"n" = like *n* in not "n" = soft *n* like in near "p" = like *p* in pool "r" = trilled *r* (like Scottish *r*) "s" = like *s* in sun "s" = soft palatalized *s* (say English "s" sound, raise back of tongue) "s" = like *sh* in *sh*ut "t" = like *sh* in *sh*ut "t" = like *t* in *t*ip " $\mathbf{u}$ " = like *w* in window "v" = like *v* in vine "z" = like *z* in zoo "ź" = palatilized *z* (between English *z* and *zh* – *z* with the back of the tongue raised) "ž" = like *s* in pleasure

#### Vowels

*Latin script Pronunciation* 

"a" =	between <i>a</i> in c <i>a</i> t and <i>u</i> in b <i>u</i> t
"e" =	like <i>e</i> in pet
"i" =	like <i>ee</i> in see
"j" =	like <i>y</i> in boy
"o" =	like <i>o</i> in not
"u" =	like <i>oo</i> in b <i>oo</i> k
"y"=	like hard <i>i</i> like in Chris
•	
"ja/ia"	= like <i>ya</i> in <i>ya</i> rd (yah)
"je/ie"	= like <i>ye</i> in <i>ye</i> t
"io/io"	= like vo in bevond

"jo/10" = like yo in beyond "ju/iu" = like u in duke

Hello, nice to meet you. Прывітанне! Прыемна пазнаёміцца. [Pryvitanne! Pryjemna paznajomicca.] I only speak English.

Я размаўляю толькі па-ангельску. [Ja razmaŭlaju tolki pa-anhielsku]

I don't understand. Не разумсю. [Nie razumieju]

What is this? IIIто гэта? [Što heta?]

What is the time? Колькі зараз часу? [Kolki zaraz času?]

What is the date? Які сёння дзень? [Jaki sionnia dzień?]

Where is the nearest toilet? Дзе тут найбліжэйшы туалет? [Dzie tut najbližejšy tualet?]

Where is the nearest hotel? Дзе тут найбліжэйшы гатэль? [Dzie tut najbližejšy hatel?]

Where is the nearest airport? Дзе тут найбліжэйшы аэрапорт? [Dzie tut najbližejšy aeraport?]

Where is the nearest hospital? Дзе тут найбліжэйшы шпіталь? [Dzie tut najbližejšy špital?]

Where is the nearest American restaurant? Дзе тут найбліжэйшы амерыканскі рэстаран? [Dzie tut najbližejšy amierykanski restaran?] What do you need to make this work?

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Што Вам патрэбна, каб выканаць гэтую працу? [Što Vam patrebna kab vykanać hetuju pracu?]

Who is the decision maker? Хто можа вырашыць гэтас пытаннс? [Chto moža vyrašyć hetaje pytannie?]

May I use the phone? Ці можна пакарыстацца тэлефонам? [Ci možna pakarystacca telefonam?]

May I use the computer? Ці можна пакарыстацца кампутарам? [Ci možna pakarystacca kamputaram?]

May I speak alone with my partner for a moment? Ці магу я трошкі пагутарыць з маім партнэрам сам-насам? [Ci mahu ja troški pahutaryć z maim partneram sam-nasam?]

Let's make this deal happen today. Давайце заключым гэтую дамову сёння. [Davajcie zaklučym hetuju damovu sionnia]

Yes Taκ [Tak] No Hc [Nie] Why Чаму [Čamu] How Яκ [Jak] Maybe

Мабыць [Mabyċ]

Thank you. /[зякуй. [Dz**ia**kuj]

Sign here. Распішыцсся тут. [Raspišyciesia tut]

Please Калі ласка [Kali łaska]

My name is ... Мяне завущь... [Mianie zavuć...]

What is your name? Як Вас зваць? [Jak Vas zvać?]

Where can I find an interpreter? Дзе я магу знайсьці перакладчыка? [Dzie ja mahu znajści pierakładčyka?]

I need a hotel room. Мне патрэбны пакой у гатэлі. [Mnie patrebny pakoj u hateli]

I need water (polite) Ці магу я папіць? [Ci mahu ja papić?]

I need food (polite) Ці магу я пассьці? [Ci mahu ja pajeści?] I need sleep (polite)

Ці магу я адпачыць? [Ci mahu ja adpačyć?]

How much does the room cost for one night? Колькі каштус пакой на дзень? [Kolki kaštuje pakoj na dzień?]

How much does the room cost for two nights? Колькі каштус пакой на два дні? [Kolki kaštuje pakoj na dva dni?]

How much does the room cost for one week? Колькі каштуе пакой на тыдзень? [Kolki kaštuje pakoj na tydzień?]

I would like the room. Я-б узяў гэты пакой. [Ja-b uz**ia**ŭ hety pakoj]

I would like the car. Я-б узяў гэтую машыну. [Ja-b uziaŭ hetuju mašynu]

I would not like the room. Мне не падыходзіць гэты пакой. [Mnie nie padychodzić hety pakoj]

I would not like the car. Мне не падыходзіць гэтая машына. [Mnie nie padychodzić hetaja mašyna]

How do I get to ...? (this is for asking directions to a place) Як дасхаць да...? [Jak dajechać da...?]

Please draw me a map. Намалюйце мне мапу, калі ласка. [Namalujcie mnie mapu, kali łaska] Good-bye.

Да пабачэння. [Da pabačennia]

Where can I rent a car? Дзе можна узяць напракат машыну? [Dzie možna ŭziać naprakat mašynu?]

How can our company help you? Чым наша фірма можа Вам дапамагчы? [Čym naša firma moža Vam dapamahčy?]

We'll gladly submit an estimate at no obligation. Мы гатовы прадставіць камерцыйную прапанову без усялякіх абавязкаў з Вашага боку. [My hatovy pradstavić kamiercyjnuju prapanovu biez usialakich abaviazkaŭ z Vašaha boku]

We'll gladly submit our recommendations at no obligation. Мы гатовы прадставіць нашыя рекамэндацыі без усялякіх абавязкаў з Вашага боку. [My hatovy pradstavić našyja rekamendacyi biez usialakich abaviazkaŭ z Vašaha boku]

May we put together a proposal for you? Дазвольце скласьці для Вас прапанову. [Dazvolcie skłaści dla Vas prapanovu]

We would like to help you. Мы хацслі-б Вам дапамагчы. [My chacieli-b Vam dapamahčy]

Is our price within your range? Ці наш кошт для Вас прыймальны? [Ci naš košt dla Vas pryjmalny?]

When may we get to work on this project for you? Калі мы можам пачаць працу над Вашым прасктам? [Kali my možam pačać pracu nad Vašym prajektam?] Do you have any concerns about our product?

Ці ёсьць у Вас зацікаўленасьць у нашых прадуктах? [Ci jość u Vas zacikaŭlenaść u našych praduktach?]

Do you have any concerns about our service? Ці ёсыць у Вас зацікаўленасыць у нашых паслугах? [Ci jość u Vas zacikaŭlenaść u našych pasluhach?]

Do you have any concerns about our pricing? Ці ёсьць у Вас зацікаўленасыть у нашых коштах? [Ci jość u Vas zacikaŭlenaść u našych koštach?]

May I call you back tomorrow? Ці магу я затэлефанаваць да Вас заўтра? [Ci mahu ja zatelefanavać da Vas zaūtra?]

May I call you back next week? Ці магу я затэлефанаваць да Вас на наступным тыдні? [Ci mahu ja zatelefanavać da Vas na nastupnym tydni?]

May I call you back this afternoon? Ці магу я затэлефанаваць да Вас папаўдні? [Ci mahu ja zatelefanavać da Vas papaŭdni?]

May I call you back in the morning? Ці магу я затэлефанаваць да Вас раніцай? [Ci mahu ja zatelefanavać da Vas ranicaj?]

Who should be my contact within your company? Да каго мне звяртацца ў Вашай фірмс? [Da kaho mnie zviartacca й Vašaj firmie?]

#### **NOTES:**

All considerations about Russia are basically applicable to Belarus. Besides, the Russian language (and Polish, in some regions) may be used in most cases.

#### **BEMBA (See CIBEMBA)**

#### BENGALI

Spoken by over 200 million people in Bangladesh and the surrounding area. Bengali has it's own script, which is not shown here. We are providing the pronunciation only.

Stress is usually on the first syllable.

Hello, nice to meet you. Hello, dayk-hah hoh-ah-high khu-shi hoh-lahm.

I only speak English. Ah-mee shud-hu English jah-nee.

I don't understand. Ah-mee buz-teh pahr-chi-nah.

What is this? Ay-tah kee?

What is the time? Koy-tah bah-jeh?

What is the date? Ahj koh-toh tah-rik?

Where is the nearest toilet? Sohb-cheh-yeh kah-chehr toilet koht-high?

Where is the nearest hotel? Sohb-cheh-yeh kah-chehr hotel koht-high?

Where is the nearest airport? Sohb-cheh-yeh kah-chehr airport koht-high?

Where is the nearest hospital? Sohb-cheh-yeh kah-chehr hahsh-pah-tahl koht-high?

Where is the nearest American restaurant? Sohb-cheh-yeh kah-chehr American restaurant koht-high?

What do you need to make this work? Ay-ee kahz-tee kohr-teh up-nahr kee kee proh-yoh-john?

Who is the decision maker? Shid-dahn-toh keh nayn?

May I use the phone? Ah-mee kee telephone-tee bay-boh-hehr kohr-teh pah-ree?

May I use the computer? Ah-mee kee computer-tee bay-boh-hehr kohr-teh pah-ree?

May I speak alone with my partner for a moment? Ah-mee kee ah-mahr partner ayr shat-hay ayk-too ay-kah kohthah bohl-teh pah-ree?

Let's make this deal happen today. Choh-lun ah-jee ah-yee behb-shah shoo-roo koh-ree.

Yes Hah No Nah Why Keh-noh How Kib-hah-bay Maybe Hoy-toh Thank you Dohn-noh-bahd

Sign here. Ayk-hah-nay sighn kohr-un.

Please Please

My name is ... Ah-mahr nahm ...

What is your name? Up-nahr nahm kee?

Where can I find an interpreter? Ah-mee koht-high ayk john doh-vahsh-ee peht-ay pah-ree?

I need a hotel room. Ah-mahr ayk tee hotel room proh-yoh-john.

I need water. Ah-mahr pah-nee proh-yoh-john.

I need food. Ah-mahr khah-bahr proh-yoh-john.

I need sleep. Ah-mahr ghum proh-yoh-john.

How much does the room cost for one night? Ayk rah-ter john-noh ah-yee room-ayr bhah-rah koh-toh hoh-bay?

How much does the room cost for two nights? Dui rah-ter john-noh ah-yee room-ayr bhah-rah koh-toh hoh-bay?

How much does the room cost for one week? Ayk shohp-tah-hayr john-noh ah-yee room-ayr bhah-rah koh-toh hoh-bay?

I would like the room. Room-tee ah-mahr poh-chohn-doh hoh-yeh-chay.

I would like the car. Car-tee ah-mahr poh-chohn-doh hoh-yeh-chay.

I would not like the room. Room-tee ah-mahr poh-chohn-doh hoy-nee.

I would not like the car. Car-tee ah-mahr poh-chohn-doh hoy-nee.

How do I get to ..? (this is for asking directions to a place) Ah-mee ki-bhah-bay jah-boh...?

Please draw me a map. Please ah-mah-kay ayk-tee map ay-kay din.

Good-bye. Bee-digh.

Where can I rent a car? Koth-igh ah-mee car bha-rah peht-ay pah-ree?

How can our company help you? Ah-mah-dehr company up-nah-dehr-kay ki-bhah-bay shah-hahjjoh kohr-tay peh-ray?

We'll gladly submit an estimate at no obligation. Ahm-rah khu-sheh mohn-ay kohn-oh bahdh-dhoh bahdh-oh kohthah chah-righ ayk-tee estimate dee-boh.

We'll gladly submit our recommendations at no obligation. Ahm-rah khu-sheh mohn-ay kohn-oh bahdh-dhoh bahdh-oh kohthah chah-righ ah-mah-dehr oh-vi-moht jah-nah-boh.

May we put together a proposal for you? Ahm-rah ki up-nah-dehr-kay ayk-tee prohs-tahb dit-ay pah-ree?

We would like to help you. Ahm-rah up-nah-dehr-kay shah-hahj-joh kohr-tay chigh.

Is our price within your range? Ah-mah-dehr mul-loh ki up-nah-dehr range ayr mohdh-dhay?

When may we get to work on this project for you? Ahm-rah koh-khohn uhp-nahr john-noh igh project ayr kahz shuru kohr-tay pah-ree?

Do you have any concerns about our product? Ah-mah-dehr pohn-noh shohm-pohr-kay uhp-nahr oh-vi-moht kee?

Do you have any concerns about our service? Ah-mah-dehr shay-bah shohm-pohr-kay uhp-nahr oh-vi-moht kee?

Do you have any concerns about our pricing? Ah-mah-dehr mul-loh shohm-pohr-kay uhp-nahr oh-vi-moht kee?

May I call you back tomorrow? Ah-mee kee uhp-nah-keh ah-ga-mee kahl phone kohr-tay pahree?

May I call you back next week? Ah-mee kee uhp-nah-keh ah-ga-mee shohp-tah-hay phone kohrtay pah-ree?

May I call you back this afternoon? Ah-mee kee uhp-nah-keh ahz bee-kah-lay phone kohr-tay pahree?

May I call you back in the morning? Ah-mee kee uhp-nah-keh shoh-kah-lay phone kohr-tay pah-ree?

Who should be my contact within your company? Ahp-nah-dehr kohm-pah-nir cahr shah-thay ah-mee joh-gah-johg kohr-boh?

#### **NOTES:**

Many English words have been introduced into the Bengali language such as "please", "hello", "toilet", "airport" etc. These

words have Bengali synonyms but the original English words are most frequently used in Bengali, so these words have not been changed. In other cases, the easiest-to-pronounce synonyms for pronunciation by American people were used.

**Editor's note:** Please see cultural information under **HINDI** for extra tips. Not all will apply, of course, but it may help prepare you for a trip to this part of the world.

# BOSNIAN (See SERBO-CROATIAN)

#### **BULGARIAN**

Bulgarian is spoken by about 8 million people (85% of the population) in Bulgaria and by about 9 million people total in the world. There are also Bulgarian speakers in Canada, Greece, Hungary, Israel, Moldava, Romania, Turkey, Ukraine, USA, and Yugoslavia.

# Pronunciation Guide:

Bulg.	Sound	Examples	Explanation	
A	[a]	nachertay'te	Like the "a" in "father"	
	[schwa]	sutrinta'	At end of verbs. Like the "a" in "abolish"	
В	[b]	Sledo'Bet	Like English "b" before vowel or d,g,j,l,m,n,r,v,w,z	
	[p]	BoB	Like English "p" before c,f,h,k,q,s,t,x or at end of	
			wd	
V	[v]	Vi, Va'shata	Like English "v" before vowel or d,g,j,l,m,n,r,v,w,z	
	[f]	VyV,	Like English "f" before c,f,h,k,q,s,t,x or at end of	
		noshtuVka	wd	
G	[g]	KoGo'	Like English "g" before vowel or d,g,j,l,m,n,r,v,w,z	
	[k]	RoG	Like English "k" before c,f,h,k,q,s,t,x or at end of	
			wd	
D	[d]	Dnes	Like English "d" before vowel or d,g,j,l,m,n,r,v,w,z	
	[t]	Sledo'beT	Like English "t" before c,f,h,k,q,s,t,x or at end of	
			wd	
E	[e]	Dnes, se'dmitsa	Like the first "e" in "better"	
Zh	[zh]	Mo'zhem	Like the "s" in "measure" before vowel or	
	L F 1 1	T 2 1 1	d,g,j,l,m,n,r,v,w,z	
	[sh]	Te'zhko	Like the "sh" in "abolish" before c,f,h,k,q,s,t,x or at	
Ζ	[	Zdravav <sup>2</sup> ta	end of wd	
L	[Z] [S]	Zdravey'te I'Zhod	Like English "z" before vowel or d,g,j,l,m,n,r,v,w,z Like English "s" before c,f,h,k,q,s,t,x or at end of	
	[5]	1 Zhou	wd	
Ι	[i]	I'skam, To'zi	Like the "I" in bit	
K	[l] [k]	Kyde'	Like English "k"	
L	[1]	Li, uslu'ga	Like the "l" in "left"	
M	[m]	Mo'ga	Like the "m" in "man"	
N	[n]	Na'shata	Like the "n" in "nose"	
	[ng]	Angel	Like the "ng" at the end of the word "thing." Only	
	[8]	8	before the letters G and K.	
0	[0]	Mo'ga	Like the "o" in "piano" or "road"	
Р	[p]	Proe'kt	Like the English "p"	
R	[r]	Sutrinta'	Like the trilled "r" in Spanish	
S	[s]	S, vaS	Like the English "s", except before B, G, D	
	[z]	Sdelka	Like the English "z" before B, G, D	
Т	[t]	Sta'ya	Like English [t], but not explosive	
U	[u]	Uslu'ga	Like the "oo" in "cool" or the "u" in "rule", but	
			usually shorter	
F	[f]	Fi'rma	Like in the "f" in "face" and "five"	
Н	[h]	bih, poha'pna	Like [h] in "happy" or [x] in Scottish "loch"	
Ts	[ts]	Tsena'	It's one sound, like the "cz" in CZar (TSar) or the	
			"tz" in "blitz"	
Ch	[t&sh]	Nachertay'te	Like the "ch" in "chin"	
Sh	[sh]	Na'shata	Like the "sh" in "shall" or "bash"	
Sht	[sh&t]	Noshtu'vka	Like the sound at the end of "finished"	
Y	[^]	Vyv	Like the "u" in "gun"	
Yu	[ju]	IUg, gIUm	Like the "u" or "you" in "cue", only shorter	
Ya	[ja]	Iahta, boIA	Like the "ya" in "yacht" and "yard", only shorter	

Diphthongs				
Ay	[aj]	Nachertay'te	Like the English "I" in "bike" and "slide"	
Ey	[ej]	Zdravey'te	Like the English "a"in "May" or "baker"	
Oy	[oj]	Toy [he]	Like the English "oy" in "toy"	

# Accent is indicated by a (') after the accented syllable, as in "fa'ther" or "encyclope'dia".

Hello, nice to meet you. Здравейте! Радвам се да се запознаем. [Zdravey'te! Ra'dvam se da se zapozna'em]

I only speak English. Говоря само английски. [Govo'rya sa'mo angliy'ski]

I don't understand. Не разбирам. [Ne razbi'ram]

What is this? Какво с това? [Kakvo' e tova'?]

What is the time? Колко с часа? [Ko'lko e chasa'?]

What is the date? Коя дата смс? [Koya' da'ta sme?]

Where is the nearest toilet? Къде с най-близката тоалетна? [Kyde' e nay-bli'zkata toale'tna?]

Where is the nearest hotel? Къде с най-близкият хотел? [Kyde' e nay-bli'zkiyat khotel?]

Where is the nearest airport? Къде с най-близкото летище? [Kyde' e nay-bli'zkoto leti'shte?]

Where is the nearest hospital? Къде с най-близката болница? [Kyde' e nay-bli'zkata bo'lnitsa?]

Where is the nearest American restaurant? Къде с най близкият американски ресторант? [Kyde' e nay-bli'zkiyat amerika'nski restora'nt?]

What do you need to make this work? От какво имате нужда, за да свършите това? [Ot kakvo' i'mate nu'zhda, za da svy'rshite tova'?]

Who is the decision maker? Кой взема решенията тук? [Koy vze'ma reshe'niyata tuk?]

May I use the phone? Мога ли да използвам телефона? [Mo'ga li da izpo'lzvam telefo'na?]

May I use the computer? Мога ли да използвам компютъра? [Mo'ga li da izpo'lzvam kompyu'tyra?]

May I speak alone with my partner for a moment? Мога ли да поговоря с партньора си за малко насаме? [Mo'ga li da pogovo'rya s partnyo'ra si za ma'lko nasame'?]

Let's make this deal happen today. Нека приключим сделката днсе. [Ne'ka priklyu'chim sde'lkata dnes]

Yes Да [Da]

No He [Ne] Why Защо [Zashto'] How Как [Kak] Maybe. Може би. [Mo'zhe bi] Thank you. Благодаря [Blagodarya'] Sign here. Подпишете тук. [Podpishe'te tuk] Please Моля [Mo'lja] My name is ... Казвам се .... [Ka'zvam se ...] What is your name? Как се казвате? [Kak se ka'zvate?]

Where can I find an interpreter? Къде мога да намеря преводач? [Kyde' mo'ga da name'rya prevoda'ch?]

I need a hotel room. Трябва мн хотелска стая [Trya'bva mi hote'lska sta'ya]

I need water (polite) Моля Ви, искам малко вода [Mo'lya vi, i'skam ma'lko voda']

I need food (polite) Бих желал да похапна [Bih zhel'al da poha'pna]

I need sleep (polite) Бих желал да поспя [Bich zhela'l da pospya']

How much does the room cost for one night? Колко струва стаята за една ношувка? [Ko'lko stru'va sta'yata za edna' noshtu'vka?]

How much does the room cost for two nights? Колко струва стаята за две ношувки? [Ko'lko stru'va sta'yata za dve noshtu'vki?]

How much does the room cost for one week? Колко струва стаята за една седмица? [Ko'lko stru'va sta'yata za edna' se'dmitsa?]

I would like the room. Ще взема стаята. [Shte vze'ma sta'yata]

I would like the car. Ще взема колата. [Shte vze'ma kola'ta]

I would not like the room. Стаята не ми харесва. [Sta'yata ta ne mi hare'sva]

I would not like the car. колата не ми харесва. [Kola'ta ne mi hare'sva]

How do I get to ...? (this is for asking directions to a place) Как да стигна до ... [Kak da sti'gna do ...]

Please draw me a map. Моля, начертайте ми карта. [Mo'lya, nachertay'te mi ka'rta]

Good-bye. Довиждане. [Dovi'zhdane]

Where can I rent a car? Къдс мога да насма кола? [Kyde' mo'ga da nae'ma kola'?]

How can our company help you? Какво може да направи нашата фирма за Bac? [Kakvo' mo'zhe da napra'vi na'shata fi'rma za vas?]

We'll gladly submit an estimate at no obligation. С удоволствие ще Ви предоставим предварителна калкулация, без това да Ви ангажира с нещо. [S udovo'lstvie shte vi predosta'vim predvari'telna kalkula'tsiya, bez tova' da vi angazhi'ra s ne'shto]

We'll gladly submit our recommendations at no obligation. С удоволствие ще Ви предоставим нашите препоръки, без това да Ви ангажира с нещо. [S udovo'lstvie shte vi predosta'vim na'shite prepory'ki, bez tova' da vi angazhi'ra s ne'shto]

May we put together a proposal for you? Можем ли да изготвим оферта за Bac? [Mo'zhem li da izgo'tvim ofe'rta za vas?]

We would like to help you. Бихме искали да Ви помогнем. [Bi'hme i'skali da vi pomo'gnem]

Is our price within your range? Устройва ли Ви напата цена? [Ustroy'va li vi na'shata tsena'?]

When may we get to work on this project for you? Кога можем да започнем работата по този проект за Bac? [Koga' mo'zhem da zapo'chnem ra'botata po to'zi proe'kt za vas?]

Do you have any concerns about our product? Притестява ли Ви нешо във връзка с нашия продукт? [Pritesnya'va li vi ne'shto vyv vry'zka s na'shiya produ'kt?]

Do you have any concerns about our service? Притеснява ли Ви нещо във връзка с нашата услуга? [Pritesnya'va li vi ne'shto vyv vry'zka s na'shata uslu'ga?]

Do you have any concerns about our pricing? Притестява ли Ви нещо във връзка с нашата цена? [Pritesnya'va li vi ne'shto vyv vry'zka s na'shata tsena'?]

May I call you back tomorrow? Мога ли да ви се обадия утре? [Mo'ga li da vi se oba'dya u'tre?]

May I call you back next week? Мога ли да ви се обадя следващата седмица? [Mo'ga li da vi se oba'dya sle'dvashtata se'dmitsa?]

May I call you back this afternoon? Мога ли да ви се обадя днее следобед? [Mo'ga li da vi se oba'dya dnes sledo'bet?]

May I call you back in the morning? Мога ли да ви се обадя сутринта? [Mo'ga li da vi se oba'dya sutrinta'?]

Who should be my contact within your company? С кого ще трябва да контактувам във Вашата фирма? [S kogo' shte trya'bva da kontaktu'vam vyv va'shata fi'rma?]

### **NOTES:**

- 1. Change your money ONLY in "No commission" changes.
- 2. Always lock the doors in hotels, etc.
- 3. Use only taxi cars marked "2 12-80", and try to have a guide with you.
- 4. Do NOT use public transport, and take the necessary measures to protect yourself from pickpockets, especially when there are groups of people around.
- 5. Do NOT offer money for small favors.
- 6. Don't leave any luggage without custody, even in luxury hotels.
- 7. Don't insist on paying bills in restaurants etc. when invited.

# CAMBODIAN (See KHMER)

#### **CEBUANO**

Cebuano is spoken by 14,713,220 people in the Philippines or about 24.4% of the population. It is spoken in the regions of Negros, Cebu, Bohol, Visayas and parts of Mindanao. The selection here is smaller than for most of our languages, but you should find it useful.

Pronunciation Guide:

Cebuano has 16 consonants: /b, k, d, g, h, l, m, n, ng, p, r, s, t, w, y, ?/

These are pronounced as follows:

English Key	Cebuano Words	English Key	Cebuano Words
∕ <b>b</b> /~ <u>b</u> ank	<u>b</u> a'ta (child)	/ <b>ng</b> /~ ri <u>ng</u>	ng'ipon(teeth)
∕k/~ <u>c</u> arpet	<u>k</u> ape' (coffee)	/ <b>p</b> /~ <u>p</u> en	<u>p</u> apel'(paper)
/ <b>d</b> /~ <u><b>d</b></u> ike	<u><b>d</b></u> alan (road)	/ <b>r</b> /~ <u><b>r</b></u> ed	<u>r</u> elo'(clock)
/ <b>g</b> /∼ <b>g</b> ate	<u><b>g</b></u> a'tas (milk)	∕s/~ <u>s</u> oap	<u>s</u> abon'(soap)
/ <b>h</b> /∼ <u>h</u> ot	<u><b>h</b></u> ag'dan (stair)	/ <b>t</b> /∼ <u>t</u> ap	<u><b>t'</b>wo(person)</u>
/ <b>l</b> /~ <u>l</u> uck	lamas'(spice)	/ <b>w</b> /∼ <u>w</u> ash	wa'say(ax)
/ <b>m</b> /~ <u>m</u> an	<u>m</u> anok'(chicken>	/y/~ <u>y</u> en	<u>v</u> a'wi(key)
/n/~ <u>n</u> ow	<u>n</u> ut'buk(notebok)	/?/~ <u>?</u> uh <u>?</u> uh (informal for "no")	amo' <u>?(</u> monkey)

### Vowels:

"a" is like the "a" in English "father" -- asu'kar (sugar), pa'pa (dad), abog' (dust), awto (car)

"e" is like the "a" in "late" but shorter and "purer" -- tse'ke (check), papel' (paper), sek'retar,yo (secretary)

"I" is like the "ee" in "beet" -- ikaw' (you), tiil (feet)

"o" is like the "o" in "road" -- tu'o (v. believe) tinu'od (true), bas'tos (ill-mannered), u'lo (head), tu'hod (knee), tubig (water)

"u" is like the "oo" in "food" -- tu'o (v. believe) tinu'od (true), bas'tos (ill-mannered), u'lo (head), tu'hod (knee), tubig (water)

#### Accent

Don't worry about it – it will occur naturally as you speak.

Please Palihug

My name is... Ang akong pangalan kay...

What is your name? Unsay imong pangalan?

Where can I find an interpreter? Asa ko makakità ug tig-interpret?

I need a hotel room. Nanginahanglan ko ug kuarto sa usa ka hotel.

I need water. Nanginahanglan ko ug tubig.

I need food. Nanginahanglan ko ug pagkaon.

I need sleep. Nanginahanglan ko ug katulog.

How much does the room cost for one night? Pila man kining kuwarto para sa usa ka gabi-i?

How much does the room cost for two nights? Pila man kining kuwarto para sa duha ka gabi-i?

How much does the room cost for one week? Pila man kining kuwarto para sa usa ka semana?

I would like the room. Ganahan ko mokuha sa kuwarto.

I would like the car. Ganahan ko mokuha sa awto.

I would not like the room. Dilì ko ganahan mokuha sa kuwarto.

I would not like the car. Dilì ko ganahan mokuha sa awto.

How do I get to...? (this is for asking directions to a place.) Unsaon pag-adto sa...?

Please draw a map. Himu-i ko ug mapa.

Goodbye. Molakaw na ko.

Where can I rent a car? Asa ko makahulam ug awto?

How can our company help you? Unsa man ang ikatabang sa among kumpanya nimo?

We'll gladly submit an estimate at no obligation. Malipay mi mohatag ug tantiya unya puwede ka nga dili mobayad.

We'll gladly submit our recommendations at no obligation. Malipay mi mohatag ug rekomendasyon unya puwede ka nga dili mobayad.

May we put together a proposal for you? Puwede mi makahimo ug proposal para kanimo?

We would like to help you. Gusto mi makatabang kanimo.

Is our price within your reach? Ang presyo namo kaya ra nimo?

When may we get to work on this project for you? Kanus-a man mi maka-trabaho ining proyekto para kaninyo?

Do you have any concerns about our product? Na-a kay gustong ipangutana bahin sa among produkto?

Do you have any concerns about our service? Na-a kay gustong ipangutana bahin sa among serbisyo?

Do you have any concern about our pricing? Na-a kay gustong ipangutana bahin sa among presyo?

May I call you back tomorrow? Puwede ko makatawag balik nimo ugma?

May I call you back next week? Puwede ko makatawag balik nimo sunod semana?

May I call you back this afternoon? Puwede ko makatawag balik nimo unyang hapon?

May I call you back in the morning? Puwede ko makatawag balik nimo sa buntag?

Who should be my contact within your company? Kinsa man ang akong mahimong kontak sa sulod sa inyong kompanya?

#### **CHICHEWA (also called NYANJA)**

About 4 million speakers in Malawi, 6 million speakers total in all countries. Also spoken in Botswana, Mozambique, Tanzania, Zambia, Zimbabwe.

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing", but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish.

Vowels are pronounced as follows:	"a" = the "a" in "father"
-	"e" = the "a" in "late"
	"I" = the "ee" in "beet"
	"o" = the "o" in "boat"
	"u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Moni, Ndakondwera kukomana nanu.

I only speak English. Ndimalankhula Chingerezi chabe

I don't understand. Sindikumva.

What is this? Ichi nchiyani?

What is the time? Nthawi ilibwanji?

What is the date? Lero ndi deti bwanji?

Where is the nearest toilet? Kodi kuli chimbudzi pafupi?

Where is the nearest hotel? Kodi hotela ili kuti?

Where is the nearest airport? Kodi kubwalo la ndeke ndi kuti?

Where is the nearest hospital? Kodi kuchipatala ndi kuti?

Where is the nearest American restaurant? Kodi nkupezeka malo ali ndizakudya za chi America kuno?

What do you need to make this work? Kufunika chiyani kuti mu pange izi?

Who is the decision maker? Amene amakugamulirani ndani?

May I use the phone? Ndingagweritse ntchiti lamya wanu kodi?

May I use the computer? Ndingagwiritse ntchito khoputala yanu kodi?

May I speak alone with my partner for a moment? Bwanji ndikhambirane ndi mnzanga pang'ono?

Let's make this deal happen today. Zomwezi zichitiketu lero lomwe?

Yes Ee/Inde

No Iyayi

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Why Chifukwa

How Bwanji

Maybe Kapena

Thank you. Zikomo

Sign here. Musainepo apa

Please Chonde

My name is... Ine ndine...

What is your name? Paja dzina lanu ndani?

Where can I find an interpreter? Ndinga mpeze kuti wondimasulira?

I need a hotel room. Ndikufuna chipinda mhotelamu?

I need water (polite) Kodi ndingapeze madzi akumwa?

I need food (polite) Kodi chakudya nkupezeka ngati?

I need sleep (polite) Munthune nkufuna kugona.

How much does the room cost for one night? Paja chipinda cha tsiku limodzi nzingati?

How much does the room cost for two nights? Paja chipinda cha matsiku aœiri nzingati?

How much does the room cost for one week? Paja chipinda cha sabata limodzi nzingati?

I would like the room. Ndikufuna chipinda.

I would like the car. Ndikufuna galimoto

I would not like the room. Chipinda chokha ayi.

I would not like the car. Galimoto lokha ayi.

How do I get to ...? (this is for asking directions to a place) Kodi ndingafike bwanji ku? (place)... Kodi ndingafike bwanji kwa? (person) ...

Please draw me a map. Chonde mngondirembera mapu yake.

Good-bye. Ayi, ndapita.

Where can I rent a car? Ndingapeze kuti galimoto ya renti?

How can our company help you? Kodi Khampani yathu inga kuthandizeni bwanji?

We'll gladly submit an estimate at no obligation. Tinga kondwere kukupatsani maganizo athu.

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We'll gladly submit our recommendations at no obligation. Tinga kondwere kukupatsani malangizo popanda kukupanikizani.

May we put together a proposal for you? Kodi tikupatseni zofunikira zake?

We would like to help you. Tifuna tikuthandzeni.

Is our price within your range? Mtengo wathuwu, mngaukwanitse kodi?

When may we get to work on this project for you? Mkuti tingayambe liti ntchito yanuyi?

Do you have any concerns about our product? Kaya muli ndichododometsa pa zinthu zathuzi?

Do you have any concerns about our service? Kaya muli ndichododometsa pantchito yathuyi?

Do you have any concerns about our pricing? Kaya muli ndi chdodometsa pa mtengo wathuyi?

May I call you back tomorrow? Banji ndikuitaneni mawa?

May I call you back next week? Bwanji ndikuitaneni sabata lilikudzali?

May I call you back this afternoon? Bwanji ndikuitaneni masana ano?

May I call you back in the morning? Bwanji ndikuitaneni mmamawa?

Who should be my contact within your company? Amene ndidziona mkhampani yanuyi ndani?

### **NOTES:**

See notes for Zambia under **Cibemba** for some general ideas, especially if you will be traveling in that country. Keep in mind that most countries in Sub-Saharan Africa have experienced civil war and unrest. It is a good idea, therefore, to check State Department travel advisories on individual countries (<u>http://travel.state.gov</u>). If you are in Muslim areas, remember that you should never shake hands with the left hand or eat with your left hand in front of others, and you should never cross your legs so that the sole of your shoe or foot is visible to someone else (this is very insulting). Traditional cultures also place a lot of importance on respect for elders.

# CHIKAONDE (See KIKAONDE)

# CHILUNDA (See LUNDA)

### **CHINESE (Mandarin)**

According to figures from the Summer Institute of Linguistics, Mandarin Chinese is spoken by 867,200,000 in mainland China (70% of the population in China), with 874,000,000 people in the world who speak it as their first language. If the people who also speak it as a second language (since it is the official language of China, and not all Chinese speak Mandarin as a first language) are included, then the number climbs to over 1,042, 482,000.

**Note**: Chinese pronunciation is marked differently due to the necessity to mark tones. The writing system here, called "pinyin" is actually the one used to teach Chinese children the sounds of their own language. (If you have trouble with tones, an educated Chinese person will know what you are trying to say if you point to the sentence on the page.) Each vowel in Chinese is marked for tones, which are an essential part of the pronunciation of Chinese. If you use the wrong tone, you will communicate the wrong meaning. If you have access to a computer with RealPlayer, go to <a href="http://www.chinese-outpost.com">http://www.chinese-outpost.com</a> or <a href="http://icg.harvard.edu/~pinyin/">http://icg.harvard.edu/~pinyin/</a> or <a href="http://liwin.com/zhuyin/">http://liwin.com/zhuyin/</a> and listen to some examples of Chinese pronunciation.

á, é, í, ó, ú = rising tone à, è, ì, ò, ù = falling tone ā, č, ĭ, ŏ, ŭ = falling then rising tone ā, ē, ī, ō, ū = even tone No mark over the vowel means "soft tone" – none.

Consonants are basically the same as in English, except for:

- c = "ch" as in "church", but the tongue touches the lower front teeth
- j = "j" as in "jam" or "jeans", but the tongue touches the lower front teeth
- q = "tch" as in "itch"
- r = a little like the "z" in "azure", but with an "r" quality
- sh = "sh" in "should", but the tongue touches the lower front teeth

x = "sh" as in "should", but the tongue touches the lower front teeth zh = "j" as in "judge", but with the tongue curled backwards z = like English "j", but softer

Vowels are pronounced as follows:

a = "a" in "father" ao = "ow" as in "now" and "down" e = "u" in "cut" ei = "a" in "late" i = "i" as in "bit" ia/ie = "ye" in "yes" and "yet" o = "aw" as in "saw" ou = "o" as in "go" and "note" u = "oo" in "too" ü = a sound not in English, formed by saying "ee" but rounding the lips while pronouncing it. uo = oo + aw as in "war"

Hello, nice to meet you. Nīhāo, hčn gāoxìng rènshì nĭ.

I only speak English. Wõ zhīhuì shuō yīngyŭ.

I don't understand. Wõ bù míngbái.

What is this? Zhè shì shénmè?

What is the time? Xiànzài jidian le?

What is the date? Jīntiān jī hàd?

Where is the nearest toilet? Fǔjìn yõu cèsuǒ ma?

Where is the nearest hotel? Fǔjìn yõu lǚguǎn ma?

Where is the nearest airport? Fǔjìn yõu féijīchǎng ma?

Where is the nearest hospital? Fŭjìn yõu yīyuàn ma?

Where is the nearest American restaurant? Fŭjìn yõu měiguó fàndiàn ma?

What do you need to make this work? Nǐ zěnyàng zuò cáixíng?

Who is the decision maker? Shì shuí zuò úedìng?

May I use the phone? Wố kẻyĩ yòng diànhuà ma?

May I use the computer? Wố kẻyĩ yòng diànnão ma?

May I speak alone with my partner for a moment? Wõ kčyĭ gēr huŏbàn dăndú tán yīhuìer ma?

Let's make this deal happen today. Wōmén jīntīain jiù chéngjiáo ba.

Yes Shì No

Bù

Why? Wèi shénme?

How? Zhěyàng?

Maybe Yěxű

Thank you. Xièxie nl.

Sign here. Qiān míng.

Please Qing

My name is ..... Wǒ de míngzì jiào....

What is your name? Nín jiào shénmè míngzi?

Where can I find an interpreter? Wō zài nă er kĕyī zhāodào fānyì ?

I need a hotel room. Wō yào yīgè jiŭdiàn de fángjiān.

I need water. Wõ xiãng yào diān shul.

I need food. Wõ xiăng yào diăn shíwù (chīde).

I need a rest. Wõ xiăng xiūxī.

How much does the room cost for one night? Zhè jiān fáng zhù yīwǎn shōu duōshǎo qían?

How much does the room cost for two nights? Zhè jiān fáng zhù liǎngwǎn shōu duōshǎo qían?

How much does the room cost for one week? Zhè jiān fáng zhù yīzhōu shōu duōshǎo qían?

I would like the room. Wõ xĭhuān zhè jiān fáng.

I would like the car. Wố xĩhuān zhè liàng chẽ.

How do I get to ...? (this is for asking directions to a place) Wố zĕnyàng qù...?

Please draw me a map. Qíng gĕi wö huà fú dìtú.

Good-bye. Zàijiàn.

Where can I rent a car? Wố zài nã er kčyĩ zũ dào chē?

How can our company help you? Wómén de göngsī kčyĭ zčnyàng bāngzhù nín?

We'll gladly submit an estimate at no obligation. Wõmén hõn lèyì fēi héyuē xìng di bàochū gūjià.

We'll gladly submit our recommendations at no obligation. Wômén hčn lèyì fēi héyuē xìng di tíchū jiànyì.

May we put together a proposal for you? Wōmén kēyī shāngliàng tí gè jiànyì gēi nín ma?

We would like to help you. Wõmén yuànyì bāngzhù nín.

Is our price within your range? Wōmén de jiàgé zài nImén de fànwéi nèi ma ?

When may we get to work on this project for you? Womén héshí kĕyī wèi nín kāishī zhèxiàng jìhuà?

Do you have any concerns about our product? Ní duì wômén de chănpIn yõu shénmè xiăngfă?

Do you have any concerns about our service? Ní duì wômén de fúwù you shénmè xiangfa?

Do you have any concerns about our pricing? Nĩ duì wồmén de bàojià yõu shénmè xiāngfã?

May I call you back tomorrow? Míngtiān wǒ kēyī gēi nín huí diànhuà ma?

May I call you back next week? Xiàzhōu wō kẽyĩ gẽi nín huí diànhuà ma?

May I call you back this afternoon? xiàw**ū** wõ kĕyĭ gĕi nín huí diànhuà ma?

May I call you back in the morning? Shàngwũ wõ kẽyĩ gẽi nín huí diànhuà ma?

Who should be my contact within your company? Wõ tóng nlmén göngsī shuí liánxì?

### **CHITUMBUKA (also called TUMBUKA)**

Chitumbuka is spoken by over 660,000 people in Malawi. It is spoken by about 2,000,000 people total in all countries, which include Malawi, Tanzania, and Zambia.

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing", but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish.

Vowels are pronounced as follows:	"a" = the "a" in "father"
_	"e" = the "a" in "late"
	"i" = the "ee" in "beet"
	"o" = the "o" in "boat"
	"u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Yeœo, ntchiweme takumana.

I only speak English. Nkuyowoya Chizungu pela.

I don't understand. Nkhupulika yayi.

What is this? Ichi ntchivichi?

What is the time? Nyengo ili uli?

What is the date? Nidazi uli?

Where is the nearest toilet? Chimbuzi chapafupi chili nkhu?

Where is the nearest hotel? Hotera lapafupi lili nkhu?

Where is the nearest airport? Chiwanja cha ndeke chapafupi chili nkhu?

Where is the nearest hospital? Chipatala chapafupi chili nkhu?

Where is the nearest American restaurant? Uko œalyera œa chi Ameleka ninkhu?

What do you need to make this work? Ukukhumba vichi kuti uchite mulimo uwu?

Who is the decision maker? Ni njani uyo wangapangane nane?

May I use the phone? Ningagwiriske ntchito foni?

May I use the computer? Ningagwiriske ntchito kompyuta?

May I speak alone with my partner for a moment? Mulindizge niyowoye namunyane nyengo ichoko waka?

Let's make this deal happen today. Tiyeni tichite katangale lero

Yes Enya

No Yayi

Why Chifukwa

How Uli

Maybe Panyake

Thank you Yewo

Sign here. Lembani apa

Please Chonde

My name is ... Zina lane ndine ...

What is your name? Zina lanu ndimwe njani?

Where can I find an interpreter? Wakumasulira ningamusanga nkhu?

I need a hotel room. Nkhukhumba malo yakugona mu hotera.

I need water. Nkhukhumba maji.

I need food. Nkhukhumba chakulya.

I need sleep. Nkhukhumba kugona.

How much does the room cost for one night? Malo yakugona ni ndalama zilinga usiku umoza.

How much does the room cost for two nights? Malo yakugona ni ndalama zilinga masiku yaœiri.

How much does the room cost for one week? Malo yakugona ni ndalama zilinga sabata yimoza.

I would like the room. Nkhukhumba chipinda.

I would like the car. Nkhukhumba galimoto.

I would not like the room. Nkhukhumba chipinda yayi.

I would not like the car. Nkhukhumba galimoto yayi.

How do I get to ...? (this is for asking directions to a place) Ningafika uli ku ...?

Please draw me a map. Chonde nilembeleni mapu.

Good-bye. Nayenda

Where can I rent a car? Galimoto ya hayala ningaisanga nkhu?

How can our company help you? Kampani yithu yikamuvwilani uli?

We'll gladly submit an estimate/our recommendations at no obligation.

Tingaœa œakukondwa kupereka mulingo withu kwambula kayi.

May we put together a proposal for you? Chonde tiœike pamoza masachizgo gyinu?

We would like to help you. Tikukhumba kumovwirani.

Is our price within your range? Mitengo yithu mukuzomelezgana nayo?

When may we get to work on this project for you? Tingafikeso pa uli kuti titewete mulimo uwu?

Do you have any concerns about our product? Muli œakunweka na vinthu vyithu?

Do you have any concerns about our service? Muli œakunweka na ntchoto yithu?

Do you have any concerns about our pricing? Muli œakunweka na mitengo yithu?

May I call you back tomorrow? Ninga muyimbileni foni namachero?

May I call you back next week? Ninga muyimbileni foni pa sabata yikwiza?

May I call you back this afternoon? Ninga muyimbileni foni namise?

May I call you back in the morning? Ninga muyimbileni foni panji namachero?

Who should be my contact within your company? Ninjani uyo ningayowoya nayo pa kampani yinu?

**NOTES**: Please see comments under Chichewa.

#### **CIBEMBA** (also called **BEMBA** or **ICHIBEMBA**)

Cibemba is spoken in Zambia by 2,000,000 people or 25% of the population. It is also spoken in parts of, Botswana, Democratic Republic of Congo, Malawi, Tanzania, and Zimbabwe.

#### Pronunciation Guide:

Most consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing", but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish. "c" is pronounced as English "ch" before "I" and "e".

Vowels are pronounced as follows:	"a" = the "a" in "father" "e" = the "a" in "late" "I" = the "ee" in "beet" "o" = the "o" in "boat"
	"o" = the "o" in "boat" "u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Halo, cawama kukumana naimwe.

I only speak English. Ine nsosafye Icingeleshi.

I don't understand. Nshileumfwa.

What is this? Cinshi ici?

What is the time? Inshita ili shani?

What is the date? Lelo bushiku nshi?

Where is the nearest toilet? Bushe nikwisa ukuli icimbusu mupepi?

Where is the nearest hotel? Bushe nikwisa kuli otela mupepi?

Where is the nearest airport? Bushe nikwisa ukuli icibansa candeke mupepi?

Where is the nearest hospital? Bushe nikwisa ukuli icipatala mupepi?

Where is the nearest American restaurant? Bushe nikwisa uko bashitisha ifyakulya fya ku Amelika?

What do you need to make this work? Finshi filefwaikwa pakuti mubombe uyu mulimo?

Who is the decision maker? Nani ukwete amaka yakupingula?

May I use the phone? Kuti nabomfyako lamya?

May I use the computer? Kuti nabomfyako komyuta?

May I speak alone with my partner for a moment? Ndefwaya ukulanda no munandi panono.

Let's make this deal happen today. Natumone ukutila uyu mulimo wacitika lelo line.

Yes Ee/Endita mukwai

No Awe

Why Mulandu nshi

How Shani/Musangonshi

Maybe Nalimo/limbi

Thank you. Natotela mukwai.

Sign here. Bikapo icishibilo

Please Napapata

My name is ... Ishina lyandi nine ...

What is your name? Nga imwe nimwe banani ishina lyenu?

Where can I find an interpreter? Nikwisa uko ningasanga kapilibula wandimi?

I need a hotel room. Ndefwaya umuputule mu otela.

I need water. Ndefwaya amenshi.

I need food. Ndefwaya ifyakulya.

I need sleep. Ndefwaya ukusendama.

How much does the room cost for one night? Nishinga mulipilisha pamuputule ubushiku bumo?

How much does the room cost for two nights? Nishinga mulipilisha mu nshiku shibili?

How much does the room cost for one week? Nishinga mulipilisha mumulungu umo?

I would like the room. Ndefwayako umuputule.

I would like the car. Ndefwayako motoka.

I would not like the room. Nshilefwaya umuputule.

I would not like the car. Nshilefwaya motoka.

How do I get to ....? (this is for asking directions to a place) Bushe kuti naenda shani ukuya ku (place) .... ? Busha kuti naenda shani ukuya kwa (person) ... ?

Please draw me a map. Napapata ndembeleniko ifyo ningenda.

Good-bye. Shalenipo mukwai.

Where can I rent a car? Nikwisa uko ningashima motoka?

How can our company help you? Ninshila nshi iyo akampani kesu kengamwafwilishishamo?

We'll gladly submit an estimate/our recommendations at no obligation.

Tulinokumilanga ifilefwaikwa ukulingana nefyo tusuminishe.

May we put together a proposal for you? Bushe kuti twapekanya ifintu ifyo tungamicitila?

We would like to help you. Kuti twatemwa ukumwafwilisha.

Is our price within your range? Bushe kuti mwakumanisha ukulingana ne mitengo yesu?

When may we get to work on this project for you? Nililali twingatendeka ukubomba pa mulimo wenu?

Do you have any concerns about our product? Bushe palipo icimusakamike pafipe fyesu?

Do you have any concerns about our service? Bushe palipo icimusakamike pamibombelo yesu?

Do you have any concerns about our pricing? Bushe palipo icimusakamike pa mitengo yesu?

May I call you back tomorrow? Bushe kuti namikuta palamya mailo?

May I call you back next week? Bushe kuti namikuta umulungu uleisa?

May I call you back this afternoon? Bushe kuti namikuta lelo mukasuba?

May I call you back in the morning? Bushe kuti namikuta ulucelo?

Who should be my contact within your company? Nani pakampani yenu uyo tulingile ukusosa nankwe?

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### **NOTES:**

Zambia is the only country in Southern Africa that has not experienced revolution or civil war. In the past, they had refugees from South Africa, Zimbabwe, Mozambique, and Namibia. Right now they have refugees from the Democratic Republic of the Congo and Angola.

Some of Zambia's national parks are bigger than some countries in Europe (Kafue, for example). Zambia shares Victoria Falls with Zimbabwe. Zambia has the greatest number of waterfalls in Southern Africa. South Luagwa contains Africa's wildest parks where animals live in their natural habitat without much interference from humans. Visiting Zambia's national parks, however, is not for the feeble-hearted, and requires a guide.

There is some criminal activity that occurs here and there – mostly pick-pocketing. All visitors to Zambia are looked after by the security officers in the game management and police departments. Very rarely would a visitor suffer any kind of loss. It does happen, but not often.

There is also a lot of HIV, but you are only in danger if you ignore proper precautions and/or engage in risky behavior.

The right months to visit Zambia are May through August. This is the cool season and there are no mosquitos around.

### **CITONGA** (also called Plateau Tonga or Zambesi)

Citonga is spoken by over 1,100,000 people in Zambia and Zimbabwe -- about 12% of the population of Zambia, mostly in the southwest.

### Pronunciation Guide:

Most consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing", but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish. "c" is pronounced as English "ch" before "I" and "e".

Vowels are pronounced as follows:

"a" = the "a" in "father" "e" = the "a" in "late" "I" = the "ee" in "beet" "o" = the "o" in "boat" "u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Mwapona, Ndalumba kumobona.

I only speak English. Ngamba buyo Cikuwa

I don't understand. Nsikwe kuteelela

What is this? Ani ncinzi eeci?

What is the time? Nciindi nzi ono?

What is the date? Ani sunu mbuzubaanzi?

Where is the nearest toilet? Mwati kuli cimbuzi aafwaafwi?

Where is the nearest hotel? Ku hotela nkuli?

Where is the nearest airport? Kucibanza candeke nkuli?

Where is the nearest hospital? Cibbadela cilikuli?

Where is the nearest American restaurant? Nkuli nkondinga ndajana cakulya cabana America?

What do you need to make this work? Nzibelesyonzi ziyandika kucita mulimo wanu ooyu?

Who is the decision maker? Nguni uumwaambilila?

May I use the phone? Mbuti, mwati inga ndabelesya fooni yanu?

May I use the computer? Mbuti, mwati inga ndabelesya kkomputa yanu?

May I speak alone with my partner for a moment? Mbuti mbuzye-buzye mweenzuma aasyoonto?

Let's make this deal happen today. Azicitike eezi sunu we.

Yes Iiyi

No Peepe

Why Nkaambo nzi

How Buti

Maybe Ambweni

Thank you. Ndalumba

Sign here. Amusaine aawa

Please Akaka basa

My name is ... Mebo ndime ...

What is your name? Ndinywe bani?

Where can I find an interpreter? Ani ulazwayi wakundipandulwida?

I need a hotel room. Njanda luumu ku hotela?

I need water. Mbuti meenda aakunywa?

I need food. Mwati inga kwajanika cakulya?

I need sleep. Ndiza nindoona?

How much does the room cost for one night / for two nights / for one week? Luumu ichita ongaye buzuba bomwe?

How much does the room cost for two nights ? Luumu icita ongaye mumazuba obilo?

How much does the room cost for one week? Luumu icita ongaye mu mvwiki?

I would like the room. Ndalikuyanda luumu.

I would like the car. Ndalikuyanda mootokala.

I would not like the room. Pe, luumu eeyi peepe.

I would not like the car. Pe, kkaa eeyi peepe.

How do I get to ...? (this is for asking directions to a place) Inga ndasika buti ku (place) ... ? Inga ndasika buti kwa (person)... ?

Please draw me a map. Mbuti kuti mwandilembela maapu.

Good-bye. Amucaale kabotu.

Where can I rent a car? Nkuli nkwenga ndajana mootokala wa lendi?

How can our company help you? Ino kkampani yesu inga yagwasya buti?

We'll gladly submit an estimate at no obligation. Tulakkomana kumupa mweelwe ngotuyeeyela.

We'll gladly submit our recommendations at no obligation. Tulamupa abulailizi bunga ambweni inga bwacitika.

May we put together a proposal for you? Tumulembele-lembele zyeelede na?

We would like to help you. Kwalo twalikuyanda kumugwasya.

Is our price within your range? Tee kayi muulo wesu muluukonzya?

When may we get to work on this project for you? Ino tukatalike lili mulimo wenu ooyu?

Do you have any concerns about our product? Ambweni mulaabutongoosi bumwi a zyintu zyesu?

Do you have any concerns about our service? Ambweni mulaabutongoosi bumwi amulimo wesu?

Do you have any concerns about our pricing? Ambweni mulaabutongoosi bumwi amuulo wesu?

May I call you back tomorrow? Mbuti kuti ndaakumwiita juunza?

May I call you back next week? Mbuti kuti ndaakumwiita mvwiki iiboola?

May I call you back this afternoon? Mbuti kuti ndamwiita sunu sikati?

May I call you back in the morning? Mbuti kuti ndamwiita mafumina?

Who should be my contact within your company? Njelede kuzibya bani mu kkampani yanu?

**NOTES:** See comments under CIBEMBA for Zambia, comments under CHICHEWA for sub-Saharan Africa in general.

CONGO (See KONGO)

# **CROATIAN (se Serbo-Croatian)**

### CZECH

Spoken by over 10 million people in the Czech Republic, about 12 million worldwide. Also spoken in areas of Bohemia, Moravia, Silesia, Austria, Bulgaria, Poland, Slovakia, and the Ukraine.

See the pronunciation guide following sentences.

Hello, nice to meet you. Dobrý den, rád Vás poznávám. [dobreeden, rahd vahs poznahvahm]

I only speak English. Mluvím jenom anglicky. [mlooveem yenom anglitski]

I don't understand. Nerozumím Vám. [nerozoomeem vahm]

What is this? Co je to? [tso to ye?]

What is the time? Kolik je hodin? [kolik ye hod<sup>y</sup>een?]

What is the date? Jaké je dnes datum? [yakeh ye dnes dahtoom?]

Where is the nearest toilet/*hotel*/airport/*hospital*/American restaurant? Kde je nejbližší *záchod* / hotel / *letiště* / nemocnice / *americká restaurace*? [gde ye neyblizhshee *zahkhod* / hotel / *letisht<sup>v</sup>e* / nemotsnitse / *ameritskah restaoo-ratse*?]

What do you need to make this work? Co potřebujete k této práci?

[tso potrzhebooyete kh tehto prahtsi?] Who is the decision maker? Kdo o tom rozhoduje? [gdo o tom rozhodooye?]

May I use the phone? Mohu si zavolat? [mo-hoo si zavo<sup>u</sup>lat?]

May I use the computer? Mohu použít některý počítač? [mo-hoo po-oozheet n<sup>y</sup>ekteree pocheetach?]

May I speak alone with my partner for a moment? Mohl bych si na chvíli promluvit se svým partnerem? [mo-h<sup>u</sup>l bikh si na khvee<sup>u</sup>li prom<sup>u</sup>loovit se sveem partnerem?]

Let's make this deal happen today. Toto jednání bych rád uzavřel již dnes [toto yednahnee bikh rahd oozavrzhel yizh dnes]

Yes Ano [ano] No Ne [Ne] Why Proč [Proch] How Jak [Yak] Maybe Možná

[Mozhnah]

Thank you Dčkuji [d<sup>y</sup>ekooji]

Sign here. Váš podpis. [vahsh podpis]

Please Prosím [Proseem]

My name is ... Jmenuji se ... [ymenooyi se ...]

What is your name? Jak se jmenujete? [yak se ymenooyet<sup>y</sup>e?]

Where can I find an interpreter? Kde bych našel překladatele? [gde bikh nashe<sup>u</sup>l przhekladatele?]

I need a hotel room. Chtěl bych pokoj v hotelu [kht<sup>y</sup>el bikh pokoy vhoteloo]

I need *water*/food/*sleep*. Chtěl bych *vodu*/jídlo/*nocleh*. [kht<sup>y</sup>el bikh *vodoo*/yeedlo/*notsle-h*]

How much does the room cost *for one night* / for two nights / *for one week*? Kolik stojí ubytování na *jednu noc*/dvě noci/*týden*? [kolik stoyee oobitovahnee na *yednoo nots*/dv<sup>y</sup>e notsi/*teeden*?]

I would like the room. Chtěl bych se ubytovat. [kht<sup>y</sup>el bikh se oobitovat]

I would like the car. Chtěl bych si pronajmout auto. [kht<sup>y</sup>el bikh si pronaymoht aooto]

I would not like the room. Ten pokoj si nepřeji. [ten pokoy si neprzheyi]

I would not like the car. To auto si nepřeji. [to aooto si neprzheyi]

How do I get to ....? Jak se dostanu do ... ? [yak se dostanoo do ... ?]

Please draw me a map. Nakreslete mi plánek, prosím. [nakres-le-te mi plahnek proseem]

Good-bye. Na shledanou. [Naskhledanoh]

Where can I rent a car? Kde si mohu pronajmout auto? [gde si mo-hoo pronaymoht aooto?]

How can our company help you? Jak Vám může naše společnost pomoci? [yak vahm mõõzhe nashe spolechnost pomotsi?]

We'll gladly submit an estimate at no obligation. Rádi Vám nezávazně vypracujeme předběžný výpočet [rahdi vahm nezahvazn<sup>y</sup>e vipratsooyeme przhedb<sup>y</sup>ezhnee veepochet]

We'll gladly submit our recommendations at no obligation. Rádi Vám nezávazně poradíme. [rahdi vahm nezahvazn<sup>y</sup>e poradeeme]

May we put together a proposal for you? Můžeme Vám vypracovat nabídku? [mõõzheme vahm vipratsovat nabeedkoo?]

We would like to help you. Rádi Vám pomůžeme. [rahdi vahm pomõõzheme]

Is our price within your range? Je pro Vás naše cena přijatelná? [ye pro vahs nashe tsena przhiyatelnah?]

When may we get to work on this project for you? Kdy budeme moci začít pracovat na vašem projektu? [gdi budeme motsi zacheet pratsovat na vashem proyektoo?]

Do you have any concerns about our *product* / service / *pricing*? Máte nějaké dotazy ohledně našich *produktů* / služeb / *cen*? [mahte n<sup>y</sup>eyakeh dotazi okhledn<sup>y</sup>e nashikh *prodooktõõ* / sloozheb / *tsen*?]

May I call you back *tomorrow*/next week/*this afternoon*/in the morning?

Mohu Vám zavolat *zítra*/příští týden/*dnes odpoledne*/dopoledne? [mo-hoo vahm zavolat *zeetra*/przheeshtee teeden/*dnes od-poledne*/do-poledne?]

Who should be my contact within your company? Na koho se mohu obrátit ve vaši společnosti? [na koho se mo-hoo obrahtit ve vashi spolechnosti?]

### Guide to Pronunciation:

The imitated pronunciation should be read as if it were English (based on Standard British pronunciation), except for any special rules set out below. Czech is one of the most phonetic of all European languages, and you should have little trouble pronouncing Czech once you've got accustomed to its diacritical marks: the  $\check{c}\acute{a}rka$  ('), the *kroužek* (°), and the *háček* (č).

Consonants				
Letter	Approximate pronunciation	Symbol	Example	Pronunciation
b, d, f, g, k,	are pronounced as			
m, n, p, t, v,	in English			
Z				
С	like ts in cats	ts	cesta	tsesta
Č	like ch in church	ch	klíč	kleech
Ď	like <b>d</b> in <b>d</b> uty; for American speakers close to <b>j</b> in <b>j</b> am	d <sup>y</sup>	Láďa	lahd <sup>y</sup> a
G	like <b>g</b> in <b>g</b> ood	g	galerie	galeriye
Н	like <b>h</b> in <b>h</b> alf	h	hlava	hlava
Ch	like <b>ch</b> in Scottish lo <b>ch</b>	kh	chtít	kht <sup>y</sup> eet
J	like y in yes	у	jídlo	yeedlo
Ň	like <b>nn</b> in a <b>nn</b> ual or <b>ny</b> in ca <b>ny</b> on	n <sup>y</sup>	píseň	peesen <sup>y</sup>
R	rolled (like a Scottish <b>r</b> )	r	ruka	rooka
Ř	a sound unique to Czech; like a rolled <b>r</b> but flatten the tip of the tongue to make a short forceful buzz like <b>ž</b> (below)	rzh	tři Dvořák	trzhi dvorzhahk
S	like s in set	S	<b>č</b> as	chas
S Š Ť	like sh in short	sh	šest	shest
Ť	like <b>t</b> in <b>t</b> une; for American speakers close to <b>ch</b> in <b>ch</b> urch	t <sup>y</sup>	chut'	khoot <sup>y</sup>
W	like v in van; found only in foreign words	V	víno	veeno
Ž	like s in pleasure	zh	žena	zhena

### Consonants

### Notes:

1.  $\check{e}$  - the sign  $\check{}$  written over the letter e makes the preceding consonant soft, like pronouncing y as in yet. When t, d and n precede  $\check{c}$ , they become  $t^y$ ,  $d^y$  and  $n^y$ . The same happens if they are followed by the letter i and i:

ještč (yesht<sup>y</sup>e) dčkuji (d<sup>y</sup>ekooji) nic (n<sup>y</sup>its) When **b**, **p**, **v**, **f** and **m** precede č, they become **by**, **py**, **vy**, **fy** and **mny** respectively:

pět (pyet)věc (vyets)město  $(mn^yesto)$ 2. Voiced consonants (b, d, d<sup>y</sup>, h, z, zh, v) become voiceless (p,<br/>t, t<sup>y</sup>, kh, s, sh, f respectively) at the beginning and end of a word,<br/>and before a voiceless consonant:

oběd (obyet)ztratit (strat<sup>y</sup>it)tužka (tooshka)Voiceless consonants within a word become voiced if followedby a voiced consonant (this involves particularly k becoming g):kde (gde)nikdo (n<sup>y</sup>igdo)

Ltr	Approx. Pronunc.	Symbol	Ltr	Pronunc.
Α	between the <b>a</b> in	Α	tam	tam
	cat and the <b>u</b> in cut			
Á	like <b>a</b> in father	Ah	máma	mahma
E	like e in met;	E	den	den
	pronounced even			
	at the end of a wd.			
É	similar to the e in	Eh	mléko	mlehko
	bed but longer			
Ι	like i in bit	Ι	pivo	pivo
Í	like ee in see	ee	bílý	beelee
0	like o in hot	0	slovo	slovo
Ó	like o in short;	Õ	gól	gõl
	found only in			
	foreign words			
U	like <b>oo</b> in b <b>oo</b> k	00	ruka	rooka
Ú	like <b>oo</b> in m <b>oo</b> n	õõ	úkol	õõkol
Ü	like <b>ú</b> above	õõ	vüz	võõz
Y	like i above	Ι	byt	bit
Ý	like ee in see	ee	bílý	beelee

### Vowels

Vowels in Czech can be either short (a, e, i, o, u, y) or long  $(\acute{a}, \acute{e}, \acute{i}, \acute{o}, \acute{u}, \ddot{u}, \acute{y})$ . The length of the vowel is an essential feature since it can differentiate meanings of words which are otherwise written with the same spelling.

The letters  $\mathbf{l}$  and  $\mathbf{r}$  operate as semi-vowels between two consonants or at the end of a word, following a consonant.

1	like le in cable	<sup>u</sup> l	Mohl	moh <sup>u</sup> l
r	like ir in bird	<sup>u</sup> r	Krk	k <sup>u</sup> rk

Dipititiongs				
au	like ow in cow	Ao	Auto	aooto
		0		
ou	like <b>ow</b> in	Oh	Mouka	mohka
	mow, <b>or</b> the			
	exclamation oh			

### Diphthongs

Note: All vowels (long and short) should be pronounced the same way in all positions including at the end of a word, e.g: **tam** (tam) **Anna** (ana) In places where confusion may arise over pronunciation, hyphens have been inserted in the phonetic transcription to help differentiate syllables: **mohl byste** (mo-h<sup>u</sup>l bis-te)

### Stress

Stress in Czech falls always on the first syllable of a word, though it is weaker that in English. Prepositions in Czech are generally pronounced together with their object as a single word, so the stress falls in the preposition. Kolik to stojí **na den**? (kolik to stoyee **naden**)

Note that stress and length of vowels are two independent features: long vowels are not necessarily stressed vowels; on the other hand stressed vowels are not automatically long vowels. **DAGAARE** 

Probably spoken by over 1,000,000 people in the northwest corner of Ghana. A language called Northern Dagaare is also spoken in Burkina Faso.

### Pronunciation Guide:

Pronounce consonants as in English. "ŋ" is pronounced like the last sound in "thing", but may come at the beginning of a word.

Vowels:	"a" = "a" in "father"
	"e" = "ai" in "rain" or "ey" in "hey!"
	"ε" = "e" in "bet"
	"i" = "ee" in "beet"
	"o" = "o" in "vote"
	"ɔ" = "aw" in "awful"
	"u" = "oo" in "boot"

Dagaare is a tone language. This means that the pitch of the vowel (or sometimes and "n") in the syllable is important. Dagaare has two tones – high and low. Listen to the native speakers around you and try to hear the tones.

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Tones: \acute{a} \acute{e} \acute{e} \acute{i} \acute{o} \acute{o} = high tone
Unmarked vowels are low tone
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Double consonants or double vowels are held longer than single ones.

Hello, nice to meet you. Fo bé song, N póź pɛllɛɛ lá né N nang nyɛ́ fó.

I only speak English. Inglísi yóng Iá ká Ń wonó. I don't understand. N wá wong a pare. What is this?

Bong lá nyť?

What is the time/date? A tếm ngm**ế** lá awóla?

Where is the nearest *toilet*? *Bónggyíráá* zíé kang pé£lé lá ky£?

Where is the nearest *hotel*? *Téŧgbŧreyíri* zíé kang pé€lé lá kyŧ?

Where is the nearest *American restaurant*? *Amérikademé díúú* zíé kang pé**é**lé lá ky**ê**?

What do you need to make this work? Wóla ka née ná bống e ka yếlế ámɛ e velaá?

Who is the decision maker? Ang lá só a y**ɛ**́lɛ́ amɛ yélúú a kyɛ̃?

May I use the phone? N na bống sốré lá a tếléfon nyế tong né tómá?

May I use the computer? N na bống sốré lá a kompúta nyề tong né tómá?

May I speak alone with my partner for a moment? Yɛ na tóɔ vɛ́ng láka N né ntɔ́sobá nyɛ́ nyɛ́ táá béláa?

Let's make this deal happen today. Vếng ka té e ka a yếlế ámɛ maale.

Yes Oó

No

Aí

Why Bongsó

How Wolá

Maybe Kaapóge

Thank you Bárká

Sign here. Ngmaa fo yúóri kyế.

Please Nang

My name is... N yúórí lá...

What is your name? Fo yúórí lá bong?

Where can I find an interpreter? Yéng ká N na nyť néε nang na íri kokórťť kó má?

I need a hotel room. N bóʻrí lá téếgbếri die.

I need water. Nang ko má koɔ véng ka Ń gbíri béláá.

I need food.

Nang ko má dííú véng ka Ń gbíri béláá.

I need sleep. Nang ko má ŋang véng ka Ń gbíri béláá.

How much does the room cost for *one night* / for two nights / *for one week*? Awóla ka Ń na yóś a die nyś gááu *tentoryéni* / tentórááyi / *koseEreyéni*?

I would like the room. N bóɔ́rɔ́ lá a dié.

I would like the car. N bóʻri lá a lijre.

I would not like the room. N wá bóśro a dié.

I would not like the car. N wá bóźro a lźźre.

How do I get to ...? (for asking directions to a place) Yeng ká Ń na tú gaa a bé?

Please draw me a map. Nang maale téngáwúlúúgáne ko má.

Good-bye. Baá baae / Kyếg song.

Where can I rent a car? Yeng ka N na tóś há lśśre?

How can our company help you?

Wóla ka te tómázíéyélé na tóp song fó?

We'll gladly submit an estimate / our recommendations at no obligation.

Te na tón kó fó lá gáne a mánnaa yếlế zaa kó fó sếré.

May we put together a proposal for you? Té kó fó gáne mánne a bómmá daaróng ko fó bée?

We would like to help you. Te na tóɔ song fó lá.

Is our price within your range? A te daaróng soma lá?

When may we get to work on this project for you? Dabóo ka fó bóɔ́rɔ́ ká té tong a tómá ámɛ ko fó?

Do you have any concerns about our *product* / pricing? Fo taá lá yélí zaa na sóóré te *a te kááyáá daaróng* / a te nangkoźre y**ɛ**lɛ́ béé?

May I call you back *tomorrow* / next week / *this afternoon* / in the morning?

Vếng ka N téếre nyế a páa let boole fó *bíéú* / koséťráá nyế náng waaná / *ngménaa túó sánga* / bágúó sánga.

Who should be my contact within your company? Nénbóo lá ka Ń na wá pɔ́ge a yε tómázíé?

**NOTES**: See comments under CHICHEWA for sub-Saharan Africa in general.

### DANISH

Spoken by over 5 million people in Denmark, the Faroe Islands, and Greenland, where it is the official language. Also spoken by about 20,000 people just south of the Danish border in northern Germany. The Faroese and Greenlanders have their own languages, as well, but Danish is used there for official communications and in the schools.

#### Pronunciation Guide:

Consonants in pronunciation guide are pronounced as in English. "r" is a lot like gargling, deep in the throat. Remember that "dh" = "th" as in English "the"

a,ah = a in father ae = a in cat e,eh = e in bet i,ih = ee as in beet o = o in on  $\ddot{o} = ur \text{ in burden}$  oh = o in boat u = oo in boot

Accent normally falls on the first syllable of a word.

Hello, nice to meet you. Hej, det er rart at træffe dig [Hi de eh rat aht trefe da]

I only speak English. Jeg taler kun engelsk [Ya taleh kun engelsk]

I don't understand. Jeg forstår ikke [Ya fohstoh eke]

What is this? Hvad er dette? [Va eh deteh?]

What is the time? Hvad er klokken? [Va eh kloken?]

What is the date? Hvilken dato har vi? [Vilkehn dahto hah vi?]

Where is the nearest *toilet* / hotel / *airport* / hospital / *American restaurant*? Hvor er det nærmeste *toilet* / hotel / *lufthavn* / hospital / *amerikansk restaurant*? [Voh eh deh nermesteh *toalet* / hohtel / *lohfthaun* / houspital / *ahmehrikansk rehstaurant*?]

What do you need to make this work? Hvad har du brug for, for at få dette til at virke? [Va ha du bru foh, foh ah fou dette te ah vihrke?]

Who is the decision maker? Hvem er beslutningstageren? [Vem eh besluthningstaehren?]

May I use the *phone* / computer? Må jeg bruge *telefonen* / computeren? [Moh ya brue *tehlefonen* / kompuhtehren?]

May I speak alone with my partner for a moment? Må jeg snakke i enrum med min partner et øjeblik? [Moh ya snahke i enrom meh min patna it öyehblik?]

Let's make this deal happen today. Lad os lade denne handel ske i dag [Lah os ladhe dene handle skeh ih dah]

Yes Ja [Yah] No Nej [Nay] Why Hvorfor [Vofoh] How Hvordan [Vohdanh] Maybe Måske [Mouskeh] Thank you Mange tak [Mahnge tak] Sign here. Underskriv her. [Onaskriv heh] Please Undskyld [Uunskylh] What is your name? Hvad er Deres navn? [Va eh dehes naun?] My name is... Mit navn er...

Where can I find an interpreter? Hvor kan jeg finde en tolk? [Voe kahn yah finne ehn tolk?]

I need a hotel room. Jeg har brug for et hotelværelse [Yah hah bru foh et hotelvehrelse]

I need *water* / food / *sleep* (polite) Jeg har brug for *vand* / føde / *søvn* [Yah hah bru foh *van* / födeh / *söun*]

How much does the room cost *for one night* / for two nights / *for one week*? Hvad koster dette værelse *for en nat* / for to nætter / *for en uge*? [Va kosteh dette vehrelse *foh en nat* / toh näteh / *foh ehn ue*?]

I would like *the room* / the car. Jeg tager *værelset* / bilen. [Yah tah *vehrelset* / bihlen]

I would not like *the room* / the car. Jeg ønsker ikke *værelset* / bilen. [Yah önskah igge *vehrelset* / bihlen]

How do I get to ...? (this is for asking directions to a place) Hvordan kommer jeg til ...? [Vodahn koma yah te ...?]

Please draw me a map. Venligst lav mig en skitse. [Venlist lav mah ehn skitseh]

Good-bye Farvel [Fahvel]

Where can I rent a car? Hvor kan jeg leje en vogn? [Voh kahn yah leie ehn voun?]

How can our company help you? Hvordan kan vores selskab hjælpe Dem? [Vohdahn kahn vous sehlskabh yehlpeh dehm?]

We'll gladly submit *an estimate* / our recommendations at no obligation.

Vi vil med glæde afgive *et tilbud* / vores anbefalinger uden forbindende.

[Vi vil meh gledeh augiveh *et telbudh* / vohre anbefahlenga udhen fohbendenne]

May we put together a proposal for you? Må vi udarbejde et forslag til Dem? [Moh vi udhahbeide et fohslah tel dehm?]

We would like to help you. Vi vil gerne hjælpe Dem. [Vi vehl jehrneh yehlpeh dehm]

Is our price within your range? Er vores pris indenfor Deres spillerum? [Eh vohres prihs inenfoh dehres spehlehrum?]

When may we get to work on this project for you? Hvornår må vi begynde at arbejde for Dem på dette projekt? [Vohnoh moh vi behgyneh at ahbehdeh foh dehm poh deteh prohjegt?]

Do you have any concerns about our *product* / service / *pricing*? Har De nogen spørgsmål vedrørende vores *produkt* / service / *pris*? [Hah di nouen spöhsmoul vedbröhrehne, vohres *prohdugt* /

[Hah di nouen spöhsmoul vedhröhrehne vohres *prohdugt* / service / *prihs*?]

May I call you back tomorrow/next week/ this afternoon/in the morning?

Må jeg ringe Dem tilbage i *morgen /* næste uge / *i eftermiddag /* i morgen tidlig?

[Moh yah ringeh dehm telbaye ih *mouen* / nehsteh ueh / *ih ehftehmeddah* / ih mouen tidhlih?]

Who should be my contact within your company? Hvem vil være min kontakt i Deres selskab? [Venh vihl vehah mihn kontahkt ih dehres sehlskahb?]

#### DARI

Spoken by 5,600,000 people in Afghanistan and by about 1,400,000 more in Pakistan. Very similar to both the Farsi spoken in Iran and the Tajik spoken in Tajikistan.

#### Pronunciation Guide:

Dari is normally written in a modified Arabic script, but here we give only the pronunciation. The Dari aa, or long a, is a long open sound pronounced as a halfway between the a in bar, calm, dark, and the a in wall, talk, ball. It is an a with a touch of o in it. (A single "a" is a shorter form of this vowel.) The Dari kh is like the sound of ch in the Scottish word "loch" or the German "ach". The ' is for the letter 'ain to mark a break in the flow of speech or glottal stop as "bo'l" in the Cockney dialect for "bottle". The Dari gh is a guttural sound (the voiced parallel of kh), like French r, pronounced very heavily and thickly. The Dari q is an uvular and occlusive consonant (like a "k" very, very far back in the throat). The sound zh is pronounced like s in English word "pleasure," or French j in jour. All caps mean that the syllable is accented.

Hello, nice to meet you.

SalAAm, man khoosh hastAm bAA shomAA aashnAA shawAm. OR SalAAm, az moʻarefEE bAA shomAA khoosh hastAm.

I only speak English. Man faqAt ba zabAAne (lesAAne) engleesEE gap mEzanAm.

I don't understand. Man nAmefahmAm.

What is this? EEn chEEst? / EEn che chEEz ast?

What is the time? Saa'At chAnd ast?

What is the date (today)? EmrOOz taarEEkh chAnd ast?

Where is the nearest toilet? NazdiktarEEn tashnAAb dar kojAAst?

Where is the nearest hotel? NazdiktarEEn hotal dar kojAAst?

Where is the nearest airport? NazdiktarEEn maydAAne hawAAyEE dar kojAAst?

Where is the nearest hospital? NazdiktarEEn shafAA-khAAna dar kojAAst?

Where is the nearest American restaurant? NazdiktarEEn restorAAne aamrikaayEE dar kojAAst?

What do you need to make this work? BarAAye EEnke een kAAr-raa kardA bEtawaanEd shomAA che chEEz zaroorAt daarEd?

Who is the decision maker? TasmEEm az tarAfe kEE gereftA mEshawAd?

May I use the phone? EjaazA ast az telfOOne shomAA estefaadA konAm?

May I use the computer? EjaazA ast az kompyutAre shomAA kAAr bEgeerAm?

May I speak alone with my partner for a moment? AAyaa ejaazA ast ke bAA nafAre sharEEke khood khosoosEE gap mEzanAm?

Let's make this deal happen today. BEmAAn ke een qaraardAAd emrOz bastA shawAd OR BEgozaarEd ke een qaraardAAd emrOz mon'aqEd bEshawAd

OR BEgozaarEd ke een kAAr emrOz anjAAm shawAd

Yes BAle No Na OR ne OR nAkhayr Why ChEraa How ChetOr Maybe ShAAyad OR EmkAAn daarAd Thank you. TashakkUr OR Az shomAA tashakkUr mEkonAm Sign here. Dar eenjAA emzAA konEd. Please LOtfan My name is... NAAme (Esme) man ... ast

What is your name? NAAme (Esme) shomAA chEEst?

Where can I find an interpreter? TarjoomAAn hast? OR EmkAn-esh hAst ke az komAke tarjoomAAn estefaadA konAm? OR KojAA mEtawaanAm tarjoomAAn paydAA konAm?

I need a hotel room. Man ba otAAqe hotAl zaroorAt daarAm

I need water. BarAAye man AAb (AAw) zarOOr ast OR Man tashnA hastAm.

I need food. BarAAye man ghazAA (nAAn) zarOOr ast OR Man gorosnA hastAm.

I need sleep. Man mEkhaahAm esteraahAt bEkonAm.

How much does the room cost for one night? KeraayAe yak otAAq barAAye yak shab chAnd ast?

How much does the room cost for two nights? KeraayAe yak otAAq barAAye doo shab chAnd ast?

How much does the room cost for one week? KeraayAe yak otAAq barAAye yak haftA chAnd ast?

I would like the room. Man yak otAAq mEkhaahAm bEgeerAm.

I would like the car. Man yak motAr mEkhaahAm bEgeerAm.

How do I get to ...? (this is for asking directions to a place) ChetOr (behtAr ast az eenjAA) ba ... bErawAm? OR ChetOr ba ... rasedA mEtawaanAm (raftA mEtawaanAm)?

Please draw me a map. NaqshAye obOOr-raa barAAye man neshAAn bEdahEd OR LOtfan, barAAe man naqshA bEkashEd

Good-bye. KhodAA haafEz OR Ba amAAne khodAA

Where can I rent a car? KojAA mEtawaanAm motAr keraayA konAm?

How can our company help you? SherkAte mAA chE komAk kardA metawaanAd?

We'll gladly submit an estimate / our recommendations at no obligation.

Har nazAree / tawseeyAee bedOOne qaydooshArt paziroftA mEshawAd.

May we put together a proposal for you? MAA barAAye shomAA yak peshnahAAde tejaaratEE daarEm?

We would like to help you. MAA barAAye komak ba shomAA haazEr hastem OR MAA dar ekhtiyAAre shomAA hastEm OR MAA dar khedmAte shomAA hastEm.

Is our price within your range? AAyaa shomAA bAA een qeemAte mAA mowaafEq hastEd?

When may we get to work on this project for you? Che waqt mAA mEtawaanEm kAAr-rAA sAre Een prozhA shorOO konEm?

Do you have any concerns about our product? ShomAA ba kodAAm yak az mahsoolAAte mAA alaaqA daarEd?

Do you have any concerns about our service? ShomAA ba kodAAm yak az khadamAAte mAA alaaqA daarEd?

Do you have any concerns about our pricing? ShomAA ba kodAAm yak az qeemathAAe mAA alaaqA daarEd?

May I call you back tomorrow? EjaazA ast ke fardAA bAAz ba shomAA telfOn bEkonAm?

May I call you back next week? EjaazA ast ke dar haftAe aayandA (digar) bAAz ba shomAA telfOn bEkonAm?

May I call you back this afternoon? EjaazA ast ke az tarAfe roz (tarafhAAye chAAsht) bAAz ba shomAA telfOn bEkonam?

May I call you back in the morning? EjaazA ast ke emrOz sObh bAAz ba shomAA telfOn bEkonAm?

Who should be my contact within your company? Dar sherkAte shomAA baayAd bAA kEE tamAAs bEgeerAm?

### **NOTES:**

Afghanistan has some business customs and cultural traditions that might be important for Americans. Generally, the Afghans are simple, straightforward, and unsophisticated people. To make a good impression on the Afghans you should be polite and frank in contacts. You must explain your needs and proposals as detailed and clear as you can. The Afghans don't like brevity.

During their stay in Afghanistan, Americans must respect the country's Islamic customs, laws and practices. The security threat to all American citizens in Afghanistan remains high, as remnants of the former Taliban regime and the terrorist Al-Qaida

network remain active in the country. Americans in Afghanistan should avoid rallies and demonstrations.

Conservative Western clothing is appropriate. You should strongly avoid wearing shorts, putting your feet on coffee tables, looking at the Afghan women in the streets, offices or other public places. The attire for women should be more conservative, garments should have sleeves, and dress length should be below the knee. It is better that women cover their head with a kerchief. You should also avoid drinking or posessing alcoholic beverages, drugs and illegal goods.

The country faces daunting challenges - recovering from over two decades of civil strife, dealing with years of severe drought, and rebuilding a shattered infrastructure. The main difficulty for business is the continuation of the military operations and that Afghanistan's economy operates on a "cash-only" basis for most transactions.

#### DUTCH

Spoken by more than 20 million people in the world. It is the national language of the Netherlands. Also spoken in Aruba, Belgium, parts of Germany, Netherlands Antilles, and Suriname.

For pronunciation guide, see beginning of book.

Hello, nice to meet you. Dag, aangenaam kennis met u te maken. [Daxh, AHN-xhuh-nahm KEHN-is mæt oo tuh MAH-kuhn]

I only speak English. Ik spreek alleen Engels. [eek sprayk ah-LAYN ENG-uhls]

I don't understand. Ik begrijp u niet. [Eek buhxh-RIGHP oo neet]

What is this? Wat is dit? [Waht is dit?]

What is the time? Hoe laat is het? [Hoh laht is huht?]

What is the date? Welke datum is het? [WEHL-kuh DAH-tuhm is huht?]

Where is the nearest *toilet* / hotel / *airport* / hospital / *American restaurant*? Waar is het dichtstbijzijnde *toilet* / hotel / *vliegveld* / ziekenhuis / *Amerikaans restaurant*? [Wahr is huht dixhtst-bigh-ZIGHN-duh *TWAH-leht* / hoh-TEHL / *VLEEXH-vehlt* / ZEE-kuhn-hers / *ah-meh-ree-KAHNS REHS-tow-rahnt*?]

What do you need to make this work? Wat heeft u voor dit werk nodig? [Waht hayft oo fohr dit wehrk NOH-dixh?]

Who is the decision maker? Wie neemt de beslissingen? [Wee naymt duh buhs-lis-SING-uhn?]

May I use the *phone* / computer? Mag ik gebruik maken van de *telefoon* / computer? [Mahxh ik xhuh-BRERK MAH-kuhn vahn duh *TAY-luh-fohn* / kohm-PYOO-tuhr?]

May I speak alone with my partner for a moment? Mag ik even met mijn partner overleggen? [Mahxh ik AY-vuhn mæt muhn PAHRT-nuhr OH-vuhr-lehxhuhn?]

Let's make this deal happen today. Laten we vandaag een besluit nemen. [LAH-tuhn wuh vahn-DAHXH uhn buh-SLERT NAY-muhn]

Yes Ja [Yah] No Nee [Nay]

Why Waarom [WAH-rahm]

How Hoe [Hoo]

Maybe Misschien [mis-XHEEN]

Thank you Dank u [DANG-koo]

Sign here. Hier tekenen [heer TAY-kuh-nuhn]

Please Alstublieft [ahl-stew-BLEEFT]

My name is... Mijn naam is... [mayn nahm is...]

What is your name? Wat is uw naam? [waht is ew nahm?]

Where can I find an interpreter? Waar kan ik een tolk krijgen? [wahr kahn eek ehn tohlk KRAY-xhehn?]

I need a hotel room. Ik wil graag een hotelkamer [eek wil xhrahxh ehn hoh-tehl-KAH-mehr]

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I need water. Ik wil graag wat water. [eek wil xhrahxh waht WAH-tehr]

I need food. Ik wil graag wat eten. [eek wil xhrahxh waht AY-tehn]

I need sleep. Ik wil graag gaan slapen. [eek wil xhrahxh xhahn SLAH-pehn]

How much does the room cost *for one night* / for two nights / *for one week*? Hoeveel kost de kamer *per nacht* / per twee nachten / *per week*? [HOO-vayl kohst deh KAH-mehr *pehr nahxht* / pehr tway NAHXH-tehn / *pehr wayk*?]

I would like the room. Ik neem de kamer. [eek naym deh KAH-mehr]

I would like the car. Ik neem de auto. [eek naym deh OW-toh]

I would not like the room. Ik neem de kamer niet. [eek naym deh KAH-mehr neet]

I would not like the car. Ik neem de auto niet. [eek naym deh OW-toh neet]

How do I get to...? Hoe kom ik bij...? [hoo kohm eek bay...?]

Please draw me a map. Kunt u het voor mij uittekenen? [kehnt ew hayt foh may OOEE-tay-keh-nehn?]

Good-bye Tot ziens [toht zeens]

Where can I rent a car? Waar kan ik een auto huren? [wahr kahn eek ehn OW-toh HEW-rehn?]

How can our company help you? Hoe kan ons bedrijf u van dienst zijn? [hoo kahn ohns beh-DRAYF ew vahn deenst zayn?]

We'll gladly submit an estimate at no obligation. Met genoegen verstrekken wij geheel vrijblijvend een prijsopgave. [mayt xheh-NOO-xhehn vehr-STRAY-kehn way xheh-HAYL vray-BLAY-vehnd ehn PRAY-sohp-xhah-veh]

We'll gladly submit our recommendation at no obligation. Met genoegen brengen wij geheel vrijblijvend een advies uit. [mayt xheh-NOO-xhehn BREHNG-ehn way xheh-HAYL vray-BLAY-vehnd ehn ahd-VEES ooeet]

May we put together a proposal for you? Mogen wij voor u een voorstel formuleren? [MOH-xhehn way foh ew ehn VOHR-stayl for-mew-LAY-rehn?]

We would like to help you. Wij zijn u graag van dienst. [way zayn ew xhrahxh vahn deenst]

Is our price within your range? Ligt onze prijs binnen uw begroting? [leexht ohn-zeh prays BI-nehn ew beh-XHROH-teeng?]

When may we get to work on this project for you? Wanneer kunnen wij starten met dit project? [WAH-nayr KEH-nehn way STAR-tehn meht deet PROHyehkt?]

Do you have any concerns about our product / service / pricing? Heeft u nog bedenkingen over ons product / onze dienstverlening / onze prijsstelling? [hayft ew nohxh beh-DAYNG-keeng-ehn OH-vehr ohns proh-DEHKT / OHN-zeh DEENST-vehr-lay-neeng / OHN-zeh PRAYS-teh-leeng?]

May I call you back tomorrow? Mag ik u morgen terugbellen? [mahxh eek ew MOR-xhehn TEH-rehxh-beh-lehn?]

May I call you back next week? Mag ik u volgende week terugbellen? [mahxh eek ew VOHL-xhehn-deh wayk teh-REHXH-beh-lehn?]

May I call you back this afternoon? Mag ik u vanmiddag terugbellen? [mahxh eek ew vahn-mee-dahxh teh-REHXH-beh-lehn?]

May I call you back in the morning? Kan ik u morgenochtend bellen? [kahn eek ew mor-xheh-nohxh-tehnd beh-lehn?]

Who should be my contact within your company? Wie is mijn contactpersoon binnen uw bedrijf? [wee is mayn kohn-TAHKT-pehr-sohn BIN-nehn ew beh-DRAYF?]

#### **ESTONIAN**

Spoken by about a million people in Estonia and the surrounding region.

#### Pronunciation Guide:

See the **pronunciation guide** at the beginning of this book for instructions on the pronunciation line for the phrases below. Stress is on the first syllable. A colon (:) after a vowel means that the vowel is held longer than a vowel without a colon following it.

#### **Estonian Spelling and Grammar:**

In Estonian, pronunciation is phonetic—that is, you sound out all the letters. J sounds like y in English,  $\ddot{a}$  is strong like the a in *apple*,  $\ddot{o}$  is like o in *word*,  $\tilde{o}$  like o in open,  $\ddot{u}$  like *hoot*; double vowels have the same sound but are just longer. The consonants are roughly the same as in English, though softer sounding.

Estonian is a Finno-Ugric language—closely related to Finnish. It's notoriously difficult, thanks in no small part to its 14 case endings. English is overtaking Russian as the most widely spoken second language—so the linguistically challenged can virtually always get by with English alone.

Hello, nice to meet you. Tere, meeldiv kohtuda. [TEHreh, MEH:ldiv KOYhtuda]

I only speak English. Ma räägin ainult inglise keelt. [mah RÆ:gin AHinult INGliseh keh:lt]

I don't understand. Ma ei saa aru. [mah ehi sah: ahru]

What is this? Mis see on? [mis seh: oyn?]

What is the time? Mis kell on? [mis kehll oyn?]

What is the date? Mis kuupäev täna on? [mis KU:pæehv TÆnah oyn?]

Where is the nearest toilet / hotel / airport / hospital /
American restaurant?
Kus on l\u00e4him tualett / hotel / lennujaam / haigla / ameerika
restoran?
[kus oyn L\u00e4him tuahLEHTT / hoyTEHLL / LENnujah:m /
HAHIGla / AHmeh:rikah REHStoyrahn?]

What do you need to make this work? Mida te selle toimimiseks vajate? [MIdah the SEHIleh TOYimimisehks VAHjahteh?]

Who is the decision maker? Kes on otsustaja? [kehs oyn OYTsustahjah?]

May I use the phone/computer? Kas ma tohiksin kasutada telefoni/arvutit? [kahs mah TOYhiksin KAHsutahdah TEHlehfoyni?]

May I speak alone with my partner for a moment? Kas ma tohiksin oma partneriga hetkeks kahekesi jääda? [kahs mah TOYhiksin OYmah PAHRTnehrigah HEHTkehks KAHhehkehsi JÆ:dah]

Let's make this deal happen today. Sõlmime selle lepingu täna [SOHLmimeh SEHLleh LEHpingu TÆnah]

Yes Jah [Jahh] No Ei [ehi] Why Miks [Miks] How Kuidas [KUIdahs] Maybe Võib-olla [vohib OYLlah] Thank you Tänan [TÆnahn] Sign here. Kirjutage siia alla. [KIRjutahgeh SI:a AHLlah] Please Palun [PAHlun] My name is... Minu nimi on... [MInu NImi oy...] What is your name?

Mis on teie nimi? [mis oyn TEHIeh NImi?]

Where can I find an interpreter? Kust ma leiaksin tõlkija? [kust mah LEHIahksin TOHLkijah?]

I need a hotel room. Ma vajaksin hotellituba [mah VAHjahksin hoytEHLliTUbah]

I need *water* / food / *sleep* Ma vajaksin *vett* / toitu / *peavarju* [mah VAHjahksin *vehtt* / TOYItu / *PEHAHvahrju*]

How much does the room cost *for one night* / for two nights / *for one week*? Kui palju maksab tuba *üheks ööks* / kaheks ööks / nädalaks? [kui PAHLju MAHKsahb TUbah *UEhehks yü:ks* / KAHhehks yü:ks / *NÆdahlahks*?]

I would like *the room* / the car. Sooviksin *tuba* / autot. [SOY:viksin *TUba* / AHUtoyt]

I would not like *the room* / the car. Ma ei sooviks *tuba* / autot. [mah ehi sSOY:viks *TUbah* / AHUtoyt]

How do I get to ...? (this is for asking directions to a place) Kuidas ma jõuaksin ...? [KUIdahs mah JOHUahksin ... ?]

Please draw me a map. Palun joonistage mulle kaart [PAHluhn JOY:nistahgeh MULleh kah:rt]

Good-bye Hüvasti [HUEvahsti]

Where can I rent a car? Kus ma saaksin auto rentida? [kus mah SAH:ksin AHUtoy REHNtidah?]

How can our company help you? Kuidas saaks meie firma teid aidata? [KUIdahs sah:ks MEHIeh FIRmah tehid AHIdahtah]

We'll gladly submit *an estimate / our recommendations* at no obligation. Me esitame meelsasti *oma hinnangu / oma soovitused*, kohustamata teid millekski [meh EHsitahmeh MEH:lsahsti *oymah HINnahngu / oyoymah SOY:vitusehd* KOYhustahmahtah tehid MILlehkski]

May we put together a proposal for you? Kas me võime teile pakkumuse teha? [kahs meh VOHImeh TEHIleh PAHKkumuseh TEHha?]

We would like to help you. Me sooviksime teid aidata. [meh SOY:viksimeh tehid AHIdahtah]

Is our price within your range? Kas meie hind on teile vastuvõetav? [kahs MEHIeh hind oyn TEHIleh VAHStuvohehtav?]

When may we get to work on this project for you? Millal me võiksime selle projektiga teie heaks alustada? [MILlahl meh VOHIKsimeh SEHLleh PROYjehktigah TEHIeh hehahks AHlustahdah]

Do you have any concerns about our product? Kas teil on küsimusi meie toote kohta? [kahs tehil oyn KUEsimusi MEHIeh TOY:the KOYHtah?]

Do you have any concerns about service? Kas teil on küsimusi meie teenuse kohta? [kahs tehil oyn KUEsimusi MEHIeh TOY:teh TEH:nuseh HINnahKUjunduseh KOYHtah?]

Do you have any concerns about our pricing? Kas teil on küsimusi meie hinnakujunduse kohta? [kahs tehil oyn KUEsimusi MEHIeh HINnahKUjunduseh KOYHtah?]

May I call you back tomorrow? Kas ma võin teile home tagasi helistada? [kahs mah vohin TEHIleh HOYMmeh TAHgahsi HEHlistahdah?]

May I call you back next week? Kas ma võin teile järgmisel nädalal tagasi helistada? [kahs mah vohin TEHIleh JÆRGmisehl NÆdahlahl TAHgahsi HEHlistahdah?]

May I call you back this afternoon? Kas ma võin teile sellel õhtupoolikul tagasi helistada? [kahs mah vohin TEHIIeh SEHLIehl OHHtuPOY:likul TAHgahsi HEHIistahdah?]

May I call you back in the morning? Kas ma võin teile hommikul tagasi helistada? [kahs mah vohin TEHIleh HOYMmikul TAHgahsi HEHlistahdah?]

Who should be my contact within your company? Kes oleks minu kontaktisikuks teie firmas? [kehs OYlehks MInu KOYNtahktIsikuks TEHIeh FIRmahs]

### **NOTES:**

Estonians aren't prone to emotional extremes, and can be standoffish. This can be misunderstood -- just because they don't pour praise over you doesn't mean they don't like you. If Estonians do say something, it's usually sincere and direct—to the point of bluntness. Estonians pride themselves on taking a cool, rational approach to problems, so much so that they often go at tasks more with their head than with their heart and soul.

#### FARSI

Spoken by over 22 million people in Iran, or 36% of the population there. It is the national language of Iran, and all schools there use it as the language of instruction. Similar to Dari in Afghanistan and Tajik in Tajikistan.

#### Pronunciation Guide:

Farsi (Persian) is normally written in a modified Arabic script, but here we give only the pronunciation. The Farsi aa, or long a, is a long open sound pronounced as a halfway between the a in bar, calm, dark, and the a in wall, talk, ball. It is an a with a touch of o in it. (A single "a" is a shorter form of this vowel.) The Farsi kh is like the sound of ch in the Scottish word "loch" or the German "ach". The ' is for the letter 'ain to mark a break in the flow of speech or glottal stop as "bo'l" in the Cockney dialect for "bottle". The Farsi gh is a guttural sound (the voiced parallel of kh), like French r, pronounced very heavily and thickly. The Farsi q is an uvular and occlusive consonant (like a "k" very, very far back in the throat). The sound zh is pronounced like s in English word "pleasure", or French j in jour. All caps mean that the syllable is accented.

Hello, nice to meet you. SalAAm, az aashnaaEEye shomAA khosh-hAAlam. OR SalAAm, az didAne shomAA khosh-vAghtam

I only speak English. Man faghAt be zabAAne engleesEE hArf mEEzanAm.

I don't understand. Man nE-meefahmAm.

What is this? EEn chEEst?

What is the time? Saa'At chAnd ast?

What is the date (today)? EmrOOz chandOme mAAh ast?

Where is the nearest toilet? NazdiktarEEn dastshooyEE kojAAst?

Where is the nearest hotel? NazdiktarEEn hotEl kojAAst?

Where is the nearest airport? NazdiktarEEn foroodgAAh kojAAst?

Where is the nearest hospital? NazdiktarEEn bimaarestAAn kojAAst?

Where is the nearest American restaurant? NazdiktarEEn restorAAne emrikaayEE kojAAst?

What do you need to make this work? BarAAye anjAAme een kAAr shomAA che ehtiyAAj daarEEd?

Who is the decision maker? MaghAAme tasmEEm-geerandE kEEst? TasmEEm az tarAfe kEE gereftE mEEshavAd?

May I use the phone? MomkEn ast az telefOne shomAA estefaadE konam?

May I use the computer? MomkEn ast az raayaanEye (kompyutEre) shomAA estefaadE konam?

May I speak alone with my partner for a moment? AAyaa momkEn ast bAA sharEEkam roodarrOO (betanhaayEE) sohbAt konAm?

Let's make this deal happen today.

BEgozaarEEd een gharaardAAd emrOOz bastE bEshavAd

OR BehtAr ast een gharaardAAd emrOOz mon'akEd beshavAd

OR BEgozaarEEd een kAAr emrOOz anjAAm shavAd

Yes BAle No Na OR nA-kheyr

Why ChEraa

How ChetOwr OR chEghadr

Maybe ShAAyad OR MomkEn ast

Thank you MoteshakkEram

Sign here. BEfarmaaEEd eenjAA emzAA konEEd.

Please BEfarmaaEEd OR Lotfan OR KhaahEsh mEEkonAm

My name is... Esme man ... ast

What is your name? Esme shomAA chEEst?

Where can I find an interpreter?

Az kojAA mEEtavaanAm motarjEm geer bEyaavarAm? OR MomkEn ast motarjEm bEgeerAm?

OK Monken ast motarjem degeerAm?

I need a hotel room. Be yek otAAghe hotEl ehtiyAAj daarAm.

I need water.

Man ehtiyAAj be AAb daarAm.

OR Man AAb laazEm daarAm

OR Man AAb mEEkhaahAm bEkhorAm

OR TeshnE-am ast

I need food.

BarAAye man ghazAA laazEm ast.

OR MEEkhaahAm ghazAA bEkhorAm

OR Man gorosnE-am

I need sleep. MEEkhaahAm bEkhaabAm. OR KhAAbam mEEaayAd

How much does the room cost for one night? GheymAte yek otAAgh barAAye yek shab chAnd ast?

How much does the room cost for two nights? GheymAte yek otAAgh barAAye do shab chAnd ast?

How much does the room cost for one week? GheymAte yek otAAgh barAAye yek haftE chAnd ast?

I would like the room. Man be yek otAAgh ehtiyAAj daarAm

I would like the car. Man be yek otomobEEl ehtiyAAj daarAm

How do I get to ....? (this is for asking directions to a place) ChetOwr (az eenjAA) be tarAfe ... bEravAm?

Please draw me a map. NaghshEye obOOr-raa barAAye man neshAAn bEdehEEd OR Lotfan, barAAe man naghshE bEkeshEEd

Good-bye KhodAA haafEz

Where can I rent a car? KojAA mEEtavaanAm otomobEEl keraayE konAm?

How can our company help you? SherkyAte mAA che komAkee be shomAA mEEtavaanAd bekonAd?

We'll gladly submit an estimate/our recommendations at no obligation.

Har goonE arzEshee / towseeyEee bedOOne gheydoshArt ghabool meeshavAd

May we put together a proposal for you? MAA barAAye shomAA yek peeshnehAAdee darEEm

We would like to help you. MAA dar ekhtiyAAre shomAA hastEEm. OR MAA dar khedmAte shomAA hastEEm OR MAA mEEkhaastEEm be shomAA komAk bEkonEEm

Is our price within your range? AAyaa gheymAte-mAAn morEde pasAnde shomAAst? OR AAyaa gheymAte-mAAn ghaabEle ghabOOle shomAAst?

When may we get to work on this project for you? ChE vaght mEEtavAAn rOOye EEn barnaamE shorOO kard?

Do you have any concerns about our product? ShomAA be kodAAm mahsoolAAte mAA alaaghemAnd hastEEd?

Do you have any concerns about our service? ShomAA be kodAAm khadamAAte mAA alaaghemAnd hastEEd?

Do you have any concerns about our pricing? ShomAA be kodAAm gheymathAAe mAA alaaghemAnd hastEEd?

May I call you back tomorrow? MomkEn ast bAA shomAA fardAA mojaddadAn tamAAs bEgeerAm? MomkEn ast fardAA bAAz be shomAA telefOn bEkonAm?

May I call you back next week? MomkEn ast bAA shomAA haftE-e aayandE mojaddadAn tamAAs bEgeerAm?

May I call you back this afternoon? MomkEn ast bAA shomAA emrOOz ba'd-az-zOhr mojaddadAn tamAAs bEgeerAm?

May I call you back in the morning? MomkEn ast bAA shomAA emrOOz sObh mojaddadAn tamAAs bEgeerAm?

Who should be my contact within your company? Dar sherkyAte shomAA be kEE baayAd moraaje'E konAm? OR Dar sherkyAte shomAA bAA kEE baayAd tamAAs bEgeerAm?

#### **NOTES:**

Iran has very complex business customs and cultural traditions that Americans might not know about. In general, the Iranians are well-disposed, friendly and hospitable to foreign travellers. It is recommended that you kindly accept their invitations and offers. However, to some extent they may be very cunning and crafty. This fact should be taken into account during every conversation and business contact. To make a good impression,

you should try to be highly polite and civil in relations with Iranians and not say any unfavorable thing about the country. Iran is a constitutional Islamic republic, governed by the Muslim clergy, so during their stay in Iran, Americans must respect the country's conservative customs, laws and practices. Persons who encourage Muslims to convert, or who propagandize the western services and life style, are subject to arrest and possible execution.

U.S. citizens should exercise caution throughout the country. Conservative Western street clothing is appropriate in Iran. If you are wearing a suit, it should be noted that most Iranians prefer not to wear neckties since the tie symbolizes the western lifestyle. Wearing shorts is not allowed. It is also considered rude to face the soles of one's feet toward other people. Men shouldn't gaze on the Iranian women in the streets, offices or other public places. Any sexual contact as an unmarried couple is considered to be a crime.

The attire for women should be more conservative, garments should have sleeves, and dress length should be below the knee. Women must cover their head with a kerchief and wear a special black or dark lady's cloak. You mustn't take or carry any alcoholic beverages, weapons, ammunitions, swords and sheaths, military devices, drugs and illegal goods. All these things are prohibited in Iran. Persons violating Iranian laws, even unknowingly, may be expelled, arrested or imprisoned.

All official business communications and visits should be done during the Iranian workweek (from Sunday to Wednesday or part of Thursday). Offices in Iran are generally open to the public only during the morning. The U.S. Government economic sanctions on trade and investment restrictions prohibit exporting goods or services to Iran, re-exporting certain goods to Iran, making new investments in Iran and dealing in property owned or controlled by the government of Iran, as well as the importing of Iranian-origin goods or services into the U.S. The matter is complicated by the absence of diplomatic or consular relations with this country. Nevertheless the number of business contacts and visits by Americans to Iran increases year by year.

#### FINNISH

Spoken by about 6 million people, mostly in Finland, but also in the surroundings areas of Russia, Estonia, Norway, and Sweden. It is the national language of Finland.

See the **pronunciation guide** at the beginning of this book.

Hello, nice to meet you. Hei, hauska tutustua. [Hay, HOW-skah TOO-toos-too-ah]

I only speak English. Puhun vain englantia [POO-hoon vighn AYNG-lahn-tee-ah]

I don't understand. En ymmärra. [Ayn OOM-mær-ræ]

What is this? Mikä tämä on? [MEE-kæ TÆ-mæ awn?]

What is the time? Paljonko kello on? [PAHL-yawn-kaw KAY-law awn?]

What is the date? Monesko päivä tänään on? [MAW-nehs-kaw PAY-væ TÆ-nayn awn?]

Where is the nearest toilet / hotel / airport / hospital / American restaurant? Missä on lähin vessa / hotelli / lentokenttä / sairaala / amerikkalainen raviatola? [MI-sæ awn LÆ-hin VAYS-sah / HAW-tehl-li / LAYN-tawkayn-tæ / SIGH-rah-lah / AH-meh-ri-kah-li-nehn RAH-vintaw-lah?]

What do you need to make this work? Miten tämän saa tiomimaan? [MEE-tehn TÆ-mæn sah TOY-mi-mahn?]

Who is the decision maker? Kuka täällä tekee päätökset? [KOO-kah TÆ-læ TAY-kay PÆ-terk-sayt?]

May I use the *phone* / computer? Saisinko käyttää *puhelinta* / tietokonetta? [SIGH-sin-kaw KAYT-tæ *POO-hay-lin-tah* / TEE-ay-taw-KAW-nayt-tah?]

May I speak alone with my partner for a moment? Saisinko puhua hetken yksin kumppanini kanssa? [SIGH-sin-kaw POO-hoo-ah HEHT-kehn EWK-sin KOOMPpah-nee-nee KAHN-suh?]

Let's make this deal happen today. Yritetään saada tama kauppa tehdyksi tänään. [EW-ri-teh-tæn SAH-dah TÆ-mæ KOW-pah TAYH-dewk-see TÆ-næm]

```
Yes
Kyllä
[KEWL-lah]
No
Ei
[IGH] (as in the English word "eye")
Why
Miksi
[MIK-si]
How
Miten
[MEE-tehn]
```

Maybe ehkä [AYH-kæ]

Thank you Kiitos [KEE-taws]

Sign here. Allekirjoituksenne tulee tähän. [AHL-lay-KEER-yoy-took-sayn-nay TOO-lay TÆ-hæn]

Please. Olkaa ystävällinen [AWL-kah EWS-tæ-væl-li-nayn] (<u>Translator's note</u>: The word "please" does not exist as such in Finnish. The translation I have given means "if you would be so kind", and cannot be used in all circumstances.)

My name is ... Minun nimeni on ... [MEE-noon NEE-may-nee awn...]

What is your name? Mikä on nimenne? [MEE-kæ awn NEE-meh-neh?]

Where can I find an interpreter? Mistä voisin palkata tulkin? [MEES-tæ VOY-sin PAHL-kah-tah TOOL-kin ?]

I need a hotel room. Tarvitsisin hotellihuoneen. [TAHR-vit-see-seen HAW-tehl-lee-HOO-aw-nayn]

I need water. Haluaisin vettä. [HOWL-oo-I-sin VAY-tæ]

I need food. Haluaisin ruokaa. [HOWL-oo-I-sin ROO-oh-kah]

I need sleep. Tarvitsisin unta. [TAHR-vit-see-seen OON-tah]

How much does the room cost for one night? Mikä on huoneen vuorokausihinta? [MEE-kæ awn HOO-aw-nayn VOO-aw-raw-KOW-see-HINtah?]

How much does the room cost for two nights? Mikä on huoneen hinta kahdeksi vuorokaudeksi? [MEE-kæ awn HOO-aw-nayn HIN-tah KAH-dayk-see VOOaw-raw-KOW-dehk-see?]

How much does the room cost for one week? Mikä on huoneen viikkohinta? [MEE-kæ awn HOO-aw-nayn VEEK-kaw-HIN-tah?]

I would like the room / the car. Haluaisin ottaa tämän huoneen / auton. [HOWL-oo-I-sin OWT-tah TÆ-mæn HOO-aw-nayn / OWtawn]

I would not like the room / the car. En halua tätä huonetta / autoa. [Ayn HOWL-oo-ah TÆ-tæ HOO-oh-nayt-tah / OW-taw-ah]

How do I get to...? Tiedättekö missä on...? [TEE-eh-dæt-tay-ker MEES-sæ awn...?]

Please draw me a map. Voisitteko pürtää kartan? [VOY-sit-tay-kaw PEER-tæ KAHR-than?]

Good-bye Näkemiin [NÆ-kuh-meen]

Where can I rent a car? Mistä voisin vuokrata auton? [MEES-tæ VOY-sin VOO-aw-krah-tah OW-tawn ?]

How can our company help you? Miten yhtiömme voisi auttaa teitä? [MEE-tehn EWH-tee-erm-may VOY-see OWT-tah TAY-tæ?]

We'll gladly submit an estimate at no obligation. Voimme esittää teille arvion sitoumuksetta. [VOYM-may AY-sit-tæ TAY-lay AHR-vee-awn SEE-towmook-seht-tah]

We'll gladly submit our recommendations at no obligation. Voimme esittää teille suosituksemme sitoumuksetta. [VOYM-may AY-sit-tæ TAY-lay SOO-aw-see-took-saym-may SEE-tow-mook-seht-tah]

May we put together a proposal for you? Saisimmeko laatia teille esityksen? [SIGH-si-may-kaw LAH-tee-ah TAY-lay AY-see-tewk-sehn?]

We would like to help you. Haluaisimme auttaa teitä. [HOWL-oo-I-seem-may OWT-tah TAY-tæ]

Is our price within your range? Sopiiko ehdottamamme hinta laskelmiinne? SAW-pee-kaw AYH-dawt-tah-mahm-may HIN-tah LAHS-kehlmeen-nay?

When may we get to work on this project for you? Milloin voimme aloittaa tähän projektiin liittyvät työt? [MEEL-loyn VOY-may AH-loyt-tah TÆ-hæn PRAW-yehk-teen LEET-tew-væt TEW-ert?]

Do you have any concerns about our product? Onko teillä tuotteeseemme liittyviä kysymyksiä? [AWN-kaw TAY-læ TOO-awt-tay-SAYM-may LEET-tew-veeæ KEW-sew-MEWK-see-æ?]

Do you have any concerns about our service? Onko teillä palveluumme liittyviä kysymyksiä? [AWN-kaw TAY-læ PAHL-vay-LOOM-may LEET-tew-vee-æ KEW-sew-MEWK-see-æ?]

Do you have any concerns about our pricing? Onko teillä hinnoitteluumme liittyviä kysymyksiä? [AWN-kaw TAY-læ HEEN-noyt-tay-LOOM-may LEET-tewvee-æ KEW-sew-MEWK-see-æ?]

May I call you back tomorrow / next week / this afternoon / in the morning?

Voisinko soittaa teille huomenna / ensi viikolla / iltapäivällä / aamulla?

[VOY-sin-kaw SOY-tah TAY-lay HOO-aw-mayn-nah / AYN-see VEE-kawl-lah / EEL-tah-PÆ-væl-læ / AH-mool-lah?]

Who should be my contact within your company? Kuka on yhteyshenkilöni yhtiössänne? [KOO-kah awn EW-tay-is-HEHN-kee-ler-nee EWH-tee-ers-sæneh?]

#### **NOTES:**

Most business customs are the same in Finland as in most Western countries. There is nothing specific to note that should be watched out for.

See the note above on the word "please."

#### FRENCH

There are 51 million people who speak French as their mother tongue in France. But there are 77 million people total in all countries of the world who speak French as their mother tongue, and 128 million people in the world who speak French when we include those who use it as a second language. Many of those second language speakers are in Africa, where it is an official language of many countries to allow communication in situations where there are many, many tribal languages and a common language is needed for communication. Thus it is spoken in 54 countries including Algeria, Andorra, Austria, Belgium, Benin, Burkina Faso, Burundi, Cameroon, Canada, Central African Republic, Chad, Comoros Islands, Congo, Côte d'Ivoire, Democratic Republic of Congo, Djibouti, French Guiana, French Polynesia, Gabon, Luxembourg, Madagascar, Mali, Martinique, Mayotte, Monaco, New Caledonia, Niger, Reunion, Rwanda, Senegal, Switzerland, Togo, Vanuatu, St. Wallis and Futuna.

See **pronunciation guide** at the beginning of this book. The "r" is in the back of the mouth, like gargling.

Hello, nice to meet you. Bonjour, je suis heureux de vous rencontrer. [Boh<sup>n</sup>-ZHOOR, zhuh swee-zuh-ru duh voo rah<sup>n</sup>-koh<sup>n</sup>-TRAY]

I only speak English. Je ne parle que l'anglais. [Zhuh nuh pahrl kuh lah<sup>n</sup>-GLAY]

I don't understand. Je ne comprends pas. [Zhuh nuh koh<sup>n</sup>-prah<sup>n</sup> PAH]

What is this? Qu'est-ce que c'est? [Kehs-kuh SAY?]

What is the time? Quelle heure est-il? [Kehl uhr eh-TEEL?]

What is the date? Quelle est la date? [Kehl eh lah DAHT?]

Where is the nearest toilet? Où sont les toilettes les plus proches? [Oo soh<sup>n</sup> lay twah-leht lay plew PROHSH?]

Where is the nearest hotel? Où est l'hôtel le plus proche? [Oo eh loh-tehl luh plew PROHSH?]

Where is the nearest airport? Où est l'aéroport le plus proche? [Oo eh lah-ay-roh-pohr luh plew PROHSH?]

Where is the nearest hospital? Où est l'hôpital le plus proche? [Oo eh loh-pee-tahl luh plew PROHSH?]

Where is the nearest American restaurant? Où est le restaurant américain le plus proche? [Oo eh luh rehs-toh-rah<sup>n</sup> -tah-may-ree-keh<sup>n</sup> luh plew PROHSH?]

What do you need to make this work? De quoi avez-vous besoin pour faire ce travail? [Duh kwah ah-vay voo buh-zweh<sup>n</sup> poor suh trah-VAHY?]

Who is the decision maker? Qui est le décisionnaire? [Kee eh luh day-see-zee-oh-NAYR?]

May I use the *phone* / computer? Puis-je utiliser votre *téléphone* / ordinateur? [Pweezh ew-tee-lee-say voh-truh *tay-lay-FOHN* / ohr-dee-nah-TUHR ?]

May I speak alone with my partner for a moment? Est-ce que je peux rester seul un moment pour parler à mon collègue ? [Ehs-kuh zhuh pu ray-stay suhl uh<sup>n</sup> moh-mah<sup>n</sup> poor pahr-lay ah moh<sup>n</sup> koh-LEHG ?]

Let's make this deal happen today. Concluons cette affaire aujourd'hui. [Koh<sup>n</sup>-klew-oh<sup>n</sup> seht uh-fehr oh-zhoor-DWEE]

Yes Oui [Wee] No Non  $[No h^n]$ Why Pourquoi [Poor-KWAH] How Comment  $[Koh-MAH^n]$ Maybe Peut-être [Puh-TEHTR] Thank you Merci [Mehr-SEE]

Sign here. Signez ici. [See-nyay-ee-SEE]

Please S'il vous plaît [Sil voo PLEH]

My name is ... Je m'appelle... [Juh mah-pehl...]

What is your name? Comment vous appelez-vous? [Koh-mah<sup>n</sup> voo-zah-play-VOO?]

Where can I find an interpreter? Où puis-je trouver un interprète? [Oo pweezh troo-vay uh<sup>n</sup> eh<sup>n</sup>-tehr-PREHT?]

I need a hotel room. Je cherche une chambre d'hôtel. [Juh shairsh ewn shawm-bruh doh-TEHL]

I need water. (polite) Je voudrais de l'eau. [Juh voo-dray duh LOH]

I need food. (polite) Je voudrais manger. [Juh voo-dray mah<sup>n</sup>-ZHAY]

I need sleep. (polite) Je voudrais dormir Juh voo-dray dor-MEER

How much does the room cost for one night / for two nights / for one week? Combien coûte la chambre *pour une nuit* / pour deux nuits / *pour une semaine* ? [Kawm-byeh<sup>n</sup> koot lah shawm-bruh *poor ewn NWEE* / poor du NWEE / *poor ewn seh-MEHN* ?]

I would like *the room* / the car. Je prends *la chambre* / la voiture. [Juh prah<sup>n</sup> *lah SHAWM-bruh* / lah vwah-TEWR]

I would not like *the room* / the car. Je ne prends pas *la chambre* / la voiture. [Juh nuh prah<sup>n</sup> pah *lah SHAWM-bruh* / lah vwah-TEWR]

How do I get to...? (this is for asking directions to a place) Comment puis-je aller...? [Koh-mah<sup>n</sup> pweezh ah-LAY...?]

Please draw me a map. Pourriez-vous me dessiner l'itinéraire? [Poor-yay-voo muh deh-see-nay lee-tee-nay-REHR?]

Good-bye Au revoir [Oh-reh-VWAHR]

Where can I rent a car? Où puis-je louer une voiture? [Oo pweezh loo-ay ewn vwah-TEWR?]

How can our company help you? De quelle façon notre société peut-elle vous être utile? [Duh kehl fah-sohn noh-truh soh-syay-tay pu-tehl voo zeh-truh ew-TEEL?]

We'll gladly submit an estimate at no obligation. C'est avec plaisir que nous vous proposerons un devis gratuit. [Seh-tah-vehk play-zeer kuh noo voo proh-poh-zeh-roh<sup>n</sup> uh<sup>n</sup> duhvee grah-TWEE]

We'll gladly submit our recommendations. C'est avec plaisir que nous vous donnerons nos recommandations. [Seh tah-vehk play-zeer kuh noo voo daw-neh-roh<sup>n</sup> noh ray-kohmah<sup>n</sup>-dah-SYO H<sup>n</sup>]

May we put together a proposal for you? Pouvons-nous vous établir une proposition? [Poo-voh<sup>n</sup> noo voo ay-tah-bleer ewn proh-poh-zee-SYOH<sup>n</sup>?]

We would like to help you. Nous aimerions vous aider. [Noo-zeh-meh-ree-oh<sup>n</sup> voo-zeh-DAY]

Is our price within your range? Notre prix vous convient-il? [Noh-truh pree voo koh<sup>n</sup>-vyeh<sup>n</sup>-TEEL?]

When may we get to work on this project for you? Quand pouvons-nous commencer à travailler sur votre projet? [Kah<sup>n</sup> poo-voh<sup>n</sup> noo koh-mah<sup>n</sup>-say ah trah-veh-yay sewr voh-truh proh-ZHAY?]

Do you have any concerns about *our product / our service / our pricing*? Avez-vous des inquiétudes sur *notre produit / notre service / nos prix* ? [Ah-vay voo day-zeh<sup>n</sup>-kyay-tewd sewr *noh-truh proh-DWEE / noh-truh sehr-VEES / noh PREE* ?]

May I call you back *tomorrow / next week / this afternoon / in the morning*? Puis-je vous rappeler *demain / la semaine prochaine / cet après-midi / dans la matinée* ? [Pweezh voo rah-peh-lay *duh-MEH<sup>n</sup> / lah seh-mehn proh-SHEHN / seht ah-preh-mee-DEE / dah<sup>n</sup> lah mah-tee-NAY* ?]

Who should be my contact within your company? Qui pourrai-je contacter dans votre société ? [Kee poo-reh-zhuh koh<sup>n</sup>-tahk-tay dah<sup>n</sup> voh-truh soh-syay-TAY?]

#### **NOTES :**

These are general hints concerning business behavior:

The first time you meet with your potential French customer, you may exchange your calling cards. You shake hands, even with a woman. You should dress formally ( dark suit for men, suit for women.)

Business lunch: you can negotiate during a meal, eating being a passion for French people. A meal can last for 2 hours. You must not behave casually (for example, don't chew with your mouth open or talk while your mouth is full). When somebody comes into a room you are in, you must stand up to shake hands.

#### GAELIC, IRISH

There are over 260,000 fluent or native speakers of Irish Gaelic in Ireland. This is about 13% of the population. Areas of Ireland in which Gaelic is spoken include the western isles, the northwest and southwest coasts, Galway, part of Mayo, Kerry, Donegal, Meath, Cork, Waterford, Scotland (Albain), and the Isle of Mann. It is taught as an official language in schools and encouraged by the government.

#### Pronunciation Guide:

Sounds not mentioned here are the same as in English.

a, ah	= the "a" in "father"	
aa	= the sound in "cat", but lengthened	
ay	= the "ay" in "day"	
aw	= the "aw" in "awful"	
e, eh	= the "e" in "bed"	
ë	= the sound in the first syllable of "above"	
ee	= the "ee" in "beet"	
i	= the "i" in "bit"	
ie	= the "ie" in "lie" or "die"	
gh	= voice counterpart of [xh], a fricative [g] (almost like	
gargling)		
hh	= indicates an [h] sound at the end of a syllable	
Ø	= a long [oo] sound, but with the lips spread as in [ee]	
j, ch	= English j, ch	
	= the "o" in "boat"	
OW	= the "ow" in "now"	
u	= the "u" in "put"	
uh	= the "u" in "up"	
ui,uee	= indicates a slight [u] sound after the preceding	
consonant		
xh	= the sound at the end of the familiar Scottish "loch"	

Hello, nice to meet you. Dia duit, conas atá tú. [DYEE-ë DITCH, KON-ës ë-TAA too]

I only speak English. Níl ach Béarla agam. [NYEE-il axh BAYR-lë uh-gëm]

I don't understand. Ní thuigim. [nyee HIG-im]

What is this? Cad é seo? [kë-DYAY shaw?]

What is the time? Cén t-am é? [kayn TAAM ay?]

What is the date? Cén dáta atá ann inniu? [kayn DAAT-ëtah UHN inyoo?]

Where is the nearest toilet? Cá bhfuil an leithreas is gaire? [kawil ën LYEHH-rës iss gui-rë?]

Where is the nearest hotel? Cá bhfuil an óstán gaire? [kawil ën AWS-taan iss gui-rë?]

Where is the nearest airport? Cá bhfuil an aerfort is gaire? [kawil ën AYR-fort iss gui-rë?]

Where is the nearest hospital? Cá bhfuil an ospidéal is gaire? [kawil ën OS-pidyayl iss gui-rë?]

Where is the nearest American restaurant? Cá bhfuil an bialann Meiriceánach is gaire? [kawil ën BEEA-lan meh-ri-KYAAN-axh iss gui-rë?]

What do you need to make this work? Cad é atá tú ag iarraidh chun é seo a cur i bhfeidhm? [ka-DYAY taa too GYEER-ee huhn ay shaw xhuhr ë VIEM?]

Who is the decision maker? Cé a dhéanann socruithe anseo? [KAY YEN-ën SOK-ree-hën-shaw?]

May I use the phone? An bhfuil cead agam an fón a úsáid? [wil KYAD uh-guhm ën FAWN OOS-iedj?]

May I use the computer? An bhfuil cead agam an ríomhaire a úsáid? [wil KYAD uh-guhm ën REE-wë-rë OOS-iedj?]

May I speak alone with my partner for a moment? An dtig liom labhairt le mo pháirtí i leataobh nóiméad beag? [dyig lyuhm LAW-ërt leh mo FAR-tyee ë-LYAT-eev NAWmayd byuhg?]

Let's make this deal happen today. Cuirimis an beart seo i bhfeidhm inniu. [KUH-ri-mish ën BART shaw ë-VIEM inyoo?]

Yes / No (There is no single word in Irish for "yes" or "no", instead the verb used in the question is repeated in the positive (for "yes") or negative (for "no") form. Some commonly used forms are:-

Yes: Tá [taa], Is ea [sha] No: Níl [NYEE-il], Ní hea [nyee ha]

The English words Yes (or Aye) and No will also be understood.

Why Cén fáth [kayn FAAHH]

How Conas [KON-ës]

Maybe B'fhéidir [BAY-dyir]

Thank you Go raibh maith agat [guh-ruh MAHH uh-guht]

Sign here. Sínigh anseo. [SHEE-nee uhn-SHAW]

Please Le do thoil [leh duh HUHL]

My name is ... ...is ainm dom. [...iss AN-yim dom]

What is your name? Cad is ainm duit? [KAD iss AN-yim ditch?]

Where can I find an interpreter? Cá háit ar féidir teangaire a fháil? [ka-HAATCH ër FAY-dyir TYANG-ë-rë IEL?]

I need a hotel room. Tá seomra óstán de dhíth orm. [taa SHAWM-rë AWS-taan dë YEE-horëm]

I need *water / food / sleep* (polite) Tá *uisce / bia / codladh* de dhíobháil orm [taa *ISH-kyë / BEE-ë / KOL-oo* dë YEE-waal orëm]

How much does the room cost *for one night / for two nights / for one week*? Cé mhéad atá ar an seomra *ar feadh oíche amháin / ar feadh dhá oíche / ar feadh seachtaine amháin*? [ke-VAYD-taa ërë SHAWM-rë *ër fie EE-çë-WAAYN / ër fie GHAA EE-çë / ër fie SHAXH-tin-ë-WAAYN*?]

I would like *the room / the car*. Ba mhaith liom *an seomra / an gluaisteán*. [bë-WAHH lyuhm *ën SHAWM-rë / ën GLOO-ish-tyaan*]

I would not like *the room / the car*. Níor mhaith liom *an seomra / an gluaisteán*. [NYEER WAHH lyuhm *ën SHAWM-rë / ën GLOO-ish-tyaan*]

How do I get to...? [this is for asking directions to a place] Conas a rachaidh mé go ...? [KON-ësë RA-xhee may go...?]

Please draw me a map. An dtarraing tú léarscáil dom le do thoil. [DA-ring too LAYR-skaayl dom leh do huhl]

Good-bye Slán [SLAAN]

Where can I rent a car? Cá háit ar féidir gluaisteán a fháil ar cíos? [ka-HAATCH ër FAY-dyir GLOO-ish-tyaan ë iel ër KEE-ës?]

How can our company help you? Cén dóigh ar féidir lenár gcomhlacht cuidiú a thabhairt duit? [kayn DOY ër FAY-dyir leh-nar GAW-laxht KUI-dyoo ë HAWërt ditch?]

We'll gladly submit an estimate at no obligation. Cuirfimid isteach meastachán gan oibleagáid, agus fáilte. [KUHR-hi-midj iss-TYAXH MAS-të-xhaan gan OB-lig-iedj . ag-ës FAAL-tyë]

We'll gladly submit our recommendations at no obligation. Cuirfimid isteach ár moltaí gan oibleagáid, agus fáilte. [KUHR-hi-midj iss-TYAXH ar MOL-tee gan OB-lig-iedj . ag-ës FAAL-tyë]

May we put together a proposal for you? An gcuirfimid moladh le chéile duit? [ën GUHR-hi-midj MOL-oo lë ÇAY-lë ditch?]

We would like to help you. Ba mhian linn do chuidiú. [bë VEE-ën lin do XHUI-dyoo]

Is our price within your range? An bhfuil ár bpraghas taobh istigh de do rann? [ënwil ar BRIESS tueev iss-TYEE dë do RAN?]

When may we get to work on this project for you? Cén t-am a gcromfaimid ar an scéim seo duit? [kayn TAAM ë GRUHM-hi-midj ërë SHKAYM shaw ditch?]

Do you have any concerns about our *product / service / pricing*? An bhfuil aon imní ort faoinár *dtáirge / seirbhís / bpraghasanna*? [wil ayn IM-nee ort fueenar *DAAR-gyë / SHER-ë-veesh / BRIES-ë-në*?]

May I call you back *tomorrow / next week / this afternoon / in the morning*?

An dtig liom glaoch a chur ort *amárach / an tseachtain seo chugainn / san iarnóin / maidin amárach?* [ën dyig lyuhm GLAYXH ë-xhuhr ort *ë-MAAR-axh / ë TYAXHtin SHAW-guin / sën eer-NAW-in / MA-dyin ë-MAAR-axh?*]

Who should be my contact within your company? Cé a mbeidh baint agam leis taobh istigh de do chomhlacht? [kay-ë-may BUINT-uh-gëm-lesh tueev iss-TYEE dë do XHAWlaxht?]

#### **GAELIC, SCOTS**

Spoken by over 88,800 people. Although most are bilingual in English and Scots Gaelic, there are almost 500 monolingual speakers of the language. It is spoken mostly in the north and central counties of Ross, the Islands of Hebrides, and Skye. There are books and journals are produced on various topics in Scots Gaelic, and there is an increased interest in the language since the 1990s because of the establishment of Scotland's own Parliament, for the first time in 300 years.

Pronunciation Guide:

Sounds not mentioned here are the same as in English

a, ah	= like the "a" in "father"	
aa	= like the sound in "cat", but lengthened	
ay	= like the "ay" in "day"	
	= like the "aw" in "awful"	
e, eh	= like the "e" in "bed"	
ë	= the sound in the first syllable of "above"	
ee	= like the "ee" in "beet"	
i	= like the "i" in "bit"	
ie	= like the "ie" in "lie" or "die"	
gh	= voiced counterpart of [xh], a fricative [g] (almost like	
gargling)		
hh	= indicates an [h] sound at the end of a syllable	
Ø	= like a long [oo] sound, but with the lips spread as in	
[ee]		
j, ch	= like English j, ch	
0	= like the "o" in "boat"	
	= like the "ow" in "now"	
u	= like the "u" in "put"	
uh	= like the "u" in "up"	
ui	= indicates a slight [u] sound after the preceding	
consonant		
xh	= like the sound at the end of the familiar Scottish "loch"	

Hello, nice to meet you. Ciamar a tha sibh. [KEE-mër ë HAA shiv]

I only speak English. Chan eil ach Beurla agam. [xhan-YIL axh BAYR-lë uh-këm]

I don't understand. Chan eil mi a'tuigsinn. [xhan-YIL mee-ë TUIK-shin]

What is this? Dè seo? [JAY SHAW?]

What is the time? Dè'n uair a tha e? [jayn OO-ir ë HA eh?]

What is the date? Dè'n ceann-latha a tha e? [jayn KYOWN-LA-ë ha eh?]

Where is the nearest *toilet* / hotel / *airport* / hospital / American restaurant? Càite a' bheil an *taigh-beag* / taigh-òsda / *port-adhair* / ospadal / *taigh-bidhe Ameireagach* as fhaisge? [KAAHH-chë vel ën *TIE-bek* / TIE-AWS-të / *PORST-AY-ër* / OS-pa-tal / *TIE-BEE-ë ë-MEH-rak-axh* ës-ASH-kyë?]

What do you need to make this work? Dè tha thu ag iarraidh a thoirt air seo obair? [JAY ha oo k-EE-ër-ee ë HAWRSHCH er shaw AW-pir?]

Who is the decision maker? Cò a tha a'dèanamh nan co-dhùnadh? [KAW ë ha JEN-ëv nën KO-GHOON-ëgh?]

May I use the *phone* / computer? Am faodaidh mi feum a dhèanamh dhen *teilefòn* / choimpiutair? [ëm FØ-tee mee FAYM ë YEN-ëv yën *TEL-ë-fawn* / xhom-PYU-tir?]

May I speak alone with my partner for a moment? Am faodaidh mi bruidhinn ri mo chompanach a leth-taobh mòmaid? [ëm FØ-tee mee BREE-een ri mo XHOM-panaxh ë LEHH-tøv MAW-mich?]

Let's make this deal happen today. Dùnamaid an cùnnradh seo an-diugh. [DOON-ë-mich ën KOON-rëgh shaw ën-JOO]

Yes / No (There is no single word in Gaelic for "yes" or "no," instead the verb used in the question is repeated in the positive (for "yes") or negative (for "no") form. Some commonly used forms are:

Yes: Tha [ha], Seadh [sha] No: Chan eil [xhan-YIL] The English words Yes (or Aye) and No will also be understood.

Why Carson [kar-SON]

How Ciamar [KEE-mër]

Maybe Faodar [FØ-tër]

Thank you Tapadh leibh [TAHH-pë lev]

Sign here. Cuir d'ainm an-seo. [KUHR DEN-ëm uhn-SHAW]

Please Mas e do thoil e [MAS eh duh HUHL eh]

My name is... Is mise... [iss MISH-ë...]

What is your name? Dè an t-ainm a th'oraibh? [JAY ën TEN-ëm ë HUH-rëv?]

Where can I find an interpreter? Càite an urrainn dhomh fear-eadartheangachaidh a fhaighinn? [KAA-chën UH-rin ghoo fer-ET-ër-HANG-axh-ie ë IE-in?]

I need a hotel room. Tha seòmar thaigh-òsda a dhìth orm. [ha SHAW-mër HIE-AWS-të ë YEEHH ar-ëm]

I need water. Tha biadh a dhìth orm. [ha BEE-ëg ë YEEHH ar-ëm]

I need food. Tha uisge a dhìth orm. [ha OOSH-kyë ë YEEHH ar-ëm]

I need sleep. Tha cadal a dhìth orm. [ha KAT-al ë YEEHH ar-ëm]

How much does the room cost *for one night* / for two nights / for one week? Cia meud a tha air seòmar fad *aon oidhche* / dà oidhche / *aon seachdain*? [kee MAYT ë HA er SHAW-mër fat ØN Ø-ee-çë / DAA Ø-eeçë / ØN SHEXH-kin?]

I would like *the room* / the car. Bu toil leam *an seòmar* / an càr. [bë TUHL lyem *ën SHAW-mër* / ën KAAR]

I would not like *the room* / the car. Cha bu toil leam *an seòmar* / an càr. [XHA bë TUHL lyem *ën SHAW-mër* / ën KAAR]

How do I get to...? (this is for asking directions to a place) Ciamar a théid mi a...? [KEE-mër ë HAYCH mee ë...?]

Please draw me a map. Tarraing map dhomh mas e do thoil e. [TAR-ing MAHHP ghoo MAS eh duh HUHL eh]

Good-bye. Beannachd leibh. [BEN-axhk lev]

Where can I rent a car? Càite an urrainn dhomh càr a ghabhail air mhàl? [KAA-chën UH-rin ghoo KAAR ë GHAV-al er VAAL?]

How can our company help you? Ciamar a urrainn dar còmhlan cobhair a thoirt dhuibh? [KEE-mër ë UH-rin dar KAW-lan KAW-ir ë horshch ghuiv?] We'll gladly submit an estimate / our recommendations at no obligation.

Cuiridh sinn a-steach meas / ar molaidh gun chomain gu toilichte.

[KUH-ree shin ës-chaxh MES / ar MOL-ee guhn XHOM-in guh TUIL-ixh-chë]

May we put together a proposal for you? Am faodaidh sinn tairsge a chur le chèile dhuibh? [ëm FØ-tee shin TARSH-kyë ë xhuhr leh çay-lë ghuiv?]

We would like to help you. Bu toil leinn cobhair a thoirt dhuibh. [bë TUIL lyin KAW-ir ë horshch ghuiv]

Is our price within your range? A' bheil ar prìs ann an raon agaibh? [ë vel ar PREESH own ën RØN uh-kiv?]

When may we get to work on this project for you? Cuine am faodaidh sinn tòiseachadh air a'phròiseact seo dhuibh? [KUIN-yëm FØ-tee shin TAW-shaxh-ëgh er ë FRAW-shekt shaw ghuiv?]

Do you have any concerns about our *product* / service / *pricing*? A' bheil cùram agaibh mun cuairt air ar *cinneas* / seirbheis / *prìsean*? [ë vel KOO-rëm uh-kiv muhn KOO-ërshch er ar *KIN-yës* / SHER-vesh / *PREESH-ën*?]

May I call you back *tomorrow* / next week / *this afternoon* / in the morning?

Am faodaidh mi fòn thu air ais *a-màireach* / an ath sheachdain / *ann an fheasgar* / maidinn a-màireach?

[ëm FØ-tee mee FAWN oo er ash *ë-MAA-raxh* / ën AHH-HEXH-kin / *own ën YES-kër* / MAT-een ë-MAA-raxh?]

Who should be my contact within your company? Cò a bhidh coinneachadh agam ris a-stigh ur còmhlan? [KAW ë vee KON-yaxh-ëgh uh-këm rish ë-stee oor KAW-lan?]

# GANDA (See LUGANDA)

#### **GEORGIANQ** qar Tuli

Spoken by about 4 million people, mostly in Georgia, but also some in Armenia, Azerbaijan, Iran, Kazakhstan, Kyrgyzstan, Russia, Tajikistan, Turkey, Turkmenistan, Ukraine, Uzbekistan

#### Pronunciation Guide:

Consonants – same as in English except for "kh" which is like the "ch" in Scottish "loch" and "q" which is similar to "k" but very far back in the throat. "zh" is like the "z" in "azure" and "gh" is like "kh", but make your vocal cords vibrate at the same time – like gargling.

Vowels "a" = the "a" in English "father" "e" = the "e" in English "bet", but close to the "ay" in English "day" "i" = the "ee" in English "beet" "o" = the "o" in English "boat" "u" = the "u" in English "lute"

Hello, nice to meet you. GgamarjobaT, sasiamovnoa Tqveni gacnoba. [Gamarjobat, sasiamovnoa tkveni gatsnoba]

I only speak English. Mme mxolod inglisurad vlaparakob. [Me mkholod inglisurad vlaparakob]

I don't understand. ver gavige. [Ver gavige]

What is this? es ra aris? [Es ra aris?]

What is the time? romeli saaTia? [Romeli saatia?]

What is the date? dRes ra dRea? [Dghes ra dghea?]

Where is the nearest *toilet* / airport / *hospital* / American restaurant? aq axlos *tualeti* / aeroporti / *saavadmyofo* / amerikuli restorani sadaa? [Ak akhlos *tualeti* / aeroporti / *saavadmkopo* / amerikuli restorani sadaa?]

What do you need to make this work? ra gesaWiroebaT am saqmisaTvis? [Ra gesachiroebat am sakmisatvis?]

Who is the decision maker? vin iRebs gadawyvetilebebs? [Vin ighebs gadatskvetilebebs?]

May I use the phone / computer? SeiZleba, telefoniT / kompiuteriT visargeblo? [Sheidzleba, teleponit / kompiuterit visargeblo?]

May I speak alone with my partner for a moment? N neba momeciT, Cems partniors calke gavesaubro? [Neba mometsit, chems partniors tsalke gavesaubro?]

Let's make this deal happen today. MmodiT, dResve movaxdinoT es garigeba. [Modit, dghesve movakhdinot es garigeba]

Yes Ddiax [Diakh]

No Aara. [Ara] Why ratom [Ratom] How rogor [Rogor] Maybe SeiZleba [Sheidzleba] Thank you GgmadlobT [Gmadlobt] Sign here Aaq moawereT xeli [Ak moatseret kheli] Please has no exact translation. There are different words or word combinations for different situations that mean "please."

My name is... me mqvia... [Me mkvia...]

What is your name? ra gqviaT? [Ra gkviat?]

Where can I find an interpreter? sad SemiZlia Tarjimani movnaxo? [Sad shemidzlia tarjimani movnakho?]

I need a hotel room. me sastumros nomeri mWirdeba. [Me sastumros nomeri mchirdeba]

I need water. wyali minda. [Tsqali minda]

I need food. saWmeli minda. [Sachmeli minda]

I need sleep. Zili mWirdeba. [Dzili mchirdeba]

How much does the room cost for one night / for two nights / for one week?

ra Rirs erTi nomeri erTi RamiT / ori RamiT / erTi kviriT? [Ra ghirs erti nomeri erti ghamit / ori ghamit / erti kvirit?]

I would like the room.

1. nomeri momeciT, Tu SeiZleba (in a hotel)

2. oTaxi momeciT, Tu SeiZleba (not in a hotel)

[1. Nomeri mometsit, tu sheidzleba (in a hotel)]

[2. Otakhi mometsit, tu sheidzleba (not in a hotel)]

I would like the car. manqana mWirdeba, Tu SeiZleba. [Mankana mchirdeba, tu sheidzleba]

I would not like the room / the car. ar minda oTaxi / manqana. [Ar minda otakhi/ mankana]

How do I get to ...? rogor mivide ...? [Rogor mivide ...?]

Please draw me a map. Tu SeiZleba, ruka damixateT. [Tu sheidzleba, ruka damikhatet]

Good-bye naxvamdis [Nakhvamdis]

Where can I rent a car? sad SemiZlia manqana viqirao? [Sad shemidzlia mankana vikirao?]

How can our company help you? riTi SeuZlia Cvens kompanias Tqveni daxmareba? [Riti sheudzlia chvens kompanias tkveni dakhmareba?]

We'll gladly submit an estimate / our recommendations at no obligation.

siamovnebiT warmogidgenT Sefasebas / Cvens rekomendaciebs Tqvengan yovelgvari valdebulebebis gareSe. [Siamovnebit tsarmogidgent shepasebas / chvens rekomendatsiebs tkvengan qovelgvari valdebulebebis gareshe]

May we put together a proposal for you? SeiZleba, SemoTavazeba SegidginoT? [Sheidzleba, shemotavazeba shegidginot?]

We would like to help you. Cveni survilia, dagexmaroT. [Chveni survilia, dagekhmarot]

Is our price within your range? Cveni Ffasi Tqveni fasebis sazRvrebSia? [Chveni pasebi tkveni pasebis sazghvrebshia?]

When may we get to work on this project for you? rodis SegviZlia am proeqtze muSaobis dawyeba? [Rodis shegvidzlia am proektze mushaobis datskeba?]

Do you have any concerns about our product / service / pricing? xom ar uCiviT Cvens produqcias/ momxaxurebas/ fasebs? [Khom ar uchivit chvens produktsias / momsakhurebas / pasebs?]

May I call you back tomorrow / next week / this afternoon / in the morning? SeiZleba, xval / im kviraSi / naSuadRevs / diliT gadmogirekoT? [Sheidzleba, khval / im kvirashi / nashuadghevs / dilit gadmogirekot?]

Who should be my contact within your company? visTan unda mqondes kontaqti Tqvens kompaniaSi? [Vistan unda mkondes kontakti tkvens kompaniashi?]

## NOTES:

The translation is user-oriented: when choosing among different alternatives, easier versions are selected for the user to read and pronounce. The focus was made on polite, conversational Georgian with sentences sounding natural and having a refined style at the same time.

#### GERMAN

100 million people in the world speak German as their first language. About 28 more million people use it as a second language. Countries where German is an official or national language include Germany, Austria, Switzerland, and Liechtenstein,

See **pronunciation guide** at the beginning of the book. "r" is in the back of the throat – like gargling.

Hello, nice to meet you. Hallo, ich freue mich Sie kennenzulernen. [Hah-LOH, iç FROY-uh miç zee KEHN-uhn-tsoo-LEHR-nuhn]

I only speak English. Ich spreche nur Englisch. [Iç SHPREH-çuh noor EHNG-lish]

I don't understand. Ich verstehe nicht. [Iç fehr-SHTAY-uh niçt]

What is this? Was ist das? [Vahs ist dahs?]

What is the time? (Asking for a time other than now) Um welche Uhrzeit? [Um VEHL-çuh OOR-tsight?]

What is the date? (Asking for a time other than now) An welchem Datum? [Ahn VEHL-çuhm DAH-toom?]

What is the date? (If you are asking the date today) Welches Datum haben wir? [VEHL-çuhs DAH-toom HAH-buhn vir?]

What is the time? (If you are asking the time now) Wie spät ist es? [Vee shpayt ist ehs?]

Where is the nearest toilet? Wo ist die nächste Toilette? [Voh ist dee NEHK-stuh twah-LEH-tuh?]

Where is the nearest airport? Wo ist der nächste Flughafen? [Voh ist dehr NEHK-stuh FLOOK-hah-fuhn?]

Where is the nearest hotel / hospital /American restaurant? Wo ist das nächste Hotel / Krankenhaus / amerikanische Restaurant? [Voh ist dahs NEHK-stuh hoh-TEHL / KRAHNK-uhn-hows / uh-mehr-ee-KAHN-ish-uh REHS-toh-rahnt?]

What do you need to make this work? Was brauchen Sie damit dies funktioniert? [Vahs BROW-xhuhn zee dah-MIT dees foonk-tsee-oh-NEERT?]

Who is the decision maker? Wer trifft die Entscheidungen? [Vehr trifft dee ehnt-SHIGH-doong-uhn?]

May I use the phone? Darf ich bitte das Telefon benutzen? [Dahrf iç BIT-uh dahs TAY-lay-fohn buh-NUT-suhn?]

May I use the computer? Darf ich bitted das Computer benutzen? [Dahrf iç BIT-uh dahs kohm-PYEW-tuhr buh-NUT-suhn?]

May I speak alone with my partner for a moment? Kann ich ein Moment allein mit meinem Partner sprechen? [Kahn iç ighn moh-MEHNT uh-LIGHN mit MIGH-nuhm PAHRT-nuhr SPREH-çuhn?] Let's make this deal happen today.

Lassen wir dieses Geschäft heute noch geschehen. [LAH-suhn vir DEE-zuhs guh-SHEHFT HOY-tuh nohxh guh-SHAY-uhn]

Yes Ja [Yah] No Nein [Nighn] Why Warum [Vah-ROOM] How Wie [Wieso] Vee [Vee-ZOH] Maybe Vielleicht [Fee-LIGHÇT] Thank you Danke [DAHNG-kuh] Sign here. Unterschreiben Sie hier. [UN-tehr-shrigh-buhn zee heer] Please Bitte [BIT-uh] My name is...

Ich heiße... [Iç HIGH-suh...]

What is your name? Wie heißen Sie? [Vee HIGH-s'n zee?]

Where can I find an interpreter? Wo kann ich einen Dolmetscher finden? [Voh kahn iç IGH-nuhn DOHL-meht-sher FIN-duhn?]

I need a hotel room. Ich brauche ein Hotelzimmer. [Iç BROW-xhuh ighn hoh-TEHL-tsim-er]

I would like a glass of water, please. Ich möchte gerne ein Glas Wasser, bitte. [Iç MERÇ-tuh GEHR-nuh ighn glahs VAH-ser BIT-uh]

I would like something to eat. Ich hätte gerne etwas zu essen. [Iç HEH-tuh GEHR-nuh EHT-vahs tsoo EHS-suhn]

I would like to sleep. Ich würde gerne schlafen. [Iç VEWR-duh GEHR-nuh SHLAH-fuhn]

How much does the room cost for one night? Wieviel kostet das Zimmer für eine Nacht? [Vee-FEEL KAWS-tuht dahs TSIM-muhr fewr igh-nuh nahxht?]

How much does the room cost for two nights? Wieviel kosted das Zimmer für zwei Nächte? [Vee-FEEL KAWS-tuht dahs TSIM-muhr fewr tsvigh NEHÇtuh?]

How much does the room cost for one week? Wieviel kosted das Zimmer für eine Woche? [Vee-FEEL KAWS-tuht dahs TSIM-muhr fewr IGH-nuh VOHxhuh?]

I would like the room. Ich möchte gerne das Zimmer haben. [Iç MERÇ-tuh GEHR-nuh dahs TSIM-muhr HAH-buhn]

I would like the car. Ich möchte gerne das Auto haben. [Iç MERÇ-tuh GEHR-nuh dahs OW-toh HAH-buhn]

I would not like the room. Ich möchte das Zimmer nicht. [Iç MERÇ-tuh dahs TSIM-muhr niçt]

I would not like the car. Ich möchte das Auto nicht. [Iç MERÇ-tuh dahs OW-toh niçt]

How do I get to ...? (this is for asking directions to a place) Wie komme ich nach...? [Vee KOHM-uh iç nahxh...?]

Please draw me a map. Zeichnen Sie mir bitte eine Karte. [TSIGHÇ-nuhn zee meer BIT-uh IGH-nuh KAHR-tuh]

Good-bye Auf Wiedersehen [Owf VEE-duhr-zayn]

Where can I rent a car? Wo kann ich ein Auto mieten? [Voh kahn iç ighn OW-toh MEE-tuhn?]

How can our company help you? Wie kann unsere Firma Ihnen behilflich sein? [Vee kahn UN-suh-ruh FEER-muh EE-nuhn buh-HILF-liç zighn?]

We'll gladly submit an estimate at no obligation. Wir werden Ihnen gern ein Angebot ohne Kaufzwang übermitteln.

[Veer VEHR-duhn EE-nuhn gehrn ighn AHN-guh-boht OH-nuh KOWF-tsvahng EW-buhr-MIT-uhln]

We'll gladly submit our recommendations at no obligation. Wir werden Ihnen gern unsere Empfehlungen ohne Kaufzwang übermittlen.

[Veer VEHR-duhn EE-nuhn gehrn UN-suh-ruh ehmp-FAYlung-uhn OH-nuh KOWF-tsvahng EW-buhr-MIT-uhln]

May we put together a proposal for you? Könnten wir Ihnen einen Vorschlag machen? [KERN-tuhn veer EE-nuhn IGH-nuhn FOR-shlahk MAHXHuhn?]

We would like to help you. Wir würden Ihnen gern behilflich sein. [Veer VEWR-duhn EE-nuhn gehrn buh-HILF-liç zighn]

Is our price within your range? Ist unser Preis im Ramen Ihrer Möglichkeiten? [Ist UN-suhr prighs im RAH-muhn EE-ruhr MER-gliç-kightuhn?]

When may we get to work on this project for you? Wann könnten wir anfangen an diesem Projekt für Sie zu arbeiten?

[Vahn KERN-tuhn veer AHN-fahng-uhn ahn DEE-zuhm proh-YEHKT fewr zee tsoo AHR-bigh-tuhn?]

Do you have any concerns about our product? Haben Sie irgendwelchen Zweifel an unseren Produkten? [HAH-buhn zee EER-guhnt-vehl-çuhn TSVIGH-fuhl ahn UNsuh-ruhn proh-DUK-tuhn?]

Do you have any concerns about our service? Haben Sie irgendwelchen Zweifel an unserem Service? [HAH-buhn zee EER-guhnt-vehl-çuhn TSVIGH-fuhl ahn UNsuh-ruhm sehr-VEES?]

Do you have any concerns about our prices? Haben Sie irgendwelchen Zweifel an unseren Preisen? [HAH-buhn zee EER-guhnt-vehl-çuhn TSVIGH-fuhl ahn UNsuh-ruhn PRIGH-zuhn?]

May I call you back tomorrow / next week / this afternoon / in the morning? Könnte ich Sie morgen / nächste Woche / heute nachmittag / morgen früh zurückrufen? [KERN-tuh iç zee MOR-guhn / NEHK-stuh VOH-xhuh / HOY-tuh NAHXH-mit-tahk / MOR-guhn frew tsoo-RUK-ROO-fuhn?]

Who should be my contact within your company? Wer sollte mein Kontakt innerhalb Ihrer Firma sein? [Vehr ZOHL-tuh mighn kohn-TAHKT IN-uhr-hahlp EE-ruhr FEER-muh zighn?]

NOTES: Germans always shake hands when meeting.

## GREEK

E

Spoken by about 12 million people in the world, including Greece and certain regions of Albania, Armenia, and Cyprus. It is the national language of Greece.

## Pronunciation Guide:

You must accent the word upon the letter that has an accent in Greek and is capitalized in the pronunciation.

"r" is like the "r" in Spanish

= as in "tent"

Mp/B = a little softer than "b"

The sound of the letters in the pronunciation line are as follows:

TVIP/D	
A	= as in "cat"
Ι	= as in "tip"
Ou	= as in "boo"
U	= as in boo
Н	= as in "how" a little stronger like in Yokohama
Ps	= read it as if they were two different letters p+ss (NOT
like in pseudo)	
Ss	= so that it will not sound like "z," it is a clear "s" as in
sound	
G	= as the y in "Yokohama" without the I that is not
written but has a sound	
Gg	= as in English
0	= as in "boat"
Hello, nice to meet you.	
Χαίρω πολύ (πως είσθε;)	
[HEH-roh paw-LEE (pohss ISS-theh?)] Formal	
Γεια σου (τι κάνεις;)	
[Gee-ah ssoo (ti KAHN-iss?)] Friendly	
(The words in the parenthesis are usually added; they mean how	
are you.)	
I only speak English.	
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Μιλάω μόνο Αγγλικά. [Mi-LAH-oh MOH-noh ahg-gli-KAH]

I don't understand. Δεν καταλαβαίνω. [Thehn kah-tah-lah-VEH-noh]

What is this? Τι είναι αυτό? [Ti EE-neh ow-TOH?]

What is the time? Τι ώρα είναι? [Ti OH-rah EE-neh?]

What is the date? Τι ημερομηνία έχουμε? [Ti i-meh-roh-mi-NEE-ah EH-hoo-meh?]

Where is: Που βρίσκεται: [Poo VRIS-keh-tay]

the nearest toilet Η κοντινότερη τουαλέτα [I kohn-ti-NOH-teh-ree too-ah-LEH-tah]

the nearest airport το κοντινότερο αεροδρόμιο [toh kohn-ti-NOH-teh-roh ah-eh-rohth-ROH-mee-oh]

the nearest hospital το κοντινότερο νοσοκομείο [toh kohn-ti-NOH-teh-roh noh-ssoh-koh-MEE-oh]

the nearest restaurant το κοντινότερο εστιατόριο [toh kohn-ti-NOH-teh-roh ehss-thi-ah-TOH-ree-oh]

Almost all restaurants in Greece have Anglo-Saxon dishes, and all waiters speak English, so to ask for "an American restaurant" is strange, unless you are specifically looking for "The American Club."

What do you need to make this work? (friendly) Τι σου χρειάζεται για να το φτιάξεις; [Tee ssoo xhri-AH-zeh-teh yee-ah nah toh fti-AHK-sis?]

Who is the decision maker? Ποιος παίρνει τις αποφάσεις; [Pee-ohss PEHR-nee tis ah-poh-FAH-ssiss?]

May I use the phone / computer? (formal) Mou επιτρέπετε να χρησιμοποιήσω το τηλέφωνο σας / τον υπολογιστή σας; [Moo eh-pi-TREH-peh-teh nah xhri-ssi-moh-PEE-ssoh toh ti-LEH-foh-noh ssahss? / tohn i-poh-loh-giss-TEE ssahss?]

("ii" in the word hrisimopiisso is actually the sound of "i" twice.)

May I speak alone with my partner for a moment? Μπορώ να μιλήσω ιδιαιτέρως με τον συνεργάτη μου δυο λεπτά; [Mpoh-ROH nah mi-LIS-soh meh tohn ssi-ner-GAH-tee moo thee-oh lehp-TAH?]

Let's make this deal happen today. Ας κλείσουμε την συμφωνία σήμερα. [Ahss KLIS-soo-meh tin ssim-foh-NEE-ah SSIM-eh-rah]

Yes Nan [Ne] (friendly) Μάλιστα [MAH-liss-tah] (formal)

No Όχι [Ohi] Why Γιατί [Yah-TEE] How  $H\omega_{\Sigma}$ [Pohss] Maybe Ίσως [ISS-ohss] Thank you Ευχαριστώ [Ef-hah-riss-TOH] (Friendly) Σας ευχαριστώ [Ssahss ef-hah-riss-TOH] (Formal) Sign here. Υπογράψτε εδώ. [ee-poh-GRAHP-steh eh-THOH] (formal) Please Σας παρακαλώ [ssahss pah-rah-kah-LOH] (polite) Σε παρακαλώ [sseh pah-rah-kah-LOH] (friendly) My name is...

My name 15... Με λένε ... [Meh LEH-neh ...]

What is your name? Πως ονομάζεστε. [Pohss oh-noh-MAH-zehss-teh?] (formal) Πως σε λένε. [Pohss sseh LEH-neh?] (friendly)

Where can I find an interpreter? Που μπορώ να βρω έναν διερμηνέα. [Poo mpoh-ROH nah vroh EH-nahn dyehr-mi-NAY-ah]

I need a hotel room. Θα ήθελα ένα δωμάτιο σε ξενοδοχείο. [Thah EE-theh-lah AY-nah thoh-MAH-tee-oh sseh kseh-noh-thoh-HEE-oh]

I need water. (polite) Θα ήθελα νερό σας παρακαλώ. [Thah EE-theh-lah neh-ROH ssahss pah-rah-kah-LOH]

I need food. (polite) Θα ήθελα ένα γεύμα σας παρακαλώ. [Thah EE-theh-lah AY-nah GEHV-mah ssahss pah-rah-kah-LOH]

I need sleep. (polite) Πρέπει να ξεκουραστώ. [PREH-pee nah kseh-koo-rahs-TOH]

How much does the room cost for one night? Πόσο κάνει το δωμάτιο για μια μέρα; [POH-ssoh KAH-nee toh thoh-MAH-tee-oh gee-ah mee-ah MEH-rah?]

How much does the room cost for two nights? Πόσο κάνει το δωμάτιο για δύο μέρες; [POH-ssoh KAH-nee toh thoh-MAH-tee-oh gee-ah THEE-oh MEH-rehs?]

How much does the room cost for one week? Πόσο κάνει το δωμάτιο για μια βδομάδα [POH-ssoh KAH-nee toh thoh-MAH-tee-oh gee-ah mee-ah vthoh-MAH-thah?]

I would like the room. Θα ήθελα αυτό το δωμάτιο. [Thah EE-theh-lah ow-TOH toh thoh-MAH-tee-oh]

I would like the car. Θα ήθελα αυτό το αυτοκίνητο. [Thah EE-theh-lah ow-TOH toh ow-toh-KEE-nee-toh]

I would not like the room. Δεν θα μου άρεσε αυτό το δωμάτιο. [Thehn thah mu AH-reh-sseh ow-TOH toh thoh-MAH-tee-oh]

I would not like the car. Δεν θα μου άρεσε αυτό το αυτοκίνητο. [Thehn thah mu AH-reh-sseh ow-TOH toh ow-toh-KEE-ni-toh]

How do I get to...? (this is for asking directions to a place) Hως μπορώ να πάω... [Pohss mpoh-ROH nah PAH-oh...?]

Please draw me a map. Σας παρακαλώ κάντε μου έναν σχεδιάγραμμα.. [Ssahss pah-rah-kah-LOH KAHN-teh mu AY-nah sxheh-thi-AHG-rah-mah]

Good-bye Aντίο [Ahn-TEE-oh] (general) Γ΄εια σας. [Gee-ah ssahs] (polite) Γ΄εια σου. [Gee-ah ssu] (friendly) Χαίρετε [HAY-reh-the] (polite upper class)

Where can I rent a car? Που μπορώ να νοικιάσω ένα αυτοκίνητο [Pu mpoh-ROH nah nee-kee-AH-ssoh AY-nah ow-toh-KEEnee-toh?]

How can our company help you? Πως μπορεί να σας εξυπηρετήσει η εταιρία μας [Pohss mpoh-REE nah ssahss ehk-see-pir-eh-TIS-see ee eh-the-REE-ah mahss?]

We'll gladly submit an estimate/our recommendations at no obligation.

Θα σας υποβάλλουμε ευχαρίστως τις προτάσεις μας χωρίς καμία υποχρέωση.

[Thah ssahss ee-poh-VAH-loo-meh yoo-xhah-RISS-tohss tiss proh-TAHS-siss mahss xhoh-RISS kah-MEE-ah ee-pohxh-RAYoh-ssee]

May we put together a proposal for you? Μπορούμε να σας προετοιμάσουμε μια προσφορά? [Mpoh-ROO-meh nah ssahss proh-eh-ti-MAH-ssoo-meh mee-ah prohss-foh-RAH?]

We would like to help you. Θέλουμε να σας βοηθήσουμε [THEH-loo-meh nah ssahss voi-THIS-su-meh]

Is our price within your range? Είναι οι τιμές μας προσιτές για σας? [EE-neh ee tee-MEHS mahss proh-ssi-TEHSS gee-ah ssahss?]

When may we get to work on this project for you? Πότε μπορούμε να αρχίσουμε την διεκπεραίωση αυτού του θέματος για σας? [POH-teh mpoh-ROO-meh nah ahr-XHEES-su-meh tin theeehk-peh-REH-oh-ssee ow-TOO too THEH-mah-tohss gee-ah ssahss?]

Do you have any concerns about our product? Αμφιβάλετε για το προϊόν μας? [Ahm-fee-VAH-leh-teh gee-ah toh proh-ee-OHN mahss]

Do you have any concerns about our service? Αμφιβάλετε για την παροχή υπηρεσιών μας? [Ahm-fee-VAH-leh-teh gee-ah tin pah-roh-HEE ee-pir-ehss-YOHN mahss]

Do you have any concerns about our pricing? Ανησυχείτε για τις τιμές μας? [ah-nis-si-HEE-teh gee-ah tiss ti-MEHS mahss]

May I call you back tomorrow? Μπορώ να επικοινωνήσω μαζί σας αύριο? [Boh-ROH nah eh-pi-ki-noh-NIS-soh mah-ZEE ssahss OW-reeoh?]

May I call you back next week? Μπορώ να επικοινωνήσω μαζί σας από βδομάδα.? [Boh-ROH nah eh-pi-ki-noh-NIS-soh mah-ZEE ssahss ah-POH vroh-MAH-thah?]

May I call you back this afternoon? Μπορώ να επικοινωνήσω μαζί σας το απόγευμα? [Boh-ROH nah eh-pi-ki-noh-NIS-soh mah-ZEE ssahss toh ah-POH-yee-ehv-mah?]

May I call you back in the morning? Μπορώ να επικοινωνήσω μαζί σας το πρωί? [Mpoh-ROH nah eh-pi-ki-noh-NIS-soh mah-ZEE ssahss toh proh-ee?]

Who should be my contact within your company? Με ποιόν κύριο/κυρία της εταιρίας σας πρέπει να έρθω σε επαφή; [Meh pee-OHN KIR-ee-oh (Mr.) / KIR-ee-ah (Mrs.) tiss eh-the-REE-ahs ssahss PREH-pee nah EHR-thoh sseh eh-pah-FEE?]

#### HAITIAN CREOLE

The national language of Haiti, it is spoken by about 7,800,000 people. Haitian Creole is based on French but has been heavily influenced by African languages such as Wolof, Fon and Ewe. It is the mother tongue of the entire population of Haiti and the only language of 95% of the population. It has both legal and educational status in Haiti, standard spelling, and a growing body of literature, including poetry.

#### Pronunciation Guide:

In the Haitian language, consonants are pronounced as in English. The vowels are pronounced as follows:

"a" = ah, "a" in "father" "e" = eh, "e" in "bed" "i" = "ee" in "beet" "o" = "o" in "on" "Oh" = "o" in "boot" "Oo" = "oo" in "boot"

Hello, nice to meet you. Mwen kontan fè konesans ou. [Mooen kontan feh kohnaysans oo]

I only speak English. Se Angle sèlman mwen pale. [Say Anglay sehlman mooen pahlay]

I don't understand. Mwen pa konprann. [Mooen pah konprann]

What is this? Kisa sa ye? [Kisah sah yay?]

What is the time? Ki lè li ye? [Ki leh li yay?]

What is the date? Ki dat jodiya? [Ki daht johdiyah?]

Where is the nearest toilet / hotel / airport / hospital /
American restaurant?
Ki kote pi pre gen okabinen / lotèl / ayewopô / lopital /
restoran ameriken?
[Ki kohtay pi pray gen ohkahbinen / lohtehl / ahyayrohpô /
lohpitahl / restorahn amerikehn ?]

What do you need to make this work? Kisa ou bezwen pou fè sa mache? [Kisah oo bayzouen poo feh sah machay?]

Who is the decision maker? Kilès k'ap deside sou koze-a? [Killehs kahp daysiday soo kohzay-ah?]

May I use the phone? Eske mwen ka sèvi ak telefòn nan? [Ehskay mooen tah kah sehvi ahk taylayfon nan?]

May I use the computer? Eske mwen ka sèvi ak kompitè-a? [Ehskay mooen tah kah sehvi ahk kompiteh-ah?]

May I speak alone with my partner for a moment? Eske mwen ka pale poukont mwen yon ti moman ak asosye mwen-an? [Ehskay mooen kah pahlay pookont mooen yon ti mohman ahk ahsohsyay m' nan?]

Let's make this deal happen today. Ann fè yon jan pou nou siyen akò-a jodiya. [Ann feh yon jan pou noo siyen ahko-ah johdiyah]

Yes Wi [Ooi] No Non [Non] Why Poukisa [Pookisah] How Kijan [Kijan] Maybe Petèt [Payteht] Thank you Mèsi [Mehsi] Sign here. Siyen la-a. [Siyen lah-ah] Please Tanpri [Tanpri] My name is... Mwen rele ... [Mooen raylay...]

What is your name? Kijan ou rele? [Kijan oo raylay?]

Where can I find an interpreter? Ki kote mwen ka jwenn yon entèprèt? [Ki kohtay mooen kah jooenn yon entehpreht?]

I need a hotel room. Mwen bezwen yon chanm lotèl. [Mooen bayzooen yon chanm lohtehl]

I need *water* / food / *sleep* Mwen bezwen *dlo* / manje / *dòmi* [Mooen bayzooen *dloh* / manjay / *domi*]

How much does the room cost for *one night* / for two nights / for one week? Konben chanm nan pou *yon nwit* / de nwit / *yon semèn*? [Konben chann nan poo *yon nooit* / day nouit / *yon saymehn*?]

I would like *the room* / the car. Mwen ta renmen *chanm nan* / machin nan. [Mooen tah renmen *chanm nan* / mahchin nan]

I would not like *the room* / the car. Mwen pa vle *chanm nan* / machin nan. [Mooen pah vlay *chanm nan* / mahchin nan]

How do I get to ...? (this is for asking directions to a place) Ki wout pou mwen fè pou m'ale ...? [Ki woot poo mooen feh poo m'ahlay...?]

Please draw me a map. Tanpri trase wout la pou mwen sou papye. [Tanpri trahsay woot lah poo mooen sou pahpiay]

Good-bye M'ale [M'ahlay]

Where can I rent a car? Ki kote mwen ka lwe yon machin? [Ki kohtay mooen kah looay yon mahchin?]

How can our company help you? Kijan konpayi nou-an ka ede ou? [Kijan konpahyi nou-an kah ayday oo?]

We'll gladly submit an estimate at no obligation. Ak plezi nou va soumèt yon devi ba ou san ou pa bezwen peye. [Ahk playzi nou vah soumeht yon dayvi bah oo san oo pah bayzooen payyay]

We'll gladly submit our recommendations at no obligation. Ak plezi nou va soumèt rekòmandasyon nou yo san ou pa bezwen peye [Ahk playzi nou vah soumeht raykomandahsyon nou yoh san oo pah bayzooen payyay]

May we put together a proposal for you? Eske nou mèt ranje yon pake enfòmasyon pou ou? [Ehskay noo meht ranjay yon pahkay enfomahsyon poo oo?]

We would like to help you. Nou ta renmen ede ou. [Noo tah renmen ayday oo]

Is our price within your range? Eske pri nou-an mezi bous ou? [Ehskay pri nou-an mayzi boos oo?]

When may we get to work on this project for you? Kilè nou ka koumanse travay sou pwojè sa-a avè ou? [Kileh noo kah koumansay trahvahy soo pooojeh sah-ah ahveh oo?]

Do you have any concerns about *our product* / service / *pricing*?

Eske ou gen kèk kesyon sou *pwodi nou yo /* sèvis la / *pri yo?* [Ehskay oo gen kehk kaysion soo *pooodi nou yoh /* sehvis lah / *pri yoh*?]

May I call you back *tomorrow* / next week / *this afternoon* / in the morning? Mwen mèt rele ou *demen* / semèn pwochèn / *apremidi-a* / nan maten? [Mooen meht raylay oo *daymen* / saymehn pooochehn / *ahpraymidi-ah* / nan mahten?]

Who should be my contact within your company? Kilès nan konpayi ou la pou mwen kontakte? [Kilehs nan konpahyi oo lah poo mooen kontahktay?]

#### NOTES:

Please note that in Haitian Creole, there is not really an equivalent for the word "Hello" as a greeting. The greetings "Bonjou" or "Bonswa" for "good morning" and "good afternoon", but they can be omitted in HC. They are not mandatory when one introduces him/herself to another person.

Please also note that a word ending in -a, the particle linked to a word must be pronounced as a continuation of that word and not as a second distinct word.

#### HAUSA

Spoken by about 39 million speakers in Nigeria, Benin, Burkina Faso, Cameroon, CAR, Chad, Congo, Eritrea, Ghana, Niger, Sudan, and Togo.

#### Pronunciation Guide:

Pronounce consonants as in English. A glottal stop (abrupt, temporary stopping of the breath) is indicated by an apostrophe ('). We have something similar in English at the beginning of each syllable when we say "uh-uh" for "no" or in the expression "uh-oh."

Vowels:

"a" = "a" in "father" "e" = "ai" in "rain" or "ey" in "hey!" "i" = "ee" in "beet" "o" = "o" in "vote" "u" = "oo" in "boot"

Hello, nice to meet you. Yaya dai, naji dadin ganin ki. (speaking to female) Naji dadin ganin ka. (speaking to male) Nai dadin ganin ku. (speaking to more than one person)

I only speak English. Inna yin turenche kede ne.

I don't understand. Ban ga niba. OR Ban ji gindi saiba.

What is this? Menena? Menene wanan? Mechega?

What is the time / date? Karafe nawa ne?

Where is the nearest toilet? Akwai bayan gida kusa nan?

Where is the nearest hotel? Akwai gidan baki kusa nan?

Where is the nearest American restaurant? Akwai wurin chin abinchen na Amerikawa kusa nan?

What do you need to make this work? Me zaka yi sana achin yayi dede?

Who is the decision maker? Wanene mebada shawara?

May I use the phone? Zan yiya yin magana da waya ga?

May I use the computer? Zan yiya yin achi da komputan ga?

May I speak alone with my partner for a moment? Zan yiya inyi magana da abuchin sana'a na ne kede?

Let's make this deal happen today. Mu kambala namu maganan sana'a yau.

Yes Ay No A'a OR Babu Why Menene

How Yaya

Maybe Kaman

Thank you Nagode

Sign here. Kazana sunan ka nan.

Please Don allah

My name is ... Suna na ...

What is your name? Inna sunan ki? (asking a female) Inna sunan ka? (asking a male)

Where can I find an interpreter? Inna ne zan samu me pasaran magana?

I need a hotel room. Inna neman daki wurin gidan baki.

I need water. Inna neman ruwa.

I need food. Inna neman abinche.

I need sleep. Inna neman kwana.

How much does the room cost for *one night* / for two nights / *for one week*? Nawa ne kudin daki na dare *daya* / biyu / *bakaw daya*?

I would like the room. Abani dakin.

I would like the car. Abani mota.

I would not like the room. Ba neso dakin.

I would not like the car. Ba neso motan.

How do I get to ...? (for asking directions to a place) Yaya zan yi in kayi ...?

Please draw me a map. Don allah ka nuna mene hanyan wurare.

Good-bye Sai an gima

Where can I rent a car? Inna zan hayan mota?

How can our company help you? Yaya kampane mu za yayi'a ya tameche ka?

We'll gladly submit an estimate / our recommendations at no obligation. Zamu yi ferin chiki mu baka kwatachin kudin.

May we put together a proposal for you? Mu rubutan meka shirya shirya ne?

We would like to help you. Mu nason mu tameche ka.

Is our price within your range? Kudin dede da alijifun ka?

When may we get to work on this project for you? Yause zamu yiya muyi achin?

Do you have any concerns about our *product* / service / *pricing*? Akwai wene damua mika da *kaya mu ne* / achin mu ne / *kudin kaya mu ne*?

May I call you back tomorrow? Zan yiya in yi mika wire gobe?

Who should be my contact within your company? Wanene zeya chi gabana wurin kampane ku?

#### NOTES:

See comments under CHICHEWA for sub-Saharan Africa in general.

#### **HEBREW**

Spoken by over 5 million people. It is the first or second language of all Israelis.

#### Pronunciation Guide:

See **pronunciation guide** at the beginning of this book. When looking at the line in Hebrew script, remember that it is read from right to left. Also, pay attention to gender notes, such as "when speaking to a woman/man" or "if you are a woman/man". The Hebrew "r" may be pronounced the same as in Spanish (trilled). An apostrophe ( ' ) means a glottal stop – like the first sound in "uh-oh" meaning "Oh, no!" or "uh-uh" meaning "no". The accent is usually on the last syllable of a multi-syllable word.

Hello, nice to meet you. שלום, נעים לפגוש איתָך [Shah-lohm, nah'eem lif-gohsh oh-tahxh] (when speaking to a woman) שלום, נעים לפגוש אותָר [Shah-lohm, nah'eem lif-gohsh oht-xhah] (when speaking to a man)

I only speak English. (if you are a man) אני מדבר רק אנגלית [Ah-nee meh-dah-behr rahk ahng-lit]

I only speak English. (if you are a woman) אני מדברת רק אנגלית [Ah-nee meh-dah-behr-eht rahk ahng-lit]

I don't understand. (if you are a man) אני לא מבין [Ah-nee loh meh-veen]

I don't understand (if you are a woman) אני לא מבינה [Ah-nee loh meh-vee-nah]

What is this? מה זה? [Mah-zay?]

What is the time / date? ?יזה השעה / התאריך [Mah hah-shah'ah / hah-tah'ah-reexh?]

Where is the nearest toilet? איפה השירותים הקרובים ביותר? [Ay-fof hah-sheh-roo-teem hah-kroh-veem beh-yoh-tehr?]

Where is the nearest hotel? ?איפה המלון הקרוב ביותר [Ay-foh hah-mah-lohn hah-kah-rohv beh-yoh-tehr?]

Where is the nearest airport? איפה שדה התעופה הקרוב ביותר? [Ay-foh sdeh hah-teh'oo-fah hah-kah-rohv beh-yoh-tehr?]

Where is the nearest hospital? ?איפה בית החולים הקרוב ביותר [Ay-foh bayt hah-xhoh-leem hah-kah-rohv beh-yoh-tehr?]

Where is the nearest American restaurant? ?איפה המסעדה האמריקאית הקרובה ביותר [Ay-foh hah-mee-sah'dah hah'ah-meh-ree-kight hah-kroh-vah beh-yoh-tehr?]

What do you need to make this work? (when speaking to a woman) ?מה את צריכה כדי להפעיל את זה [Mah aht tzree-xhah keh-dahy leh-hah-feel eht zay?]

What do you need to make this work? (when speaking to a man) ?ה אתה צריך כדי להפעיל את זה [Mah ah-tah tzah-reexh keh-dahy leh-hah-feel eht zay?]

Who is the decision maker? ?יי מקבל ההחלטות [Mee meh-kah-behl hah-hahxh-lah-toht?]

May I use the phone / computer? אפשר להשתמש בטלפון / במחשב? [Ehf-shahr leh-heesh-tah-mehsh bah'teh-leh-fohn / bah'mahxhshehv?]

May I speak alone with my partner for a moment? אוכל לדבר עם השותף שלי רגע לבד? [oo-xhahl leh-dah-behr eem hah-shoo-tahf sheh-lee reh-gah leh-vahd?]

Let's make this deal happen today. בואו נסגור את העסקה הזאת היום [Boh'ooh nees-gohr eht hah'ees-kah hah-zoht hah-yohm]

Yes כן [kehn] No לא [loh] Why למה [lah-mah] How איך [Ayxh]

Maybe אולי [Oo-lahy]

Thank you תודה [Toh-dah]

Sign here. (when speaking to a woman) החתמי פה [Tahxh-the-mee poh]

Sign here. (when speaking to a man) תחתים פה [Tahxh-tohm poh]

Please בבקשה [Bay-vah-kah-shah]

My name is ... ...ישמי [Shmee...]

What is your name? ?יה שמך? [Mah Shim-xhah?] (if speaking to a man) [Ma Shmehxh?] (if speaking to a woman)

Where can I find an Interpreter? ?איפה אוכל למצוא מתורגמן [Ay-foh oo-xhahl lim-tzoh may-toor-geh-mahn?]

I need a hotel room. (if you are a man) אני זקוק לחדר במלון [Ah-nee zah-kuk leh-xheh-dehr beh-mah-lohn]

I need a hotel room. (if you are a woman) אני זקוקה לחדר במלון ] Ah-nee zah-kuk zkoo-kah leh-xheh-dehr beh-mah-lohn]

I need water (m = if you are a man, f = if you are a woman) אני רוצה לשתות מים בבקשה

[Ah-nee roh-tzehh (m) / roh-tzahh (f) lish-toht mah-yim beh-vahkah-shah]

(The double "hh" means there is an "h" pronounced at the end of the syllable)

I need food. (m = if you are a man, f = if you are a woman) אני רוצה לאכול בבקשה [Ah-nee roh-tzehh (m) / roh-tzahh (f) leh'eh-xhohl beh-vah-kahshah]

(The double "hh" means there is an "h" pronounced at the end of the syllable)

I need sleep. (m = if you are a man, f = if you are a woman) אני זקוק / זקוקה לשינה [Ah-nee zah-kook (m) / zkoo-kah (f) leh-shay-nah]

How much does the room cost? כמה עולה החדר [Kah-mah oh-lay hah-xheh-dehr]

For one night? ?ללילה אחד [leh-ligh-lah eh-xhahd?]

For two nights? ?לשבי לילות [leh-shnay lay-loht?]

For one week? ?לשבוע? [leh-shah-voo-ahh?]

I would like... (m = if you are a man, f = if you are a woman) אני רוצה לקהת [Ah-nee roht-zehh (m) / roht-zahh (f) lah-kah-xhaht...] (The double "hh" means there is an "h" pronounced at the end of the syllable)

I would not like...(m = if you are a man, f = if you are a woman) אני לא רוצה [Ah-nee loh roht-zehh (m) / roht-zahh (f)] (The double "hh" means there is an "h" pronounced at the end of the syllable)

the room את החדר [eht hah-xheh-dehr]

the car את המכוכית [eht hah-meh-xhoh-nit]

How do I get to ....? (for asking directions to a place) ?... איך מגיעים ל [Ehxh mehh-gi'eem lehh ...?]

Please draw me a map. צייר לי מפה בבקשה. [Tzah-yehr (to a man) / Tzah-yri (to a woman) lee mah-pah behvah-kah-shah.]

Good-bye שלום [Shah-lohm]

Where can I rent a car? ?איפה אוכל לשכור רכב [ay-foh oo-xhhal lis-kohr reh-xhehv?]

How can our company help you? ?כיצד החברה שלנו יכולה לעזור לכם [Kahy-tzahd hah-xhehv-rah sheh-lah-noo yeh-xhoh-lah lah'ahzohr lah-xhehm?]

We'll gladly submit an estimate / our recommendations at no obligation. נשמה להגיש את הצעתנו / המלצ'תינו, ללא התחייבות. [Nis-mahxh leh-hah-gish ehtt hah-tzah'ah-tay-noo / hum-lahtzoh-tay-noo, leh-loh hit-xhigh-voot]

May we put together a proposal for you? האם נוכל להכין לכם הצעה? [Hah'eem noo-xhahl leh-hah-chin lah-xhehm hah-tzah'ah?]

We would like to help you. אנו רוצים לעזור לכם [Ah-noo roht-zeem lah'ah-zohr lah-xhehm]

Is our price within your range? האם המחיר שלנו בתחום המקובל עליכם? [Hah'eem hah-meh-xhir sheh-lah-noo bah't-xhum hah-meh-kubahl ah-lay-xhehm?]

When may we get to work on this project for you? ?מתי נוכל להתחיל לעבוד על פרוייקט זה בשבילכם [Mah-tigh nu-xhahl leh-haht-xhil lah'ah-vohd ahl proh-yehkt zeh bish-vil-xhehm?]

Do you have any concerns about... האם יש לכם דאגות לגבי... [Ha'eem yesh lah-chem deh'ah-goht leh-gah-bay]

our product? ?המוצר שלנו [hah-mut-zahr sheh-lah-noo?]

our service? ?השירות שלנו [hah-sheh-root sheh-lah-noo?]

our pricing? ?המחיר שלנו [hah-meh-xheer sheh-lah-noo?]

May I call you back... האם אוכל לטלפן אליך שנית [Hah'eem oo-xhahl leh-tahl-fehn eh-leh-xhah (to a man) / eh-lahyixh (to a woman)]

tomorrow? ?יהר [mah-xhahr?]

next week? ?בשבוע הבא [bah-shah-voo'ah hah-bah?]

this afternoon? ?היום אחר הצהרים [hah-yohm ah-xhahr haht-zah-hah-rah-yim?]

in the morning? ?-בבוק [bah-boh-kehr?]

Who should be my contact within your company? מיז יהיה איש הקשר שלי אצלכם? [Mee yee-hee-yeh eesh hah-keh-shehr sheh-lee ehtz-leh-xhehm?]

#### HINDI

There are around 180 million mother tongue speakers of Hindi in India, but nearly 50% of the population (over 360 million) in India uses Hindi as either a first or second language. Due to emigration, there are over 366 million people in the world who speak Hindi as their mother tongue. The script is called Devanagari.

See **pronunciation guide** at the beginning of this book. The "r" is trilled like in Spanish. In the following translations, the first line is English, the second line is the Devanagari, the third line is the Roman form of Hindi, and the last line is the pronunciation.

Hello, nice to meet you. नमस्ते! आप से मिल कर खुशी हुई Namaste, aap say milkar khushi hu'ee. [Nah-MAH-stay, ahp say MIL-kahr KOO-shee HOO-ee]

I only speak English (literally: I only know English) मैं सिर्फ अंग्रेजी जानता हूँ Mai sirf Angrezi jaanta hoo'n [Migh sirf ahn-GRAY-zee jahn-tah hoo<sup>n</sup>]

I don't understand. में समझ नहीं पा रहा हूँ Mai samajh nahi pa raha hoo'n. [Migh sah-MAHZH NAH-hee pah RAH-hah hoo<sup>n</sup>]

What is this? यह क्या है ? *Yeh kya hai?* [Yeh kyah hay?]

What is the time now? इस समय कितने बज रहे हैं ? Iss samay kitne baj rahe hai'n ? [Ees sah-MAY KEET-nay bahj RAH-hay hay<sup>n</sup>?]

What is the date (today)? आज कितनी तारीख़ है ? *Aaj kitni taareekh hai* ? [Ahj KEET-nee tah-REEK hay?]

Is there any toilet nearby ? क्या यहां पास में कोई 'kोचालय है ? *Kyaa yahan paas me'n koi shouchalaya hai* [kyah YAH-hahn pahs may<sup>n</sup> KOH-ee shoo-chah-LAH-yah hay?]

In India public toilets are very difficult to find. These generally have only washbasins without a mirror, urinals and Indian type toilet seats – an opening in the floor. There is usually water available for washing, but toilet paper may be difficult to find (Except in good hotels, or good shopping complexes, etc).

Where is the nearest hotel? सब से नजदीक होटल कहां है ? Sabsaynazdhik kaun sa hotel kahan hai ? [Sahb-sigh-nahz-DEEK kohn sah HOH-tehl KAH-hahn hay?]

Where is the nearest airport? सब से नज़दीक हवाई अड्डा कहाँ है ? Sab say nazdhik hawai Adda kahan hai? [Sahb sigh nahz-DEEK HAH-wigh AH-dah KAH-hah<sup>n</sup> hay?]

Where is the nearest hospital? सब से नज़दीक अस्पताल कहाँ है ? Sab say nazdhik aspataal kahan hai? [Sahb sigh nahz-DEEK ahs-pah-TAHL KAH-hah<sup>n</sup> hay?]

Where is the nearest American restaurant? सब से नज़दीक अमरीकन रेस्टोरेंट कहाँ है ? Sab say nazdhik Aamreekan restaurant kahan hai ? [Sahb sigh nahz-DEEK ahm-REE-kahn "restaurant" KAH-hah<sup>n</sup> hay?]

What do you need to make this work? इस कार्य को पूरा करने के लिये आप को क्या चाहिये ? (for a deal) इसे चालू करने के लिये आप को क्या चाहिये ? (for a machine) Is karya ko poora karnay kay liye aap ko kya chahiye? (deal) Ise chaaloo karne ke liye aap ko kya chahiye ?(machine) [Ees KAHR-yah koh POO-rah KAHR-nigh kay LEE-yeh ahp koh kyah CHAH-hee-yay?] (deal) [Ee-SAY CHAH-loo KAHR-nay kay LEE-yeh ahp koh kyah CHAH-hee-yay?] (machine)

Who is the decision maker? निर्णायक कौन है ? Nirnayak kaun hai? [Nir-NAH-yahk kaw<sup>n</sup> hay?]

May I use the phone? क्या मैं फोन कर सकता हूँ ? *Kya mai'n phone kar sakata hoo'n ?* [Kyah migh<sup>n</sup> "phone" kahr sah-KAH-tah hoo<sup>n</sup>?]

May I use the computer? क्या मैं कम्प्यूटर का प्रयोग कर सकता हूँ ? *Kya mai'n computer ka prayog kar sakata hau'n ?* [Kyah migh<sup>n</sup> computer kah PRAH-yohg kahr sah-KAH-tah hoo<sup>n</sup>?]

May I speak alone with my partner for a moment? क्या मैं अपने साथी से कुछ देर एकांत में बात कर सकता हूँ ? *Kya mai'n apanay saathi say kuch der ekant may baat kar sakta hoo'n?* [Kyah migh<sup>n</sup> AH-pah-nay SAH-tee sigh kooch dehr EH-kahnt may baht kahr SAHK-tah hoo<sup>n</sup>?]

Let's make this deal happen today. चलो आज यह सौदा पक्का करते हैं *Chalo aaj yah sauda pakka karte hai.* [CHAH-loh ahzh yah SOW-dah PAH-kah KAHR-tay hay?]

Yes हाँ Haa'n [Ha h<sup>n</sup>] No नहीं Nahi [NAH-ee] Why क्यों Kyau [Kyoo] How कैसे Kaisay [KIGH-say] Maybe शायद Shayad [SHAH-yahd] Thank you धन्यवाद Dhanyawad [DAHN-yah-wahd] Sign here. यहाँ हस्ताक्षर कीजिये Please

Sign here. यहाँ हस्ताक्षर कीजिये Yaha'n Hastakshar kee jiye. [Yah-HAHN hahs-TAHK-shahr kee JEE-yay]

Please कृपया kripya [KRIP-yah]

My name is... मेरा नाम ..... है Mera naam...hai [MAY-rah nahm...hay]

What is your name? आप का नाम क्या है ? *Aap ka naam kya hai?* [Ahp kah nahm kyah hay?]

Where can I find an interpreter? मुझे दुभाषिया कहाँ मिल सकता है? Mujhe aik dubhashiya kahan mil sakata hai? [MOO-jeh ayk doob-hah-SHEE-yah KAH-hahn mil SAH-kahtah hay ?]

I need a hotel room. मुझे होटल में एक कमरा चाहिये Mujhe hotel me'n aik kamara chahiyae ? [MOO-jeh "hotel" may<sup>n</sup> ayk KAH-mah-rah CHAH-hee-yay]

I need water / food / sleep. मुझे पानी / भोजन / नींद की जरूरत है Mujhe pani(water) / bhojan(food) / neend(sleep) ki zarurat hai [MOO-jeh PAH-nee / BHOH-jah<sup>n</sup>/ nee<sup>n</sup>-dah kee ZAH-ruh-raht hay ?]

How much does the room cost for one night / two nights / one week?

एक कमरे का, एक रात / दो रात / एक हफ्ते / का कितना किराया होगा? Aik kamaray ka aik raat(one night) / do raat (two nights) / aik haftae (one week) ka kitana kiraya hoga ?

[Ayk KAH-mah-ray kah ayk raht / doh raht / ayk HAHF-tah kah KEE-tah-nah kee-RAH-yah HOH-gah?]

I would like the room / the car. मुझे कमरा / गाड़ी पसन्द होंगे *Mujhe kamara (room) / gadi (vehicle) pasand hongae* [MOO-jeh KAH-mah-rah / GAH-dee PAH-sahnd HOHN-gee]

I would not like the room / the car. मुझे कमरा / गाड़ी पसन्द नहीं होंगे Mujhe kamara (room) / gadi (vehicle) pasand nahi<sup>n</sup> hongae. [MOO-jeh KAH-mah-rah / GAH-dee PAH-sahnd NAH-hee<sup>n</sup> HOHN-gee]

How do i get to...? मे,.....कैसे पहुँच सकता हूँ Mai...kaisay pahaunch sakata hoo'n? [Migh...KEH-say PAH-hoonch SAH-kah-tah hoo<sup>n</sup>]

Please draw me a map. कृपया मेरे लिये एक नक्शा बना दीजिये Kripya maray liya aik naksha bana di jiya. [KRIP-yah MAH-ray LEE-yah ayk NAHK-shah BAH-nah dee JEE-yah]

Goodbye नमस्ते Namaste [Nah-MAHS-tay] This is used both for greeting and for departing. It is said with the hands together in front of you, fingers pointed up, and a slight bow.

Where can I rent a car? मुझे किराये पर गाड़ी कहाँ मिल सकती है? Mujhe kirayeh par gadi (OR car OR two wheeler) kahan mil sakati hai? [MOO-jeh KEE-rah-yeh pahr GAH-dee (OR car OR two wheeler) kah- HAH<sup>n</sup> mil SAH-kah-tee hay?] ("gadi" means vehicle.. could be a two or four wheeler.. so its best if one says car or two wheeler in the English language.. proper & common nouns in English are accepted by the Hindi speaking mass here.)

How can our company help you? हमारी कम्पनी आप की किस प्रकार मदद कर सकती है ? Hamari company aapki kis prakar madad kar sakati hai? [HAH-mah-ree "company" AHP-kee kis PRAH-kahr MAHdahd kahr SAH-kah-tee hay?]

May we put together a proposal for you? क्या हम आपके लिए एक प्रस्ताव रख सकते हैं ? *Kya hum aapke liyae aik prastav rak sakatay hai'n*? [Kyah hoom AHP-kay LEE-yay ayk PRAH-stahv rahk SAHkah-teh hay<sup>n</sup>?]

We'll gladly submit an estimate/ our recommendations at no obligation.

हम खुशी के साथ, बिना किसी शर्त के अनुमानित खर्च / अपने सुझाव दे सकते हैं Hum khushi ke saath, bina kisi shart ke, anumanit kharch / apne sujhav de sakate hai'n

[Hoom KOO-shee keh sahth, BIN-ah KEE-see shahrt keh ahnoo-mah-nit KAHR-chah / AHP-nay SOO-jah-oh deh SAH-kahtay hay<sup>n</sup>?]

We would like to help you. क्या हम आप की मदद करना चाहेंगे *Hum aap ki madad karna chaheingay* [Hoom ahp kee MAH-dahd KAHR-nah CHAH-heen-gay]

Is our price within your range? क्या हमारी कीमत आपकी सीमा के अन्दर है ? *Kya hamari keemat aapki seema kay andhar hai?* [Kyah HAH-mah-ree KEE-maht AHP-kee SAY-mah AHN-dahr hay ?]

When may we get to work on this project for you? आपकी इस परियोजना या प्रोजेक्ट पर हम आपके लिए कब से कार्य आरम्भ कर सकेंगे ?

*Apki is 'pariyojana' par hum aap kay liye kab say kaam kar sakenge?* 

[AHP-kee ees PAH-ree-yoh-jah-nah pahr hoom ahp kay LEEyeh kahb say kahm kahr SAH-kehn-geh ?]

Do you have any concerns about our product / service / pricing? क्या अंपको हमारे उत्पादनों / सेवा / कीमत, के बारे में कुछ कहना है ? Kya aap ko hamare utpadano (product) / seva (service) / kimat (price) ke baray may kuch kehana hai?

[Kyah ahp koh HAH-mah-ray OOT-pah-dah-noh / SAY-vah / KEE-maht kay BAH-ray may kooch KEH-hah-nah hay ?]

May I call you back tomorrow / next week / this afternoon / in the morning?

क्या मै आप को दुबारा कल / अगले एक हफ्ते / आज दोपहर / सुबह सम्पर्क करूँ?

Kya mai aapko dubara kal (tomorrow)/ agalay haftay(next week)/ aaj dopahar(this afternoon)/ subaha (in the morning) sampark karau'n?

[Kyah migh AHP-koh doo-BAH-rah kahl /AH-gah-lay HAHFtay / ahj DOH-pah-hahr / SOO-bah-hah SAHM-pahrk kah-ROO<sup>n</sup>?]

Who should be my contact within your company? आप की कम्पनी मे मैं किस से सम्पर्क करूँ ? *Aap ki company me mai'n kis se sampark karoo<sup>n</sup>*? [Ahp kee "company" may migh<sup>n</sup> kis say SAHM-pahrk kah-ROO<sup>n</sup>?]

### **NOTES:**

Some notes have already been made in the text above. The following notes have been contributed by an American who lived and traveled in India for a year:

1. When registering in a hotel, you have the right to look at your room before you accept it. Do not sign the hotel register until you have inspected the room and are sure you want to stay there. You may be expected to pay for at least one night once you have signed, whether you stay there or not.

2. If you expect a modern bathroom and toilet paper, soap, etc. in your hotel room, you should stick solely to very good hotels that cater to foreigners. If, on the other hand, you are looking to

live and travel very cheaply, you can stay in a more traditional establishment and pay much, much less. But bring along your own toilet paper and soap. Also, there are people who are willing to do your laundry for you, and do a good job, very cheaply. Just ask at the reception.

3. Internet cafes are abundant and relatively cheap in most cities and towns.

4. It varies from city to city, but when hiring a taxi, it may be best to agree on a set price for your destination in advance, in order to avoid being taken "the long way around" just to put more mileage on the meter. The same goes for hiring a motorized rickshaw (much cheaper than a taxi). But also keep in mind that drivers, especially rickshaw drivers, make very little money and will be grateful for a nice tip.

5. Be careful of groups of child beggars. It is not a good idea to have or wear watches, valuable jewelry, etc., where it can easily be slipped off your wrist while you are giving out a coin with the other hand.

6. Getting bus and train tickets is a long, involved process, so don't leave it for the last minute. If you are not buying your ticket until you are ready to leave, give yourself several hours to accomplish the task and be flexible enough to wait for the next train or bus if there are no spaces left. Always go first class – it is worth the little extra money.

7. In the mountainous regions of northern India, the most frequent mode of transportation is the jeep. Even in an isolated village in the middle of nowhere, all you need to do is ask when the next jeep to a particular town leaves, and anyone will be able to tell you where to wait, when it will arrive, and how much it will cost. Make sure your luggage is sturdy and protects what you have inside – the luggage is piled on top of the jeep's roof and is usually not tied down. It will probably be crowded, too.

8. DRINK ONLY BOTTLED WATER! USE ONLY BOTTLED WATER TO BRUSH YOUR TEETH! DO NOT ASK FOR ICE CUBES IN A DRINK! One of the most frequent causes of illness for foreigners in India is giardia, a parasitic infection of the gastro-intestinal tract that makes you very, very ill and is difficult to get rid of. It is acquired by ingesting contaminated water. Ice cubes are often made from tap water rather than bottled water.

9. A major rule of etiquette: Use only your right hand for eating and for shaking hands. Never offer your left hand to someone or use it for eating in public. In Indian society, the left hand is reserved exclusively for personal hygiene (such as for cleaning oneself after using the bathroom), while the right hand is for "clean" things.

### HUNGARIAN

Spoken by about 15 million people in Hungary and surrounding areas in Austria, Romania, Slovakia, Slovenia, and Yugoslavia.

### Pronunciation Guide:

The "r" is trilled like in Spanish or Italian.

"a"	= the "a" in "father"
"e"	= the ,,e" in "bet"
"ei"	= the "ay" in "day"
"i"	= the "ee" in "beet"
"o"	= the "o" in "boat"
"u"	= the "oo" in "boot"
ue	= a sound not in English, but a lot like the "ew" in "new"
	= a sound not in English, but a lot like the "or" in
	"worth"
$\leftarrow$	= a sound similar to the "o" in "got," but a little further

← = a sound similar to the "o" in "got," but a little furt back and lower

All other sounds in the pronunciation guide sound the same as in English. Accent is always, without exception, on the first syllable of a word.

Hello, nice to meet you. Szervusz, örülök a találkozásnak. [servus, ruel  $k \leftarrow t \leftarrow la:lkoza:shn \leftarrow k$ ]

I only speak English. Csak angolul beszélek. [ts←k ←ngolul beseilek]

I don't understand. Nem értem. [nem eirtem]

What is this?

Mi ez? [mi ez]

What is the time? Mennyi az idő? [mennyi ←z id :] (Alternative: Hány óra van?) [ha:ny o:r← v←n]

What is the date? Milyen dátumot írunk? [milien da:tumot i:runk]

Where is the nearest toilet? Hol van a legközelebbi mosdó? [hol v←n ←legk zelebbi moshdo:]

Where is the nearest hotel? Hol van a legközelebbi szálloda? [hol v←n ← legk zelebbi sa:llod←]

Where is the nearest airport? Hol van a legközelebbi repülőtér? [hol v←n ← legk zelebbi repuel :teir]

Where is the nearest hospital? Hol van a legközelebbi kórház? [hol v←n ← legk zelebbi ko:rha:z]

Where is the nearest American restaurant? Hol van a legközelebbi amerikai vendéglő? [hol v←n ← legk zelebbi ←merik←I vendeigl :]

What do you need to make this work?

Mire van szükségem ahhoz, hogy ez működjék? [mire v←n sueksheigem ahhoz, hogy ez mue:k djeik] Alternatively: Mit tegyek, hogy ez működjék? [mit tegyek, hogy ez mue:k djeik]

Who is the decision maker? Ki az, aki itt döntéshozó szerepben van? [ki ←z, ←ki itt d nteishozo: serepben v←n]

May I use the phone? Használhatom a telefont? [h←sna:lh←tom ← telefont]

May I use the computer? Használhatom a számítógépet? [h←sna:lh←tom a sa:mi:to:geipet]

May I speak alone with my partner for a moment? Beszélhetek a társammal egy percig négyszemközt? [beseilhetek a ta:rsh←mm←l egy pertsig neigysemk st]

Let's make this deal happen today. Üssük nyélbe ezt az ügyletet még ma [ueshshuek nyeilbe meig ma]

Yes Igen [igen] No Nem [nem] Why Miért [mieirt]

How

Hogyan [hogy←n] Maybe Talán [t←la:n] Thank you Köszönöm [k s n m] Sign here. Itt írja alá!  $[itt i:rj \leftarrow ala:]$ Please Kérem [keirem] Kérek [keirek] Kérlek [keirlek] My name is... A nevem:...  $[\leftarrow nevem]$ ...-nek hívnak [nek hi:vn←k] What is your name? Mi a neved?  $[mi \leftarrow neved]$ Hogy hívnak? [hogy hi:vn←k]

Where can I find an interpreter?

Hol találok egy tolmácsot? [hol t←ala:lok egy tolma:tshot]

I need a hotel room. Szükségem van egy szállodai szobára [suekseigem v←n egy sa:llodai soba:r←]

I need water. Vizet kérek [vizet keirek]

I need food. Étkezni szeretnék. [eitkezni szeretneik]

I need sleep. Alvásra van szükségem. [←lva:sr← v←n suekseigem]

How much does the room cost for one night? Mibe kerül a szoba egy éjszakára? [mibe keruel  $\leftarrow$  sob $\leftarrow$  egy eis $\leftarrow$ ka:r $\leftarrow$ ]

How much does the room cost for two nights? Mibe kerül a szoba két éjszakára? [mibe keruel ← sob← keit eis←ka:r←]

How much does the room cost for one week? Mibe kerül a szoba egy hétre? [mibe keruel ← sob← egy heitre]

I would like the room. Szeretném kivenni a szobát. [seretneim kivenni a soba:t]

I would like the car.

Szeretném kibérelni az autót. [seretneim kibeirelni ←z ←uto:t]

I would not like the room. Nem kérem a szobát. [nem keirem a soba:t]

I would not like the car. Nem bérlem ki az autót. [nem beirlem ki ←z ←uto:t]

How do I get to...? (this is for asking directions to a place) Hogyan jutok a ...-hoz/hez/höz? [hogy←n jutok ← ... hoz/hez/h z]

Please draw me a map. Kérem, rajzoljon egy térképet nekem. [keirem r←izolion egy teirkeipet nekem]

Good-bye Viszontlátásra! [visontla:ta:sr←]

Where can I rent a car? Hol bérelhetek egy kocsit? [hol beirelhetek egy kotshit]

How can our company help you? Hogyan segíthet önnek cégünk? [hogy←n segi:thet nnek tseiguenk]

We'll gladly submit an estimate/our recommendations at no obligation.

Szívesen és kötelezettség nélkül adunk önnek egy árajánlatot. [si:veshen eis k telezettseig neilkuel ←dunk nnek egy a:raja:nl←tot]

Szívesen és kötelezettség nélkül adunk önnek ajánlatokat.

 $\label{eq:constraint} \begin{array}{ll} [[si:veshen eis k telezettseig neilkuel \leftarrow dunk nnek \\ \leftarrow ja:nl \leftarrow tok \leftarrow t] \end{array}$ 

May we put together a proposal for you? Összeállíthatunk egy ajánlatot az ön részére? [ ssea:lli:th $\leftarrow$ tunk egy  $\leftarrow$ ja:nl $\leftarrow$ tot  $\leftarrow$ z n reiseire]

We would like to help you. Szeretnénk segíteni önnek. [seretneik shegi:teni nnek]

Is our price within your range? Az árunk az ön keretein belül van?  $[\leftarrow z a:runk \leftarrow z n keretein beluel v \leftarrow n]$ 

When may we get to work on this project for you? Mikor kezdhetjük meg a munkát az ön részére ezen a projekten? [mikor kezdhetiuek meg  $\leftarrow$  munka:t  $\leftarrow$ z n reiseire ezen  $\leftarrow$ proiekten]

Do you have any concerns about our product? Van valami kérdése a termékünkkel kapcsolatban? [v←n v←l←mi keirdeishe ← termeikuenkkel k←ptshol←tb←n]

Do you have any concerns about our service? Van valami kérdése a szolgáltatásunkkal kapcsolatban? [v $\leftarrow$ n v $\leftarrow$ l $\leftarrow$ mi keirdeishe  $\leftarrow$  solgalt $\leftarrow$ tashunkk $\leftarrow$ l k $\leftarrow$ ptshol $\leftarrow$ tb $\leftarrow$ n]

Do you have any concerns about our pricing? Van valami kérdése az árainkkal kapcsolatban? [v←n v←l←mi keirdeishe ←z a:r←inkk←l k←ptshol←tb←n]

May I call you back tomorrow? Visszahívhatom holnap? [viss←hi:vh←tom holn←p]

May I call you back next week?

Visszahívhatom jövő héten? [viss←hi:vh←tom j v : heiten]

May I call you back this afternoon? Visszahívhatom ma délután? [viss←hi:vh←tom m← deilutan]

May I call you back in the morning? Visszahívhatom holnap reggel? [viss←hi:vh←tom holn←p reggel]

Who should be my contact within your company? Ki legyen a kontaktszemélyem az ön cégénél? [ki legyen  $\leftarrow$  kont $\leftarrow$ ktsemeiliem  $\leftarrow$ z n tseigeineil]

#### **ICELANDIC**

Spoken by about 250,000 people, mostly in Iceland, where it is the national language.

See the **pronunciation guide** at the beginning of this book.

Hello, nice to meet you. (m=talking to man, f=talking to woman) Sæll (m) / Sæl (f), gaman að hitta þig. [sighdl / sighl, GAH-mahn ahdh HIT-ah thig]

I only speak English. Ég tala bara ensku. [Ehg TAH-lah BAH-rah EHNS-koo]

I don't understand. Ég skil ekki. [Ehg skil EHG-gi]

What is this? Hvað er þetta? [kwahdh ehr THEH-tah?]

What is the time? Hvað er klukkan? [kwahdh ehr KLOO-kahn?]

What is the date? Hvaða dagur er? [KWAH-dhah DAH-goor ehr?]

Where is the nearest toilet? Hvar er næsta salerni? [Kwahr ehr NIGH-stah SAH-lehr-nee?]

Where is the nearest hotel? Hvar er næsta hótel? [Kwahr ehr NIGH-stah HOH-tehl?]

Where is the nearest airport? Hvar er flugvöllurinn? [Kwahr ehr FLOOG-verd-loor-in?]

Where is the nearest hospital? Hvar er næsta sjúkrahús? [Kwahr ehr NIGH-stah SYOO-krah-hoos?]

Where is the nearest restaurant? Hvar er næsti veitingastaður? [Kwahr ehr NIGH-sti VIGH-ting-gah-stah-dhoor?]

What do you need to make this work? Hvað vantar þig (talking to one person) / ykkur (talking to more than one person) til að þetta gangi upp? [Kwahdh VAHN-tahr thig / EE-koor til ahdh THEH-tah GANGgee up?]

Who is the decision maker? Hver tekur ákvarðanirnar? [Kwehr TAY-koor OWK-vahr-dhah-nir-dnahr?]

May I use the phone / computer? Má ég nota símann / tölvuna? [Mow ehg NOH-tah SEE-mahn / TERL-voo-nah?]

May I speak alone with my partner for a moment? Má ég tala við félaga minn í einrúmi smástund? [Mow ehg TAH-lah vidh FAY-lah-gah min ee AYN-roo-mee SMOW-stoond?]

Let's make this deal happen today. Látum þetta ganga upp í dag. [LOW-doom THEH-tah GANG-gah up ee dahg]

Yes Já [Yow]

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No Nei [Nay]

Why Hvers vegna [Kwehrs VEHG-nah]

How Hvernig [KWEHR-nig]

Maybe Kannski [KAHN-skee]

Thank you Takk fyrir [TAHK FEE-rir]

Sign here. Skrifaðu undir hérna [SKRI-vah-dhoo UN-dir HEHR-dnah]

Please Gerðu svo vel [GEHR-dhoo svoh vehl]

My name is... Ég heiti... [Ehg HAY-tee...]

What is your name? Hvað heitir þú? [Kwahdh HAY-tir thoo?]

Where can I find an interpreter? Hvar get ég fundið túlk? [Kwahr geht ehg FOON-didh toolk?]

I need a hotel room. Ég þarf hótelherbergi. [Ehg thahrf HOH-tehl-HEHR-behr-gee]

I need water. (polite) Gæti ég fengið vatn? [GIGH-tee ehg FEHN-gidh vahtn?]

I need food. (polite) Gæti ég fengið eitthvað að borða? [GIGH-tee ehg FAYN-gidh AYT-kwahdh ahdh BOHR-dhah?]

I need sleep. (polite) Ég þarf að leggja mig. [Ehg thahrf ahdh LEHG-yah mig]

How much does the room cost for one night? Hvað kostar þetta herbergi í eina nótt? [Kwahdh KOHS-tahr THEH-tah HEHR-behr-gee ee AY-nah noht?]

How much does the room cost for two nights? Hvað kostar þetta herbergi í tvær nætur? [Kwahdh KOHS-tahr THEH-tah HEHR-behr-gee ee twighr NIGH-toor?]

How much does the room cost for one week? Hvað kostar þetta herbergi í viku? [Kwahdh KOHS-tahr THEH-tah HEHR-behr-gee ee VEE-koo?]

I would like the room / the car. Ég tek herbergið / bílinn. [Ehg tehk HEHR-behr-gidh / BEE-lin]

I would not like the room / the car. Ég tek ekki herbergið / bílinn [Ehg tehk EHK-kee HEHR-behr-gidh / BEE-lin]

How do I get to...? (this is for asking directions to a place) Hvernig kemst ég til...? [KWEHR-nig kehmst ehg til...?]

Please draw me a map. Gætir þú teiknað kort fyrir mig? [GIGH-tir thoo TAYK-nahdh kohrt FEE-rir mig?]

Good-bye Bless [BLEHS]

Where can I rent a car? Hvar get ég leigt bíl? [Kwahr geht ehg laygt beel?]

How can our company help you? Hvernig getur fyrirtæki okkar aðstoðað? [KWEHR-nig GAY-toor FEE-rir-tigh-kee OHG-kahr ADH-stohdhahdh?]

We'll gladly submit an estimate / our recommendations at no obligation.

Við skulum senda áætlun / tillögur án allra skuldbindinga. [Vidh SKOO-loom SEHN-dah OW-ight-loon / TID-ler-goor own AHDL-rah SKOOLD-bin-ding-gah]

May we put together a proposal for you? Megum við setja saman tillögur fyrir þig. (speaking to one person) / ykkur (speaking to more than one person) [MAY-goom vidh SEHT-yah SAH-mahn TID-ler-goor FEEH-rir thig / EE-koor]

We would like to help you. Við viljum gjarnan hjálpa þér. (speaking to one person) / ykkur (speaking to more than one person) [Vidh VIL-yoom GYAHR-dnahn HYOWL-pah thehr / EE-koor]

Is our price within your range? Er verðið okkar eitthvað sem þú ræður við? (speaking to one person) [Ehr VEHR-dhidh OWG-kahr AYT-kwahdh sehm thoo RIGHdhoor vidh?] Er verðið okkar eitthvað sem þið ráðið við? (speaking to more than one person) [Ehr VEHR-dhidh OWG-kahr AYT-kwahdh sehm thidh ROWdhidh vidh?]

When may we get to work on this project for you? Hvenær getum við byrjað á þessu verkefni fyrir þig (talking to one person) / ykkur (talking to more than one person)? [KWAY-nighr GAY-toom vidh BEER-yahdh ow THEH-soo VEHR-kehf-ni FEE-rir thig / EE-koor?]

Do you have any concerns about our product? Eru einhver vandamál varðandi vöru okkar? [EH-roo AYN-kwehr VAHN-dah-mowl VAHR-dhahn-di VERroo OWG-kahr?]

Do you have any concerns about our service? Eru einhver vandamál varðandi þjónustu okkar? [EH-roo AYN-kwehr VAHN-dah-mowl VAHR-dhahn-di THYOH-noo-stoo OWG-kahr?]

Do you have any concerns about our pricing? Eru einhver vandamál varðandi verðlag okkar? [EH-roo AYN-kwehr VAHN-dah-mowl VAHR-dhahn-di VEHR-dhlahg OWG-kahr?]

May I call you back tomorrow? Má ég hringja í þig (to one person) / ykkur (to more than one person) á morgun? [Mow ehg HREEN-gjah ee thig / EE-koor ow MOHR-goon?]

May I call you back next week? Má ég hringja í þig (to one person) / ykkur (to more than one person) í næstu viku? [Mow ehg HREEN-gjah ee thig / EE-koor ee NIGH-stoo VEEkoo?]

May I call you back this afternoon? Má ég hringja í þig (to one person) / ykkur (to more than one person) í seinnipartinn? [Mow ehg HREEN-gjah ee thig / EE-koor ee SIGH-ni-pahr-tin?]

May I call you back in the morning? Má ég hringja í þig (to one person) / ykkur (to more than one person) í fyrramálið? [Mow ehg HREEN-gjah ee thig / EE-koor ee FEE-rah-mowlidh?]

Who should be my contact within your company? Hver ætti að vera tengiliður minn hjá ykkur? [Kwehr IGH-ti ahdh VEH-rah TEHN-gee-lee-dhoor min hyow EE-koor?]

### NOTES:

English is spoken by almost all Icelanders to a varying degree. Icelandic businessmen dealing with foreigners almost all speak good or excellent English. Most employees at hotels and restaurants are fluent in English as well. Knowing a few phrases can help when asking directions or for help either in the street or out in the country. It can also be a conversation starter. Although most Icelanders speak English, making the effort to learn a few phrases and using them is very much appreciated as Icelanders are proud of their language and heritage.

# ICHIBEMBA (See CIBEMBA)

# ILOCANO/ILOKANO (See ILOKO)

### ILOKO (Also called ILOCANO or ILOKANO)

Spoken by about 8 million people in the Phillipines (about 11% of the population).

### Pronunciation Guide:

Iloko has been influenced by the Spaniards. There are five vowels:

"a" generally represents the sound 'ah' in "father" "e" generally represents the sound 'eh' in "bed" "i" generally represents the sound 'I' in "bit" "o" generally represents the sound 'oh' in "note" "u" generally represents the sound 'u' in "book"

There are fourteen consonants : b, d, g, k, l, m, n, ng, p, r, s, t, w and y. Some letters are pronounced differently.

A double letter is pronounced longer than a single letter.

r "r" is trilled as in Spanish or Italian

p , t ,  $k\,$  are not aspirated. They are pronounced without the abrupt release of air.

ng velar nasal /ng/ sound. This sound is present in English in the middle and at the end of words, but not at the beginning. In Iloko, it may begin a word.

Examples:

## si<u>NG</u>i<u>NG</u>, ba<u>NG</u>i<u>NG</u>, si<u>NG</u>-A-lo<u>NG</u>

Refer to the **pronunciation guide** in the front of this book for the pronunciation line.

Hello. Kumusta kayo? [ku.mus.TAH kah?]

Nice to meet you. Maragsakan ak nga makaamammo kenka. [mah.RAHG.sah.kahn ahk ngah mah.kah.AHM.ahm.moh kehn.KAH]

I only speak English Makasao ak laeng ti Inglis. [mah.KAH.sah.OH ahk LAH.ehng ti Ing.lis]

I don't understand. Diak maawatan. [jahk mah.ah.WAH.tahn]

What is this ? Ania daytoy? [ahn.YAH dahy.TOY?]

What is the time? Ania ti orasen? [ahn.YAH ti oh.rah.SEHN?]

What is the date? Ania ti petsa? [ahn.YAH ti PEHT.cha?]

Where is the nearest toilet? Ayanna ti kaasidegan nga kasilyas? [ah.YAHN.nah ti kah.ah.si.deh.GAHN ngah kah.SIL.yahs?]

Where is the nearest hotel? Sadino ti kaasidegan nga kasilyas? [sah.di.noh ti kah.ah.si.deh.GAHN ngah kah.SIL.yahs?]

Where is the nearest airport? Ayanna ti kaasidegan nga 'airport'? [ah.YAHN.nah ti kah.ah.si.deh.GAHN ngah 'airport'?]

Where is the nearest hospital? Ayanna ti kaasidegan nga ospital? [ah.YAHN.nah ti kah.ah.si.deh.GAHN ngah ohs.pi.TAHL?]

Where is the nearest American restaurant? Ayanna ti kaasidegan nga 'American' restawran? [ah.YAHN.nah ti kah.ah.si.deh.GAHN ngah rehs.TAW.rahn?]

What do you need to make this work? Ania ti kasapulan yo tapno mapagbalin daytoy? [ahn.YAH ti kah.SAH.PU.lahn yoh tahp.NOH mah.pahg.bah.LIN dahy.TOHY?]

Who is the decision maker? Sino ti agdis-disisyon? [SI. noh ti ahg.DIS.di sis.yohn ?]

May I use the phone? Makiusar ak man ti telepono? [mah.ki.u.SAHR ahk mahn ti teh.LEH.poh.noh]

May I use the computer? Makiusar ak man ti computer ? [mah.ki.u.SAHR ahk mahn ti 'computer']

Let's make this deal happen today. \*(if speaker is referring to himself and the listener only), Lippasen ta \* daytoy a kontrata itatta. [lip.pah.SEHN tah dahy.TOY ah kohn.TRAH.tah i.tah.TAH]

Let's make this deal happen today. (+ if speaker is referring to himself and a group of people), Lippasen tayo + daytoy a kontrata itatta. [lip.pah.SEHN tah.YOH dahy.TOY ah kohn.TRAH.tah i.tah.TAH]

May I speak alone to my partner for a moment? Mabalin kadi nga kasaritak nga agmaymaysa ti kasosyok uray mabiit laeng? [mah.bah.LIN kah.DI ngah kah.sah.ri.TAHK ngah ahg.MAHY.mahy.sah ti kah.SOHS.yohk U.rahy mah.bi.IT LAH.ehng?]

Yes Wen [wehn] No Saan [sah.AHN] Why? Apay? [AH.pahy?] How? Kasanno? [kah.sah.NOH?] Maybe Siguro [si.gu.ROH] Thank you Dios ti agngina (formal) [johs ti ahg.NGI.nah] Salamat. (informal) [sah.LAH.maht] Sign here.

Agpirma ka ditoy [ahg.pir.MAH kah di. TOHY]

Please (formal, only used when asking a favor or requesting someone to do something for the speaker) Pangaasim man. [pah.ngah.ah.sim mahn]

My name is... Siak ni... [shahk ni...]

What is your name? Ania ti nagan mo? [ahn.YAH ti NAH.gahn moh?]

Where can I find an interpreter? Ayanna ti pakabirokak ti maysa nga 'interpreter'? [ah.YAHN.nah ti pah.kah.BI.roh.kahk ti mahy.SAH nga 'interpreter'?]

I need a hotel room. Masapul ko ti maysa nga kuarto iti hotel. [mah.SAH.pul koh ti mahy.SAH nga quar.TOH i.ti 'hotel']

I need water. Masapul ko ti danum. [mah.SAH.pul koh ti dah.NUM.]

I need some food. Masapul ko ti makan. [mah.SAH.pul koh ti mah.KAHN.]

I need some sleep. Masapul ko ti maturog. [mah.SAH.pul koh ti mah.TU.rohg.]

How much does the room cost for one night? Mano ti abang ti kuarto iti maysa nga rabii? [mah.NOH ti AH.bahng ti quar.TOH i.ti mahy.SAH ngah. rah.bi.I?]

How much does the room cost for two nights? Mano ti abang ti kuarto iti dua nga rabii? [mah.NOH ti AH.bahng ti quar.TOH i.ti du.AH ngah. rah.bi.I?]

How much does the room cost for one week? Mano ti abang ti kuarto iti maysa nga lawas? [mah.NOH ti AH.bahng ti quar.TOH i.ti mahy.SAH ngah. LAH.wahs?]

I would like the room. Kayat ko ti kuarto. [KAH.yaht koh ti KWAHR.toh]

I would like the car. Kayat ko ti kotse. [KAH.yaht koh ti KOHT.cheh]

How do I get to...? (this is for asking directions) Kasano ti agpa...? [ kah.sah.NOH ti ahg.pah...]

Please draw me a map. Iyaramidan nak man ti mapa. [i.yah.rah.mi.dahn nahk. mahn ti mah.pah]

Good-bye Agpakada akon (speaker bidding goodbye) [ahg.pah.KAH.dah ah.KOHN]

Agpakada kamin (speaker and company bidding goodbye) [ahg.pah.KAH.dah kah.MIN]

Where can I rent a car? Ayanna ti paka-arkilaan ti kotse? [ah.YAHN.nah ti pah.kah.AHR.ki.lah.ahn ti KOHT.cheh]

How can our company help you? Kasano nga makatulong ti kompanya mi kadakayo? [kah.sah.NOH nga mah.kah.TU.lohng ti KOHM.pahn.yah mi kah.dah.kah.YOH?]

We'll gladly submit an estimate at no obligation. Maragsakan kami nga mangted iti libre nga 'estimate.' [mah.RAHG.sah.kahn kah.MI ngah. mahng.TEHD i.ti LIB.reh ngah 'estimate']

We'll gladly submit our recommendations at no obligation. Maragsakan kami nga mangted iti libre nga rekomendasyon mi. [mah.RAHG.sah.kahn kah.MI ngah. mahng.TEHD i.ti LIB.reh ngah reh.KOH.mehn.dahs.YOHN mi]

May we put together a proposal for you? Isaganaan dakayo kadi iti 'proposal'? [i.sah.gah.NAH.ahn dah.kah.YOH kah.DI i.TI 'proposal'?]

Is our price within your range? Mabalin kadin ti presyo mi kadakayo? [mah.bah.LIN kah.DIN ti PREHS.yoh mi kah.dah.kah.YOH?]

When may we get to work on this project for you? Kaano mi mabalin trabahoen daytoy proyekto para kadakayo? [kah.ah.NOH mi. mah.bah.LIN trah.bah.WEHN dahy.TOY proh.YEHK.toh PAH.rah kah.dah.kah.YOH?]

Do you have any concerns about our product? Adda kadi ti problema yo panggep ti produkto mi? [ahd.DAH kah.DI ti prohb.LEH.mah yoh pahng.GEHP ti proh.DUK.toh mi?]

Do you have any concerns about our service? Adda kadi ti problema yo panggep ti serbisyo mi? [ahd.DAH kah.DI ti prohb.LEH.mah yoh pahng.GEHP ti sehr.BIS.yoh mi?]

Do you have concerns about our pricing? Adda kadi ti problema yo panngep ti presyo mi? [ahd.DAH kah.DI ti prohb.LEH.mah yoh pahng.GEHP ti PREHS.yoh mi?]

May I call you back tomorrow ? Mabalin kayo kadi nga awagan intono bigat? [mah.bah.LIN kah.YOH kah.DI ngah ah.WAH.gahn in.TOH.noh bi.GAHT?]

May I call you back next week ? Mabalin kayo kadi nga awagan intono umay nga lawas? [mah.bah.LIN kah.YOH kah.DI ngah ah.WAH.gahn in.TOH.noh u.MAHY ngah. LAH.wahs?]

May I call you this afternoon? Mabalin kayo kadi nga awagan intono malem? [mah.bah.LIN kah.YOH kah.DI ngah ah.WAH.gahn in.TOH.noh mah.LEHM?]

May I call you in the morning? Mabalin kayo kadi nga awagan ti bigat? [mah.bah.LIN kah.YOH kah.DI ngah ah.WAH.gahn ti bi.GAHT?]

Who should be my contact within your company? Sino ngay ti mabalin ko nga awagan iti kompanya yo? [SI.noh ngahy ti mah.bah.LIN koh nga ah.WAH.gahn i.ti kohm PAHN.yah yoh?]

#### **INDONESIAN**

Spoken by up to 30 million people as their first language, but over 140 million people use it as a second language in Indonesia.

#### Pronunciation Guide:

This guide is approximate. Exceptions are noted in the text.

"a" = "a" in "cat" "e" = "a" in "about" "eh" = "ay" in "day" "i" = "ee" in "beet" or "i" in "bit" "o" = "o" in "boat" "u" = "oo" in "book"

ng = sound at the end of "sing," but may occur at beginning of a word. Do not pronounce this letter combination as an "n" plus a "g". The combination "ngg" is the "ng" sound plus a "g" sound.

c = "ch" in "choose"

h = pronounced wherever it occurs, even at the end of a word.

Hello, nice to meet you. Halo, senang berkenalan dengan Anda.

I only speak English. Saya hanya dapat berbicara bahasa Inggris.

I don't understand. Saya tidak mengerti.

What is this? Apa ini?

What is the time? Jam berapa?

What is the date? Tanggal berapa?

Where is the nearest toilet? Di manakah toilet terdekat dari sini? ("toilet" pronounced as in English)

Where is the nearest hotel? Di manakah hotel terdekat dari sini? ("hotel" pronounced as in English)

Where is the nearest airport? Di manakah bandara terdekat dari sini?

Where is the nearest hospital? Di manakah rumah sakit terdekat dari sini?

Where is the nearest American restaurant? Di manakah restoran Amerika terdekat dari sini? ("Amerika" pronounced the same as "America")

What do you need to make this work? Apa yang Anda butuhkan untuk membuat karya ini?

Who is the decision maker? Siapakah pengambil keputusannya?

May I use the phone? Bolehkah saya pinjam telponnya? ("Bolehkah" = "boh-lay-kay")

May I use the computer? Bolehkah saya pinjam komputernya? ("Bolehkah" = "boh-laykay")

May I speak alone with my partner for a moment? Bolehkah saya berbicara sendirian dengan partner saya sebentar? ("Bolehkah" = "boh-lay-kay")

Let's make this deal happen today. Mari kita buat persetujuan hari ini.

Yes Ya No Tidak Why Kenapa How Bagaimana

Maybe Mungkin

Thank you Terima kasih

Sign here. Mohon Tanda tangan di sini.

Please Silakan

My name is... Nama saya...

What is your name? Siapa nama Anda?

Where can I find an interpreter? Di mana saya dapat memperoleh interpreter? ("interpreter" = "in-tuhr-preh-tuhr")

I need a hotel room. Saya membutuhkan kamar hotel ("hotel" pronounced as in English)

I need water. (polite) Boleh saya minta air? ("Boleh" = "boh-lay")

I need food. (polite) Boleh saya minta makanan? ("Boleh" = "boh-lay")

I need sleep. (polite) Saya ingin tidur.

How much does the room cost for one night? Berapa harga kamar untuk satu malam?

How much does the room cost for two nights? Berapa harga kamar untuk dua malam?

How much does the room cost for one week? Berapa harga kamar untuk satu minggu?

I would like the room. Saya ingin menyewa kamar itu. (menyewa = muhn-yay-wah)

I would like the car. Saya ingin menyewa mobil itu. (menyewa = muhn-yay-wah)

How do I get to ...? (this is for asking directions to a place) Bagaimana saya bisa ke ...?

Please draw me a map. Bisakah Anda menggambarkan peta untuk saya? ("peta" = "paytah")

Good-bye Mari

Where can I rent a car?

Di mana saya dapat menyewa mobil? (menyewa = muhn-yay-wah)

How can our company help you? Bagaimana perusahaan kami dapat membantu Anda?

We'll gladly submit an estimate at no obligation. Degan senang hati kami serahkan perkiraan harga kami. Anda tidak harus membeli produk kami?

We'll gladly submit our recommendations at no obligation. Degan senang hati kami serahkan rekomendasi kami. Anda tidak harus membeli produk kami? ("rekomendasi" = "ray-koh-mayn-dah-see")

May we put together a proposal for you? Kami sampaikan proposal kami kepada Anda?

We would like to help you. Kami ingin membantu Anda.

Is our price within your range? Apakah harga kami dalam jangkauan Anda?

When may we get to work on this project for you? Kapan kami dapat memulai proyek ini untuk Anda? (proyek = proh-yehk)

Do you have any concerns about our product? Apakah Anda tertarik dengan produk kami?

Do you have any concerns about our service? Apakah Anda tertarik dengan layanan kami?

Do you have any concerns about our pricing? Apakah Anda tertarik dengan harga kami?

May I call you back tomorrow? Bolehkan saya menelpon Anda besok? (bolehkan = boh-li-kah, final "h" pronounced)

May I call you back next week? Bolehkan saya menelpon Anda minggu depan? (bolehkan = boh-li-kah, final "h" pronounced)

May I call you back this afternoon? Bolehkan saya menelpon Anda siang ini? (bolehkan = boh-likah, final "h" pronounced)

May I call you back in the morning? Bolehkan saya menelpon Anda di waktu pagi? (bolehkan = bohli-kah, final "h" pronounced)

Who should be my contact within your company? Siapa yang dapat saya hubungi di negara Anda?

### **NOTES:**

In Indonesia we often address our listeners (interlocutors) with "Bapak" for men and "Ibu" for woman to show respect. You or "Anda" can be used also, but it shows less respect.

#### ITALIAN

Spoken by over 62 million people in the world. It is an official or national language in Italy, Croatia, San Marino, Slovenia, and Switzerland.

See the **pronunciation guide** at the beginning of this book. The "r" is trilled.

Hello, nice to meet you. Salve, piacere di conoscerla. [SAHL-vay, pee-ah-CHAY-ray dee koh-NOH-shayr-lah]

I only speak English. Parlo solo inglese. [PAHR-loh SOH-loh een-GLAY-say]

I don't understand. Non capisco. [nohn kah-PEES-koh]

What is this? Che cos'e questo? [kay KOH-zay QWEH-stoh?]

What is the time? Che ora e? [Kay OH-rah eh? kay jeeOHrnoh eh?]

What is the date? Che giorno e? [kay JOHR-noh eh?]

Where is the nearest toilet? Dov'e il bagno piu vicino? [DOH-veh eel BAH-nyoh pyoo vee-CHEE-noh?]

Where is the nearest hotel? Dov'e l'albergo piu vicino? [DOH-veh lahl-BAYR-goh pyoo vee-CHEE-noh?]

Where is the nearest airport? Dov'e l'aeroporto piu vicino? [DOH-veh lah-ay-roh-POHR-toh pyoo vee-CHEE-noh?]

Where is the nearest hospital? Dov'e l'ospedale piu vicino? [DOH-veh lohs-peh-DAH-lay pyoo vee-CHEE-noh?]

Where is the nearest American restaurant? Dov'e il ristorante americano piu vicino? [DOH-veh eel ree-stoh-RAHN-tay ah-may-ree-KAH-noh pyoo vee-CHEE-noh?]

What do you need to make this work? Di cosa avete bisogno per fare questo lavoro? [Dee KOH-sah ah-VAY-tay bee-ZOH-nyoh pehr FAH-ray KWEHS-toh lah-VOH-roh?]

Who is the decision maker? Chi prende le decisioni? [Kee PREHN-day lay day-chee-zee-OH-nee?]

May I use the phone/computer? Posso utilizzare il telefono/computer? [POH-soh oo-tee-lee-TSAH-ray eel tay-LAY-foh-noh / kohm-PYOO-tayr?]

May I speak alone with my partner for a moment? Posso parlare per un momento solo con il mio socio? [POH-soh pahr-LAH-ray pehr oon moh-MEHN-toh SOH-loh kohn eel MEE-oh SOH-chee-oh?]

Let's make this deal happen today. Raggiungiamo oggi l'accordo. [Rah-joon-jee-AH-moh OH-jee lah-KOHR-doh.]

Yes Si [see] No No [noh] Why Perche [Pehr-KAY] How Come [KOH-may] Maybe Forse [FOHR-say] Thank you Grazie [GRAHT-see-ay] Sign here. Firmare qui. [Feer-MAH-ray kwee] Please Prego [PRAY-goh] My name is... Mi chiamo... [mee kee-AH-moh...] What is your name? Come si chiama?

[KOH-may see kee-AH-moh?]

Where can I find an interpreter? Dove posso trovare un interprete? [DOH-vay POH-soh troh-VAH-ray oon een-tehr-PRAY-tay?]

I need a hotel room. Vorrei una stanza d'albergo. [VOH-ray-ee OO-nah STAHN-zah dahl-BEHR-goh]

I would like some water. Vorrei dell'acqua. [VOH-ray-ee dehl AHK-wah]

I would like something to eat. Vorrei qualcosa da mangiare. [VOH-ray-ee kwahl-KOH-zah dah mahn-JAH-ray]

I would like to sleep. Vorrei dormire . [VOH-ray-ee dohr-MEE-ray]

How much does the room cost for one night? Quanto costa la stanza per una notte? [KWAHN-toh KOH-stah lah STAHN-zah pehr OO-nah NOHtay?]

How much does the room cost for two nights? Quanto costa la stanza per due notti? [KWAHN-toh KOH-stah lah STAHN-zah pehr DOO-ay NOHtee?]

How much does the room cost for one week? Quanto costa la stanza per una settimana? [KWAHN-toh KOH-stah lah STAHN-zah pehr OO-nah seh-tee-MAH-nah?]

I would like the room. Vorrei la camera. [VOH-ray-ee lah KAH-may-rah]

I would like the car. Vorrei la macchina. [VOH-ray-ee lah MAH-kee-nah]

I would not like the room. Non desidero la camera. [nohn day-ZEE-day-roh lah KAH-may-rah]

I would not like the car. Non desidero la macchina. [nohn day-ZEE-day-roh lah MAH-kee-nah]

How do I get to ...? (this is for asking directions to a place) Come si arriva a ...? [KOH-may see ah-REE-vah ah ...?]

Please draw me a map. La prego, mi faccia una piantina. [lah PRAY-goh, mee FAH-chah OO-nah pee-ahn-TEE-nah]

Good-bye Arrivederci [ah-ree-vah-DEHR-chee]

Where can I rent a car? Dove posso affittare una macchina? [DOH-vay POH-soh ah-fee-TAH-ray OO-nah MAH-kee-nah?]

How can our company help you? In cosa può esserle utile la mia ditta? [een KOH-sah poo-OH AY-sehr-lay OO-tee-lay lah MEE-ah DEE-tah?]

We'll gladly submit an estimate at no obligation. Le farò avere senz'altro una stima senza impegno [lay fah-ROH ah-VAY-ray sehn-ZAHL-troh OO-nah STEE-mah SEHN-zah eem-PAY-nyoh]

We'll gladly submit our recommendations at no obligation. Le farò avere senz'altro le nostre indicazioni senza impegno. [lay fah-ROH ah-VAY-ray sehn-ZAHL-troh lay NOHS-tray eendee-kaht-see-OH-nay SEHN-zah eem-PAY-nyoh]

May we put together a proposal for you? Possiamo sottoporle una proposta? [poh-see-AH-moh soh-toh-POHR-lay OO-nah proh-POHS-tah?]

We would like to help you. Desideriamo esserle utili. [day-zee-deh-ree-AH-moh EHS-ehr-lay OO-tee-lee]

Is our price within your range? Va bene il prezzo? [Vah BAY-nay eel PREHT-soh?]

When may we get to work on this project for you? Quando possiamo cominciare a lavorare a questo progetto? [KWAHN-doh poh-see-AH-moh koh-meen-CHAH-ray ah lahvoh-RAH-ray ah KWEHS-toh proh-JEHT-toh?]

Do you have any concerns about our product? Avete domande riguardo ai nostri prodotti? [ah-VAY-tay doh-MAHN-day ree-GWAHR-doh igh NOHS-tree proh-DOHT-tee?]

Do you have any concerns about our service? Avete domande riguardo al nostro servizio? [Ah-VAY-tay doh-MAHN-day ree-GWAHR-doh ahl NOHStroh sehr-VEET-see-oh?]

Do you have any concerns about our pricing? Avete domande riguardo alla nostra politica prezzi? [ah-VAY-tay doh-MAHN-day ree-GWAHR-doh AH-lah NOHS-trah poh-LEE-tee-kah PREHT-see?]

May I call you back tomorrow? Posso richiamarla domani? [POH-soh ree-kee-ah-MAHR-lah doh-MAH-nee?]

May I call you back next week? Posso richiamarla la settimana prossima? [POH-soh ree-kee-ah-MAHR-lah lah seh-tee-MAH-nah PROHsee-mah?]

May I call you back this afternoon? Posso richiamarla questo pomeriggio? [POH-soh ree-kee-ah-MAHR-lah KWEHS-toh poh-meh-REEjee-oh?]

May I call you back in the morning? Posso richiamarla in mattinata? [POH-soh ree-kee-ah-MAHR-lah een mah-tee-NAH-tah?]

Who should be my contact within your company? A chi mi devo rivolgere per i contatti con la sua ditta? [ah kee mee DAY-voh ree-vohl-JAY-ray pehr ee kohn-TAH-tee kohn lah SOO-ah DEE-tah?]

#### **NOTES:**

Italians are impressed by etiquette. If invited to a restaurant – where they gladly discuss business – they pay attention at the way you dress, they way you act, etc. They do not like a very formal approach.

#### **JAPANESE**

Spoken by over 126 million people in the world, it is the national language of Japan.

Please see the pronunciation guide at the beginning of this book.

Hello, nice to meet you. はじめまして、お会いできて嬉しいです。 [Hah-jee-meh mah-shee-teh, oh-igh deh-kee-the oo-reh-shee deh-soo]

I only speak English. わたしは英語しか話せません。 [Wah-tah-shee wah ay-goh shee-kah hah-nah-say mah-sehn]

I don't understand. 理解できません。 [Ree-kigh deh-kee-mah-sehn]

What is this? これは何ですか? [Koh-reh-wah nah-nee dehs-kah?]

What is the time? **時間は?** [Jee-kahn wah?]

What is the date? **П付けえ?** [Hee-zoo-keh wah?]

Where is the nearest toilet? いちばん近い 公衆トイレ は何処ですか? [Ee-chee-bahn chee-kigh koh-shoo toy-reh wah doh-koh dehskah?]

Where is the nearest hotel? いちばん近い 公衆ホテル は何処ですか? [ee-chee-bahn chee-kigh koh-shoo hoh-teh-roo wah doh-koh dehs-kah?]

Where is the nearest airport? いちばん近い 公衆空港は何処ですか? [ee-chee-bahn chee-kigh koh-shoo koo-koh wah doh-koh dehskah?]

Where is the nearest hospital? いちばん近い 公衆 病院 は何処ですか? [ee-chee-bahn chee-kigh byoh-in wah doh-koh dehs-kah?]

Where is the nearest American restaurant? いちばん近い 公衆アメリカ式のレストラン は何処で すか?

[ee-chee-bahn chee-kigh ah-meh-ree-kah shee-kee noh reh-soo-toh-rahn wah doh-koh dehs-kah?]

What do you need to make this work?

1. これを都合の良いようにするには何をすれば良いので

**す**か?(for making business deals)

[koh-reh oh too-goh-noh yoy-yoh-nee soo-roo-nee-wah nah-neeoh soo-reh-bah yoy-noh dehs-kah?]

2. これを正しく機能させるためにはどうすればよいので すか?(for using a gadget)

[koh-reh-oh tah-dah-shee-koo kee-noh-oo sah-she-roo-nee-wah doh-oo-soo-reh-bah yoy-noh dehs-kah?]

3. これを使えるようにするためには何が必要ですか? (for repairing things)

[koh-reh oh too-kah-eh-roo yoh-oo-nee soo-roo-tah-meh-neewah nah-nee-gah hit-soo-yoh-oo dehs-kah?]

Who is the decision maker? 意思決定をなさるのは誰ですか?

[ee-shee keht-tay woh nah-soo-roo noh-wah dah-reh dehs-kah?]

May I use the phone? 電話を使ってよろしいですか? [Dehn-wah oh too-kaht-teh yoh-roh-shee dehs-kah?]

May I use the computer? コンビュー・タを使ってよろしいですか? [Cohn-pyoo-tah woh tsoo-kaht-teh yoh-roh-shee dehs-kah?]

May I speak alone with my partner for a moment? ちょっとの間、わたしのパートナーと二人だけで話したい のですが?

[Choh-toh-noh igh-dah, wah-tahsh-ee-noh pah-toh-nah toh footah-ree dahk-eh-deh hah-nahsh-ee-tigh noh dehs-gah?]

Let's make this deal happen today. 足非この取引を今日まとめましょう。 [Zay-hee koh-noh toh-ree-hee-kee woh kyoh mah-toh-meh mahshoh]

Yes はい [high] No いいえ. [ee-ay] Why 何故 [nah-zeh] How どのようにして [Doh-noh yoh nee shee-teh] Maybe

Maybe おそらく

[Oh-soh-rah-koo] Thank you ありがとう。 [ah-ree-gah-toh]

Sign here. ここにご署名ください [Koh-koh-nee gohsh-oh-may koo-dah-sigh]

Please どうぞ [Doh-zoh]

My name is... わたしの名前は [Wah-tah-shee noh nah-migh wah...]

What is your name? あなたの名前に何ですか? [Ah-nah-tah noh nah-migh wah?]

Where can I find an interpreter? **通訳に何処にいますか?** [Tsoo-oo-yah-koo wah doh-koh-nee ee-mahs-oo-kah?]

I need a hotel room. (polite) ホテルの部屋をお願いします。 [Hoh-the-roo noh heh-yah woh oh-neh-gigh shi-mah-soo]

I need water. (polite) 水をドさい。 [Mee-zoo woh koo-dah-sigh]

I need food. (polite) 食事をお願いします。 [Shoh-koo-jee woh oh-neh-gigh shi-mah-soo]

I need sleep. (polite) カたレは睡眠が必要です。 [Wah-tah-shee wah soo-ee-min gah hit-soo-yoh deh-soo]

How much does the room cost for one night? 一晩の部内代は残らですか? [Hee-toh-bahn noh heh-yah-digh wah ee-koo-rah dehs-kah?]

How much does the room cost for two nights? こ日分の部屋代に幾らですか? [Foot-soo-kah bunn noh heh-yah-digh wah ee-koo-rah dehs-kah?]

How much does the room cost for one week? ·週間の部屋代は幾らですか? [ee-shoo-kahn noh heh-yah-digh wah ee-koo-rah dehs-kah?]

I would like the room. その部屋を下さい。 [Soh-noh heh-yah woh koo-dah-sigh]

I would like the car. その中を下さい。 [Soh-noh koo-roo-mah woh koo-dah-sigh]

How do I get to ...? (this is for asking directions to a place) ...へ行く道を教えて下さい。 [... Eh ee-koo mee-chee woh oh-shee-ay-tay koo-dah-sigh]

Please draw me a map. すみませんが、地図を書いて下さい。 [Soo-mee-mah-sehn gah, chee-zoo woh kigh-tay koo-dah-sigh]

Good-bye. さようなら。 [Sah-yoh-nah-rah]

Where can I rent a car? レンタカーは何処で借りられますか? [Rehn-tah kah wah doh-koh-day kah-ree-rah-reh mahs-oo-kah?]

How can our company help you? 弊社はどのようにすれば、あなたのお役に立てるでしょう か?

[Hay-shah wah doh-noh-yoh-nee soo-reh-bah, ah-nah-tah-noh oh-yah-koo-nee taht-eh-roo deh-shoh-kah?]

We'll gladly submit an estimate at no obligation. 私共に喜んでお見積書を無債務にて提出させて頂きます。 [Wah-tah-shee-doh-moh wah yoh-rohkohn-deh oh-mit-soo-mohree-shoh woh moo-sigh-foo nee-teh tay-shoo-too sah-she-teh eetah-dah-kee mah-soo]

We'll gladly submit our recommendations at no obligation. 私共は喜んで提言書を無債務にて提出させて頂きます。 [Wah-tah-shee doh-moh wah yoh-roh-kohn-deh tay-gehn-shoh woh moo-sigh-foo nee-teh tay-shoo-too sah-seh-teh ee-tah-dahkee mah-soo]

May we put together a proposal for you? 提案書を纏めてもよろしいですか?

[Tay-ahn-shoh woh mah-toh-meh-teh-moh yoh-roh-shee dehs-kah?]

We would like to help you. 私共はあなたのお役に立ちたいのです。 [Wah-tah-shee-doh-moh wah ah-nah-tah noh oh-yah-koo nee tah-chee-tigh noh deh-soo]

Is our price within your range? 私共の価格はあなたの値幅内ですか? [Wah-tah-shee-doh-moh noh kah-kah-koo wah ah-nah-tah noh neh-hah-bah-nigh dehs-kah?]

When may we get to work on this project for you? 何時このブロジェクトをスタートしてよろしいのでしょう か?

[It-soo koh-noh poo-roh-jeh-koo-toh woh stah-toh shee-teh yoh-roh-shee noh deh-shoh-oo-kah?]

Do you have any concerns about our product? 私共の製品に対するご戀念はありますか? [Wah-tah-shee-doh-moh noh say-hin nee tigh-soo-roo goh-kehnehn wah ah-ree-mahs-u-kah?]

Do you have any concerns about our service? 私共のサービスに対するご懸念にありますか? [Wah-tah-shee-doh-moh noh sah-bee-soo nee tigh-soo-roo gohkeh-nehn wah ah-ree-mahs-u-kah?]

Do you have any concerns about our pricing? 私共の価格に対する感念はございますか? [Wah-tah-shee-doh-moh noh kah-kah-koo nee tigh-soo-roo gohkeh-nehn wah ah-ree-mahs-u-kah?]

May I call you back tomorrow? **明日に電話かけ直してもよろしいですか?** [Ah-shee-tah nee dehn-wah woh kah-keh-nah-oh-shee-teh-moh yoh-roh-shee dehs-kah?]

May I call you back next week? 来週に電話かけ直してもよろしいですか? [Righ-shoo-oo nee dehn-wah woh kah-keh nah-oh-shee-teh-moh yoh-roh-shee dehs-kah?]

May I call you back this afternoon? 今日の午後に電話かけ直してもよろしいですか? [Kyoh noh goh-goh nee dehn-wah woh kah-keh nah-oh-sheethe-moh yoh-roh-shee dehs-kah?]

May I call you back in the morning? 切目の身に電話かけ直してもよろしいですか?

[Ah-shee-tah noh ah-sah nee dehn-wah woh kah-keh nah-ohshee-teh-moh yoh-roh-shee dehs-kah?]

Who should be my contact within your company? わたしの連絡相手にどなたでしょうか?

[Wah-tah-shee noh rehn-rah-koo igh-teh wah doh-nah-tah deh shoh-kah?]

# KAONDE (See KIKAONDE)

#### KHMER (Also called CAMBODIAN)

Spoken by about 6 million people in Cambodia (90% of the population), and by more than 7 million when speakers in China, Laos, and Vietnam are included.

#### Pronunciation Guide:

Khmer is a monotone language therefore there is no accent. Adjectives are placed after the nouns. For example, "man old."

Note on translations

When a consonant is used alone (no other letters with it) it sounds like a second consonant in a blend word.

Example: Tah (old man) and Ku (draw) With the sound T unaspirated as in "stop" With the sound K unaspirated as in "skin"

When a consonant is followed by an H it sounds like a regular consonant.

Example: Thlahy (price) and Khaht (loose) Th sounds like the t in "today" Kh sounds like the k in "king"

ñ is pronounced through the nose as in niño (boy) in Spanish.

When an underscore (\_) is used within a word it means that it is a two or three syllable word but the syllables are pronounced very quickly and blended together.

> Example: ser\_ey (what) is pronounced as ser and ey very fast.

When y appears at the end of a word it is used as a vowel and not as a consonant.

Example: thgnahy (day) sounds like "eye" at the end.

Hello, nice to meet you. សូស្ដី, ជំរាបសូរ

[soor sday, jumreap soor] (*Cambodians seldom say the words "hello" and "nice to meet you" together. It's either "hello" or "Nice to meet you."*)

I only speak English. ខ្ញុំបេះនិយាយតែភាសាអង់គ្លេសទេ [khñom jeh niyeay teh phearsa angkleh teh]

I don't understand. ខ្ញុំមិនយល់ទេ [khñom min yul teh]

What is this? តើនេះជាស្ពី? [tae nih jear ser\_ey?]

What is the time? ម៉ោងប៉័ណ្ណានហើយ**?** [mawng pawn mahn hery?]

What is the date? ថ្ងៃនេះជាថ្ងៃអ្វី? [thngahy nih jear thngahy aa\_vey?]

Where is the nearest toilet? តើបង្គន់នៅទីណា? (where is the toilet?) [tae bongkun nuhv tee nah?]

Where is the nearest hotel? តើសណ្ឋាគារជិតជាងគេនៅទីណា? [tae sonthakear jit jeang keh nuhv tee nah?]

Where is the nearest airport? តើអាកាសយានដ្ឋានជិតជាងគេនៅទីណា?

[tae ah kah syean thahnn jit jeang keh nuhv tee nah?]

Where is the nearest hospital? តើមន្ទីវពេទ្យជិតជាងគេនៅទីណា**?** [tae muntee peht jit jeang keh nuhv tee nah?]

Where is the nearest American restaurant? តើវែសស្តូរីងអាមេរិកាំងជិតជាងគេនៅទីណា? [tae restaurang ahmehricaign jit jeang keh nuhv tee nah?]

What do you need to make this work? តើឃើងធ្វើឲ្យវាដើរយ៉ាងដូចម្តែច? (how do we make this work?) [tae yergn thver oy vear der yang dohch mah\_dech?]

Who is the decision maker? តើអ្នកណាជាអ្នកសំរេចចិត្ត? [tae nerk nah jear nerk somrahch jit?]

May I use the phone? តើខ្ញុំអាចប្រើទូវស័ព្ទបានទេ? [tae khñom ahch prer too\_reh\_sahp bahn teh?]

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May use the computer?
តើខ្ញុំអាចប្រើកុមព្យូទ័រ បានទេ?
[tae khñom ahch preh komputer bahn teh?]
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May I speak alone with my partner for a moment? តើខ្ញុំអាចនិយាយជាមួយគ្នាខ្ញុំមួយភ្លែតបានទេ? [tae khñom ahch nih yeay jear mooy knear khñom mooy phleht bahn teh?]

Let's make this deal happen today. យើងសំរេចកិច្ចព្រមព្រៀងនេះ ឲ្យហើយនៅថ្ងៃនេះទៅ

[yergn samrahch kehch prohm preang nih oy hery tuhv nuhv thgnahy nih]

Yes ម៉ាទ(man), ចាំស(woman) [bath] [jah] No ទៃ [teh] Why ហេតុអ្វី? [teht ah\_vey] How របៀបណា [ruh bearp nah] Maybe ប្រហែល [praw hehl] Thank you អរកុណ [awr kuhn] Sign here. ស៊ីញ៉េកន្លែងនេះ [see nheh kawn lehgn nih]

Please សូមអញ្ជើញ [sohm awnh jern] My name is... ខ្ញុំឈ្មោះ... [khñom chmuh...] What is your name? តើអ្នកឈ្មោះអ្វី? [tae nerk chmuh ah vey?] Where can I find an interpreter? តើខ្ញុំអាចរកអ្នកបកប្រែភាសានៅឯណា? ីនដេ ាន ិនតរេផេរតេរ៊ [khñom truhv kah nerk bawk preh pearsah?] I need a hotel room. ខ្ញុំត្រូវការជួលបន្ទប់អ្វតែលមួយ [khñom truhv kah joul bawn tup hotel mooy] I need water. (polite) ខ្ញុំត្រូវការទឹក [khñom truhv kah tehk] I need food. (polite) ខ្ញុំត្រូវការម្ហូប [khñom truhv kah mer\_hohpe] I need sleep. (polite) ខ្ញុំត្រូវការគេង [khñom truhv kah kehgn]

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How much does the room cost for one night ? តើបន្នប់នេះ មួយយប់ថ្ងៃប៉ុណ្ណាន? [tae bontup nih mooy yup thlay ponmahn]

How much does the room cost for two nights? តើបន្ទប់នេះ ពីរយប់ថ្ងៃប៉ុណ្ណាន? [tae bontup nih pee yup thlay ponmahn]

How much does the room cost for one week? តើបន្ទប់នេះ មួយអាទិត្យថ្ងៃប៉ុណ្ណាន? [tae bontup nih mooy ahtit thlay ponmahn]

I would like the room. ខ្ញុំបីជំ ប៊ានបន្ទូបំនេះ [khñom juhgn bahn bontup nih]

I would like the car. ខ្ញុំបីដំ ប៊ានឡាននេះ [khñom juhgn bahn lahn nih]

I would not like the room. ខ្ញុំបង់មិនបានបន្ទប់នេះទេ [khñom min juhgn bahn bontup nih the]

I would not like the car. ខ្ញុំមិនចង់បានឡាននេះទេ [khñom min juhgn bahn lahn nih the]

How do I get to ...? (this is for asking directions to a place) សូមបង្ហាញផ្លូវខ្ញុំទៅ... (please show me how to get to...) [sohm bonghanh phluhv khñom tuhv]

Please draw me a map. សូមគ្លូផែនទី ឲ្យខ្ញុំមួយ [sohm koo pentee oy khñom mooy]

Good-bye លាហើយ [lear hehy]

Where can I rent a car? តើខ្ញុំអាចជួលឡាននៅឯណា? [tae khõm ahch jool lahn nuhv tee nah?]

How can our company help you? តើក្រុមហ៊ុនយើងអាចជួយអ្នកបានតាមរបៀបណា**?** 

[tae krom hun yergn ahch jooy næk bahn tahm ro bearp nah?]

We'll gladly submit an estimate/our recommendations at no obligation.

យើងរីករាយនិងប្រគល់ការ ប៉ាន់តម្លៃដោយគ្មានទាក់ទិនអ្វីទេ

[yergn reek reay nign praw kul kah pahn dom lay doy min mean tæk tin ah\_wey the]

We'll gladly submit our recommendations at no obligation. យើងរីករាយនិងប្រគល់យោបល់ដោយគ្នានទាក់ទិនអ្វីទេ

[yergn reek reay nign praw kul yoh buhl doy min mean tæk tin ah\_wey the]

May we put together a proposal for you? តើយើងអាចប្រគល់សំណើររបស់យើងបានទេ?

[tae yergn ahch praw kul som nerh ro bohh yergn bahn teh?]

We would like to help you. យើងចង់ជួយអ្នក [yergn jong jooy næk]

Is our price within your range? តើតម្លៃវបស់យើងគ្លួសមទេ? (is our price reasonable?) [tae dom lay ro bohh yergn koor som teh?]

When may we get to work on this project for you? តើយើងអាចចាប់ផ្តើមធ្វើកិច្ចការនេះ ឲ្យអ្នកនៅពេលណា?

[tae yergn ahch chuhp ph\_daem th\_wehr kehch kah nih nuhw pehl nah?]

Do you have any concerns about our product? តើអ្នកមានការសំនូរអ្វីអំពីអ៊ីវ៉ាន់របស់យើងទេ?

[tae næk mean som noor ah\_wey om pee eiy wahn ro bohh yergn teh?]

Do you have any concerns about our service? តើអ្នកមានការសំន្ទរអ្វីទៅលើសេវារបស់យើងទេ?

[tae næk mean som noor ah\_wey om pee seh wah ro bohh yergn teh?]

Do you have any concerns about our pricing? តើអ្នកមានការសំនូរអ្វីទៅលើតម្លៃរបស់យើងទេ?

[tae næk mean som noor ah\_wey om pee dom lay ro bohh yergn teh?]

May I call you back tomorrow? តើខ្ញុំអាចទូរស័ព្វប្រាប់អ្នកថ្ងៃស្អែកបានទេ**?** 

[tae khñom ahch too\_rer\_sahp prahp nerh thgnahy ser\_ehk bahn teh?]

May I call you back next week? តើខ្ញុំអាចទូរស័ព្ទប្រាប់អ្នកអាទិត្យក្រោយបានទេ? [tae khñom ahch too rer sahp prahp nerh ahtit kroy bah teh?]

May I call you back this afternoon? កើខ្ញុំអាចទូរស័ព្ទប្រាប់អ្នកល្ងាចនេះ បានទេ? [tae khñom ahch too\_rer\_sahp prahp nerh ler\_gneach nih bahn teh?]

May I call you back tomorrow morning? តើខ្ញុំអាចទូរស័ព្វប្រាប់អ្នកស្អែកព្រឹកបានទេ?

[tae khñom ahch too\_rer\_sahp prahp nerh ser\_ehk prik bahn teh?]

Who should be my contact within your company? តើអ្នកណាគូជាអ្នកទាក់ទងនៅក្រុមហ៊ុនយើង?

[tae nerk nah koor jear nerk terk tong nuhv krom hun yergn?]

#### **CROSS COMMUNICATION SIGNS**

#### American

#### Cambodian

1. Head touching shows affection and sincerity.

2. Feet are just a part of the body.

3. To call someone over to them, Americans put the palm of the hand up and crook the four fingers and motion towards themselves.

4. It is acceptable to call someone over by crooking the index finger.

5. Showing a middle finger is rude.

6. Crossing the fingers expresses hope for a good thing to happen.

7. Crossing fingers behind the back means "I am telling a lie, but it really doesn't count."

8. The fingers drawn across the neck means stop it or a warning.

9. The teacher congratulates and encourages the student by the sign of thumb and index finger forming a round to say "O.K., or perfect."

10.Americans do not like to tell their age.

11. "You are fat" is an insult.

12. Americans always ask, "How are you?" every time they meet.

13. To point to the head and rotate the finger, means one is "crazy."

14. The word crazy often means funny, "That's crazy."

15. Smiling expresses happiness, courtesy, or agreement.

16. American children cry when they are frighten, sad, angry, upset or disappointed.

17. American teachers may stand close to students to show attention.

1. Touching the head of an adult is insulting but, it is O.K. with small children. Never tap the top of the head, but rub the back lightly.

2. Feet are the lowest part of the body. It is impolite to point them at someone. It is also impolite to step over someone's feet or legs.

3. To call someone over, Cambodians raise the hand with the back of the hand up and crook the four fingers or move the hand up and down, much as Americans wave Good-bye. Motioning with the palm of the hand is impolite. It is used to call dogs or challenge someone to fight.

4. To call someone over to you by crooking the index finger with the back of the hand down is very insulting, challenging for a fight.

5. This has no meaning for the Cambodians.

6. Crossed fingers is a very bad sign and has an obscene interpretation for Cambodians and Southeast Asians.

7. Crossing fingers behind the back has no meaning.

8. This means "I'll kill you." This is very serious for the Cambodians, in a country which experienced a mass murderous regime.

9. This sign confuses and disappoints the Cambodian student because it means zero, no value, bad job.

10. Cambodians often ask "How old are you?" because they have three ways of speaking: to an elder, to a peer, and to someone younger.

11. Cambodians are glad to say or be told "You are getting fat now."

12. Cambodians say Hello, and ask "Where are you going?" It is a sincere and familiar question. They ask about the person who is absent: "How is your wife? Your dad? " Not, "How are you?"

13. To Cambodians this sign means "think about it."

14. Crazy is a bad word. It has only one meaning: mentally unbalanced. Cambodians will get very angry at this word.

15. Smiling means the same thing as in America, as well as to disagree, be unhappy, or sorry. Cambodian children will still smile when scolded. They smile to say "I am sorry."

16. Cambodian children cry when they are frightened, sad or angry, or unjustly accused of something. They cry out of frustration when they lack the ability to express what they want to say.

17. When a teacher stands too close to Cambodian students it makes them nervous and they cannot concentrate on their work.

### KIKAONDE (Also called KAONDE or CHIKAONDE)

Spoken by about 276,000 people in Zambia and the Democratic Republic of Congo (about 3% of the population in Zambia).

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing", but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish.

#### Vowels:

"a" = the "a" in "father" "e" = the "a" in "late" "i" = the "ee" in "beet" "o" = the "o" in "boat" "u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Hello, kyawama bingi pakumonangana.

I only speak English. Amiwa ngambatu Kizungu.

I don't understand. Amiwa nguvwa.

What is this? Akye kika?

What is the time/date? Kiji kimyeka?/ Jubaka?

Where is the nearest toilet? Kwepi kubwipi ku kioloni?

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Where is the nearest hotel? Kwepi kubwipi ku hotela?

Where is the nearest airport? Kwepi kubwipi ku eyapoti?

Where is the nearest hospital? Kwepi kubwipi ku kipatala?

Where is the nearest American restaurant? Kwepi restrant wakwa Ameleka?

What do you need to make this work? Bika byena kukebewa pakwamba bingilwe?

Who is the decision maker? Nanyi usala?

May I use the phone? Nakonsha kwingigishako lamya?

May I use the computer? Nakonsha kwingigishako komputa?

May I speak alone with my partner for a moment? Nakonsha kwamba namukwetu bunke pacheche?

Let's make this deal happen today. Tulenge dilu imweke lelo.

Yes Napopwela No Ne Why Mambo ka

How Byepi

Maybe Kampe

Thank you Sankio

Sign here. Sayina pape.

Please Napopwela

My name is... Gizyina giami...

What is your name? Yobe nanyi gizyina?

Where can I find an interpreter? Kwapi konakonsha kutana intapuleta?

I need a hotel room. Nsaka luumu pa hotela.

I need water. Nkeba mema.

I need food. Nkeba biakugia.

I need sleep. Nkeba kulala.

How much does the room cost for one night? Luumu ipotewa inga pajuba gimo?

How much does the room cost for two nights? Luumu ipotewa inga pamoba abiji?

How much does the room cost for one week? Luumu ipotewa inga pa mulungu umo?

I would like the room. Nsata luumu.

I would like the car. Nsata motoka.

I would not like the room. Kensaka luumu.

I would not like the car. Kensaka motoka.

How do I get to ...? (this is for asking directions to a place) Nafwainwa kenpa byepi...?

Please draw me a map. Napopwela ndengeleko mapu.

Good-bye Mushalepo bulongo

Where can I rent a car? Kwepi konakonsha kwashima motoka?

How can our company help you? Kampanyi wetu wakonsha kwimikwasha byepi?

We'll gladly submit an estimate/our recommendations at no obligation. Twimipa bio twapekanya.

May we put together a proposal for you? Twimipuzyileko?

We would like to help you. Twakonsha kutemwa kwimikwasha.

Is our price within your range? Mutengo wetu keugi pamo nawenu?

When may we get to work on this project for you? Jubaka jo twakonsha kwingila pa pulojekiti yenu?

Do you have any concerns about our product? Mujipo namilangniko pabintu byetu?

Do you have any concerns about our service? Mujipo namilangniko pamingilo yetu?

Do you have any concerns about our pricing? Mujipo namilangniko pamutengo wetu?

May I call you back tomorrow? Nakonsha kwimitumine kesha?

May I call you back next week? Nakonsha kwimitumine mulungu wiya?

May I call you back this afternoon? Nakonsha kwimitumine mabanga?

May I call you back in the morning? Nakonsha kwimitumine lukelo?

Who should be my contact within your company? Bananyi bonakonsha kwamba nabo bakampanyi yenu?

**NOTES**: See comments on Zambia under **CHIBEMBA**. See also comments on other regions of sub-Saharan Africa under **CHICHEWA**.

KIKONGO (See KONGO)

### KONGO (Also called KIKONGO or CONGO)

Spoken by over 3 million people in Congo, the Democratic Republic of Congo, and Angola.

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced!

#### Vowels:

"a" = the "a" in "father" "e" = the "a" in "late" "i" = the "ee" in "beet" "o" = the "o" in "boat" "u" = the "oo" in "cool"

Kongo is a tone language, so you must try to pay attention to the pitch of each syllable. No accent mark over a vowel means a very low tone. Vowels with an acute accent ( $\dot{a} \dot{e} i \dot{o} \dot{u}$ ) have a high tone. Vowels with a grave accent ( $\dot{a} \dot{e} i \dot{o} \dot{u}$ ) have a midtone tone. Listen to the native speakers around you to get a feel for this, and have someone pronounce some of the words or sentences for you. You could also listen to other African tone languages (See the web page with audio for AKAN under the **pronunciation guide** for that language).

Hello, nice to meet you. Mbótè nà ngé. Bétò kélè nà kiéésè yà kùmónà ngé.

I only speak English. Múnù ké tùbákà kákà kìngìlízì/kìngèlézò.

I don't understand. Múnù ké kúwà ngé vè./ Múnù ké kúbàkísà vé.

What is this? Ínkì (kímà) yáyì? (kímà "thing" is optional)

What is the time? Ntángù íkwà bétò kélè? OR Bétò kélè ntángù íkwà? (literally: What time are we/We are what time?)

What is the date? Búnù kélè kìlúmbù íkwà yà ngóndà yáyì? (literally: Today is what day of the month/date?)

Where is the nearest toilet? Kìkàbínì tö wèsé yà nkúfì kélè wápì? OR Wápì síkà kìkàbínì tö wèsé yà nkúfì kélè?

Where is the nearest hotel? Òtélè yà nkúfì kélè wápì?

Where is the nearest airport? Kìfúlù yà nkúfì àvió kèbwìlákà kélè wápì?

Where is the nearest hospital? Lupitalo yà nkúfi kélè wápì?

Where is the nearest American restaurant? Lestolá ya baAmèdíké yà nkúfi kélè wápi? OR BàAmèdíkè ké kùdiákà nà lèstòlá wápì? (literally: What restaurant do the Americans eat in?)

What do you need to make this work? Ínkì ngé mézólà bósì ngé ké sálà kìsálù yáyì?

Who is the decision-maker? Wápì mfúmù yà bìsálù yáyì mùntù ké bàkákà dèsìzió? OR Nánì ké bàkákà dèsìzió nà bìsálù yáyì?

May I use the phone? Múnù léndà sàdílà tèlèfónì yà béénò?

May I use the computer? Múnù léndà sàdílà màsínì yàkùsònìkínà yáyì?

May I speak alone with my partner for a moment? Bénù léndà bíkà ntétè múnù kwéndà yàmbílà múnù mósì nà kìsádì yà múnù yà kòmpánì?

Let's make this deal happen today. Bìkà béétò mànísà nsámù yáyí búbù kíákì.

Yes Íngà. OR (Yayi kele mpila yina.= It is so.)

No

Vé. OR (Yáyì kélè mpílà yínà/yáyì vé = It is not this/that way or It's not so.)

Why Sámúnà ínkì

How Ínkì mpílá

Maybe Ntáángu n'kákà OR Múnù bánzà. OR Yáwù mé lééndà kálà mpílà yíínà (Sometimes/I believe/think so/It may be this way.)

Thank you Múnù mé tóóndà ngé. (literally: I thank you.)

Sign here. Ngé sínié nà bìsíkà yáyí. (literally: You sign at this place here.)

Please

(Sàdísà múnù) kó (literally: Help me please. Note: "ko" cannot be used alone to stand for 'please'. It needs the action for which one is pleading to go along with it. Example: Tell me please: Téélà múnù kó.)

My name is... Nkúmbù yà múnù kélè... OR Dìzínà nà múnù kélè ...

What is your name?Nkúmbù yà ngé kélè nánì?OR Dìzínà nà ngé kélè nání?OR Nge kele nani? (literally: Who are you?)OR Báwù mé bòkìlákà ngé nánì? (literally: Whom do they call you?)

Where can I find an interpreter?

Wápì síkà múnù ké bàkílà mùntù ké bàlùlákà mámbù nà ndíngà n'kákà?

OR Wapi sika múnù ké bàkílà mùntù ke tubaka ndinga n'kaka? Expect the question: What language do you speak?

Ínkì ndíngà ngé ké tùbákà?

Or "What language (do you need an interpreter for)?" Nà ínkì ndíngà (ngé mé zólà mùntù yà mpílà yáyì)?

I need a hotel room.

Múnù zólà dìsúkù yà kùléékà nà hòtélè.

I need sleep.

Múnù zólà kùléékà. (literally: I would like to have some sleep.) OR Bénò váána múnù kìfúlù yà kùléékà. (literally: Give me a place to sleep.)

OR Múnù mè mónà nsátù yà kùléékà. (literally: I feel like sleeping.)

I need water.

Múnù zólà kúnwà mázà. (literally: I would like to drink some water.)

OR Bénò váánà múnù mázà yà kúnwà. (literally: Give me some water.)

OR Múnù mè mónà nsátù yà kúnwà mázà. (literally: I feel like drinking water.)

I need food.

Múnù zólà kúdià. (literally: I would like to eat some food.) OR Bénò váánà múnù mádià kó. (literally: Give me some food please.)

OR Múnù mè mónà nsátù yà kúdià. (literally: I feel like eating.) How much does the room cost for one night? Dìsúkù kévwàndákà ntálù íkwà nà mpíímpà mósì?

How much does the room cost for two nights? Dìsúkù kévwàndákà ntálù íkwà nà mpíímpà zóólè?

How much does the room cost for one week? Dìsúkù kévwàndákà ntálù íkwà nà lùmííngù mósì?

I would like this room. Múnù mè zólà dìsúkù yáyì.

I would like this car. Múnù mè zólà vwàtílè yáyì.

I would not like the room. Múnù mè zólà dìsúkù yáyì vé.

I would not like the car. Múnù mè zólà vwàtílè yáyì vé.

How do I get to...? (This is for asking directions to a place) Ínkì mpílà múnù léndà kùmínà nà... OR Ínkì nzílà ké léndà lwàkísà múnù nà...

Please draw me a map. Múnù zólà ngé sàdílà múnù pùlá yà nzílà yà kùdiàtílà. (literally: I would like you to draw me a map of the way to walk through.)

Good-bye Ngé bìkánà mbóté

Where can I rent a car? Ínkì bìsíkà múnù ké léndà kù fùtílà vwàtílè?

How can our company help you? Ínkì mpílà kòmpánì yà bétò ké léndà kùsàdìsílà ngé?

We'll gladly submit an estimate/our recommendations at no obligation.

Bétò kélè nà kiésè yà kò sàdílà ngé ntálù yàkùtèkílà átà ngé zólà kùsúmbà vé.

May we put together a proposal for you? Bétò sàdílà ngé mpílà bétò ké tèkákà bímà nà béétò? (literally: Should we put together a proposal of the way we would sell our goods to you?)

We would like to help you. Bétò zólà kù sàdísà ngé.

Is our price within your range? Ntálù yà béétò yáyì, yáwù kélè mbótè nà mpílà béénò ké sùmbákà? (talking to more than one person) Ntálù yà béétò yáyìi, yáwù kélè mbótè nà mpílà ngé ké sùmbákà? (talking to one person)

When may we get to work on this project for you? Ínkì kìlúmbù béétò kèléndà bàntíkà kìsálù yáyì pwá nà ngé?

Do you have any concerns about our product? Ngé kénà nsámù yà kùtúbà nà bímà yáyì béétò kénà kùtèkísà?

Do you have any concerns about our service? Ngé kénà nsámù yà kùtúbà nà bìsálù béétò kénà kùsálà?

Do you have any concerns about our pricing? Ngé kénà nsámù yà kùtúbà nà bàntálù yà béétò?

May I call you back tomorrow? Múnù léndá bókílà ngé mbázì yáyì?

Note: Should I call you tomorrow? Bóósì múnù bòkílà ngé mbázì?

May I call you back next week? Múnù léndá bókílà ngé lùmíngù kénà kwízà?

May I call you back this afternoon? Múnù léndá bókílà ngé nà mànímà yà mìdí yà búnù kíákì?

May I call you back in the morning? Múnù léndá bókílà ngé nà ntángù yà nsíúkà?

Who should be my contact within your company? Ínkì múntù ké vwáándà mfúmù yà kìsálù yà múnù nà kòmpánì yà béénò? OR What person will take care of my file in your company? Mùntù wápì kéna kùtálà mìnkáándà yà múnù nà kòmpánì yà béénò yàáyi?

**NOTE**: See comments under **CHICHEWA** on travel in sub-Saharan Africa in general. See comments on the Democratic Republic of Congo under **LINGALA**.

#### **KOREAN**

Spoken by about 78 million people in and around North and South Korea.

In pronunciation, "ae" is the same sound as the "I" in "ripe."

Hello, nice to meet you. 안녕하세요, 만나서 반갑습니다 [Ahn nyoong hah sae yoh, mahn nah su bohn gop sum nee dah]

I only speak English. 잉이만 할 줄 압니다 [Yohung u mahn hahr jul ahnm nee dah]

I don't understand. 잘 모르겠습니다 [Jul moh rueh geht sum nee dah]

What is this? 이게 둬*还*? [Yee gae moh joh?]

What is the time/date? 시간이/날짜가 이떻게 되죠? [Sheh gahn yee / nahl jah gah ah duk gae dae joh?]

Where is the nearest (toilet / hotel / airport / hospital / American restaurant)? 가장 가까운 화장실 / 호텔 / 공항 / 병원 / 미국식당 이

기상 가까운 와장철 / 오텔 / 동양 / 병원 / 미국적당 이 이디죠? [Gah jahng gah kah woon haw (jahng sheel / hoh-tel / gong

hawng / byung won / mee gook sheek dhahng yee ah dee joh)?]

What do you need to make this work? 이 일에 필요한 게 무엇입니까? [Yee eel ae pil yoh hahn gae moo ah yim nee kah?]

Who is the decision maker? 누가 결정하죠? [Noo gah gyul jung hah joh?]

May I use the phone/computer? 전화 / 컴퓨터를 사용해도 되겠습니까? [(Jun haw/ computer) ul sah yong hae doh dae geht sum nee kah?]

May I speak alone with my partner for a moment? 작시 저희 동료와 애기해도 되겠습니까? [Jahm see joo hee dong yoh wah yae gee hae doh dae geht sum nee kah?]

```
Let's make this deal happen today.
오늘 이 일을 처리하도록 합시다.
[Oh nul yi yil ul chul lee hah doh rohk hop see dah]
Yes
व्यो
[yae]
No
아니오
[ah nee oh]
Why
왜 그렇죠
[Wae gu loo joh]
How
이떻게
[oo duk gae]
Maybe
아파노요.
[ah mah doh yoh]
```

Thank you 강사합니다 [Gahm sah hahm nee dah]

Sign here. 여기에서명하세요. [Yoh gee ae soo myung hah sae yoh]

Please 실례합니다 [Sil rae hop ni dah]

My name is... 제 이름은 ....입니다 [Jae yi rum eun ... yim ni dah]

What is your name? 성함이 이떻게 되시죠? [Sung hum yi ah tough gae dae si joo?]

Where can I find an interpreter? 통역을 이디서 구할 수 있습니까? [Toong yalk ir ah dee suh goo harl soo yip sum nee kah?]

I need a hotel room. 방이 필요합니다 [Bong yi pil yo hop nee dah]

I need water. (polite) 물 좀 주시겠습니까? [Mool jom joo si get sum nee kah?]

I need food. (polite) 음식을 좀 주시겠습니까? [yum sik ir jum joo si get sum nee kah?]

I need sleep. (polite) 이제 자야 할 것 같습니다 [yi jay ja yah hal gut got sum nee dah]

How much does the room cost for one night / for two nights / for one week? 하루/이 툴/일주일/ 방 기격이 언마입니까? [Ha rue bong gah gelk yi ahr ma yim nee kah?] (one night) [Yi tir bong gah gelk yi ahr ma yim nee kah?] (two nights) [Il joo il bong gah gelk yi ahr ma yim nee kah?] (one week)

I would like the room. 방이마음에 듭니다 [Bong yi ma eum ae dum nee dah]

I would like the car. 차가마음에 듭니다 [Cha gah ma eum ae dum nee dah]

I would not like the room. 방이 마음에 들지 않습니다 [Bong yi ma eum ae dul ji ahn sum nee dah]

I would not like the car. 차가마음에 들지 않습니다 [Cha gah ma eum ae dul ji ahn sum nee dah]

How do I get to...? (this is for asking directions to a place) ...에 가려면 이떻게 가야 합니까? [...Ae gah rah men ah though gae gah ah hop nee kah?]

Please draw me a map. 지도를 좀 주시겠습니까? [Gee do lur jum joo si get sum nee kah?]

```
Good-bye
안녕히 제십시오
[Ahn leung hee gae ship si oh]
330
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Where can I rent a car? 이디에서 차를 빌릴 수 있습니까? [Ah dee ae suh cha lur bill lill soo yip sum nee kah?]

How can our company help you? 저희 회사쪽에서 이떻게 해 드릴까요? [Juh yi hae sah choke ae suh ah thoughk gae hae due lill kah yo?]

We'll gladly submit an estimate/our recommendations at no obligation.

부담 없이 견직/추천/을 드리게 되서 기쁘게 생각합니다 [Boo dum up she gyun juk ir due lee gae dae suh kee pu gae sang gack hop nee dah] (an estimate)

[Boo dum up she choo chun ir due lee gae dae suh kee pu gae sang gack hop nee dah] (our recommendations)

May we put together a proposal for you? 제안을 하나 드러도 괜찮겠습니까? [Jae ahn ir hana due rae do gyan chan get sum nee kah?]

We would like to help you. 도와드리고 싶습니다 [Do ah due lee go ship sum nee dah]

Is our price within your range? 가격이 마음에 드십니까? [Gah gyuck yi ma um ae due ship nee kah?]

When may we get to work on this project for you? 언제부터 이 프로젝트를 진행할까요? [Uhn jae boo though yi project ir jin hang hal kah yo?]

Do you have any concerns about our product / service / pricing? 제품/서비스/가격 에 대해 관심이 있으십니까? [Jae poom ae dae hae kwan shim yi it uh ship nee kah?] (product)

[Service ae dae hae kwan shim yi it su ship nee kah?] (service) [Gah gyuck ae dae hae kwan shim yi it su ship nee kah?] (pricing)

May I call you back tomorrow/next week/ this afternoon/in the morning?

내일/다음주에/오늘 오후에/아침에/ 전화드려도

괜찮겠습니까?

[Nae il jun hwah due rae do gyan chan get sum nee kah?] (tomorrow)

[Da um joo ae jun hwah due rae do gyan chan get sum nee kah?] (next week)

[Oh nul oh hoo ae jun hwah due rae do gyan chan get sum nee kah?] (this afternoon)

[Ah chim ae jun hwah due rae do gyan chan get sum nee kah?] (in the morning)

Who should be my contact within your company?

귀사에서 이떤 분을 통해 연락하면 됩니까?

[Gi sa ae suh uh thun boon ir tong hae yall lock ha myun daem nee kah?]

#### LINGALA

Lingala is a widely used language in the Democratic Republic of Congo and the Republic of Congo. While there may only be a little over 300,000 mother tongue speakers of Lingala, it is spoken by about 7 million people as a common means of communication, mostly in the Bandundu, Equateur, and Orientale provinces.

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced!

#### Vowels:

"a" = the "a" in "father" "e" = the "a" in "late" "i" = the "ee" in "beet" "o" = the "o" in "boat" "u" = the "oo" in "cool"

Lingala is a tone language, so you must try to pay attention to the pitch of each syllable. No accent mark over a vowel means a very low tone. Vowels with an acute accent ( $\dot{a} \, \dot{e} \, \dot{i} \, \dot{o} \, \dot{u}$ ) have a high tone. Vowels with a grave accent ( $\dot{a} \, \dot{e} \, \dot{i} \, \dot{o} \, \dot{u}$ ) have a midtone. Listen to the native speakers around you to get a feel for this, and have someone pronounce some of the words or sentences for you. You could also listen to other African tone languages (See the web page with audio for AKAN under the **pronunciation guide** for that language).

Hello. Nice to meet you. Mbótè, èsèngò yà kòkútànà nà yó.

I only speak English. Nàlòbàkà kákà angelé.

I don't understand. Nàzàlí kòyébà màkàmbò òzàlí kòlòbà té.

What is this? Óyò (èzàlí èlókò) nínì? OR Óyò èzá nínì?

What is the time? Síkà óyò tángò nínì? (literally: Now, what time is it?) Tòzàlí lélè nínì? (literally: We are at what time now?) Lélè nínì nà móntèlè nà yó? (literally: What hour is it on your watch?)

What is the date? Lèló dátì nínì? (literally: Today is what date?) Lèló mòkòlò nínì yà sánzá óyò. (literally: Today is what day of this month?)

Where is the nearest toilet? Wèsé yà pèmbénì èzàlí wápì? OR Twàlétì yà pènè èzàlí wápì?

Where is the nearest hotel? Òtélè yà pèmbénì èzàlí wápì?

Where is the nearest airport? Lìbándá yà ndèkè tó àvió èzàlí wápì?

Where is the nearest hospital? Lòpìtálò yà pèmbénì èzàlí wápì?

Where is the nearest American restaurant? Restòrá yà bàAmeríkè yà pèmbénì èzàlí wápì?

What do you need to make this work? Esèngélí ózàlà nà èlókò nínì pó mòsálà óyò étámbòlà màlámù?

Who is the decision-maker? Nánì mòtò àkátàkà lìkàmbò áwà? OR Nánì mòtò àzàlàkà mòkònzì áwà?

May I use the phone? Nàkòkí kòsálèlà tèlèfónì?

May I use the computer? Nàkòkí kòsálèlà màsínì yàkòkòmèlà óyò?

May I speak alone with my partner for a moment? Nàkòkí kòsòlòlà nàínò mòké nà mòníngà nàngáyí yàmòsálà?

Let's make this deal happen today. Tìká tóbòngìsà lìkàmbò óyò pó ésálàmà òmòkòlò yà lèló.

Yes E (èzàlí bòyè) (literally:Yes, (it is so/that's right.))

No Té, (èzàlí bòyè té) (literally: No, (it is not so/that is not right.))

Why Pónà nínì

How How come/What way? Ndéngé nínì? How is it going? How is the news? Bónì? How are you doing/How are you? Òzàlí màlámù?

Maybe Sometimes/I think/I guess Tángò mòsúsù/Nàkànísí It may be that way. Ekòkí kòzàlà bòyè

Thank you Nàtóndí yó

Sign here. Tiá lòbókò áwà. OR Sinyé áwà.

Please (Help me) please/ (Wait) please. (Sàlísá ngáyì) náínù/(Zèlá) náínù ("Náínù" can not be used alone.)

My name is... Kómbó nà ngá (èzàlí)...(The verb is optional.)

What is your name? Kómbó nà yó nínì? OR (Yó) bàbéngàkà yó nánì? (literally: (You,) what do they call you?)

Where can I find an interpreter? Nàkòkí kò zwà mòtò àbóngòlàkà mìnòkò mìsúsù wápì? OR Esíkà nínì nàkòkí kò zwìlà mòtò àbàlòsàkà màlòbà nà mìnòkò mìsúsù wápì?

I need a hotel room. Nàzàlí kòlùkà òtélè OR Nàlìngí ná fútèlà sámbèlè nà òtélè

I need water.

Nàlìngí ná mèlà bòbélé máyì (I would like to drink some water.) OR Ópésá ngáyì náínù máyì (Give me some water please.) Or Nàkókì kò zwà máyì yàkòmèlà áwà? (May I have some water to drink here please?)

I need food. Nàlìngí nálià bìléyì. (I would like to eat.) Or Nàyókí kàmwá nzálà. (I am quite hungry.) Or Ópésá ngáyì náínù bìlókò náliá. (Please give me some food.)

I need sleep. Nàlìngí nálálà náínù. OR Nàlìngí kòlálà (I would like to sleep.) OR Nàyókí pòngí (I feel sleepy.) OR Làkísá ngáyì náínù èsíká nàkòláalà (Would you please show me where I am sleeping.)

How much does the room cost for one night? Sámbèlè yàkòlálà (nà òtélè) èzàlàkà tálò bónì nàbùtú mókó?

How much does the room cost for two nights? Sámbèlè yàkòlálà (nà òtélè) èzàlàkà tálò bónì nàbùtú míbálé?

How much does the room cost for one week? Sámbèlè yàkòlálà (nà òtélè) èzàlàkà tálò bónì nàpósó mókó tó mìkòlò sàmbò?

I would like the room. Nàlìngí sámbèlè óyò.

I would like the car. Nàlìngí mótùkà. OR Nàlìngí vwàtílèóyò.

I would not like the room. Nàlìngí sámbèlè óyò té.

I would not like the car. Nàlìngí mótùkà óyò té. OR Nàlìngí vwátílè óyò té.

How do I get to...? (this is for asking directions to a place) Ndéngé nínì nà kòkí kòkómà nà... OR Nzèlá níni nàkòkí kòzwà pó nákómà nà...

Please draw me a map. Sálélá ngáyí náínù pùlá (plan) yà bà nzèlá (yà kòlàndà)

Good-bye Tìkálá màlámù

Where can I rent a car? Esíká nínì nàkòkì kòzwà mótùkà/vwátílè yàkòfútèlà?

How can our company help you? Ndéngé nínì kòmpànì nàbísó èkòkí kòsálìsà yó?

We'll gladly submit an estimate at no obligation. Tòkòsèpèlà kòpésà yó tálò yà pènè átà òkòsómbà té.

We'll gladly submit our recommendations at no obligation. Tòkòsèpèlà kòpésà yó ndéngé tòmóní àtá òkòsómbà té.

May we put together a proposal for you? Tòkòkí kòkòmèlá yó ndéngé tòtékèlàkà?

We would like to help you. Tòlìngí tósálìsà yò.

Is our price within your range? Òmóní ndéngé nínì nà tálò nàbísò? (How do you feel about our price?) Bóní tálò nàbísò, òsèpélí nà yàngó? (Does our price please you?)

When may we get to work on this project for you? Mókóló nínì tòsèngélí kòbàndà mòsálà nàyó óyō? (literally: What day may we start working?)

Do you have any concerns about our product? Òmóní mìkàkàtànò nà bìlókò nà bísó?

Do you have any concerns about our service? Òmóní mìkàkàtànò nà mòsálà nà bísó?

Do you have any concerns about our pricing? Òmóní mìkàkàtànò nà tálò nàbísò?

May I call you back tomorrow? Nàkòkí kòbéngà yó lóbí? OR Bóngó nábéngà yó lóbí?

May I call you back next week? Nàkòkí kòbéngà yó pósò èkòyá?

May I call you back this afternoon? Nàkòkí kòbéngà yó òsìmà yà mìdí?

May I call you back in the morning? Nàkòkí kòbéngà yó nàtóngó?

Who should be my contact within your company? Nábéngàkà nánì nàkòmpánì nàbínò pónà mòsálà óyò?

#### **NOTES:**

Be careful about giving your business partners treats or gifts; they might start expecting it too much before doing what they are supposed to do well. In this case, gaining trust from them might become harder. An equivalent word for "please," which is "naino," is not often used. A direct command is what one gets instead. An apology, if it must be given, might come out in French as "Pardon" or "Excusez-moi." These are the English for "Pardon me" and "Excuse me" or "Forgive me." Car rental might not be common nowadays. It is important to rely on an American living in Kinshasa (or Brazzaville) for transportation, rather than hoping to rent a car at the airport.

See general comments on traveling in sub-Saharan Africa under CHICHEWA.

LOZI (See SILOZI)

#### LUNDA (Also called CHILUNDA)

Spoken by 310,000 people in Zambia, Democratic Republic of Congo, and Tanzania (but mostly in Zambia). The dialect used here is the Ndembu dialect, and so it is called LUNDA-NDEMBU.

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing", but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish.

Vowels:

"a" = the "a" in "father" "e" = the "a" in "late" "i" = the "ee" in "beet" "o" = the "o" in "boat" "u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Shikenu, nidi muza alu ha kukumona.

I only speak English. Ami na hoshaŋa hohu Iŋilishi

I don't understand. Hina chitiyishiku

What is this? Chimanyi ichi?

What is the time? Mpinji yidi ŋahi? What is the date? Lelu ifukunyi?

Where is the nearest toilet? Musalanyi widi kudihi kwakwihi?

Where is the nearest hotel? Indi hotela yidi kudihi kwakwihi?

Where is the nearest airport? Indi ibulu da ndeki didi kudihi?

Where is the nearest hospital? Indi chipatela chidi kudihi kwakwihi?

Where is the nearest American restaurant ? Indi itala da America kwadilaŋawu did kudihi?

What do you need to make this work? Hakwila ichi chizatiki kunakuŋekadi?

Who is the decision maker? Kamanisha wa nsaŋu hinyi?

May I use the phone? Nizatishuku foni yenu?

May I use the computer? Nizatishuku kompyuta yenu?

May I speak alone with my partner for a moment? Leka nihoshi nidi mukwetu chanti?

Let's make this deal happen today. Tali ichi chituna kukeŋa kuzata chimenekani lelu.

Yes Eŋa No Nehi Why Muloŋanyi How <u>[]</u>ahi Maybe Hamwaha Thank you Nasakilili Sign here. Wusayini aha. Please Pulizi My name is... Izhina dami yami...? What is your name? Izhina deyi yeyinyi?

Where can I find an interpreter? Mukwakubalumuna mazu ni kumuwana kudihi?

I need a hotel room. Nakukeŋa kapeka mwa kukama munu mu hotela.

I need water. Nyikuhu mezhi

I need food. Na kukeŋa chakudya

I need sleep. Nakukeŋa kuukama

How much does the room cost for one night? Mwafweteshaŋa mali aŋahi ha kupeka hefuku?

How much does the room cost for two nights? Mwafweteleshaŋa mali aŋahi ha mafuku ayedi?

How much does the room cost for one week? Mwafweteshaŋa mali aŋahi ha mulungu wumu?

I would like the room. Nakukeŋa kapeka.

I would like the car. Nakukeŋa motoka.

I would not like the room. Hina kukeŋa kapekaku.

I would not like the car. Hina kukeŋa motokaku.

How do I get to...? (this is for asking directions to a place) Iluŋa da ...... did kudihi?

Please draw me a map. Wunfundiluka mapu.

Good-bye Shalakuhu

Where can I rent a car? Kudihi nukuwana motoka ya kuzatisha/yakufwetela? How can our company help you? Indi kampani yetu yikukukwashila mudihi?

We'll gladly submit an estimate at no obligation. Twakatemesha esitimeti yetu.

We'll gladly submit our recommendations at no obligation. Twakatemesha yitonozhoka yetu kedeyi.

May we put together a proposal for you? Kweseka ohu tunateni? OR Tali tushi yitoŋozheka kudeyi??

We would like to help you. Tunakukeŋa kukukwasha.

Is our price within your range? Wuseya wetu wudi chachiwahi?

When may we get to work on this project for you? Twakatachika mudimuwu ifukwanyi?

Do you have any concerns about our product? Wadakamenaŋa ha yuma mwatuŋaŋa?

Do you have any concerns about our service? Wadakamenaŋa ha nzatilu?

Do you have any concerns about our pricing? Wadakamenaŋa ha mawuseya?

Who should be my contact within your company?

Hinyi wemenanaku kampani yenu wa kuhosha?

**NOTES**: See comments on Zambia under **CHIBEMBA**. See also comments on other regions of sub-Saharan Africa under **CHICHEWA**.

#### LUVALE

Spoken by over 350,000 people in Zambia (Northwestern and Western provinces) and Angola.

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing", but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish.

Vowels:

"a" = the "a" in "father" "e" = the "a" in "late" "i" = the "ee" in "beet" "o" = the "o" in "boat" "u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Ewa, chinawahe hakuliwana nayove.

I only speak English. Ami ngwahanjika Yingeleshi kaha.

I don't understand. Kangwevwile koko.

What is this? Chuma muke chi?

What is the time? Lwola muka?

What is the date? Likumbi muka?

Where is the nearest toilet? Chimbushi chamuka mwihi chilikulihi?

Where is the nearest hotel? Wotela wamuka mwihi ulikulihi?

Where is the nearest airport? Chivaza chandeki chamuka mwihi chilikulihi?

Where is the nearest hospital? Chipatala chamuka mwihi chilikulihi?

Where is the nearest American restaurant? Zuvo yakulila yaVamelika yamuka mwihi ilikulihi?

What do you need to make this work? Muzanga vyuma muka numba chizachike?

Who is the decision maker? Iya mukulwane mukakukasununa chihande?

May I use the phone? Ngunahase kuzachisa fonyi?

May I use the computer? Ngunahase kuzachisa kompyuta?

May I speak alone with my partner for a moment? Ngunahase kuhanjika ukawami na sepa lyami kalwola kakandende?

Let's make this deal happen today. Kuvaanga chivwasano chachuma kana ichi chilovoke.

Yes Eyo **348** 

No Nduma

Why Mwomwo ika

How Ngachilihi

Maybe Pamo

Thank you Nguna sakwila

Sign here. Soneka aha.

Please Mwane

My name is... Lijina lyami yami...

What is your name? Lijina lyove yoveya?

Where can I find an interpreter? Nanguwana kulihi mutoloki?

I need a hotel room. Nanguzanga zuvo yakusavala mu hotela.

I need water. Ngunazange meya.

I need food. Ngunazange kulya.

I need sleep. Ngunazange kusavala.

How much does the room cost for one night? Mali angahi akufwetela kusavala ufuku umwe?

How much does the room cost for two nights? Mali angahi akufwetela kusavala maufuku avali?

How much does the room cost for one week? Mali angahi akufwetela kusabala chalumingo chimwe?

I would like the room. Nangusaka zuwo yakusavala.

I would like the car. Nangusaka minyau yakutambukila.

I would not like the room. Kangweshi kusaka zuvo yakusavalako.

I would not like the car. Kangweshi kusaka minyau yakutambukilako.

How do I get to...? (this is for asking directions to a place) Nanguheta ngachilihi ku...?

Please draw me a map. Mwane ngufunjilenuko hautalilo wa chifuchi.

Good-bye Salenuho

Where can I rent a car? Kulihi nanguwana minyau yakutambukila yakufwetela?

How can our company help you? Kambanyi yenu nayikukafwa ngachilihi?

We'll gladly submit an estimate at no obligation. Natuwahilila kuhana chesekeso.

We'll gladly submit our recommendations at no obligation. Natuwahilila kuhana kusangejeka chayetu nachipwa chakuhona kulishilaho.

May we put together a proposal for you? Tunahase kukuhakila hamwe vishinganyeka vyetu?

We would like to help you. Natusaka kukukafwako.

Is our price within your range? Ndando yetu yinate musetoko yove?

When may we get to work on this project for you? Mwaka uka natukaputuka kuzata hamulimo wove?

Do you have any concerns about our product? Wuli navishinganyeka vimwe ha vyuma vyetunyi?

Do you have any concerns about our service? Wuli navishinganyeka vimwe ha milimo yetunyi?

Do you have any concerns about our pricing? Wuli navishinganyeka vimwe ha jindando jetunyi?

May I call you back tomorrow? Ngunahase kukusanyika cheka hamene?

May I call you back next week? Ngunahase kukusanyika chalumingo nachiza?

May I call you back this afternoon? Ngunahase kukusanyika ha chingoloshi chalelo?

May I call you back in the morning? Ngunahase kukusanyika nachimene?

Who should be my contact within your company? Mukambanyi yenu iya atela kupwa waku livwasana nayami?

## NOTES:

See comments on Zambia under CHIBEMBA. See also comments on other regions of sub-Saharan Africa under CHICHEWA.

#### NDEBELE

One of the official languages of South Africa. Spoken by 588,000 in South Africa (1.5% of the population) in the Transvaal region. This Ndebele is different from that spoken in Zimbabwe.

#### **Pronunciation Guide:**

"a" = the "a" in "father"  $,,e^{\prime\prime} = the "ay" in "day"$ " $\varepsilon$ " = the "e" in "bed" "i" = the "ee" in "beet" "*I*" = the "*i*" in "bit" "o" = the "o" in "boat" "**5**" = the "aw" in "lawn" "u" = the "oo" in "boot" "'u" = the "oo" in "book" " $\eta$ " = the "ng" at the end of the word "thing." This can occur at the beginning of a word. "**n**" = the "ni" in "onion" "(" = the "sh" in "share" "t∫" = the "ch" in "change" ";;" = the "z" in "azure" : = lengthen the vowel when it comes immediately afterwards

x = sound at the end of Scottish "loch"

Hello, nice to meet you.

I**⊃**t∫hani, ŋgithok**⊃**zɛla ukunazi. [Lotjhani, ngithokozela ukunazi]

I only speak English. ŋgikhuluma isiŋgisi kwaphɛla. [Ngikhuluma isiNgisi kwaphela]

I don't understand.

aŋgizwisisi. [Angizwisisi]

What is this?

kujini l**)**khu? [Kuyini lokhu?]

What is the time? sikhathi bani? [Sikhathi bani?]

What is the date? ziŋgaki nam\_an le? [Ziingaki namhlanje?]

Where is the nearest toilet? ŋgiŋgajitholaphi ithojelɛdi eduze? [Ngingayitholaphi ithoyeledi eduze?]

Where is the nearest hotel? ŋgiŋgajitholaphi iĥotɛla eduze [Ngingayitholaphi ihotela eduze]

Where is the nearest airport?

ngingalitholaphi eduze idojεl⊃ laboflaji? [Ngingalitholaphi eduze idoyelo laboflayi?]

Where is the nearest hospital? ŋgiŋgasitholaphi isibhɛdlɛla eduze? [Ngingasitholaphi isibhedlela eduze?]

Where is the nearest American restaurant? ngingajitholaphi eduze ireslurande je-amarica? [Ngingayitholaphi eduze irestjurende ye-America?]

What do you need to make this work?

jini OkufunɛkakO ukwɛnza umsebɛnzi IO? [Yini okufunekako ukwenza umsebenzi lo?]

Who is the decision maker?

ngubani OlawulakO la ? [Ngubani olawulako la?]

May I use the phone? ŋgibawa ukusebɛnzisa ifɔwuni? [Ngibawa ukusebɛnzisa ifowuni?]

May I use the computer? ŋgibawa ukusebɛnzisa i-cOmpjuter? [Ngibawa ukusebenzisa i-computer?]

May I speak alone with my partner for a moment? ŋgiŋgakhe ŋgiziłɛbe nJmkhambisanami kan/ani? [Ngingakhe ngizihlebe nomkhambisanami kancani?]

Let's make this deal happen today. asisi!ɛde namlandse isivumelwanɛsi. [Asisiqede namhlanje isivumelwanesi]

Yes ije [Iye] No awa [Awa] Why kubaji:ni? [Kubayini?]

How

ndsa:ni? [Njani?]

Maybe mlamule [Mhlamunye]

Thank you

ngijathok Dza [Ngiyathokoza]

Sign here. sajina la. [Sayina la]

Please ŋgijabawa [Ngiyabawa]

My name is...

ibiz) lami ηgiŋgu... [Ibizo lami ngingu...]

What is your name?

uŋgubani ibiz) lakh)? [Ungubani ibizo lakho?]

Where can I find an interpreter? ŋgiŋgamtholaphi utroligi? [Ngingamtholaphi utoligi?]

I need a hotel room. ŋgifuna iĥOtɛla [Ngifuna ihotela]

I need water.

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ngibawa amanzi. [Ngibawa amanzi]

I need food. ŋgibawa ukudla. [Ngibawa ukudla]

I need sleep. ŋgibawa ukulala. [Ngibawa ukulala]

How much does the room cost for one night? kubiza malini ukulala eĥotɛla? [Kubiza malini ukulala ehotela?]

How much does the room cost for one night? kubiza malini ukulala ubusuku bule ? [Kubiza malini ukulala ubusuku bunye?]

How much does the room cost for two nights?

kubiza malini ukulala ubusuku Obubili? [Kubiza malini ukulala ubusuku obubili?]

How much does the room cost for one week?

kubiza malini ukulala iveke y**O**ke? [Kubiza malini ukulala iveke yoke?]

I would like the room. ŋgiŋgatha:nda infju. [Ngingathanda indlu]

I would like the car.

ngingatha:nda ikOloji [Ngingathanda ikoloyi]

I would not like the room.

aŋgɛke ŋgikxhOne ukulala kilɛnḫu, ŋgijathokOza. [Angeke ngikghone ukulala kilendlu, ngiyathokoza]

I would not like the car.

aŋgɛke ŋgikxhOne ukukhamba ŋgekolOji le, ŋgijathokOza. [Angeke ngikghone ukukhamba ngekoloyi le, ngiyathokoza]

How do I get to...? (this is for asking directions to a place) ŋgibawa infjɛla eja e... [Ngibawa indlela eya e...]

Please draw me a map. ŋgibawa uŋgithalɛle umɛbhe. [Ngibawa ungithalele umebhe]

Good-bye. salani ku le. [Salani kuhle]

Where can I rent a car?

ngingajitholaphi indaw⊃ e!at∫hisa iinkol⊃ji? [Ngingayitholaphi indawo eqatjhisa iinkoloyi?]

How can our company help you? ikhamphani jethu iŋgakusiza ŋga:ni? [Ikhamphani yethu ingakusiza ngani?]

We'll gladly submit an estimate. siŋgakupha isiliŋganis**O**. [Singakupha isilinganiso]

We'll gladly submit our recommendations at no obligation. siŋgakupha iimphakamis⊃ŋgaphanſje kwɛsib⊃ph⊃. [Singakupha iimphakamiso ngaphandle kwesibopho]

May we put together a proposal for you?

siŋgakwenzɛla isiphakamis<code>D</code> ? [Singakwenzela isiphakamiso?]

We would like to help you. siŋgatha:nda ukukusiza. [Singathanda ukukusiza]

Is our price within your range? intʰɛŋɡɔ jethu ijakhambisana nentʰeŋɡɔ ɔŋɡajikxhɔna? [Intengo yethu iyakhambisana nentengo ongayikghona?]

When may we get to work on this project for you? siŋgakusebɛnzɛla i]elwelɛ:li? [Singakusebenzela ihlelweleli?]

Do you have any concerns about our product? kukhOna OrhOnOna ŋgakhO ŋgepała jɛ:thu? [Kukhona orhonona ngakho ngepahla yethu?]

Do you have any concerns about our service?

kukhOna OrhOnOna ngakhO ngOmsebenzi esikwenzela wO:na ? [Kukhona orhonona ngakho ngomsebenzi esikwenzela wona?]

Do you have any concerns about our pricing?

kukhOna OrhOnOna ngakhO ngentengwethu? [Kukhona orhonona ngakho ngentengwethu?]

May I call you back tomorrow? ŋgiŋgabuja kuwe kusasa? [Ngingabuya kuwe kusasa?]

May I call you back next week? ngingabuja kuwe ngeveke ezako? [Ngingabuya kuwe ngeveke ezako?]

May I call you back this afternoon?

ngingabuja kuwe nam lande ngεmva kwamadina? [Ngingabuya kuwe namhlanje ngemva kwamadina?]

May I call you back in the morning? ŋgiŋgabuja kuwe kusasa ekusɛ:ni? [Ngingabuya kuwe ekuseni?]

Who should be my contact within your company? ŋgubani eŋgizakuphɛle ŋgikhulumisane naje ekhamphanini jakho? [Ngubani engizakuphele ngikhulumisane naye ekhamphanini yakho?]

## **NOTES:**

- 1. Always remember to greet first before you can start with any request or question.
- 2. Avoid phrases like Listen here! Look! Understand? Do you hear me?
- 3. Always remember to say **Please** when requesting for an assistance.
- 4. Be cautious if someone recommends that he will take you to the place you are looking for or if somebody is asking you where you come from.

### NEPALI

Nepali is the national language of Nepal. Around 16 million people speak it all over Nepal and in India. It is derived from Sanskrit and written using the Devanagari script.

See the **pronunciation guide** at the beginning of this book.

Some additional sounds: n (small n) is pronounced as "n" in "name" N (capital N) is the nasalized sound like the French "n" in "maison" bh as "b" in "bake" but aspirated (a puff of breath with the sound) chh as "ch" in "chair" but aspirated th as the "th" in "thorn" dh as "d" in "dull" but aspirated

Hello, nice to meet you. नमस्ते, तपाईलाई भेटेर खुशी लाग्यो । [nuhmuhstay, tuhpahinlahi bhehtehruh xhushi lahgyoh]

I only speak English. म खालि अंग्रेजी बोल्छु । [muh xhahli uhngrayjee bohlchhu]

I don't understand. मैले बुभिजन । [muh-ileh buzhinuh]

What is this? यो के हो [yoh keh hoh?]

What is the time? अहिले कति बज्यो । [uh-hileh kuhti buhjyoh?]

What is the date? आज कुन तारिख हो [ahjuh kun tahrixh hoh?]

Where is the nearest toilet / hotel / airport / hospital / American restaurant? नजिकको सौचालय/होटेल/एयरपोर्ट/ अमेरिकन रेस्तुरां कहां छ ? Inuhijk koh sub-uchahluhyuh / hotel / airport / uhspubtahl /

[nuhjik koh suh-uchahluhyuh / hotel / airport / uhspuhtahl / american resturan kuh-hahN chhuh?]

What do you need to make this work? यसलाई काम गराउन के चाहिन्छ ? [yuhslahi kahm guhrahunuh keh chah-hinchhuh?]

Who is the decision maker? यहां निर्णय गर्ने व्यक्ति को हुनुहुन्छ ? [Yuh-hahn nir-nuhyeh guhrneh byuhkti koh hunuhunchha?]

May I use the phone ? एक चोटि फोन गरे पनि हुन्छ कि ? [ehk chohti fohn guhreh puhni hunchhuh ki?]

May I use the computer? एक चोटी कम्प्यूटर प्रयोग गरे पनि हुन्छ कि ? [ehk chohti computer pruh-yoh-g guhreh puhni hunchhuh ki?]

May I speak alone with my partner for a moment? म मेरो पार्टनरसंग एक चोटी एकलै कुरा गर्न चाहन्छु । [muh mehroh partner suhN-guh ehk chohti ehkluhi kurah guhrnuh chah-huhn-choo]

Let's make this deal happen today. यो सौदा आजै गरौं । [yoh suh-udah ahjuh-i guhruh-uN] Yes हो [hoh] No होइन [hoh-inuh] Why किन [kinuh] How कसरी [kuhsuhree] Maybe शायद [sahyuhd] Thank you धन्यवाद [dhuh-nyuh-bahd] Sign here. यहां सहि गर्नुहोस् [yuh-hahn suh-hi guhr-nu hohs]

Please कृपया

[kripuhyah]

My name is... मेरो नाम ..... हो [mehroh nahm...hoh]

What is your name? तपाईंको नाम के हो ? [tuh-pah-iN koh nahm keh hoh?] Where can I find an interpreter? यह्यं अनुवादक कहां पाउंछ ? [yuh-hahn uhnubahduhk kuh-hahn pah-un-chhuh?]

I need a hotel room. मलाई एउटा होटेलको कोठा चाहिएको छ । [muh-lah-i eutah hotel koh kohthah chah-hi-yeh-koh chhuh]

I need water/food. (polite) मलाई पानी/खाना चाहिएको छ । [muh-lah-i pahni/xhah-nah chah-hi-yehkoh chhuh]

I need sleep. मलाई निद्रा लाग्यो । [muh-lah-i nindrah lah-gyoh]

How much does the room cost for one night / for two nights / for one week?

एक रात⁄दुई रात⁄एक हप्ताको लागि कोठाको भाडा कति हो ।

[Ehk raht/ dui raht/ ehk huhftah koh lahgi kohthah koh bhahdah kuhti hoh?]

I would like the room. म यो कोठामा बस्छु । [muh yoh kohthah mah bas-chhu]

I would like the car. मलाई यो गाडी मनपऱ्यो । [muh-lah-i yoh gahdi muhn pur-yoh] I would not like the room / the car. मलाई यो कोठा / गाडी मन परेन । [muh-lah-i yoh kohthah/ gahdi muhn puhrehnuh]

How do I get to ...? (this is for asking directions to a place) ..... कसरी जाने हो । [...kuhsuhri jahneh hoh?] Please draw me a map. कृपया नक्सा लेखी दिनुस् । [kripuhyah nuh-ksah lehxhi dinus]

Good-bye. नमस्ते [Nuh-muh-stay]

Where can I rent a car? गाडी कहां भाडामा लिन सकिन्छ ? [Gahdi kuh-hahn bhahdah mah linuh suhkinchhuh?]

How can our company help you? हाम्रो कम्पनीले तपाईलाई कसरी मद्दत गर्न सक्छ होला ? [Hahmroh company-leh tuh-pah-in lahi kuhsuhri muhdduht guhrnuh suhkchhuh hohlah?]

```
We'll gladly submit an estimate / our recommendations at
no obligation.
तपाईलाई कुनै वाध्यता नभएको एक प्रस्ताव / हाम्रा
सिफफरिस सहर्ष
पेश गर्ने छौं ।
[tuhpahinlahi kunuh-i bahdyuhtah nuhbhuh-ehkoh ehk
pruhstahb/ hahmrah sifahris suh-huhr-sha pay-sh guhrneh
chhaun]
May we put together a proposal for you?
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तपाईंको लागि एक प्रस्ताव तयार गरौं कि ? [Tuh-pah-in koh lahgi ehk pruhstahb tuhyahr guhraun kee?]

We would like to help you. हामी तपाईंको मद्दत गर्न चाहन्छौं । [Hahmi tuh-pah-in koh muhd-duht guhr-nuh chah-huhnchaaun]

Is our price within your range? के हाम्रो भाउ तपाईंले खोज्नु भएको भाउ भित्र पर्छ ? [ke hahmroh bhahu tuh-pah-in leh khohjnu bhuhyekoh bhahu bhitruh puhrchha?]

When may we get to work on this project for you? हामीले तपाईंको लागि यस परियोजनामा कहिलेदेखि काम शुरु गर्न पाइनेछ? [hahmileh tuh-pah-in kohlahgi yuhs puhriyohjuhnahmah kuh-hileh dehxhi kahm suru guhrna pahineh chhuh?]

Do you have any concerns about our product / service / pricing?

हाम्रो उत्पादन/सेवा/ भाउ बारे तपाईंको कुनै जिज्ञासा छ कि ?

[hahmroh uhtpahduhn/ sehwah/ bhah-u bahreh tuh-pah-in koh kuneh-i jigyahsah chaah ki?]

May I call you back tomorrow/next week/ this afternoon/in the morning?

म तपाईंलाई भोली/ आउने हप्ता/ आज दिउंसो/ विहान फोन गरौं कि ?

[muh tuh-pah-in lah-i bhohli/ ah-uneh huhftahmah/ ahjuh diunsoh/ bihahnuh phone guhruh-uN ki?]

Who should be my contact within your company? तपाईंको कम्पनीमा मैले कोसंग सम्पर्क गर्ने ? [Tuh-pah-in koh company- mah muh-ileh koh suhN-guh suhmpurkuh guhrneh?]

#### NORWEGIAN

Spoken by over 4 million people. National language of Norway.

See **pronunciation guide** at the beginning of this book. The "r" is similar to the English "r". Stress is usually on the first syllable of a multi-syllable word.

Hello, nice to meet you. Hei, det er rart at treffa deg. [High, deh eh raht aht treh-fah day]

I only speak English. Jeg taler kun engelsk. [Yah tah-leh koon eng-elsk]

I don't understand. Jeg forstår ikke. [Yah foh-stoh eh-keh]

What is this? Hva er dette? [Vah eh deh-teh?]

What is the time? Hva er klokken? [Vah eh klaw-kehn?]

What is the date? Hvilken dato har vi? [Vil-kehn dah-toh hah vee?]

Where is the nearest toilet / hotel / airport / hospital /American restaurant? Hvor er det / den nærmeste toalett / hotell / lufthavn / hospital / amerikansk restaurant? [Voh eh deh / dehn nehr-mhes-teh toh-ah-leht / hoh-tehl / lohfthown / hohs-pee-tahl / ah-meh-ree-kansk reh-stow-rahng?]

What do you need to make this work? Hva har du bru for, for at få dette til at virke? [Vah hah doo broo foh, foh ah foh deht-teh teh ah veer-keh?]

Who is the decision maker? Hvem er beslutningstageren? [Vehm eh behs-loot-nings-tah-geh-rehn?]

May I use the phone / computer? Må jeg bruke telefonen / computeren? [Moh yah broo-keh teh-leh-foh-nehn / kohm-poo-teh-rehn?]

May I speak alone with my partner for a moment? Må jeg snakke i enrom med min partner et øyeblikk? [Moh yah snah-keh ee ehn-rohm meh meen paht-nah it er-yehblik?]

Let's make this deal happen today. Lad os lade denne handel hende i dag. [Lah ohs lahd-eh deh-neh hahn-duhl hehn-neh ee dah]

Yes Ja [Yah] No Nei [Nay] Why Hvorfor [Voh-foh] How Hvordan [Voh-dahn]

Maybe Kanskje [Kahns-kyeh]

Thank you Mange tak [Mahng-eh tahk]

Sign here. Underskriv her. [Oo-nah-skreev heh]

Please Unnskyld [Un-skilh]

What is your name? Hva er dit navn? [Vah eh dehth nown?]

My name is... Mit navn er... [Mit nown eh...]

Where can I find an interpreter? Hvor kan jag finne en tolk? [Voh-uh kahn jah fin-nuh ehn tohlk?]

I need a hotel room. Jag behøver et hotelværelse. [Jah beh-her-voh eht hoh-tehl-veh-rehls-eh]

I need water/ food/ sleep (polite) Jag behøver vatten/ mat/ søvn [Jah beh-her-voh vaht-tehn/ mahth/ ser-un]

How much does the room cost for one night/ two nights/ one week?

Vad koster detta værelse for en natt/ to netter/ en uke? [Vah kohs-teh deht-teh veh-rehl-seh foh ehn naht / toh neh-teh / ehn oo-uh?]

I would like the room/ the car. Jar tar værelset/ bilen. [Jah tah veh-rehl-seht/ bee-lehn]

I would not like the room/ the car. Jag tar ikke værelset/ bilen. [Jah tah ig-guh veh-rehl-seht/ bee-lehn]

How do I get to ....? (this is for asking directions to a place) Hvordan kommer jag til ...? [Voh-dahn koh-mah jah teh ...?]

Please draw me a map. Vennligst tegn mig et kort. [Vehn-list tayn mah ehth koht]

Good-bye Farvel [Fah-vehl]

Where can I rent a car? Hvor kan jag hyre en bila? [Voh kahn jah hee-rah ehn bee-lah?]

How can our company help you? Hvordan kan vårt selskap hjelpe Dem? [Voh-dahn kahn vohth sehl-skahb yehl-peh dehm?]

We'll gladly submit an estimate/our recommendations at no obligation.

Vi vil med glede gi et tilbud / våre anbefalinger uten forbindende

[Vee vil meh gleh-deh gee ehth tehl-bud / voh-reh ahn-buh-fahlehn-gah oo-tehn foh-behn-dehn-nuh]

May we put together a proposal for you? Må vi utarbeide et forslag til Dem? [Moh vee oo-dhah-bay-duh eht foh-slah tehl dehm?]

We would like to help you. Vi vil gjerne hjelpe Dem. [Vee vil yehr-neh yehl-peh dehm]

Is our price within your range? Er vår pris innenfor Deres spillerom? [Eh voh prees in-ehn-foh deh-rehs spehl-eh-rum?]

When may we get to work on this project for you? Når må vi begynne at arbeide for Dem på dette prosjekt? [Noh moh vee beh-gee-neh aht ah-bay-deh foh dehm poh dehteh proh-yehgt?]

Do you have any concerns about our product/ service/ pricing? Har De noen spørsmål vedrørende vårt produkt/ service/ pris? [Hah deh noh-ehn spers-mohl veh-dhrerr-ehn-eh voht prohdugt/ sehr-vis/ prees?]

May I call you back tomorrow/ next week/ this afternoon/ in the morning?

Må jeg ringe Dem tilbake i morgen/ neste uke/ i ettermiddag/ i morgen tidlig?

[Moh jah ring-eh dehm til-bah-kuh ee moh-ehn/ neh-steh oo-keh /ee ehf-teh-mehd-dah/ ee moh-ehn tidh-li?]

Who should be my contact within your company? Hvem vil være min kontakt i Deres selskap? [Vehn vil veh-ah min kohn-tahkt ee deh-rehs sehl-skahb?]

# NYANJA (See CHICHEWA)

#### POLISH

Spoken by around 44 million people in and around Poland.

See **pronunciation guide** at the beginning of this book – "ie" is pronounced as "ee."

Hello, nice to meet you. Cześć, miło cię poznać. (informal) [tchehshtch MEEwoh tchie POHZnahtch]

Miło Pana/Panią poznać. (formal) [MEEwohpahnah/pahnio<sup>n</sup> POHZnahtch]

I only speak English. Mówie tylko po angielsku. [MOOVieh TILKaw paw ahnGIEHLskoo]

I don't understand. Nie rozumiem. [nieh rawZOOmiehm]

What is this? Co to (jest)? [tsaw taw (yehst)?]

What is the time? Która godzina? [ktoorah gawDZEENah?]

What is the date? Jaki dziś dzień? [yahkee dzeesh dzeen?]

Where is the nearest toilet / hotel / airport / hospital / American restaurant? Gdzie jest najbliższa toaleta / hotel / lotnisko / szpital / amerykańska restauracja? [gdzee yehst nighBLEEZHshah tawahLEHtah / XHAWtehl / lohtNEESkoh / SHPEETahl / ahmehriKAHNskah rehstowRAHtsyah?]

What do you need to make this work? Co jest potrzebne, aby to naprawić? [tsaw yest pawtsSHEHBneh, ahbi taw nahPRAHvitch?]

Who is the decision maker? Kto podejmuje decyzje? [Ktaw pawdayMOOyeh deTSIZyeh?]

May I use the phone / computer? Czy mogę skorzystać z telefonu / komputera? [tchi MOGeh skoZHISTatch s tehlehFAWnoo / kompooTEHrah?]

May I speak alone with my partner for a moment? Czy mogę porozmawiać z moim parterem na osobności? [tchi MOGeh<sup>n</sup> pawrawzmahVIAHtch z moym pahrtNEHrehm nah awsawbNAWSHtchi?]

Let's make this deal happen today. Postarajmy siç zawrzeć ten kontrakt dzisiaj. (contract agreement) [postahRIGHmi sieh ZAVzhetch tehn KAWNtrahkt DZHEEsigh]

Yes Tak [Tahk] No Nie [nieh]

Why Dlaczego [dlahTCHEHgaw]

How Jak (but not always) [Yahk]

Maybe Być może [bych MAWzheh]

Thank you. Dziękuję [dzieh<sup>n</sup>KOOyeh]

Sign here. Prosze tu podpisać. [PRAWsheh too pawdPEEsahtch]

Please Proszę [PRAWsheh]

My name is... Nazywam siç... [NAHzivam sieh...]

What is your name? Jak siç Pan (male) / Pani (female) nazywa? [YAHK sieh pahn / pahnee NAHzivah?]

Where can I find an interpreter? Gdzie mogę znaleźć tłumacza? [gdzieh MAWge tlehzhtch twooMAHtchah?]

I need a hotel room. Szukam pokoju w hotelu. [SHOOKahm pawKAWyoo f xhawTEHloo]

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I need water / food / sleep. (polite) Czy mogę dostać wodę / jedzenie / nocleg. [tchi mawge DAWstahtch VAWde / yehDZEHnieh / NAWTSlehg]

How much does the room cost for one night / for two nights / for one week? Ile kosztuje pokój na jedną dobę / dwie doby / cały tydzień? [EEleh koshSHTOOyeh PAWkooy nah YEHdna DAWbeh / dvieh DAWbi / tsahwi Tidziehn]

I would like the room / the car. Chciałbym wynająć pokój / samochód. [XHTSIAHwbim viNIGHyaw<sup>n</sup>tch PAWkooy / sahMAWxhood]

I would not like the room / the car. Nie podoba mi się ten pokój / samochód. [nieh pawDAWbah mee sieh tehn PAWkooy / sahMAWxhood]

How do I get to...? (this is for asking directions to a place) Jak siç dostać do...? [yahk sieh DAWstahtch daw...?]

Please draw me a map. Czy mógłby Pan, narysować mi mapç? (to a man) [tchi MOOGWbi pahn nahriSAWvahtch mee MAHpe] Czy mogłaby Pani, (same as above) (to a woman) [tchi MOOGWahbi PAHNee nahriSAWvahtch mee MAHpe]

Good-bye Do widzenia [daw veeDZEHniah]

Where can I rent a car? Gdzie mogę wynająć samochód? [gdzieh MAWgeh viNIGHaw<sup>n</sup>tch sahMAWxhood?]

How can our company help you? Jak nasza firma może Panu (male) / Pani (female) pomóc? [yahk NAHshah FEERmah MAWzheh PAHnoo / PAHnee PAWmoots?]

We'll gladly submit an estimate / our recommendations at no obligation.

Z przyjemnością dostarczymy szacunkowy kosztorys / nasze zalecenia bez żadnych zobowiązań.

[s pshiyehmNOSHtchio<sup>n</sup> dawstahrTCHImi shahtsoonKAWvi kawSHTAWris / NAHSHeh zahlehTSEHniah behz ZHADnixh zawbawVIO<sup>n</sup>zahn]

May we put together a proposal for you? Czy możemy przygotować dla Państwa ofertę? [tchi mawZHEhmi pshigawTAWvatch dlah PAHNstfah awFEHRteh]

We would like to help you. Chcielibyśmy Państwu pomóc. [XHTSIEHleebismi PAHNstfoo PAWmoots]

Is our price within your range? Czy nasza cena mieści się w Państwa oczekiwaniach? [tchi NAHshah TSEHnah MIEHshtchee sieh f PANstfa otchehkeeVAHniahxh?]

When may we get to work on this project for you? Kiedy będziemy mogli zacząć ten projekt? [KIEHdi be<sup>n</sup>DZIEHmi MAWglee ZAHTCHo<sup>n</sup>tch tehn PROYehkt?]

Do you have any concerns about our product / service / pricing? Czy mają Państwo jakieś uwagi dotyczące naszego produktu / usługi / ceny? [tchi MAHjo<sup>n</sup> PANstfaw YAHkiehsh ooVAHgee dawtiTCHO<sup>n</sup>tseh nahSHEHgaw prawDOOKtoo / osWOOgee / TSEHni?]

May I call [you] back tomorrow / next week / this afternoon / in the morning?

Czy mogę do [Pana / Pani / Państwa] \* zadzwonić jutro / w przyszłym tygodniu / dziś popłudniu / rano? [tchi MAWgeh daw [PAHnah / PAHnee / PAHNstfa] zahDZVAWneetch YOOtraw / f PSZIshwim tiGAWDnioo / dzeesh pawpoWOOdnioo / RAHnaw?]

Who should be my contact within your company? Z kim siç mam kontaktować w [Pana/Pani/Państwa]\* firmie? [s keem sieh mahm kawntahktOVats f PAHna / PAHni / PAHNstfa FEERmieh?]

### **NOTES:**

\*- different forms of "you" – Pana (male, singular), Pani (singular, female), Państwa (addressing more than one person.

Generally the Polish don't use "you" as much as the Americans do when speaking in a polite way. You may literally translate English phrases with "you" – but this will be less polite. In some cases, especially when addressing older people or superiors (or simply prospects) it may even sound rude. On the other hand, the Polish are generally quite tolerant as far as wrong style registers are concerned when talking to foreigners.

#### PORTUGUESE

Spoken as a first language by 176 million people. About 10 million of these are in Portugal, while most of the remainder are in Brazil.

#### Pronunciation Guide:

The variety of Portuguese here is Brazilian, since that is what is spoken by the most people, but it will be understood with no problem in Portugal, as well. Please see the **pronunciation guide** at the beginning of this book for explanation of the pronunciation line. The "r" in Portuguese is trilled, like the "r" in Italian and Spanish. Portuguese is a very nasal language, as you will see from the pronunciation line.

Hello, nice to meet you. Bom dia, é um prazer encontrar você! [Boh<sup>n</sup> dyah, ay oo<sup>n</sup> PRAY-zay ay-koh<sup>n</sup>-TRAHR VOH-say]

I only speak English. Só falo inglês! [Soh FAH-loh een-GLAYS]

I don't understand. Não percebo! [Now<sup>n</sup> PAYR-say-boh]

What is this? O que é isto? [Oh kay ay EES-toh?]

What is the time? Que horas são? [Kay OH-rahs sow<sup>n</sup>?]

What is the date? Que dia é hoje? [Kay dyah ay OH-zhay?]

Where is the nearest toilet / hotel / airport / hospital / American restaurant? Onde é o banheiro / hotel / aeroporto / hospital / restaurante americano mais próximo? [OH<sup>N</sup>-day ay oh bah<sup>n</sup>-JAY-roh / hoh-TEHL / ay-roh-POHR-toh / ohs-pee-TAHL / rays-tow-RAH<sup>N</sup>-tay ah-may-ree-KAH-noh MAH-eez PROH-shee-moh?]

What do you need to make this work? O que é precisa para fazer isto trabalhar? [Oh kay ay pray-SEE-zah PAH-rah FAH-zehr EES-toh trah-BAHL-yahr?]

Who is the decision maker? Quem é que decide? [Kay<sup>m</sup> ay kay day-SEE-day?]

May I use the phone / computer? Posso usar o telefone / computador? [POH-soh OO-sahr oh tay-lay-FOH-nay / koh<sup>m</sup>-poo-TAH-doh?]

May I speak alone with my partner for a moment? Posso falar a sós com o meu colega por um momento? [POH-soh FAH-lahr ah sohs koh<sup>m</sup> oh mew<sup>n</sup> koh-LAY-gah pohr oo<sup>n</sup> moh-MEH<sup>N</sup>-toh?]

Let's make this deal happen today. Vamos fazer este negócio acontecer hoje! [VAH-mohs FAH-zeh AYS-teh nay-GOH-see-oh ah-KOH<sup>N</sup>-taysehr OH-zhay]

Yes Sim [See<sup>n]</sup> No Não [Now<sup>n]</sup>

Why? Porquê? [Pohr-KAY?]

How? Como? [KOH-moh?]

Maybe Talvez [TAHL-vays]

Thank you Muito obrigado [MOO-ee-toh oh-bree-GAH-doh]

Sign here. Assine aqui. [Ah-SEE-nay ah-KEE]

Please Por favor [Pohr fah-VOHR.]

What is your name? Qual o seu nome, por favor? [Kahl oh sew NOH-may pohr fah-VOHR?]

My name is ... O meu nome é ... [Oh mew NOH-meh ay...]

Where can I find an interpreter? Onde posso encontrar um intérprete? [OH<sup>N</sup>-day POHS-soh ay<sup>n</sup>-koh<sup>n</sup>-TRAHR oo<sup>n</sup> ee<sup>n</sup>-TAYR-pray-tay?]

I need a hotel room. Preciso de um quarto de hotel. [PRAY-see-soh day oo<sup>n</sup> KAHR-toh day hoh-TEHL]

I need water / food / sleep (polite) Onde posso encontrar água / comida / pousada. [OH<sup>N</sup>-day POHS-soh ay<sup>n</sup>-koh<sup>n</sup>-TRAHR AH-gwah / KOH-meedah / poh-oo-SAH-dah]

How much does the room cost for one night / for two nights / for one week?

Qual preço do quarto por noite / duas noites / uma semana? [Kahl PRAY-soh doh KAHR-toh pohr NOY-tay / DOO-ahs NOY-tays / OO-mah say-MAH-nah?]

I would like the room / the car. Quero o quarto / o carro. [KAY-roh oh KAHR-toh / oh KAHR-roh]

I would not like the room / the car. Não quero o quarto / o carro. [Now<sup>n</sup> KAY-roh oh KAHR-toh / oh KAHR-roh]

How do I get to ...? (this is for asking directions to a place) Como se chega a ...? [KOH-moh say SHAY-gah ah...?]

Please draw me a map. Por favor faça-me um desenho. [Pohr fah-VOHR FAH-sah-may oo<sup>n</sup> day-SAY<sup>n</sup>-hoh]

Good-bye Adeus [Ah-DAY-oos]

Where can I rent a car? Onde posso alugar um carro? [OH<sup>N</sup>-day POH-soh ah-loo-GAHR oo<sup>n</sup> KAHR-roh?]

How can our company help you? Como pode a nossa empresa vos ajudar? [KOH-moh POH-day ah NOH-sah ay<sup>m-</sup>PRAY-sah vohs ah-zhoo-DAHR?]

We'll gladly submit an estimate / our recommendations at no obligation.

Com prazer entregaremos um orçamento / as nossas recomendações sem compromisso.

[Koh<sup>m</sup> PRAH-zayr ay<sup>n</sup>-tray-GAH-ray-mohs oo<sup>n</sup> ohr-sah-MAY<sup>n</sup>toh / ahs NOH-sahs ray-koh-may<sup>n</sup>-dah-SOH<sup>n</sup>-ays say<sup>m</sup> koh<sup>m</sup>proh-MEE-soh]

May we put together a proposal for you? Gostaríamos de vos apresentar uma proposta? [Gohs-tah-REE-ah-mohs day vohs ah-pray-say<sup>n</sup>-TAHR OO-mah proh-POHS-tah]

We would like to help you. Gostaríamos de vos ajudar. [Gohs-tah-REE-ah-mohs day vohs ah-zhoo-DAHR]

Is our price within your range? O nosso preço esta dentro do vosso espaço de manobra? [Oh NOH-soh PRAY-soh AYS-tah DAY<sup>n</sup>-troh doh VOH-soh ays-PAH-soh day mah-NOH-brah?]

When may we get to work on this project for you? Quando poderemos começar a trabalhar neste projecto para os senhores? [KAH<sup>N</sup>-doh poh-day-RAY-moos koh-may-SAHR ah trah-bahl-

YAHR NAYS-tay proh-ZHEHK-toh PAH-rah ohs say<sup>n</sup>-HOHrays?]

Do you have any concerns about our product / service / pricing? Têm qualquer questão sobre os nossos produtos / serviços / preços?

[Tay<sup>m</sup> KAHL-kayr kays-TAH<sup>n</sup>-oh SOH-bray ohs NOH-sohs proh-DOO-tohs / sehr-VEE-sohs / PRAY-sohs?]

May I call you back tomorrow / next week / this afternoon / in the morning?

Podemos voltar a vos contactar amanhã / na próxima semana / esta tarde / amanhã de manhã?

 $[Poh-DAY-mohs vohl-TAHR ah vohs kohn-tahk-TAHR ah-mah^n-HAH^n / nah PROH-shee-mah say-MAH-nah / AYS-tah TAHR-day / ah-mah^n-HAH^n day mah^n-HAH^n?]$ 

Who should be my contact within your company? Quem será o nosso contacto na vossa empresa? [Kay<sup>m</sup> SAY-rah oh NOH-soh koh<sup>n</sup>-TAHK-toh nah VOH-sah ay<sup>m</sup>-PRAY-sah?]

### **QUECHUA**

There are several million Quechua speakers in Peru, different dialects, many of them monolingual (only speak Quechua). Most are bilingual in Spanish.

See the **pronunciation guide** at the beginning of this book. Double letters are pronounced longer than single letters.

Hello, nice to meet you. Allillanchu, mamay kamachinaykipaq. (When talking with a woman) [Ah-lee-LYAAN-choo, mah-MAAY kah-mah-chee-NAAY-keepahch]

Allillanchu, tatay kamachinaykipaq. (When talking with a man) [Ah-lee-LYAAN-choo, tah-TAAY kah-mah-chee-NAAY-keepahch]

I only speak English. Noqa rimani Inglesta. [NOH-qah ree-MAH-nee een-GLEHS-tah]

I don't understand. Mana yuyanichu. [MAA-nah zhoo-yah-NEE-choo]

What is this? Iman kay? [EE-mahn KAAY?]

What is the time/date? Ima urasmi kashan? [EE-mah oo-RAAS-mee kah-SHEE-ahn?]

Ima kunan p'unchay kashan? [EE-mah KOO-nahn poon-CHAAY kah-SHEE-ahn?]

Where is the nearest toilet/hotel/airport/hospital/American restaurant? Maypin bañu? [MAAY-peen BAA-gnoo?]

Where is the nearest hotel? Maypin qorpachana wasi? [MAAY-peen kohr-pah-CHAA-nah WAA-see?]

Where is the nearest airport? Maypin awiyun wasi? [MAAY-peen ah-wee-YOON WAA-see?]

Where is the nearest hospital? Maypin uspital? [MAAY-peen OOS-pee-tahl?]

Where is the nearest American restaurant? Maypin gringo mikhuna wasi? [MAAY-peen GREEN-goh mee-KOO-nah WAA-see?]

Who is the decision maker? Uma kay pin? [OO-mah KAAY PEEN?]

May I use the phone? Paqta telefunuta mañawankimanchu? [PAACH-tah tay-lay-foo-NOO-tah mah-nyah-wahn-kee-MAAN-choo?]

May I use the computer? Paqta computadurata mañawankimanchu? [PAACH-tah kohm-poo-tah-doo-RAA-tah mah-nyah-wahn-kee-MAAN-choo?]

May I speak alone with my partner for a moment? Paqta masiywan rimani? [Paach-tah mah-see-ee-WAAN ree-MAA-nee?]

Yes Arí [Ah-ree]

No Manan [MAA-nahn]

Why Imanaqtin [Ee-mah-naach-TEEN]

How Imayna [Ee-MAAY-nah]

Maybe Icha [EE-chah]

Thank you Yusulpayki [Yoo-sool-PAH-EE-kee]

Sign here. Seq'ey kaypi. [Say-KEHY KAAY-pee]

Please Allichu [Ah-LYEE-choo]

My name is... Sutiymi... [Soo-TEEY-mee...]

What is your name? Iman sutiyki? [EE-mahn soo-teey-kee?]

Where can I find an interpreter? Kanchu pipas Inglespi rimayta yachaq? [KAAN-choo PEE-pahs Een-GLEHS-pee ree-MAAY-tah yaah-CHACH?]

I need a hotel room. Samakunata maskhachiani? [Sah-mah-koo-NAA-ta mahs-kaa-CHEE-ah-nee?]

I need water. (polite) Timpusqa unuta qoriwankimanchu? [Teem-POOS-haah oo-NOO-ta koh-ree-wahn-kee-MAAN-choo?]

I need food. (polite) Mikhunata qoriwankimanchu? [Mee-koo-NAA-tah koh-ree-wahn-kee-MAAN-choo?]

I need sleep. (polite) Kanchu ima wasipas puñunaypaq? [Kaan-choo ee-mah wah-see-pahs poo-nyoo-nahy-pahch?]

How much does the room cost for one night? Hayk'an valin sapa tutan? [Hahy-KAAN VAA-leen SAA-pah too-TAAN?]

How much does the room cost for two nights? Hayk'an valin iskay tutan? [Hahy-KAAN VAA-leen EES-kahy too-TAAN?]

How much does the room cost for one week? Hayk'an valin qanchis tutan? [Hahy-KAAN VAA-leen KAAN-chees too-TAAN?]

I would like the room. Puñaywasita munani. [Poo-NYAH-ee-wah-see-tah moo-NAA-nee]

I would like the car. Awtuta munani. [Ahw-TOO-tah moo-NAA-nee]

I would not like the room. Manan munanichu puñaywasita. [MAA-nahn moo-nah-NEE-choo poo-nya-ee-wah-SEE-tah]

I would not like the car. Manan munanichu awtuta. [MAA-nahn moo-nah-NEE-choo ahw-TOO-tah]

How do I get to...? (this is for asking directions to a place) Maypin...? [Maa-EE-peen...?] OR Maynintan .... rin? [Maa-EE-neen-tahn... reen?]

Please draw me a map. Allichu, mapata seq'echawanki. [Ah-LYEE-choo, mah-PAA-tah sayh-kahy-chah-WAAN-kee]

Good-bye Allinllaña (farewell) [Ah-lyeen-LYAA-nyah] OR Tupananchiskama (until next time we meet) [Too-pah-nahn-chees-KAA-mah]

Where can I rent a car? Awto alkilay munayku [AHW-too ahl-kee-LAA-ee moo-NAA-ee-koo]

### Use Spanish for the following sentences

How can our company help you?

We'll gladly submit an estimate/our recommendations at no obligation.

May we put together a proposal for you?

We would like to help you.

Is our price within your range?

When may we get to work on this project for you?

Do you have any concerns about our product / service / pricing?

What do you need to make this work?

Let's make this deal happen today.

May I call you back tomorrow/next week/ this afternoon/in the morning?

Who should be my contact within your company?

### **NOTES:**

Today, most Quechua speakers are bilingual (Spanish-Quechua) specially those who are literate. Also, they use Spanish for those words that their native language (Quechua) does not have a specific term.

Dangers: Don't pay in full for any transaction -- pay 50% in advance and the balance when you receive the complete service/merchandise.

Andean people are very humble and shy, especially those who live in remote areas, and they are always are willing to help foreign people.

### ROMANIAN

Spoken by 26 million people in Romania and the surrounding area.

### Pronunciation Guide:

Romanian is a Romance (Latin-based) language, like French or Italian; in fact, knowing Italian helps in pronouncing Romanian. The particularity of the Romanian language is the fact that it includes a number of letters with diacritics, as follows:

"ā" = an a with a semi-circular curve above it, is pronounced like the English preposition "a"
"î" = an i with a circumflex above it, is pronounced similar to e in French je (English "uh")
"â" = an a with a circumflex above it, same as î
"ş" = an s with a cedille below it, pronounced as sh

"t" = a t with a cedille below it, pronounced as in pants (ts)

In the pronunciation line:

a, ah = "a" as in "father" e, eh = "e" as in "bed" o = "o" in "on"

The remainder are the same as in the **pronunciation guide** at the beginning of this book.

To make it easier to understand the pronunciation, each word in the pronunciation guidelines is separated in syllables.

Hello, nice to meet you. Bună, má bucur sá vă cunosc. [BOO-nuh, muh BOO-coorh ser ver KOO-nosk]

I only speak English. Vorbesc numai engleza [VORH-besque noo-my en-glehzah]

I don't understand. Nu înțeleg. [Noo in-tse-leg]

What is this? Ce e asta? [Che ye AHS-tah?]

What is the time/date? Cât e ceasul? / Ce dată e? [Kit ye chea-sool / Che dather ye?]

Where is the nearest toilet? Unde este cea mai apropiată toaletă? [OOHN-deh YES-teh chea my ah-PRO-pee-ah-ther to-AHleterh?]

Where is the nearest hotel/airport/hospital/American restaurant? Unde este cel mai apropiat hotel/aeroport/spital/restaurant american? [OOHN-deh YES-teh chelh my ah-PRO-pee-ath HOH-tel / AHeroh-port / SPEE-thalh / res-TAH-oorahnth AH-meh-RI-cahn?]

What do you need to make this work? De ce aveți nevoie pentru a repara aceasta? [Deh che AH-ve-tsi neh-VO-ye PEN-true ah re-PAH-rah AHcheas-tah?]

Who is the decision maker? Cine este persoana care poate lua decizii? [CHEE-neh YES-teh per-SWA-nah KAH-re PWA-teh looah de-CHEE-zee?]

May I use the phone/computer? Pot folosi telefonul/computerul? [Pot foh-LOH-sih teh-leh-FOH-nool / kohm-POO-teh-rool?]

May I speak alone with my partner for a moment? Pot sā vorbesc un moment în particular cu partenerul meu? [Pot ser vor-BESQUE oonh moh-MEHNTH in parh-TEE-COOlarh coo parh-TE-neh-rule mehuh?]

Let's make this deal happen today. Hai sa încheiem afacerea astăzi. [Hi ser in-keh-yehm AH-fah-cheh-reah AHS-ter-zee]

Yes Da [Dah] No Nu [Noo] Why De ce [Deh che] How Cum [Koom] Maybe Poate [Pwa-te] Thank you Multumesc [Mool-tsoo-mehsk] Sign here. Semnati aici [Semh-nahts' ah-ichy]

Please Vā rog [Ver rog]

My name is... Mā numesc... [Mer noo-mesc...]

What is your name? Cum vā numiţi? [Koom ver noo-meets?]

Where can I find an interpreter? Unde pot gāsi un translator? [OOHN-deh pot guh-see oohn trahn-SLAH-torh?]

I need a hotel room. Aş avea nevoie de o cameră la hotel. [Ahsh AH-veah neh-vohye deh o cah-meh-ruh lah HOH-tel]

I need water/food/sleep. Aş avea nevoie de apă / mâncare / cazare. [Ahsh AH-veah neh-voye deh AH-puh / muhn-kah-re / ka-zah-re]

How much does the room cost for one night / for two nights / for one week?

Cât costă camera pentru o noapte? / Cât costă camera pentru două nopți? / Cât costă camera pentru o săptămâna? [Kit kos-tuh ka-meh-rah PEN-true oh NWAP-teh? / Kit kos-tuh ka-meh-rah PEN-true do-wuh nohpts'? / Kit kos-tuh ka-meh-rah PEN-true oh suhp-TER-MUH-nuh?]

I would like the room / the car. Doresc camera / maşina. [Do-resque ka-meh-rah / mah-SHEE-nah]

I would not like the room / the car. Nu doresc camera / maşina [NOO do-resque ka-meh-rah / mah-SHEE-nah]

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How do I get to...? Cum ajung la...? [Koom a-zhoongh lah...?]

Please draw me a map. Vā rog desenați-mi o hartă [Ver rog deh-seh-NAH-TSI-me oh harh-tuh]

Good-bye La revedere [Lah re-ve-de-reh]

Where can I rent a car? De unde pot închiria o mașină? [Deh OOHN-deh pot in-KEE-ryah oh mah-SHEE-nuh?]

How can our company help you? Cu ce vă poate ajuta firma noastră? [KOO che ver PWA-teh ah-zhoo-tah phir-mah nwas-truh?]

We'll gladly submit an estimate/our recommendations at no obligation.

Vă prezentăm bucuroși o estimație fără nici o obligație / Vă prezentăm bucuroși recomandarea noastă fără nici o obligație. [Ver pre-ZEHN-thum bu-coo-roshi oh es-ti-MAH-TSIEH FERruh ni-chy oh oh-blee-GAH-TSIEH / Ver pre-ZEHN-thum bucoo-roshi re-COH-MAHN-dahreah nwas-truh FER-ruh ni-chy oh oh-blee-GAH-TSIEH]

May we put together a proposal for you? Doriți să vă întocmim o propunere? [Do-rytsi ser ver in-TOK-mimh oh pro-POO-neh-reh?]

We would like to help you. Am dori să vă ajutăm. [Ahm do-ry ser ver ah-zhoo-tuhm]

Is our price within your range? Este prețul nostru între parametrii dumneavostră? [Yes-teh pre-TSOOL nos-true in-TREH pah-rah-MEH-tree doom-neah-VWAHS-truh?]

When may we get to work on this project for you? Când putem începe să lucrăm pentru dumneavoastră la acest proiect?

[Kundh poo-tehm in-che-peh ser loo-Kruhm pen-true doomneah-VWAHS-truh lah ah-chest pro-yehkt?]

Do you have any concerns about our product / service / pricing? Sunt ceva probleme cu produsele noastre? / Sunt ceva probleme cu serviciile noastre? / Sunt ceva probleme cu prețurile noastre? [Sunt che-vah pro-BLEH-meh koo pro-DOO-seh-leh nwahs-treh? /Sunt che-vah pro-BLEH-meh koo sehr-vee-chee-leh nwahs-treh? /Sunt che-vah pro-BLEH-meh koo pre-TSOO-ree-leh nwahstreh?]

May I call you back tomorrow/next week/ this afternoon/in the morning?

Pot să vă sun înapoi mâine / Pot să vă sun înapoi săptămâna viitoare / Pot să vă sun înapoi după amiază / Pot să vă sun înapoi dimineață?

[Pot ser ver soon inah-poy muh-neh? / Pot ser ver soon inah-poy suhp-TER-MUH-nah vee-twahre? / Pot ser ver soon inah-poz DUOO-puh AH-myah-zuh? / Pot ser ver soon inah-poy dee-me-NEAH-tsuh?]

Who should be my contact within your company? Cine va fi persoana mea de contact din cadrul firmei dumneavoastră? [Che-neh vah fi pehr-SWAHNA meah deh con-tahct dean kahdrool feer-may doom-neah-VWAHS-truh?]

#### NOTES:

The business customs in Romania are very similar to those in the Western European countries and USA.

### RUSSIAN

Spoken by 167 million people as a first language. Spoken by a total of 277 million people if including those who use it as a second language.

Pronunciation Guide:

Russian Letter	Pronunciation	Russian Letter	Pronunciation
A – a	"Ah!" but short	P – r	"r" as in Scots "run"
Б-b	"b" as in "bet"	C – s	"s" as in "set"
B – v	"v" as in "Vette"	'l`−t	"t" as in "Tet"
<b>I</b> – g	"g" as in "Gucci"	У — u	"Oo!" but short
Ц-d	"d" as in "Dad"	$\Phi - f$	"f" as in "fifty"
E-e	"Yay!" but short	X – kh	"kh" in Scots "loch"
Ë – yo	"Yo!" as in "Yo, dude!"	Ц—ts	"ts" as in "lets"
Ж–zh	"zh" as in "azure"	Ч-ch	"ch" as in "church"
3 – z	"z"as in "zit"	III - sh	"sh" as in "shush"
I – N	"ee" but short	Щ–shch	"shch" "fresh cheese"
Й-ј	"y" as in "Yuck!"	$\mathbf{b} - \mathbf{y}(\mathbf{\hat{a}})$	hard sign
K – k	"k" as in "kit"	Ы - у	between "i"and "u"
JI — 1	"l" as in "let"	Ь-'	soft sign
M – m	"m" as in "met"	Э-е	"Eh?" (short)
H - n	"n" as in "net"	K) – yu	"yu" as in "you"
O – 0	"Oh!" but short	Я - уа	"ya" as in "yacht"
q - 11	"p" as in "pet"		

An apostrophe after a syllable means that the syllable is stressed.

Hello, nice to meet you. Здравствуйте! Приятно познакомиться. [Zdra'vstvuyte! Priya'tno poznako'mitsya]

I only speak English. Я говорю только по-английски. [Ya gavaryu' to'lyka pa-angliy'ski]

I don't understand. Я не понимаю. [Ya nye panima'yu]

What is this? Что это? [Chto e'ta?]

What is the time? Который час? [Kato'ryi chas?]

What is the date? Какос сегодня число? [Kako'e sevo'dnya chislo'?]

Where is the nearest toilet? Не подскажите, где самый близкий туалет? [Nye podskazhi'te, gdye sa'myi bli'zkii tuale't?]

Where is the nearest hotel? Не подскажите, где самая близкая гостиница? [Nye podskazhi'te, gdye sa'maya bli'zkaya gasti'nitsa?]

Where is the nearest airport? Не подскажите, где самый близкий аэропорт? [Nye podskazhi'te, gdye sa'myi bli'zkii aerapo'rt?]

Where is the nearest hospital? Не подскажите, где самый близкий госпиталь? [Nye podskazhi'te, gdye sa'myi bli'zkii go'spitaly?]

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Where is the nearest American restaurant? Не подскажите, где самый близкий американский ресторан? [Nye podskazhi'te, gdye sa'myi bli'zkii amerika'nskii restora'n?]

What do you need to make this work? Что Вам нужно, чтобы сделать это? [Chto Vam nuzhno'. chto'by sdye'laty e'ta?]

Who is the decision maker? Кто здесь принимает решения? [Kto zdyesy prinima'et reshe'niya?]

May I use the phone / computer? Можно использовать телефон / компьютер? [Mo'zhna ispo'lyzavaty telefo'n / kampyu'ter?]

May I speak alone with my partner for a moment? Можно поговорить с моим партнером насдине на минутку? [Mo'zhna pagavari'ty s mai'm pa'rtnerom nayedi'ne na minu'tku?]

Let's make this deal happen today. Давайте закончим это дело сегодня. [Dava'yte zako'nchim e'ta de'la sevo'dnya]

Yes Да [Da] No Heт [Nyet] Why Hoчсму [Pachemu']

How Как [Kak]

Maybe Возможно [Vazmo'zhno]

Thank you Спасибо [Spasi'ba]

Sign here. Подпишите здесь. [Padpishi'te zdyesy]

Please [Пожалуйста] [Pazha'lujsta]

My name is... Меня зовут... [Menya' zavu't...]

What is your name? Как вас зовут? [Kak vas zavu't?]

Where can I find an interpreter? I'де можно найти переводчика? [Gde mo'zhna najti' perevo'dchika?]

I need a hotel room. Мне нужен номер в гостинице. [Mne nu'zhen no'mer v gasti'nitse]

I need water. (polite) Можно попросить немного воды? [Mo'zhna poprosi't' nemno'ga vody'?]

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I need food. (polite) Можно здесь поесть что-нибудь? [Mo'zhna zdes' poe'st' chto'-nibu'd'?]

I need sleep. (polite) Мне надо поспать. [Mne na'da paspa't']

How much does the room cost for one night / for two nights / for one week? Сколько стоит этот номер на сутки / на двое суток / на неделю? [Sko'l'ka sto'it e'tat no'mer na su'tki / na dvo'e su'tak / na nede'lyu?]

I would like the room / the car. Я беру номер / машину. [Ya beru' no'mer / mashi'nu]

I would not like the room / the car. [Этот номер] / [эта машина] мне не нравится. [E'tat no'mer / e'ta mashi'na mne ne nra'vitsa]

How do I get to...? (this is for asking directions to a place) Не подскажете, как мне дойти до... [Ne podska'zhete, kak mne dojti' do...]

Please draw me a map. Начертите мне, пожалуйста, карту. [Nacherti'te mne, pazha'lujsta, ka'rtu]

Good-bye До свидания. [Do svida'nya]

Where can I rent a car? Не подскажете, где можно нанять машину? [Ne podska'zhete, gde mo'zhna na'nyat' mashi'nu?] How can our company help you?

Может ли наша компания помочь Вам чсм-нибудь? [Mo'zhet li na'sha kampa'niya pamo'ch vam chem.-nibu'd'?]

We'll gladly submit an estimate/our recommendations at no obligation.

Мы с удовольствием представим Вам [смету] / [наши рекомендации] без всякого обязательства. [My s udovo'l'stviem predsta'vim vam sme'tu / na'shi rekamenda'tsii bez vsya'kava obyaza'tel'stva]

May we put together a proposal for you? Можем ли мы представить Вам наше предложение? [Mo'zhem li my predsta'vit' vam na'she predlazhe'nie?]

We would like to help you. Мы с удовольствием поможем Вам. [My s udavo'l'stviem pamo'zhem vam]

Is our price within your range? Устраивает ли Вас наша цена? [Ustra'ivaet li vas na'sha tsena'?]

When may we get to work on this project for you? Когда можем начать работу для Вас по этому проекту? [Kogda' mo'zhem nacha't' rabo'tu dlya vas pa e'tamu prae'ktu?]

Do you have any concerns about our product / service / pricing? Есть ли у Вас какис-нибудь сомнения в связи с [нашим продуктом] / [нашей услугой] / [нашей ценой]? [Est' li u vas kaki'e-nibu'd' samne'niya v svyazi' s na'shim pradu'ktom / [na'shej uslu'goj] / [na'shej tseno'j]?]

May I call you back tomorrow / next week / this afternoon / in the morning?

Mory ли я позвонить Вам опять [завтра] / [на следующей неделе] / [сегодня после обеда] / [завтра утром]? [Mogu' li ya pazvani't' vam [za'vtra] / [na sle'duyushchej nede'le] / [sevo'dnya po'sle abe'da] / [za'vtra u'tram]?] Who should be my contact within your company?

С кем я должен / должна я поддерживать связь в Вашей компании?

[S kem do'lzhen / dolzhna' ya padde'rzhivat' svyaz' v va'shej kampa'nii?]

#### **NOTES:**

#### Useful numbers in all the cities:

Fire	01
Police (Milicia)	02
Ambulance	03
Gas Leaks	04
Inter-City/ International Phone Calls	07, 071, 072, 073, 074
Directory Assistance (in Russian)	09
United States Consulate General	7(4232)268458
US Cosulate General, Info Department	7(4232)267017

**Money -** Overall, the cost of living in Russia is very low. Use Rubles at all times, but take US Dollars with you for exchange at banks or at your hotel. Avoid street-based money changers: let your guide change money for you if you must make an exchange outside office hours. Changing older (pre-1991) US dollar bills can be a problem. Traveler's checks are useless in Russia, and marginally useful on the way there. The bigger shops and hotels accept Visa/Mastercard.

**Language -** Russian. But you'll be surprised how many people speak some English.

**ID** - While in the country, visitors must carry ID (valid passport) at all times. Rather than carry original documents, it is advisable to carry photocopies of passports and visas, which will facilitate replacement should either be stolen.

**Communication with the outside world -** Though most newspapers and magazines are in Russian, the best hotels have CNN news channel. There are internet cafes in big cities.

**Telephones -** You can purchase telephone cards at any post office to make international and inter-city calls from pay phones.

**Russian Cuisine -** Try traditional Russian *pelmeni* (meat dumplings), *blinnis* (pancakes) which you can combine with honey, herring or black/red caviar, *borsch* (beet-root soup) and many other local delicacies.

**Drinking water -** Running water isn't drinkable, but you can easily purchase mineral water in all the shops. Please make sure to emphasize that you want plain mineral water without bubbles when you order at a restaurant.

**Tipping -** There is no standard tipping policy in Russia. You can pay tips as large as you want if you find service good.

**Valuables** - Leave things like unnecessary credit cards and expensive jewelry at home. Use a money belt or concealed pouch for your passport, cash and other valuables.

# SOTHO, SOUTHERN (See SESOTHO)

# SERBIAN (See SERBO-CROATIAN)

#### **SERBO-CROATIAN**

Spoken by 21 million people in Yugoslavia, Macedonia, Bosnia, Croatia, and the surrounding area. There three major dialects, Serbian, Bosnian, and Croatian, which are listed in the translation.

#### Pronunciation Guide:

Consonants sound as English do in the pronunciation line.

#### **Vowels:**

"a,ah"	= the "a" in "father"
"ee"	= the "e" in "bed"
"ee"	= the "ee" in "beet"
"i"	= the "i" in "bit"
"o,oh"	= the "o" in "boat"
"00"	= the "oo" in "boot"
"u"	= the "oo" in "book"

Accent: An apostrophe ( ' ) means that the syllable FOLLOWING it is accented.

Hello, nice to meet you.
Croatian: Zdravo, drago mi je da smo se upoznali. [Zdra'vo, drago mee ye dah smo se 'oopoznalee]
Bosnian: Zdravo, drago mi je da smo se upoznali. [Zdra'vo, drago mee ye dah smo se 'oopoznalee]
Serbian: Здраво, драго ми је да смо се упознали. [Zdra'vo, drago mee ye dah smo se 'oopoznalee]
I only speak English.
Croatian: Ja govorim samo engleski. [Ya govoreem samo engleski. [Ya govoreem samo engleski. [Ya govoreem samo engleski.]
Serbian: Ја говорим само снглсски.

[Ya govoreem samo engleskee]

I don't understand. Croatian: Ne razumijem. [Ne razoomeeyem] Bosnian: Ne razumijem. [Ne razoomeeyem] Serbian: He разумсм. [Ne razoomem]

What is this? Croatian: Što je ovo? [Shto ye ovo?] Bosnian: Šta je ovo? [Shta ye ovo?] Serbian: IIIта je ово? [Shta ye ovo?]

What is the time/date? Croatian: Koliko je sati? [Koleeko ye saatee?] Bosnian: Koliko je sati? [Koleeko ye saatee?] Serbian: Колико је часова? [Koleeko ye chasova?]

Where is the nearest toilet / airport / hospital / American restaurant?

Croatian: Gdje je najbliži toalet? (toilet)

[G'dye ye naybleezhee toalet?] Gdje je najbliži aerodrom? (airport)

[G'dye ye naybleezhee aaero'drom?]

Gdje je najbliža bolnica? (hospital)

[G'dye ye naybleezha bolneetsa?]

Gdje je najbliži američki restoran? (American restaurant)

[G'dye ye naybleezhee amereechkee res'toran?]

Bosnian: Gdje je najbliži toalet? (toilet) [G'dye ye naybleezhee toalet?] Gdje je najbliži aerodrom? (airport) [G'dye ye naybleezhee aaero'drom?] Gdje je najbliža bolnica? (hospital) [G'dye ye naybleezha bolneetsa?] Gdje je najbliži američki restoran? (American restaurant) [G'dye ye naybleezhee amereechkee res'toran?] Serbian: Гдс је најближи тоалст? (toilet) G'de ye naybleezhee toalet? Где је најближи аеродром? (airport) [G'de ye naybleezhee aaero'drom?] Где је најближа болница? (hospital) [G'de ye naybleezha bolneetsa?] Где је најближи амерички ресторан? (American restaurant) [G'de ye naybleezhee amereechee res'toran?] What do you need to make this work? Croatian: Što treba da ovo uspije? [Shto tre'ba dah ovo oospeeye?] Bosnian: Šta treba da ovo uspije? [Shta tre'ba dah ovo oospeeye?] Serbian: Шта треба да ово успс? [Shta tre'ba dah ovo oospe?] Who is the decision maker? Croatian: Tko odlučuje o ovome? [T'ko odloochooye o' ovome?] Bosnian: Ko odlučuje o ovome? [Ko odloochooye o' ovome?] Serbian: Ко одлучује о овомс? [Ko odloochooye o' ovome?]

May I use the phone/computer?

Croatian: Mogu li se poslužiti telefonom? (telephone) [Mogoo lee se pos'loozheetee telefonom?] Mogu li se poslužiti kompjuterom? (computer) [Mogoo lee se pos'loozhetee komp'yooterom?]

Bosnian: Da li mogu da se poslužim telfonom? (telephone) [Da lee mogoo dah se pos'loozheem telefonom?] Da li mogu da se poslužim kompjutorom? (computer) [Da lee mogoo dah se pos'loozheem komp'yootorom?]

Serbian: Да ли могу да се послужим телефоном? (telephone) [Da lee mogoo dah se pos'loozheem telefonom?] Да ли могу да се послужим компјутором? (computer) [Da lee mogoo dah se pos'loozheem komp'yootorom?]

May I speak alone with my partner for a moment?

Croatian: Mogu li na trenutak nasamo razgovarati sa svojim partnerom?

[Mogoo lee na trenootak nasamo razgovaaratee sa svoyeem part'nerom?]

Bosnian: Da li mogu na kratko nasamo razgovarati sa svojim partnerom?

[Dah lee mogoo na krat'ko nasamo razgovaaratee sa svoyeem part'nerom?]

Serbian: Да ли могу на кратко насамо да разговарам са својим партнером?

[Dah lee mogoo na krat'ko nasamo dah raz'govaram sa svoyeem part'nerom?]

Let's make this deal happen today.

Croatian: Hajde da danas postignemo dogovor

[Hayde dah danas pos'teegnemo dogovor]

Bosnian: Hajde da danas postignemo dogovor

[Hayde dah danas pos'teegnemo dogovor] Serbian: Хајде да данас постигнемо договор.

[Hayde dah danas pos'teegnemo dogovor]

Yes Croatian: Da [Dah] Bosnian: Da [Dah] Serbian: Да [Dah] No Croatian: Ne

[Neh] Bosnian: Ne [Neh] Serbian: He [Neh]

#### Why

Croatian: Zašto? [Zaa'shto?] Bosnian: Zašto? [Zaa'shto?] Serbian: Зашто? [Zaa'shto?]

### How

Croatian: Kako? [Kaakoh?] Bosnian: Kako? [Kaakoh?] Serbian: Како? [Kaakoh?]

Maybe Croatian: Možda [Mozhda] Bosnian: Možda [Mozhda] Serbian: Можда [Mozhda]

Thank you. Croatian: Hvala [H'vaala] Bosnian: Hvala [H'vaala] Serbian: Хвала [H'vaala]

Sign here. Croatian: Potpišite se ovdje [Pot'peesheete se ovdye] Bosnian: Potpišite se ovdje [Pot'peesheete se ovdye] Serbian: Потпиците се овде [Pot'peesheete se ovde]

Please Croatian: Molim [Mo'leem] Bosnian: Molim [Mo'leem] Serbian: Молим [Mo'leem]

My name is... Croatian: Moje ime je... [Moye imeh ye...] Bosnian: Moje ime je... [Moye imeh ye...] Serbian: Moje имс je... [Moye imeh ye...]

What is your name? Croatian: Kako je vaše ime? [Kakoh ye vashe eeme?] Bosnian: Kako je vaše ime? [Kakoh ye vashe eeme?] Serbian: Како је ваше име? [Kakoh ye vashe eeme?]

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Where can I find an interpreter? Croatian: Gdje mogu pronaći prevoditelja? [G'dye mogoo pro'natyee pre'vodeetelyah?] Bosnian: Gdje mogu da nađem prevodioca? [G'dye mogoo da nadyem pre'vodeeotsa?] Serbian: І'де могу да нађем преводиоца? [G'de mogoo da nadyem pre'vodeeotsa?]

I need a hotel room.

Croatian: Trebam hotelsku sobu. [Tre'bam hotel'skoo soboo]

Bosnian: Trebam hotelsku sobu. [Tre'bam hotel'skoo soboo]

Serbian: Требам хотелску собу. [Tre'bam hotel'skoo soboo]

I need water / food / sleep (polite)

- Croatian: Mogu li dobiti vode? (water) [Mogoo lee dobeetee vo'de?] Mogu li nešto pojesti? (food) [Mogoo lee neshto poyestee?] Trebao bih prespavati. (sleep) [Treba'o bee pres'pavatee]
- Bosnian: Mogu li dobiti vode? (water) [Mogoo lee dobeetee vo'de?] Mogu li nešto pojesti? (food) [Mogoo lee neshto poyestee?] Trebao bih prespavati. (sleep) [Treba'o bee pres'pavatee]
- Serbian: Могу ли да добијем водс? (water) [Mogoo lee dah dobeeyem vo'de?] Могу ли нешто да једем? (food) [Mogoo lee neshto dah yedem?] Требао би преспавати. (sleep) [Treba'o bee pres'pavatee]

How much does the room cost for one night / for two nights / for one week? Croatian: Koliko košta soba za jednu noć? (one night) [Koleeko koshta soba zaa yednoo noch?] Koliko košta soba za dvije noći? (two nights) [Koleeko koshta soba zaa d'veeye nochee?] Koliko košta soba za tjedan dana? (one week) [Koleeko koshta soba zaa t'yedan daana?] Bosnian: Koliko košta soba za jednu noć? (one night) [Koleeko koshta soba zaa yednoo noch?] Koliko košta soba za dvije noći? (two nights) [Koleeko koshta soba zaa d'veeye nochee?] Koliko košta soba za jednu sedmicu? (one week) [Koleeko koshta soba zaa yednoo sedmeetsoo?] Serbian: Колико кошта соба за једну ноћ? (one night) [Koleeko koshta soba zaa yednoo noch?] Колико кошта соба за две ноћи? (two nights) [Koleeko koshta soba zaa d'veh nochee?] Колико кошта соба за једну седмицу? (one week) [Koleeko koshta soba zaa yednoo sedmeetsoo?] I would like the room / the car. Croatian: Može ova soba. (room) [Mozhe ovah soba] Može ovaj auto. (car) [Mozhe ovay aaooto] Bosnian: Može ova soba. (room)

[Moze ova soba. (room) [Mozhe ovah soba] Može ovaj auto. (car) [Mozhe ovay aaooto]

Serbian: Може ова соба. (room) [Mozhe ovah soba] Може овај ауто. (car) [Mozhe ovay aaooto]

I would not like the room / the car. Croatian: Necu ovu sobu. (room) [Nechoo ovoo soboo] Neću ovaj auto. (car) [Nechoo ovay aooto]

Bosnian: Necu ovu sobu. (room) [Nechoo ovoo soboo] Neću ovaj auto. (car) [Nechoo ovay aooto]

Serbian: Пећу ову собу. (room) [Nechoo ovoo soboo] Нећу овај ауто. (car) [Nechoo ovay aooto]

How do I get to ....? (this is for asking directions to a place) Croatian: Kako da stignem do....? [Kakoh daa s'teegnem doh...?] Bosnian: Kako da stignem do....? [Kakoh daa s'teegnem doh...?] Serbian: Како да стигнем до...? [Kakoh daa s'teegnem doh...?]

Please draw me a map.

Croatian: Molim vas nacrtajte mi kartu.

[Moleem vas nats'ertayteh mee kartoo]

Bosnian: Molim vas nacrtajte mi kartu.

[Moleem vas nats'ertayteh mee kartoo]

Serbian: Молим вас напртајте ми карту. [Moleem vas nats'ertayteh mee kartoo]

Good-bye. Croatian: Doviđenja. [Dovee'dyenya] Bosnian: Doviđenja. [Dovee'dyenya] Serbian: Довиђенја. [Dovee'dyenya]

Where can I rent a car?
Croatian: Gdje mogu unajmiti auto?
[G'dye mogoo oonaymeetee aooto?]
Bosnian: Gdje mogu da unajmim auto?
[G'dye mogoo dah oonaymeem aooto?]
Serbian: Gдс могу да унајмим ауто?
[G'de mogoo dah oonaymeem aooto?]
How can our company help you?
Croatian: Kako vam naša firma može pomoći?
[Kakoh vam nasha feerma mozhe pomochee?]
Bosnian: Kako naše preduzeće može da vam pomogne?
[Kakoh nashe predoozeche mozhe dah vam po'mogne?]
Serbian: Како наше предузеће може да вам помогне?
[Kakoh nashe predoozeche mozhe dah vam po'mogne?]
We'll gladly submit an estimate/our recommendations at no
obligation.
Croatian: Rado bismo vam dali procjenu. (estimate)
[Radoh beesmo vam daalee pro'tsyenoo]
Rado bismo vam dali preporuku bez obaveze.
(recommendation)
[Radoh beesmo vam daalee pre'porookoo bez
obaavezeh]
Bosnian: Rado bismo vam dali procjenu. (estimate)
[Radoh beesmo vam daalee pro'tsyenoo]
Rado bismo vam dali preporuku bez obaveze.
(recommendation)
[Radoh beesmo vam daalee pre'porookoo bez
obaavezeh]
Serbian: Радо би вам дали процену. (estimate)
[Radoh bee vam daalee pro'tsenoo]
Радо би вам дали препоруку без обавезе.
(recommendation)
[Radoh bee vam daalee pre'porookoo bez obaavezeh]

May we put together a proposal for you? Croatian: Možemo li vam dati prijedlog? [Mozhemo lee vam datee preeyed'log?] Bosnian: Možemo li vam dati prijedlog? [Mozhemo lee vam datee preeyed'log?] Serbian: Да ли можемо да вам дамо предлог? [Dah lee mozhemo dah vam damo pred'log?] We would like to help you. Croatian: Željeli bismo vam pomoći. [Zhelyelee beesmo vam pomochee] Bosnian: Željeli bi da vam pomognemo. [Zhelyelee bee dah vam pomognemoh] Serbian: Желели би да вам помогнем. [Zhelelee bee dah vam pomognemoh] Is our price within your range? Croatian: Je li naša cijena za vas prihvatljiva? [Ye lee nasha tseeyena zaa vas preeh'vatlyeeva?] Bosnian: Da li je naša cijena za vas prihvatljiva? [Dah lee ye nasha tseeyena zaa vas preeh'vatlyeeva?] Serbian: Да ли је наша цена за вас прихватлјива? [Dah lee ve nasha tsena zaa vas preeh'vatlveeva?] When may we get to work on this project for you? Croatian: Kad možemo početi raditi za vas na ovom projektu? [Kad mozhemo pochetee radeetee zaa vas naa ovom pro'yektoo?] Bosnian: Kad možemo početi raditi za vas na ovom projektu?

[Kad mozhemo pochetee radeetee zaa vas naa ovom pro'yektoo?]

Serbian: Кад можемо почети да радимо за вас на овом пројекту?

[Kad mozhemo pochetee da radeemo zaa vas naa ovom pro'yektoo?]

Do you have any concerns about our product / service / pricing? Croatian: Brine li vas nešto u vezi sa našim proizvodom? (product)

[Breene lee vas neshto oo vezee sa nasheem proeezvodom?]

Brine li vas nešto u vezi sa našom uslugom? (service) [Breene lee vas neshto oo vezee sa nashom oosloogom?]

Brine li vas nešto u vezi sa našim cijenama? (pricing) [Breene lee vas neshto oo vezee sa nasheem

tseeyenama?]

Bosnian: Brine li vas nešto u vezi sa našim proizvodom? (product)

[Breene lee vas neshto oo vezee sa nasheem proeezvodom?]

Brine li vas nešto u vezi sa našom uslugom? (service)

[Breene lee vas neshto oo vezee sa nashom oosloogom?] Brine li vas nešto u vezi sa našim cijenama? (pricing)

Breene lee vas neshto oo vezee sa nasheem

tseeyenama?]

Serbian: Да ли вас брине нешто у вези са нашим производом? (product)

[Dah lee vas breene neshto oo vezee sa nasheem proeezvodom?]

Да ли вас брине нешто у вези са нашом услугом? (service)

[Dah lee vas breene neshto oo vezee sa nashom oosloogom?]

Да ли вас брине нешто у вези са нашим ценама? (pricing)

[Dah lee vas breene neshto oo vezee sa nasheem tsenama?]

May I call you back tomorrow/next week/ this afternoon/in the morning?

Croatian: Mogu li vas nazvati sutra? (tomorrow) [Mogoo lee vas nazvaatee sootra?] Mogu li vas nazvati sljedeći tjedan? (next week) [Mogoo lee vas nazvaatee slyedechee tyedan?] Mogu li vas nazvati poslijepodne? (this afternoon) [Mogoo lee vas nazvaatee posleeye'podne?] Mogu li vas nazvati ujutro? (in the morning) [Mogoo lee vas nazvaatee ooyootro?]

Bosnian: Mogu li vas nazvati sutra? (tomorrow) [Mogoo lee vas nazvaatee sootra?] Mogu li vas nazvati sljedeće sedmice? (next week) [Mogoo lee vas nazvaatee slyedeche sedmeetse?] Mogu li vas nazvati poslijepodne? (this afternoon) [Mogoo lee vas nazvaatee posleeye'podne?] Mogu li vas nazvati ujutro? (in the morning) [Mogoo lee vas nazvaatee ooyootro?]

Serbian: Да ли вас могу назвати сутра? (tomorrow) [Dah lee vas mogoo nazvaatee sootra?] Да ли вас могу назвати следеће седмице? (next

week)

[Dah lee vas mogoo nazvaatee sledeche sedmice?] Да ли вас могу назвати следеће седмице? (this afternoon)

> [Dah lee vas mogoo nazvaatee posle'podne?] Да ли вас могу назвати ујутру? (in the morning) [Dah lee vas mogoo nazvaatee ooyootroo?] [Ah moond t' yoo theeree n' mengyes?]

Who should be my contact within your company? Croatian: Tko će iz vaše firme kontaktirati sa mnom?

[T'ko che eez vashe feerme kon'tak'teeratee sa m'nom?]

Bosnian: Ko će iz vašeg preduzeća biti u kontaktu sa mnom?

[Ko che eez vasheg predoozecha beetee oo kon'tak'too sa m'nom?]

Serbian: Ко ће из вашег предузећа да буде у контакту са мном?

[Ko che eez vasheg predoozecha dah boode oo kon'tak'too sa m'nom?]

**Croatia -** Croats take great pride in their nation. Do NOT confuse them with Serbs or Yugoslavs, nor their country with Serbia or Yugoslavia. History has its course and people here expect other people to respect it. If you want to discuss any plans, hopes or proposals and you still want it to be informal, it would be best to invite people for a "cup of coffee" in a nice restaurant or a cafe terrace. Croats have a custom of drinking coffee in a cafe, or in their homes, or in business buildings.

**Bosnia -** Bosnians, just as Croats, have a custom of drinking coffee. They are open in meeting people from abroad, but as the country is drowning in financial problems after the war, they will probably focus on their financial gain in any project they are presented with. Nowadays it is VERY important to pay attention to nations in Bosnia- do not talk about any nation or politics in a way that is insulting, because people are very sensitive after the war they had to go through. If you don't know something, it's better to ask than to assume. Bosnia is a country of three major nations: Croats (who are Catholics), Serbs (who are Orthodox) and Bosniacs (who are Muslims). They've all been in war against each other. Recommendation: take a Balkan history class or a book along with you prior to visiting Bosnia.

**Serbia -** Serbs are very friendly when meeting people. If they have any concerns or prejudices, they do not show them. You will probably be offered a drink, which is smart not to refuse. Young people are more open for new ideas. Try them first.

#### **SESOTHO (Also called SOUTHERN SOTHO)**

Spoken by nearly 1.5 million people in Lesotho and by almost 3 million more in South Africa and Botswana. One of the official languages of South Africa.

#### Pronunciation Guide:

- "a" = the "a" in "father"
- "e" = the "ay" in "day"
- "**ɛ**" = the "e" in "bed"
- "i" = the "ee" in "beet"
- "**I**" = the "i" in "bit"
- "0" = the "o" in "boat"
- "o" = the "aw" in "lawn"
- "u" = the "oo" in "boot"

"" = the "oo" in "book"

"ŋ" = "ng" at the end of the word "thing." This can occur at the beginning of a word.

"**n**" = "ni" in "onion"

"**∫**" = "sh" in "share"

"t∫" = "ch" in "change"

"3" = "z" in "azure"

: = signifies to lengthen the vowel when it comes immediately afterwards

"x" = same as the sound at the end of Scottish "loch"

Hello, nice to meet you. dumɛla, ke thabɛla ĥo o tseba. [Dumela, ke thabela ho o tseba]

I only speak English. ke bua selesemane fɛla. [Ke bua Senyesemane fɛela]

I don't understand.

ĥa ke utlwisise [Ha ke utlwisise]

What is this? ke eŋ ena? [Ke eng ena?]

What is the time? ke nako maŋ? [Ke nako mang?]

What is the date? ke di kae? [Ke di kae?]

Where is the nearest toilet? ntlwana  $\epsilon$  haufi e ho kae ? [Ntlwana e haufi e ho kae?]

Where is the nearest hotel? h**Dtεlε ε** ĥaufi e ĥo kae? [Hotele e haufi e ho kae?]

Where is the nearest airport? boɛmafofane bo ĥaufi bo ĥo kae? [Boemafofane bo haufi bo ho kae?]

Where is the nearest hospital? sepetlelɛ sɛ ĥaufi se ĥo kae? [Sepetlele se haufi se ho kae?]

Where is the nearest American restaurant? rɛstlurɛntɛ ɛ rɛkisaŋ dibo tsa Amɛrika e ĥaufi e ĥo kae? [Restjurente e rekisang dijo tsa Amerika e haufi e ho kae?]

What do you need to make this work?

o IOka eŋ bakɛŋ sa ĥo ɛtsa mosebɛtsi Ona? [O hloka eng bakeng sa ho etsa mosebetsi ona?]

Who is the decision maker?

ke maŋ ja ɛtsaŋ di//ɛt<code>]</mark>? [Ke mang ya etsang diqeto?]</code>

May I use the phone? ke kopa ĥo sebɛdisa thɛlɛf⊃unu? [Ke kopa ho sebɛdisa thelefounu?]

May I use the computer? ke kopa ĥo sebɛdisa khጋmputara? [Ke kopa ho sebedisa khomputara?]

May I speak alone with my partner for a moment? ke kopa ho buɛla sephiriŋ le molekane wa ka bakeŋ sa motsotswana? [Ke kopa ho buela sephiring le molekane wa ka bakeng sa motsotswana?]

Let's make this deal happen today. ĥa re ɛtsɛŋ ĥore ntho eo e phɛthahalɛ kajɛno. [Ha re etseng hore ntho eo e phethahale kajeno.]

Yes EE [Ee] No tle [The] Why hobanen [Hobaneng]

How

կ**waŋ** [Jwang]

Maybe molOmonj [Mohlomong]

Thank you ke a leboha [Ke a leboha]

Sign here.

saena m**O**na. [Saena mona]

Please

ka kop⊃ [Ka kopo]

My name is...

lebits**)** la ka ke ... [Lebitso la ka ke ...]

What is your name? lebits I la ĥao o maŋ? [Lebitso la hao o mang?]

Where can I find an interpreter? naŋka fumana tOlOkO ĥo kae? [Na nka fumana toloko ho kae?]

I need a hotel room. ke batla phapusi ja ĥ**Ͻt**εlε. [Ke batla phaposi ya hotele]

I need water.

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ke kopa mɛtsi. [Ke kopa metsi]

I need food. ke kopa dih**)**. [Ke kopa dijo]

I need sleep. (polite) ke kopa ĥo r⊃bala. [Ke kopa ho robala]

How much does the room cost for one night? na phapusi e bitsa bokae bakɛŋ sa bosiu bo le boŋ? [Na phaposi e bitsa bokae bakeng sa bosiu bo le bong?]

How much does the room cost for two nights? na phapusi e bitsa bokae bakɛŋ sa masiu a mabɛdi? [Na phaposi e bitsa bokae bakeng sa masiu a mabedi?]

How much does the room cost for one week? na phapusi e bitsa bokae bakɛŋ sa bɛkɛ e le Jwe? [Na phaposi e bitsa bokae bakeng sa beke e le nngwe?]

I would like the room. ke batla phapusi. [Ke batla phaposi]

I would like the car.

ke batla kol⊃i. [Ke batla koloi]

I would not like the room. ĥa ke batle phapusi. [Ha ke batle phaposi]

I would not like the car.

ĥa ke batle kol⊃i. [Ha ke batle koloi]

How do I get to ....? (this is for asking directions to a place) na ke efe tsela e jaŋ...? [Na ke efe tsela e yang...?]

Please draw me a map. ke kopa ĥore o folla mmapa. [Ke kopa hore o nngolle mmapa]

Good-bye sala hantle [Sala hantle]

Where can I rent a car?

naŋka ĥira kol**⊃**i ĥo kae? [Na nka hira koloi ho kae?]

How can our company help you? na khampani ja rona e ka ĥo thusa ʰaŋ? [Na khampani ya rona e ka ho thusa jwang?]

We'll gladly submit an estimate. re tla thabɛla ĥo o romɛla teka[ɛtso. [Re tla thabela ho o romela tekaŋyetso]

We'll gladly submit our recommendations at no obligation. re tla thabɛla ĥo o romɛla dikgOthalɛtso tsa rona ntlɛ le tefo. [Re tla thabela ho o romela dikgothaletso tsa rona ntle le tefo]

May we put together a proposal for you? na re ka ĥo łahisɛtsa tlisiD? [Na re ka ho hlahisɛtsa tshisinyo?]

We would like to help you.

re rata ĥo o thusa. [Re rata ho o thusa]

Is our price within your range? na thɛko ja rona e tsamaɛlana le mosebɛtsi wa rona? [Na theko ya rona e tsamaelana le mosebetsi wa rona?]

When may we get to work on this project for you? na re tla //ala neŋ ĥo sebɛtsa ka por Dheke ɛna bakɛŋ sa ĥao? [Na re tla qala neng ho sebɛtsa ka porojeke ena bakeng sa hao?]

Do you have any concerns about our product? na o na le matlwɛ.ɛhɔ a itsɛŋ ka se lahiswa sa rona ? [Na o na le matshwenyeho a itseng ka sehlahiswa sa rona ?]

Do you have any concerns about our service? na o na le matlwe\_th) a itsen ka tshtbtlttso ja rona? [Na o na le matshwenyeho a itseng ka tshebeletso ya rona?]

Do you have any concerns about our pricing? na o na le matlwe eh a itsen ka dithek tsa rona? [Na o na le matshwenyeho a itseng ka ditheko tsa rona?]

May I call you back tomorrow? ke kopa ĥo o letsεtsa ĥapε ĥosane? [Ke kopa ho o letsetsa hape hosane?]

May I call you back next week? ke kopa ĥo o letsɛtsa ĥapɛ bɛkɛŋ e tlaŋ? [Ke kopa ho o letsɛtsa hape bekeng e tlang?]

May I call you back this afternoon? ke kopa ĥo o letsɛtsa ĥapɛ mantsibojeŋ ana? [Ke kopa ho o letsɛtsa hape mantsiboyeng ana?]

May I call you back in the morning?

ke kopa ĥo o letsɛtsa ĥapɛ hosɛŋ? [Ke kopa ho o letsetsa hape hosing?]

Who should be my contact within your company? na ke tʃwanɛla ho iteara le maŋ khampaniŋ ja lona? [Na ke tshwanela ho iteanya le mang khampaning ya lona?]

#### **NOTES:**

- 1. Always remember to greet first before you can start with any request or question.
- 2. Avoid phrases like Listen here! Look! Understand? Do you hear me?
- 3. Always remember to say "*Please*" when requesting for an assistance.
- 4. Be cautious if someone recommends that he will take you to the place you are looking for or if somebody is asking you where you come from.
- 5. *"May I..."* should in Sesotho not be regarded as a question, but should rather be seen as a statement. Therefore, there are no question marks.

#### **SETSWANA (Also called TSWANA)**

One of the 11 official languages of South Africa.

Pronunciation Guide:

"a" = the "a" in "father"

"e" = the "ay" in "day"

"**£**" = the "e" in "bed"

"i" = the "ee" in "beet"

"**I**" = the "i" in "bit"

"o" = the "o" in "boat"

"**5**" = the "aw" in "lawn"

"u" = the "oo" in "boot"

"ω" = the "oo" in "book"

"ŋ" = the "ng" at the end of the word "thing." This can occur at the beginning of a word.

"L" = the "ni" in "onion"

" $\int$ " = the "sh" in "share"

"t∫" = the "ch" in "change"

"3" = the "z" in "azure"

":" means to lengthen the vowel when it comes immediately afterwards

"x" signifies the sound at the end of Scottish "loch"

Hello, nice to meet you. axɛɛ, ke itumɛlɛla xo k(pana le wɛna. [Agee, ke itumelela go kopana le wena]

I only speak English. ke bua seɛsimane fɛla. [Ke bua Seesimane fɛla]

I don't understand. xa ke tlhal(xa e. [Ga ke tlhaloganye]

What is this? ke eŋ se? [Ke eng se?]

What is the date? ke nak(maŋ? [Ke nako mang?]

What is the date? ke di kae? [Ke di kae?]

Where is the nearest toilet? ntlwana  $\varepsilon$  e xaufi e kae? [Ntlwana e e gaufi e kae?]

Where is the nearest hotel? h(tεle ε e xaufi e kae? [Hotele e e gaufi e kae?]

Where is the nearest airport? bogmafofane to bo xaufi bo kae? [Boemafofane jo bo gaufi bo kae?]

Where is the nearest hospital? bo(kel( b bo xaufi bo kae? [Bookelo jo bo gaufi bo kae?]

Where is the nearest American restaurant? resεt∫uranta ja amεrika ε e xaufi e kae? [Resetšhuranta ya Amerika e e gaufi kae?]

What do you need to make this work? o tlh(ka eŋ xo dira tir( e? [O tlhoka eng go dira tiro e?]

Who is the decision maker? ke maŋ a tsajaŋ ditʃwɛts(? [Ke mang a tsayang ditshwetso?]

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May I use the phone? aŋka dirisa ʃ(unu? [A nka dirisa founu?]

May I use the computer? aŋka dirisa k(mputara? [A nka dirisa komputara?]

May I speak alone with my partner for a moment? aŋka bua le m(lekane wa me ke le n(si? [A nka bua le molekane wa me ke le nosi?]

Let's make this deal happen today. are dire x(re tumalan( ε e diraxale x(mpiεn(. [A re dire gore tumalelano e e diragale gompieno]

Yes EE [Fe] No la [Nya] Why xoreŋ [Goreng] How laŋ [Jang] Maybe motlhomoŋwe [Motlhomongwe]

Thank you ke a leb(xa [Ke a leboga]

Sign here. saena fa. [Saena fa]

Please tswetse [Tswetse]

My name is... leina la me ke... [Leina la me ke...]

What is your name? leina la xaxo ke maŋ? [Leina la gago ke mang?]

Where can I find an interpreter? ke b(na kae motiomol(di? [Ke bona kae motshomolodi?]

I need a hotel room. ke batla phapusi ja h(tɛle. [Ke batla phaposi ya hotele]

I need water. ke batla mɛtsi. [Ke batla metsi]

I need food. ke batla di](. [Ke batla dijo]

I need sleep. (polite) ke batla mar(bal(. [Ke batla marobalo]

How much does the room cost for one night? phapusi ke b(kae busixo bo le boŋwe? [Phaposi ke bokae bosigo bo le bongwe?]

How much does the room cost for two nights? phapusi ke b(kae masixo a le mabɛdi? [Phaposi ke bokae mosigo a le mabedi?]

How much does the room cost for one week? phapusi ke bokae beke e le .we? [Phaposi ke bokae beke e le nngwe?]

I would like the room. ke batla phapusi. [Ke batla phaposi]

I would like the car. ke batla sε lanaxa. [Ke batla sejanaga]

I would not like the room. xa ke rate phapusi. [Ga ke rate phaposi]

I would not like the car. xa ke rate sganaxa. [Ga ke rate sejanaga]

How do I get to...? (this is for asking directions to a place) ke ja [aŋ ko...? [Ke ya jang koo...?]

Please draw me a map. twetswe nthalle mmɛpe. [Tswetswe nthalele mmepe]

Good-bye

sala sentle [Sala sentle]

Where can I rent a car? nka hira sa anaxa kae? [Nka hira sejanaga kae?]

How can our company help you? setlamo sa rona se ka xo thusa [aŋ? [Setlamo sa rona se ka go thusa jang?]

We'll gladly submit an estimate. re tla xo fa tekal ɛts( ka b(itumel(. [Re tla go fa tekanyetso ka boitumelo]

We'll gladly submit our recommendations at no obligation. re tla xo fa ka katlanegis( ja r(na kwa ntle xa patelɛts( ɛpe. [Re tla go fa ka katlanegiso ya rona kwa ntle ga pateletso epe]

May we put together a proposal for you? are ka xo dirɛla tʃiki [? [A re ka go direla tshikinyo?]

We would like to help you. re rata xo xo thusa. [Re rata go go thusa]

Is our price within your range? a tlh(tlhwa ya r(na e tla xo siamɛla? [A tlhotlhwa ya rona e tla go siamela?]

When may we get to work on this project for you? re ka simolla leŋ xo xo dirɛla tir( e? [Re ka simolola leng go go direla tiro e?]

Do you have any concerns about our product? ao tJwa exa ka kum( ja r(na?

[A o tshwenyega ka kumo ya rona?]

Do you have any concerns about our service? ao t/ws/exa ka tirsl( ja r(na? [A o tshwenyega ka tirelo ya rona?]

Do you have any concerns about our pricing? ao tiw£lexa ka tlh{tlhwa ja r(na? [A o tshwenyega ka tlhotlhwa ya rona?]

May I call you back tomorrow? aŋka xo letsɛtsa ka mos(? [A nka go letsɛtsa ka moso?]

May I call you back next week? aŋka xo letsεtsa bɛke ε e tlaŋ? [A nka go letsetsa bɛke e e tlang?]

May I call you back this afternoon? aŋka xo letsɛtsa mo t∫ok(l(xoŋ? [A nka go letsɛtsa mo mo tshokologong?]

May I call you back in the morning? aŋka xo letsɛtsa mo mos(ŋ? [A nka go letsetsa mo mosong?]

Who should be my contact within your company? nka buisana le maŋ mo setlamoŋ sa xaxo? [Nka buisana le mang mo setlamong sa gago?]

#### **NOTES:**

- 1. Always remember to greet first before you can start with any request or question.
- 2. Avoid phrases like Listen here! Look! Understand? Do you hear me?
- 3. Always remember to say Please when requesting for an assistance.
- 4. Be cautious if someone recommends that he will take you to the place you are looking for or if somebody is asking you where you come from.

#### SILOZI (Also called LOZI)

Spoken by nearly 500,000 people in Zambia (5.6% of the population). Also spoken in Botswana, Namibia, and Zimbabwe.

#### Pronunciation Guide:

Consonants are pronounced as they are in English. Every letter is pronounced! The letter Ž is pronounced like the "ng" in the word "thing," but it can come at the beginning of a word, unlike in English. "r" is trilled, like in Spanish.

#### **Vowels:**

"a" = the "a" in "father" "e" = the "a" in "late" "i" = the "ee" in "beet" "o" = the "o" in "boat" "u" = the "oo" in "cool"

Do not worry about stress. It will occur naturally as you say the words.

Hello, nice to meet you. Halo, Kitabo kukopana ni mina.

I only speak English. Ni bulela feela Sikuwa.

I don't understand. Ani utwi sisi.

What is this? Ki sikamani se?

What is the time? Kinako mani ye?

What is the date? Kilizazi mani?

Where is the nearest toilet? Ki sifi simbuzi sesi inzi fakaufi?

Where is the nearest hotel? Ki ifi hotela ye inzi fakaufi?

Where is the nearest airport? Ki lifi lilulelo la fulai lelili fakaufi?

Where is the nearest hospital ? Kisifi sipatela sesi fakaufi?

Where is the nearest American restaurant? Ki lifi licelo la ma American lelili fakaufi?

What do you need to make this work? Kuto kwahala likamani kuli musebezi wo upetahale?

Who is the decision maker? Kimani mutomi wa mulalo?

May I use the phone? Ni kupa kuitusisa luwaile?

May I use the computer? Ni kupa kuitusisa komputa?

May I speak alone with my partner for a moment? Ni kupa nako ya kuambola ni mutu waka kwamukunda?

Let's make this deal happen today. Halulumelelane kuli kezo ipetahale.

Yes Eni sha

No Batili sha

Why Kalibaka lifi

How Kamukwa ufi

Maybe Mwendi

Thank you Luitumezi sha

Sign here. Hamu saine fa.

Please Bo pilisi

My name is... Libizo laka kina...

What is your name? Kiwena mani libizo? OR Libizo lahao ki wena mani?

Where can I find an interpreter? Nika fumana kai mutoloki?

I need a hotel room. Nibata sibaka mwa hotela.

I need water. Ni kupa mezi.

I need food. Ni kupa lico.

I need sleep. Ni kupa ni malobalo.

How much does the room cost for one night? Kibukai tifo ya masheleni kulobala mwa sibaka lizazi lili limu?

How much does the room cost for two nights? Kibukai tifo ya masheleni kulobala mwa sibaka mazazi amabeli?

How much does the room cost for one week? Kibukai tifo ya masheleni kulobala mwa sibaka kapa aketalizoho kamba sunda?

I would like the room. Ni katabela kufiwa ndandulo.

I would like the car. Ni katabela kufiwa motikala.

I would not like the room. Anina kutabela kunifa ndandulo.

I would not like the car. Anina kutabela kunifa motikala.

How do I get to...? (this is for asking directions to a place) Ni kona kufita cwani...?

Please draw me a map. Amuuni swaniseze mapa.

Good-bye Kihona OR Musiyale hande

Where can I rent a car? Nikona ku fumana kayi motikala ya ku telela?

How can our company help you? Katengo kaluna ka kona ku mitusa cwani?

We'll gladly submit an estimate/our recommendations at no obligation. Likafitisa bwi tamo bwaluna kusina tumelelano.

May we put together a proposal for you? Likona ku eza bukai liteko abeya ha moho?

We would like to help you. Ne lukatabela ku mi tusa.

Is our price within your range? Kana teko yaluna ya lumelelana ni yamina nji?

When may we get to work on this project for you? Lukakala lili musebezi wo?

Do you have any concerns about our product? Mukaba nitakazo yalika zoluka eza?

Do you have any concerns about our service? Mukaba nitakazo yalika musebelezo eza?

Do you have any concerns about our pricing? Mukaba nitakazo yalika ni liteko eza?

May I call you back tomorrow? Kaana na kona kumibiza kamuso?

May I call you back next week? Kaana na kona kumibiza sunda yetaha?

May I call you back this afternoon? Kaana na kona kumibiza mazibwani?

May I call you back in the morning? Kaana na kona kumibiza ni kaku sasani?

Who should be my contact within your company? Kimani yo likona kubuhisana niyena mwa katengo?

### NOTES:

See comments on Zambia under CHIBEMBA. See also comments on other regions of sub-Saharan Africa under CHICHEWA.

### SOMALI

Spoken by over 10 million people, mostly in Somalia, but also in other countries including Djibouti, Ethiopia, and Yemen.

Somali is pronounced as it is written.

### **Vowels:**

"a, aa" = the "a" as in English "father" "e, ee" = the "e" as in English "bed" "i, ii" = the "ee" as in English "beet" "o, oo" = the "o" as in English "on" "u, uu" = the "oo" as in English "boot"

## NOTE:

Double vowels and double consonants are pronounced longer than single vowels or single consonants. Consonants are pronounced the same as in English, with the following exceptions:

"c" is not like English "c" at all. It is the equivalent of the Arabic 'ayn, which is very deep in the throat. English speakers usually substitute a glottal stop – like the cockney English substitution for "t" in "bo'l" (bottle). Another alternative is to simply consider the "c" silent and not pronounce it – you'll still be understood.

"dh" is like regular English "d," but the tongue is raised in the back of the mouth.

"kh" is like the "ch" in Scottish "loch"

"q" is like English "k" but very deep in the back of the throat

"r" is like the Spanish or Italian "r"

"x" is like English "h" but is much harsher, in the back of the throat

Hello, nice to meet you. Haye, Barasho wanaagsan.

I only speak English. Waxaa keliya oo aan ki hadlaa Ingiriis.

I don't understand. Ma fahamsani.

What is this? Waa maxay kani?

What is the time? Waa imisa waqtigu?

What is the date? Waa imisa taariikhdu?

Where is the nearest toilet? Waxaa xaggee musqusha ugu dhow?

Where is the nearest hotel? Waxaa xaggee musqusha ugu hotelka?

Where is the nearest airport? Waxaa xaggee musqusha ugu garoonka diyaaradaha?

Where is the nearest hospital? Waxaa xaggee musqusha ugu dhaqtarka?

Where is the nearest American restaurant? Waxaa xaggee musqusha ugu Maqaayadda Mareykanka?

What do you need to make this work? Maxaad uga baahan tahay inaad sameyso shaqadan?

Who is the decision maker? Yaa go'aanka sameeya?

May I use the phone? Ma isticmaali karaa telefoonka?

May I use the computer? Ma isticmaali karaa computerka?

May I speak alone with my partner for a moment? Ma la hadli karaa hal daqiiqo oo keliya dhigeyga?

Let's make this deal happen today. Aan ka gorgortano wixii dhacay maanta.

Yes Haa No Maya Why Sababtee How Sidee Maybe. Laga Yaabee. Thank you Mahadsanid Sign here. Saxlix halkaan Please Fadlan

My name is ... Magacaygu waa ...

What is your name? Magacaa?

Where can I find an interpreter? Xaggeen ka heli karaa turjumaan?

I need a hotel room. Waxaan u baahanahay qol hotel.

I need water. Waxaan u baahanahay biyo

I need food. Waxaan u baahanahay cunto.

I need sleep. Waxaan u baahanahay hurdo. (asluub leh)

How much does the room cost for one night? Waa imisa qiimaha hal qol habeenkii?

I would like the room. Waxaan jeclaan lahaa qolka.

I would like the car. Waxaan jeclaan lahaa baabuurka.

I would not like the room. Ma jeclaan lahayn qolka.

I would not like the car. Ma jeclaan lahayn baabuurka.

How do I get to...? (for asking directions to a place) Sideen ku gaari karaa...?

Please draw me a map. Fadlan ii sawir map.

Good-bye Nabadgelyo

Where can I rent a car? Xaggeen baabuur ka kireysan karaa?

How can our company help you? Sidee shirkaddeenu kuu caawin kartaa?

We'll gladly submit an estimate, our recommendations at no obligation. Waxaanu si farxad leh u soo Gudbin doonaa qiimaha, codsiyadeena oo aysan ku jirin deyn.

May we put together a proposal for you? Ma isugu kaa dari karnaa qorshaha?

We would like to help you. Waxaan jecelaan laheyn inaan ku caawino.

Is our price within your range? Miyaa qiimaheenu ku jiraa taxanabaaga?

When may we get to work on this project for you? Goormeynu kuu shaqo gelin karnaa mashruucan?

Do you have any concerns about our product / service / pricing? Wel-wel miyaad ka qabtaa wax saarkeenna / howsheena / qiimeynteenna?

May I call you back tomorrow / next week / this afternoon / in the morning?

Berri dib ma kuu soo wici Karaa / toddobaadka xiga / galabta / subaxdii?

Who should be my contact within your company? Kee boo noqonayaa xiriirkeyga shirkaddaada?

#### **CULTURAL NOTES:**

#### Things to Do

- Shake hands whenever you meet or bid farewell to a Somali.

- Always offer your right hand; the left hand symbolizes uncleanness and is used for personal hygiene, while the right hand is used for eating.

- Rise to show respect whenever an important person enters the room.

- Be aware that it is customary for Somali men to greet each other with a hug and a kiss on the cheek. This is a sign of friendship.

- Open conversations with small talk. Maintain eye contact while talking. Showing photographs of your family during conversations is good.

- If given a gift, give a gift back at a later date (of slightly lesser value).

- When invited to a home, thank your guest profusely for his hospitality and good conversation. If playing the host, be sure you accompany your host outside the door or gate. Don't feel obligated to bring a gift when visiting in a Somali home, but if you do bring a gift, it should be for the children. Don't praise any of your host's possessions too much, or he may give it to you, and then you will be expected to give something in return. Don't appear hasty to leave.

#### Things to Avoid

- Crossing your legs when sitting in a chair or showing the soles of your shoes. Place your feet flat on the floor if you are sitting on a chair, or fold them under you if you are sitting on the floor.

- Arguments and political discussions.

- Showing impatience or undue haste.

- Asking direct or personal questions, especially about female family members.

- Criticizing a Somali directly. This will cause him to lose face and respect for you. Do not patronize or talk down to a Somali, even if he does not speak English very well (By the way, this is a good rule when dealing with anyone!)

- Moving away from a Somali who stands "close" to you during conversation. It is customary for a Somali to stand about one foot away.

### About Religion

- Try to understand and respect the devotions of Muslims. Do not enter a mosque unless invited, and then remove your shoes before entering. Never pass in front of a prayer rug while a Muslim is in prayer, or take photographs of a Muslim while he is in prayer or stare at them while praying. During the holy month of Ramadan, do not eat, smoke, or drink in public from sunrise to sunset or offer food, beverages, or tobacco products to Muslims.

### About Khat

Khat (miraa, kat, gat, chat) is a plant whose active ingredient is related to amphetamine and has a similar effect. Khat chewing is a widespread habit in Somalia and Yemen and induces intense wakefulness. It's use is widespread, but it is nevertheless illegal, and you should refuse it.

#### **SPANISH**

Spoken by over 350 million people in the world as their first language. About 28 million in Spain, the remainder in 43 other countries, including Andorra, Argentina, Aruba, Belize, Bolivia, Chile, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Equatorial Guinea, Guatamala, Honduras, Mexico, Nicaragua, Panama, Paraguay, Peru, Puerto Rico, Uruguay, USA (over 22 million first language speakers), Venezuela.

See the **pronunciation guide** at the beginning of this book. The "r" is trilled. The Latin American version is used here, but international wording has purposely been chosen.

Hello, nice to meet you. Hola, es un placer conocerlo. [OH-lah, ehs oon plah-SEHR coh-noh-SAYR-loh]

I only speak English. Solamente hablo ingles. [Soh-lah-MAYN-tay AHB-loh in-GLAYS]

I don't understand. No entiendo. [No ayn-tee-AYN-doh]

What is this? ¿Qué es esto? [kay ehs EHS-toh]

What is the date? ¿Cuál es la fecha? [kwahl ehs lah FAY-chah]

What is the time? ¿Cuál es la hora? [kwahl ehs lah OH-rah]

Where is the nearest toilet / hotel / airport / hospital / American restaurant?

¿Dónde se encuentra el baño / hotel / aeropuerto / hospital / restaurante Americano más cercano?

[DOHN-day say ayn-coo-AYN-trah ehl BAH-nyoh / oh-TEHL / igh-roh-poo-EHR-toh / hohs-pee-TAHL / rehs-tow-RAHN-tay ah-meh-ree-KAH-noh mahs sehr-KAH-noh?]

In asking for a toilet, you can also use: ¿Dónde se encuentran los sanitarios más cercanos? which is more international Spanish. (sanitários) [DOHN-day say ayn-coo-AYN-trah lohs sah-nee-TAH-ree-ohs mahs sehr-KAH-nohs]

What do you need to make this work? ¿Qué necesita para hacer que esto funcione? [kay nay-say-SEE-tah PAH-rah AH-sehr kay EHS-toh foon-see-OH-nay?]

Who is the decision maker? ¿Quién toma las decisiones? [Kee-AYN TOH-mah lahs day-see-zee-OH-nehs?]

May I use the phone / computer? ¿Puedo utilizar el teléfono/la computadora? [Poo-AY-doh oo-tee-lee-ZAHR ehl tay-LAY-foh-noh / lah kohm-poo-tah-DOH-rah?]

May I speak alone with my (business) partner for a moment? ¿Puedo hablar un momento a solas con mi socio? [Poo-AY-doh ahb-LAHR oon moh-MEHN-toh ah SOH-lahs kohn mee SOH-see-oh]

Let's make this deal happen today. Cerremos el trato hoy. [Sehr-RAY-mohs ehl TRAH-toh oy]

Yes Si [see] No No [noh] Why Porqué [Pohr-KAY] How Cómo [KOH-moh] Maybe Quizás [Kee-ZAHS] Thank you Gracias [GRAH-see-ahs] Sign here. Firme aquí. [FIR-may ah-KEE] Please Por favor [Pohr FAH-vohr] My name is... Me llamo... [may YAH-moh...]

What is your name? ¿Cómo se llama? [KOH-moh say YAH-mah?]

Where can I find an interpreter? ¿Dónde puedo encontrar a un intérprete? [DOHN-day POO-ay-doh ayn-kohn-TRAHR ah oon een-TAYRpray-tay?]

I need a hotel room. Necesito una habitación en un hotel. [Nay-SAY-see-toh OO-nah hah-bee-tah-see-OHN ayn oon hoh-TEHL]

I need water / food / sleep. (polite) Necesito agua / comer / dormir. [Nay-SAY-see-toh AH-gwah / koh-MEHR / dohr-MEER]

How much does the room cost for one night / for two nights / for one week?

¿Cuánto cuesta una habitación por una noche? / dos noches? / una semana?

[KWAHN-toh KWEHS-tah OO-nah hah-bee-tah-SYOHN pohr OO-nah NOH-chay? /dohs NOH-chays? / OO-nah say-MAHnah?]

I would like the room / the car. Me gustaría esta habitación / este automóvil. [May goos-tah-REE-ah AYS-tah hah-bee-tah-SYOHN /AYS-tay ow-toh-MOH-veel]

**Note:** There are different colloquial translations for "car" depending on the country: coche, carro, auto. The term automóvil is understandable everywhere.

I would not like the room / the car. No me agrada esta habitación / este automóvil. [Noh may AH-grah-day AYS-tah hah-bee-tah-SYOHN /AYStay ow-toh-MOH-veel]

How do I get to...? (this is for asking directions to a place) ¿Cómo llego a...? [KOH-moh YAY-goh ah ...?]

Please draw me a map. Por favor dibújeme un mapa. [Pohr FAH-vohr dee-BOO-xhay-may oon MAH-pah]

Good-bye Hasta la vista [AH-stah lah VEE-stah.]

Where can I rent a car? ¿Dónde puedo alquilar un automóvil? [DOHN-day poo-AY-doh ahl-kee-LAHR oon ow-toh-MOHveel?]

How can our company help you? ¿Cómo puede ayudarle nuestra compañía? [KOH-moh POO-ay-day ah-yoo-DAHR-lay noo-AYS-trah kohm-PAH-nyah?]

We'll gladly submit an estimate/our recommendations at no obligation. Con gusto le presentaremos una oferta estimativa. [Kohn GOO-stoh lay pray-sayn-tah-RAY-mohs OO-nah oh-FEHR-tah ehs-tee-mah-TEE-vah]

May we put together a proposal for you? ¿Podemos formularle una propuesta? [poh-DAY-mohs fohr-moo-LAHR-lay OO-nay proh-POO-ehstah?]

We would like to help you. Nos gustaría ayudarle. [Nos gusta.rla ayuda.rle]

Is our price within your range? Están nuestros precios a su alcance? [estA:n nuEstros pre:sios a su a:lcAnse?]

When may we get to work on this project for you? Cuando podremos trabajar para usted en este proyecto? [Cua:ndo podrEmos trabajAr pa:ra uste:d en Este proyEcto?]

Do you have any concerns about our product / service / pricing? ¿Tiene dudas acerca de nuestro producto? / nuestro servicio? / nuestros precios? [Tee-AY-nay DOO-dahs ah-SEHR-kah day noo-EHS-troh proh-DOOK-toh? / noo-EHS-troh sehr-VEE-see-oh?/ noo-EHS-trohs PRAY-see-ohs?]

May I call you back tomorrow / next week / this afternoon / in the morning?

Puedo llamarlo mañana / la semana próxima / ésta tarde / de mañana?

[Poo-AY-doh yah-MAHR-loh mah-NYAH-nah / lah say-MAHnah PROHK-see-mah / EHS-tah TAHR-day / day mah-NYAHnah?]

Who should be my contact within your company? ¿Con quién debo contactarme en su compañía? [Kohn kee-AYN DAY-boh kohn-tahk-TAHR-may ayn soo kohm-pah-NYEE-ah?]

### NOTES:

Spanish pronunciation and colloquial language varies from country to country. The terms used in this translation are mostly international. Some may not be those commonly used in some countries, but they will be understood anywhere. For example the translation for "Good-bye" mostly used in northern American countries will be "Hasta la vista", but this is almost never used in Argentina or Uruguay, where the common expression is "hasta pronto." Spanish is a very rich language, and Spanish speaking people like to use metaphors, so don't be surprised if they translate metaphors into English. Most Spanish-speaking business people also speak English.

### TAGALOG

Spoken as a first language by about 17 million people (24% of the population in the Philippines), but used by many more as a second language.

We do not have as Tagalog as of the other languages, but there is enough here to prove helpful. Try it if you are in the Phillipines.

Pronunciation Guide	
Tagalog Example	Pronunciation
anak [ä-näk] tao[tä-o]	[ä] like a of father; o of mother
bahay [bä-hai]	[ai] like i of ride
matsakaw [mät-sä-kau]	[au] like ou of house
<i>biyahe</i> [bee-yä-heh]	[eh] like e of met
reynaldo [rei-näl-doh]	[ei] like a of may, clay
aligaya [mä-lee-gä-yä]	[ee] like e of he
amerikano [ä-meh-ree-kä-noh]	[oh] like o of no
baboy [bä-boi]	[oi] like oi of coin, destroy, voice
kubo [koo-boh]	[oo] like u of rule
babae [bä-bä-eh]	[b] like b of bed
kabaong [kä-bä-ohng]	[k] like c of can
diwata [dee-wä-tä]	[d] like d of door
fandango [fä-däng-goh]	[f] like f of fat
garapal [gä-rä-päl]	[g] like g of go
harabas [hä-rä-bäs]	[h] like h in heart (like the <i>ch</i> in
	Scottish loch or German Bach).
labas [lä-bäs]	[1] like l in love
callejon [kä-lyeh-hohn]	[ly] like ll of billion (a distinctly
	Spanish sound as in <i>caballo</i> ).
maganda [mä-gän-dä]	[m] like m of more
nasaan [nä-sä-än]	[n] like n of nest
bangko [bäng-koh]	[ng] like ng of song
palito [pä-lee-toh]	[p] like p of pen
Reyes [rei-yes]	[r] like r of run, it is often trilled I
santol [sän-tohl]	[s] like s of sun
taranta [tä-rän-tä]	[t] like t of tea
kutsara [koo-tshä-rä]	[tsh] like ch of much
waray [wä-rai]	[w] like w of we, away
kabayo [kä-bä-yoh]	[y] like y in yard, year, young
Rizal [ree-zäl]	[z] like z of zeal, zone

**Pronunciation Guide** 

Please Paki

My name is... Ako si

What is your name? Anong pangalan ninyo?

Where can I find an interpreter? Saan ako makakakita ng taga-salin?

I need a hotel room. Kailangan ko ng isang kuwarto sa hotel.

I need water. Kailangan ko ng tubig.

I need food. Kailangan ko ng pagkain.

I need sleep. Kailangan ko ng tulog.

How much does the room cost for one night? Magkano ang kuwartong ito sa isang gabi?

How much does the room cost for two nights? Magkano ang kuwartong ito sa dalawang gabi?

How much does the room cost for one week? Magkano ang kuwartong ito sa isang linggo?

I would like the room. Gusto kong kunin ang kuwartong ito.

I would like the car. Gusto kong kunin ang kotseng ito.

I would not like the room. Hindî ko gustong kunin ang kuwartong ito.

I would not like the car. Hindî ko gustong kunin ang kotseng ito.

How do I get to...? (this is for asking directions to a place.) Paano makapùnta sa...?

Please draw a map. Pakigawa ng mapa.

Good-bye Paalam

Where can I rent a car? Saan ako makakarenta ng kotse?

How can our company help you? Paano po makakatulong ang kumpanya namin sa inyo?

We'll gladly submit an estimate at no obligation. Ikagagalak naming magbigay ng aming tantiya na walang bayad.

We'll gladly submit our recommendations at no obligation. Ikagagalak naming magbigay ng aming rekomendasyon na walang bayad.

May we put together a proposal for you? Puwede po ba kaming gumawa ng panukala para sa inyo?

We would like to help you. Ibig naming makatulong sa inyo.

Is our price within your reach? Kaya niyo ho ba ang presyo?

When may we get to work on this project for you? Kailan kami makakatrabaho nitong proyektong para sa inyo?

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Do you have any concerns about our product? Mayroon ba kayong ibig itanong ukol sa aming produkto?

Do you have any concerns about our service? Mayroon ba kayong ibig itanong ukol sa aming serbisyo?

Do you have any concern about our pricing? Mayroon ba kayong ibig itanong ukol sa aming presyo?

May I call you back tomorrow? Puwede ba akong makatawag muli bukas?

May I call you back next week? Puwede ba akong makatawag muli sa susunod na linggo?

May I call you back this afternoon? Puwede ba akong makatawag muli mamayang hapon?

May I call you back in the morning? Puwede ba akong makatawag muli sa umaga?

Who should be my contact within your company? Sino ang dapat kong magiging kontak sa loob ng inyong kumpanya?

### **NOTES:**

Translator's tip – for tips on doing business in the Philippines, please go to this URL: http://www.worldbiz.com/philippines.html

# TONGA, PLATEAU (See CITONGA)

# TSONGA (See XITSONGA)

# TSWANA (See SETSWANA)

# TUMBUKA (See CHITUMBUKA)

#### TURKISH

Spoken by 61 million people in Turkey and 35 other countries.

Pronunciation Guide:

Turkish is generally pronounced as it was written, since its alphabet is similar to a phonetic alphabet.

"e" = the "e" in "bed"
"o" = the "o" in "boat"
"u" = the "oo" in "boot"
"1" = the "a" in "along"
"a" = the "u" in "such"
"ç" = the "ch" in "chalk"
"ö" = the French "œ" in "œuvre"
"ü" = the French "u" in "plume"
"ş" = the "sh" in "she"
"ğ" lengthens the preceding vowel
: lengthens the preceding vowel

Accent: An apostrophe means that the syllable BEFORE it is accented.

Hello, nice to meet you. Merhaba, sizinle tanıştığıma memnun oldum. [Merha'ba:, si:z'inle: tanış'tı:ma mem'nun oldum']

I only speak English. Sadece İngilizce konuşuyorum. [Sa:de'ce İngiliz'ce konuşu'yo:rum]

I don't understand. Anlamıyorum. [Anla'mıyo:rum]

What is this? Bu nedir? [Bu nedir'?]

What is the time/date? Saat kaç? / Bugünün tarihi nedir? [Saat' kaç? / Bugünün' ta:rihi' ne'dir?]

Where is the nearest toilet / hotel / airport / hospital / American restaurant? En yakın tuvalet nerede? / En yakın otel nerede? / En yakın havaalanı nerede? / En yakın hastane nerede? / En yakın Amerikan restoranı nerede? [En yakın' tuva:let' ne'rede? / En yakın' o:tel' ne'rede? / En yakın' hava:alanı' ne'rede? / En yakın' hasta:ne' ne'rede? / En yakın' A'merikan resto'ranı ne'rede?]

What do you need to make this work? Bunu yürütmek için neye ihtiyacınız var? [Bunu yürüt'mek için' ne'ye ihti'ya:cınız var?]

Who is the decision maker? Kararları kim alıyor? [Kararları' kim alı'yor?]

May I use the phone/computer? Telefonu kullanabilir miyim? / Bilgisayarı kullanabilir miyim? [Telefonu' kul'lana:bilir miyim? / Bilgi'saya:rı kul'lana:bilir miyim?]

May I speak alone with my partner for a moment? Ortağımla biraz yalnız konuşabilir miyim? [O:rta:ım'la biraz' yal'nız ko:nuşa'bilir miyim?]

Let's make this deal happen today. Gelin bu işi bugün bitirelim. [Gelin' bu işi' bugün' bitirelim']

Yes Evet [Evet']

No Hayır [Ha'yır] Why Neden [Neden'] How Nasıl [Na'sıl] Maybe Belki [Be:lki] Thank you Teşekkür ederim [Teşek'kür e:de'rim] Sign here. Burayı imzalayın. [Burayı' imza:lay'ın] Please Lütfen [Lütfen] My name is... Adım ... [Adım'...] What is your name? Adınız nedir? [Adınız' nedir'?]

Where can I find an interpreter? Nerede bir tercüman bulabilirim? [Ne'rede bir tercüman' bula:'bilirim?]

I need a hotel room. Bir otel odasına ihtiyacım var. [Bir otel' odası'na ihti'yacım var]

I need water/food/sleep. (polite) Biraz su alabilir miyim? / Yiyecek bir şey alabilir miyim? / Uyumak istiyorum. [Biraz su alabilir' miyim? / Yiyecek' bir şey alabilir' miyim? / Uyumak' isti'yorum]

How much does the room cost for one night / for two nights / for one week? Bu odanın bir gecelik fiyatı nedir? / Bu odanın iki gecelik fiyatı nedir? / Bu odanın bir haftalık fiyatı nedir? [Bu odanın' bir gecelik' fiyatı' nedir? / Bu odanın' ik'i gecelik' fiyatı' nedir? / Bu odanın' bir haftalık' fiyatı' nedir?]

I would like the room / the car. Odayı tutuyorum / Arabayı kiralıyorum. [Odayı' tutu'yorum / Ara'bayı kira:'lıyorum]

I would not like the room / the car. Odayı istemiyorum / Arabayı istemiyorum. [Odayı' iste'miyorum / Ara'bayı iste'miyorum]

How do I get to...? (this is for asking directions to a place) ...'a nasıl gidebilirim? / ...'ya nasıl gidebilirim? ...'a nasıl' gide'bilirim? / ...'ya nasıl' gide'bilirim?

(depends on the last syllable of the place's name) (If the last syllable of the word includes vowels "a,1,0,u" then the suffix "(y)a" is used. If the last syllable of the word includes vowels "e,i,ö,ü" then the suffix "(y)e" is used. Ex: Ankar<u>a'y</u>a nasıl gidebilirim? / İstanbu<u>l'a</u> nasıl gidebilirim? / Edirn<u>e'y</u>e nasıl gidebilirim? / İzmi<u>t'e</u> nasıl gidebilirim?)

Please draw me a map. Lütfen bana bir kroki çizin. [Lüt'fen ba'na bir kroki' çizin']

Good-bye Güle güle. [Gü'le gü'le]

Where can I rent a car? Nereden araba kiralayabilirim? [Nereden' ara'ba kiralaya'bilirim?]

How can our company help you? Şirketimiz size nasıl yardımcı olabilir? [Şirketimiz' size' na'sıl yardımcı ola'bilir?]

We'll gladly submit an estimate/our recommendations at no obligation.

Tahminlerimizi sunmaktan memnuniyet duyarız / Önerilerimizi sunmaktan memnuniyet duyarız.

[Tahmin'lerimizi sunmaktan' memnu:ni:yet duya:rız' / Öneri'lerimizi sunmaktan' memnu:ni:yet duya:rız']

May we put together a proposal for you? Birlikte sizin için bir teklif hazırlayalım mı? [Birlikte' sizin' için' bir teklif' hazır'layalım mı?]

We would like to help you. Size yardımcı olmayı isteriz. [Size' yardımcı' olma'yı isteriz']

Is our price within your range? Fiyatımız limitleriniz içinde mi? [Fiyatı'mız limitleriniz' içinde' mi?]

When may we get to work on this project for you? Sizin için bu proje üzerinde ne zaman çalışmaya başlayabiliriz? [Sizin' için' bu pro'je üzerin'de: ne zaman çalışmaya' baş'layabiliriz?]

Do you have any concerns about our product / service / pricing? Ürünümüzle ilgili bir sorunuz var mı?/ Hizmetimizle ilgili bir sorunuz var mı? / Fiyatlarımızla ilgili bir sorunuz var mı? [Ürünümüzle' ilgili' bir sorunuz' var mı?/ Hizmetimizle' ilgili' bir sorunuz' var mı? / Fiyatlarımızla' ilgili' bir sorunuz' var mı?]

May I call you back tomorrow / next week / this afternoon / in the morning?

Sizi yarın arayayım mı? / Sizi haftaya arayayım mı? / Sizi öğleden sonra arayayım mı? / Sizi yarın sabah arayayım mı? [Sizi ya'rın arayayım' mı? / Sizi haftaya arayayım' mı? / Sizi ö:leden' sonra arayayım' mı? / Sizi yarın sabah arayayım' mı?]

Who should be my contact within your company? Şirketinizde kiminle görüşeceğim? [Şirketi'nizde kimin'le görüşece'ğim?]

TWI (See AKAN)

### XHOSA

Spoken by nearly 7 million people in South Africa, Botswana, and Lesotho. One of the 11 official languages of South Africa.

Please see the **pronunciaton guide** at the beginning of this book. The syllable in bold is the stressed syllable. The **pronunciation guide** is only an approximation for English speakers. Xhosa also has clicks, which are explained below:

#### CLICKS

C – dental click (place the tip of the tongue behind your top front teeth and withdraw your tongue with a sucking movement (producing a disappointment/pity or annoyance sound)

Q – palatal click (place the tip of your tongue at the front of your palate and raise your tongue into your palate and withdraw your tongue, producing a sound like the popping of a champagne cork)

X – lateral click – (move along horse sound) Raise your tongue so that it touches your back teeth and withdraw it with a sucking movement like a clucking sound.

**Editor's Note**: If you want to hear a language with lots of clicks, rent a copy of "The Gods Must Be Crazy" or "The Gods Must Be Crazy II," both set in South Africa.

Hello, nice to meet you.

Molo, ndiyavuya ukudibana nawe / ukukwazi. (one person) [**Maw**-law, ndee-yah-voo-yah oo-koo-dee-**bah**-nah **nah**-weh / oo-Koo-**Kwah**-zee]

Molweni, ndiyavuya ukudibana nani / ukunazi. (many people) [Mawl-weh-nee, ndee-yah-voo-yah oo-koo-dee-bah-nah nahnee / oo-Koo-nah-zee]

I only speak English. Ndithetha isiNgesi qha. [Ndee-**teh**-tah ee-see-**ngeh**-see q!ah]

I don't understand. Andiva. [Ah-**ndee**-vah] OR Andiqondi. [Ah-ndee-**Q!on**-dee]

What is this? Yintoni le? [Yin-taw-nee leh?]

What is the time? Ngubani ixesha? [Ngoo-**bah**-nee ee-**x!esh**-shah?]

What is the date? Ngumhla wesingaphi? [Ngoo-m<u>hl</u>ah weh-see-**ngah**-phee?]

Where is the nearest toilet? Iphi indlu yangasese ekufutshane? [Ee-pee in-ndloo yah-ngah-**seh**-seh eh-koo-foo-**Tshah**-neh?]

Where is the nearest hotel? Iphi ihotele ekufutshane? [Ee-pee ee-hoh-**te**-leh eh-koo-foo-**Tshah**-neh?]

Where is the nearest hospital? Siphi isibhedlele esikufutshane? [See-pee ee-see-beh-**dleh**-leh eh-see-koo-foo-**Tshah**-neh?]

Where is the nearest American restaurant? Iphi indawo yokutyela yaseMelika? [Ee-pee ee-**ndaw**-oh yo-Koo-**Tjeh**-lah ya-seh-meh-**lee**-Kah ehkoo-foo-**Tshah**-neh?]

What do you need to make this work? Udinga ntoni ukuze isebenze le nto? [Oo-deen-gah n**taw**-nee oo-Koo-zeh ee-seh-**beh**-nzeh le ntaw?]

Who is the decision maker? Ngubani othatha isigqibo? [Ngoo-**Bah**-nee oh-**tah**-tah ee-see-**gQee!h**-boh?]

May I use the phone? Ndingayisebenzisa ifoni? [Ndee-ngah-yee-seh-beh-**nzee-**sah ee-**faw**-nee?]

May I use the computer? Ndingayisebenzisa ikhompyutha? [Ndee-ngah-yee-seh-beh-**nzee**-sah ee-kho-mph-**yoo**-thah?]

May I speak alone with my partner for a moment? Ndingathetha nomlingane wakho yedwa okomzuzwana? [Ndee-ngah-teh-tah noh-mlee-**ngah**-neh wa-kawh o-kaw-mzoo**zwa**-nah?]

Let's make this deal happen today. Masiwuqabelise namhlanje lo mcimbi. [Mah-see-woo-Q!a-beh-**lee**-seh nam-<u>**hl**</u>a**h**-njeh loh mh-**c!ee**mbee]

Yes Ewe [eh-weh] No Hayi [Haai] Why Ngoba [Ngoh-baah]

How njani [nja-nee]

Maybe Mhlawumbi [Mh-<u>hl</u>a-woo-mbee]

Thank you Enkosi [ehn-**Kaw**-see]

Sign here. Sayina apha. [Sah-**yee**-nah ah-pah]

Please Nceda [**nC!eh-**dah]

Please Ndicela [Ndee-C!eh-lah]

My name is... Igama lam ngu... [Ee-gah-mah lahm ngoo...]

What is your name? Ngubani igama lakho? [Ngoo-**Bah**-nee ee-**gah**-mah lah-kaw?]

Where can I find an interpreter? Ndingayifumana phi itoliki? [Ndee-ngah-yee-foo-**mah**-na pee ee-toh-**lee**-kee?]

I need a hotel room. Ndifuna igumbi lokulala ehotele [Ndee-**foo**-nah ee-**goom**-bee loh-Koo-**lah-lah** ehoh-**te**-leh]

I need water (polite) Ndicela amanzi [Ndee-C!eh-lah ah-**mah**-nzeeh]

I need food (polite) Ndicela ukutya [Ndee-C!eh-lah oo-**Koo**-tya]

I need sleep (polite) Ndicela ukulala [Ndee-C!eh-lah oo-**Koo**-lah-lah]

How much does the room cost for one night? Yimalini ngobusuku obunye igumbi? [Yee-mah-lee-nee ngoh-boo-soo-koo oboo-nyeh ee-goom-Bee?]

How much does the room cost for two nights? Yimalini ngeentsuku ezimbini igumbi? [Yee-mah-lee-nee ngeeh-ntsoo-koo eh-zee-mbeeh-nee ee-goom-Bee?]

How much does the room cost for one week? Yimalini ngeveki igumbi? [Yee-mah-lee-nee ee-goom-Bee ngeh-veh-Kee?]

I would like the room. Ndingalithanda igumbi. [Ndee-ngah-lee-**tahn-**dah ee-**goom-**Bee]

I would like the car. Ndingayithanda imoto. [Ndee-ngah-yee-**tahn-**dah ee-**moh**-taw]

I would not like the room. Andilifuni igumbi. [Ah-ndee-lee-**foo-**nee ee-**goom**-bee]

I would not like the car. Andiyifuni imoto. [Ah-ndee-yee-**foo**-nee ee-**maw**-taw]

How do I get to ....? (this is for asking directions to a place) Ndicela undolathise indlela eya e [Ndee-C!eh-lah oo-ndoh-lah-tee-seh ee-ndleh-lah eh-yah e]

Please draw me a map. Ndicela undizobele imephu. [Ndee-C!eh-lah oo-ndee-zaw-beh-leh ee-meh-poo]

Good-bye Hamba kakuhle (to person going) [**hahm**-bah Kah-**Koo**-<u>hl</u>eh]

Sala kakuhle (to person remaining behind) [sah-lah Kah-**Koo-**<u>hl</u>eh]

Where can I rent a car? Ndingayiqesha phi imoto [Ndee-ngah-yee-**Q!eh**-sha pee ee-**maw**-Taw]

How can our company help you? Inkampani yethu ingakunceda kanjani?(one person) [Ee-nkah-**mpah**-nee yeh-too ee-nga-koo-**nC!eh**-dah kah-**njah**nee] OR Inkampani yethu inganinceda kanjani?(many people)

[Ee-nkah-**mpah**-nee yeh-too ee-nga-nee-**nC**!eh-dah kah-**njah**nee]

We'll gladly submit an estimate / our recommendations at no obligation. Singaninikeza intelekelelo / iingcebiso zethu ezinganibophelelilyo [See-ngah-nee-nee-**Keh**-zah ee-nteh-leh-keh-**lehl**-law / eenngC!eh-**Bee**-saw zeh-tooh eh-zee-ngah-nee-boh-peh-leh-**lee**yoh]

May we put together a proposal for you? Singanibhalela phantsi esikucebayo? [See-ngah-nee-bah-**leh**-lah pah-nTsee eh-see-koo-ceh-**bah**-yoh]

We would like to help you. (one person) Singathanda ukukunceda See-ngah-**tahn**-dah –oo-Koo-koo-**nC!eh**-dah.

(many people) Singathanda ukuninceda. [See-ngah-tahn-dah –oo-Koo-nee-nC!eh-dah]

Is our price within your range? (one person) Ingaba ixabiso lethu liyafikeleleka na kuwe? [Ee-**ngah**-bah ee-X!ah-**Bee**-saw leh-too lee-yah-fee-Keh-leh-**leh**kah nah koo-weh]

(many people) Ingaba ixabiso lethu liyafikeleleka na kuni? [Ee-**ngah**-bah ee-X!ah-**Bee**-saw leh-too lee-yah-fee-Keh-leh-**leh**kah nah koo-nee]

When may we get to work on this project for you? (one person) Singakwenzela nini le projekthi? [See-ngah-kweh-**nzeh**-lah nee-nee leh proh-**jekh**-tee]

(many people) Singanenzela nini le projekthi? [See-ngah-neh-**nzeh**-lah nee-nee leh proh-**jekh**-tee]

Do you have any concerns about our product? (one person) Ingaba kukhona okukuxhalabisayo ngento esiyithengisayo [Ee-**ngah**-bah koo-**Kaw**-nah oh-koo-koo-X!hala-Bee-**sah**-yoh ngeh-ntaw eh-see-yee-ten-ngee-**sah**-yoh]

Do you have any concerns about our service? Ingaba kukhona okukuxhalabisayo ngenkonzo yethu? [Ee-**ngah**-bah koo-Kaw-nah oh-koo-koo-X!hala-Bee-**sah**-yoh ngeh-**nkaw-nzaw** yeh-too]

Do you have any concerns about our pricing? Ingaba kukhona okukuxhalabisayo ngamaxabiso ethu? [Ee-**ngah**-bah koo-Kaw-nah oh-koo-koo-X!hala-Bee-**sah**-yoh ah-mah-X!ah-bee-saw eh-too]

(Many people) – same as above but okunixhalabisayo [oh-koo-nee-X!hala-Bee-**sah**-yoh]

May I call you back tomorrow? Ndingakufonela na ngomso? [Ndee-ngah-koo-faw-**neh**-lah nah ngoh-mhsaw?]

May I call you back this afternoon? Ndingakufonela na emva kwemini? [Ndee-ngah-koo-faw-**neh**-lah nah eh-mvah kwe-**mee**-nee?]

May I call you back next week? Ndingakufonela na kule veki izayo? [Ndee-ngah-koo-faw-**neh**-lah nah koo-leh veh-Kee ee-zah-yaw?]

May I call you back in the morning? Ndingakufonela na ekuseni? [Ndee-ngah-koo-faw-**neh**-lah nah eh-Koo-seh-nee?]

(Many people) – same as above but ndinganifonela [Ndee-ngah-nee-faw-**neh**-lah]

Who should be my contact within your company? (one person) Ngubani endinokuqhagamshelana naye enkampanini yakho? [Ngoo-**bah**-nee eh-ndee-noh-Koo-Q!hah-gah-msheh-**lah**-nah nah-yeh- eh-nkah-**mpah**-nee-nee yah-Kaw?]

(many people) Ngubani endinokuqhagamshelana naye enkampanini yenu? [Ngoo-**bah**-nee eh-ndee-noh-Koo-Q!hah-gah-msheh-**lah**-nah nah-yeh- eh-nkah-**mpah**-nee-nee yeh-noo?]

#### Additional phrases which may be useful:

I come from America. Ndivela eMelika. [ndee-**veh**-lah eh-meh-**lee**-Kah]

Excuse me/sorry Uxolo [oo-X!aw-law]

How are you? Unjani? [Oo-**njah-**nee?]

I am fine, thanks. Ndiphilile, enkosi. [Ndee-pee-**lee**-leh, ehn-**Kaw**-see]

I don't know. Andazi. [ah-**ndah-**zee]

All right. Kulungile. [koo-loo-**ngee**-leh]

I am lost. ndilahlekile [Ndee-lah-<u>hl</u>eh-**Kee**-leh]

Can you tell me? Ungandixelela? [Oo-ngag-ndee-X!eh-leh-lah?]

Sorry, I don't understand Xhosa well. Uxolo andisazi kakuhle isiXhosa. [Oo**X!aw**-law – ah-ndee-sah-zee Kah-**koo**-<u>hl</u>eh ee-see-**x!aw**-sah]

## **NOTES:**

#### Etiquette

It is very important to greet a person (shake hands) and to ask how they are even if you do not know them well. It is also very rude to refuse their hospitality if they offer you something to eat or drink, but because the people the businessmen will be dealing with are professional, they will probably understand and excuse them.

Nothing excites an African person more than a person who tries to speak a word or two of their language, even if they are not pronouncing it well. It is also a very good icebreaker and shows respect for the person you are dealing with.

**Editor's Note:** Also see the entries under **CHICHEWA** and other South African languages such as **XITSONGA**.

#### XITSONGA (Also called TSONGA)

One of the official languages of South Africa. Spoken by 1,646,000 people in South Africa (4.2% of the population – Transvaal region). Spoken by a total of 3,165,000 people in South Africa, Mozambique, Swaziland, and Zimbabwe.

Pronunciation Guide:

"a" = the "a" in "father" "e" = the "ay" in "day" " $\varepsilon$ " = the "e" in "bed" "i" = the "ee" in "beet" "I" = the "i" in "bit" "o" = the "o" in "boat" "o" = the "aw" in "lawn" "u" = the "oo" in "boot" " $\upsilon$ " = the "oo" in "book" " $\eta$ " = the "oo" in "book" " $\eta$ " = the "ng" at the end of the word "thing." This can occur at the beginning of a word. "f" = the "sh" in "share" "tf" = the "ch" in "change" "3" = the "z" in "azure"

: means to lengthen the vowel when it comes immediately afterwards

Hello, nice to meet you. hah-lo, ndzi tsakile ku \_angana na wɛna. [Hallo, ndzi tsakile ku hlangana na wena]

I only speak English. ndzi bulabula ∫iŋhezi ntsɛna. [Ndzi vulavula Xinghezi ntsena]

I don't understand. a ndzi swi twisisi. [A ndzi swi twisisi]

What is this? i jini le:li? [I yini lexi?]

What is the time? i nk<sup>3</sup>arhi muni? [I nkarhi muni?]

What is the date? i siku ra ti mani? [I siku ra ti mani?]

Where is the nearest toilet? Jana Jihambuktlo Jile kwihi? [Xana xihambukelo xile kwihi?]

Where is the nearest hotel? Jana hodɛla yile kwihi? [Xana hodela yile kwihi?]

Where is the nearest airport? Jana rivala ra swihahampfhuka rile kwihi? [Xana rivala ra swihahampfhuka rile kwihi?]

Where is the nearest hospital? Jana Jibedhlɛle Ji le kwihi? [Xana xibedhlele xi le kwihi?]

Where is the American restaurant? Jana swakudja swa Ji-amɛrika swi Javisiwa kwihi? [Xana swakudya swa xi-Amerika swi xavisiwa kwihi?]

What do you need to make this work? Jana i jini Ji labekaku ku endlela leswaku le: Ji Ji tirha? [Xana i yini xi lavekaku ku endlela leswaku lexi xi tirha?]

Who is the decision maker?

Ĵana i mani a lawulaku? [Xana i mani a lawulaku?]

May I use the phone? nzi kombɛla ku tirhisa ri//iŋho? [Ndzi kombela ku tirhisa riqingho?]

May I use the computer? ndzi kombɛla ku tirhisa khompjutara? [Ndzi kombela ku tirhisa khompyutara?]

May I speak alone with my partner for a moment? ndzi nga bulabula na munhu wa mina Jikarhana ana? [Ndzi nga vulavula na munhu wa mina xikarhananyana?]

Let's make this deal happen today. a hi endli leswaku Jiboho Ja hina Ji humɛlɛla namuntlha [A hi endli leswaku xiboho xa hina xi humelela namuntlha]

Yes e [E] No ɛe [E-e] Why hikwalaho ka jini? [Hikwalaho ka yini?] How

hi mukhuba wihi? [Hi mukhuva wihi?]

# Maybe

**48**4

kumbe∫ani [Kumbexani]

Thank you ndza nkhesa [Ndza nkhesa]

Sign here. sajina la. [Sayina la]

Please

ndza kOmbela [Ndza kombela]

My name is... bito ra mina ndzi... [Vito ra mina ndzi ...]

What is your name? hi wɛna mani? [Hi wena mani?]

Where can I find an interpreter? Jana toloki ndzi ŋga ji kuma kwihi? [Xana toloki ndzi nga yi kuma kwihi?]

I need a hotel room. ndzi laba kamara ra ĥodɛla. [Ndzi lava kamara ra hodela]

I need water. ndzi laba mati. [Ndzi lava mati]

I need food.

ndzi laba swakudja. [Ndzi lava swakudya]

I need sleep. ndzi laba ku etlɛla. [Ndzi lava ku etlela]

How much does the room cost for one night? Jana kamara i mali muni hi siku rin'we? [Xana kamara i mali muni hi siku rin'we?]

How much does the room cost for two nights? Jana kamara i mali muni hi masiku mambirhi? [Xana kamara i mali muni hi masiku mambirhi?]

How much does the room cost for one week? Jana kamara i mali muni hi vhiki rin'we? [Xana kamara i mali muni hi vhiki rin'we?]

I would like the room. ndzi ta laba kamara. [Ndzi ta lava kamara]

I would like car. ndzi ta laba movha. [Ndzi ta lava movha]

I would not like the room. a ndzi ta laba kamara. [A ndzi ta lava kamara]

I would not like the car. a ndzi ta laba mova. [A ndzi ta lava movha]

How do I get to ....? (this is for asking directions to a place) Jana ndzi ja ndhani e....? [Xana ndzi ya njhani e....?] Please draw me a map.

ndzi kOmbɛla u ni dirOwɛla mɛpɛ. [Ndzi kombela u ni dirowela mepe]

Good-bye sala kałe [Sala kahle]

Where can I rent a car? Jana ndzi ŋga yi rhɛnta kwihi movha? [Xana ndzi nga yi rhenta kwihi movha?]

How can our company help you? Jana khamphani ja hina ji ŋga ku funa nkha:ni? [Xana khamphani ya hina yi nga ku pfuna njhani?]

We'll gladly submit an estimate. ĥi ta tsakɛla ku ku rhumɛla mpima.e:D? [Hi ta tsakɛla ku ku rhumela mpimanyeto?]

We'll gladly submit our recommendations at no obligation.

ĥi ta tsakɛla ku ku rhumɛla mpimaīet) ehandle ka lib)h)? [Hi ta tsakela ku ku rhumela mpimanyeto ehandle ka xiboho?]

May we put together a proposal for you?

lana hi nga ku endlɛla ∫igaŋis⊃ na:? [Xana hi nga ku endlela xigangiso na?]

We would like to help you. hi ta rhandza ku ku funa. [Hi ta rhandza ku ku pfuna]

Is our price within your range? Jana ntফngD wa hina wa ku enɛrisa ke? [Xana ntsengo wa hina wa ku enerisa ke?]

When may we get to work on this project for you?

Jana hi ta sungula rini ku endla pr⊃jɛkɛ leji ja wɛna? [Xana hi ta sungula rini ku endla projeke leyi ya wena?]

Do you have any concerns about our product? Jana u na swibilɛlɔ ĥi tJumu wa hina? [Xana u na swivilelo hi chumu wa hina?]

Do you have any concerns about our service? Jana u na swibilɛlɔ hi nt irhɔ wa hina? [Xana u na swivilelo hi ntirho wa hina?]

Do you have any concerns about our pricing? Jana u na swibil£l) hi ntreng) wa hina? [Xana u na swivilelo hi ntsengo wa hina?]

May I call you back tomorrow? Jana ndzi ŋga ku fojinɛla mundzuku? [Xana ndzi nga ku foyinela mundzuku?]

May I call you back next week? Jana ndzi ŋga ku fojinɛla vhiki lɛri taka? [Xana ndzi nga ku foyinela vhiki leri taka?]

May I call you back this afternoon? Jana ndzi ŋga ku fojinela n likanhi lD:wu? [Xana ndzi nga ku foyinela nhlikanhi lowu?]

May I call you back in the morning? Jana ndzi ŋga ku fojinɛla na mpundzu? [Xana ndzi nga ku foyinela na mpundzu?]

Who should be my contact within your company? Jana ndzi ti langanisa na mani εka khampani ja nwi:na? [Xana ndzi ti hlanganisa na mani eka khampani ya n'wina?]

#### **NOTES:**

- 1. Always remember to greet first before you can start with any request or question.
- 2. Avoid phrases like Listen here! Look! Understand? Do you hear me?
- 3. Always remember to say **Please** when requesting assistance.
- 4. Be cautious if someone recommends that he will take you to the place you are looking for or if somebody is asking you where you come from.

# ZAMBESI (See CITONGA)

#### ZULU

Spoken by over 9 million people in South Africa, Botswana, Lesotho, Malawi, Mozambique, Swaziland. One of the 11 official languages of South Africa.

#### Pronunciation Guide:

Zulu and a number of the other languages in this book use what are called "clicks", and those are described as they occur below. If you want to hear a language with clicks, a fun introduction is one of the movies "The Gods Must Be Crazy" or "The Gods Must Be Crazy II", which both take place in South Africa.

The transcription for Zulu uses special phonetic symbols. The rough equivalents are given below:

"a" = the "a" in "father" "e" = the "ay" in "day" " $\epsilon$ " = the "e" in "bed" "i" = the "ee" in "beet" "I" = the "ee" in "beet" "o" = the "o" in "boat" " $\mathfrak{o}$ " = the "aw" in "lawn" "u" = the "oo" in "boot" " $\psi$ " = the "oo" in "book"

" $\eta$ " = the "ng" at the end of the word "thing." This can occur at the beginning of a word.

"tj" = the "ch" in "change"

"3" = the "z" in "azure"

: means to lengthen the vowel when it comes immediately afterwards

Hello, nice to meet you. sa:wu:bona: ŋıya:d3a:bula: ukukwa:zı [Sawubona, ngiyajabula ukukwazi]

I only speak English. ŋıkuluma: i:si:ŋısı kupela: [Ngikhuluma isiNgisi kuphela]

I don't understand. a: ŋızwısi:sı [Angizwisisi]

What is this? yi:nı lena: [Yini lena?]

What is the time?

uba:nı i:sika:tı [Ubani isikhathi?]

What is the date?

i:ziŋa:kı na:mu [Izingaki namuhla?] (\*hl)a: (\*when pronounced **'hl'** resembles the sound of a frying pan)

Where is the nearest toilet?

njina:yitola:pi in(\*dl)& ya: na:sese la:pa: [Ngingayitholaphi indlu yangasese lapha?] (\*'dl' is the voiced form of 'hl' which when pronounced resembles the sound of a frying pan.)

Where is the nearest hotel? ŋıŋga:lıtolapı i:hotela: la:pa: [Ngingalitholaphi ihhotela lapha?]

Where is the nearest airport? ŋıŋa:yıtolapı i:nda:wo yokugıbela: ızındıza: [Ngingayitholaphi indawo yokugibela izindiza?]

Where is the nearest hospital? yiŋa:sitolapi i:si:be(\*dl)ela: la:pa: [Ngingasitholaphi isibhedlela lapha?] (\*'dl' is the voiced form of 'hl' which when pronounced resembles the sound of a frying pan.)

Where is the nearest American restaurant?

קוקa:yıtola:pi i:nda:wo eteŋgısa: טּגע(\*dl)a: kwesi:lungט [Ngingayitholaphi indawo ethengisa ukudla kwesilungu?] (\*'dl' is the voiced form of 'hl' which when pronounced resembles the sound of a frying pan.)

What do you need to make this work?

Ud*inja:ni* Ukuze wenze lomsebenzi [Udingani ukuze wenze lomsebenzi]

Who is the decision maker?

uba:ni owenza: i:zi(\*nq)umo la:pa:

[Ubani owenza izinqumo?] (\* **'nq'** is the nasal form of 'q' pronounced by placing the tip of the tongue firmly against the division between teeth ridge and hard palate, centre of tongue depressed and then the tip of the tongue is drawn sharply downwards.)

May I use the phone?

ŋı(\*c)ela: υ kusebenzısa: υ(\*c)ıŋo

[Ngicela ukusebenzisa ucingo.] (\* **'c'** is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

May I use the computer?

ŋı(\*c)ela: u kusebenzısa: i:-computer.

[Ngicela ukusebenzisa i-computer.] (\* **'c'** is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

May I speak alone with my partner for a moment?

ŋı(\*c)ela: U kU(#hl)eba: ka:n(\*c)ane nomli:ŋa:ne wa:mı [Ngicela ukuhleba kancane nomlingane wami.] (\* 'c' is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.) (#when pronounced 'hl' resembles the sound of a frying pan.)

Let's make this deal happen today.  $M_{2}$  is the norm of the second se

Ma:si:lı(\*q)a:le na:mu(#hl)a lelıbızınısı

[Masiliqale namuhla lelibhizinisi] (\*'q' is pronounced by placing the tip of the tongue firmly against the division between teeth ridge and hard palate, centre of tongue depressed and then the tip of the tongue is drawn sharply downwards.) (#when pronounced 'hl' resembles the sound of a frying pan)

Yes Yebo [Yebo]

```
No
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(\*Ch)a: (\***'ch'** is the aspirated form of 'c' which is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

Why k**uŋa**:nı [Kungani]

How

Ka:n**3**a:nı [Kanjani]

Maybe

M(\*hl)a:wumbe [Mhlawumbe] (\*when pronounced **'hl'** resembles the sound of a frying pan)

Thank you. ŋıya:boŋa: [Ngiyabonga]

Sign here. sa: yi:na: la:pa: [Sayina lapha]

Please

ŋıya:(\*c)ela:

[Ngiyacela] (\* 'c' is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, center of tongue depressed, and then the tip of the tongue is drawn backwards.)

My name is...

lga:ma: la:mı U.... [Igama lami u...]

What is your name?

uba:ni iga:ma: la:ko ? [Ubani igama lakho?]

Where can I find an interpreter? ŋıŋa:mtola:pi umhumushi [Ngingamtholaphi umhumushi?]

I need a hotel room. ŋidiŋa: ihotela: [Ngidinga ihhotela]

I need water. ŋıdıŋa: a:ma:nzı [Ngidinga amanzi]

I need food.

ŋıdıŋa: IJkIJ(\*dl)a: [Ngidinga ukudla] (\*'dl' is the voiced form of 'hl' which when pronounced resembles the sound of a frying pan.)

I need sleep.

ŋıdıŋa: ukula:la: [Ngidinga ukulala]

How much does the room cost for one night?

lıbıza: ma:lını ika:melo ŋobusuku obubodwa: [Libiza malini ikamelo ngobusuku obubodwa?]

How much does the room cost for two nights?

lıbıza: ma:lını ika:melo ŋezınsuku ezimbili [Libiza malini ikamelo ngezinsuku ezimbili?]

How much does the room cost for one week? lıbıza: ma:lını ika:melo ŋesonto elilodwa: [Libiza malini ikamelo ngesonto elilodwa?]

I would like the room.

ŋıŋa:ta:nda: ukulisebenzisa: ika:melo [Ngingathanda ukulisebenzisa ikamelo]

I would like the car.

קוקa:ta:nda: אַטעוואפטאפטאבו: imoto [Ngingathanda ukuyisebenzisa imoto]

I would not like the room. neke nilisebenzise ika:melo [Ngeke ngilisebenzise ikamelo]

I would not like the car. neke nyiyisebenzise imoto [Ngeke ngiyisebenzise imoto]

How do I get to...?

ŋıηa:ya: ka:n3a:nı e...? [Ngingaya kanjani e...?]

Please draw me a map.

ŋı(\*c)ela: ບŋıdwebele iba:la:zwe

[Ngicela ungidwebele ibalazwe] (\* **'c'** is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

Good-bye sa:la: ka:(\*hl)e [Sala kahle] (\*when pronounced **'hl'** resembles the sound of a frying pan)

Where can I rent a car?

קוקa:yı (\*q)a(#sh)a: imoto

[Ngingayiqasha kuphi imoto?] ('q' is pronounced by placing the tip of the tongue firmly against the division between teeth ridge and hard palate, centre of tongue depressed and then the tip of the tongue is drawn sharply downwards.) (# 'sh' is pronounced as 'ship' in English)

How can our company help you? inka:mpa:ne yetu Iŋa:kusıza: ka:n**3**a:nı [Inkampane yethu ingakusiza kanjani?]

We'll gladly submit an estimate at no obligation.

sızoku3a:bulela: ukukunıkeza: a:ma:na:nı esiwa(\*c)a:ba:ŋela:yo

ŋa:pa:n(#dl)e kokuba: uzibope

[Sizokujabulela ukukunikeza amanani esiwacabangelayo ngaphandle kokuba uzibophe] (\* 'c' is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, center of tongue depressed, and then the tip of the tongue is drawn backwards.) (#'dl' is the voiced form of 'hl' which when pronounced resembles the sound of a frying pan.)

We'll gladly submit our recommendations at no obligation.

sızoku3a:bulela: ukukunıkeza: esikusikisela:yo ŋa:pa:n(#dl)e

```
kokuba: uzibope
[Sizokujabulela ukukunika esikusikiselayo ngaphandle kokuba
uzibophe]
```

May we put together a proposal for you?

sı(\*c)ela: ituba: lokuveza: loko esiku(#hl)osile [Sicela ithuba lokuveza lokho esikuhlosile] (\* 'c' is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.) (#when pronounced 'hl' resembles the sound of a frying pan)

We would like to help you.

sıŋa:ta:nda: UkUsıza: [Singathanda ukusiza]

Is our price within your range?

וקט טק:kwa:zi טגטווfinyelela: ina:ni? [Ingabe ungakwazi ukulifinyelela inani lethu?]

When may we get to work on this project for you?

sıŋa (\*q)a:la: nını UkUkwenzela: lomsebenzı [Singaqala nini ukukwenzela lomsebenzi?] ( 'q' is pronounced by placing the tip of the tongue firmly against the division between teeth ridge and hard palate, centre of tongue depressed and then the tip of the tongue is drawn sharply downwards.)

Do you have any concerns about our product?

kukona: yini okukuka:ta:za:yo ŋomkı(\*q)izo wetu [Kukhona yini okukukhathazayo ngomkhiqizo wethu?] ( 'q' is pronounced by placing the tip of the tongue firmly against the division between teeth ridge and hard palate, centre of tongue depressed and then the tip of the tongue is drawn sharply downwards.)

Do you have any concerns about our service?

kukona: yini okukuka:ta:za:yo ŋomsebenzi wetu [Kukhona yini okukukhathazayo ngomsebenzi yethu?]

Do you have any concerns about our pricing?

kukona: yini okukuka:ta:za:yo ŋa:ma:na:ni etu [Kukhona yini okukukhathazayo ngamanani ethu?]

May I call you back tomorrow?

קוקa:kʊ(\*sh)a:yela: yını ʊ(#c)וקo kʊsa:sa:

[Ngingakushayela yini ucingo kusasa?] (\***'sh'** is pronounced as 'ship' in English) (# **'c'** is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

May I call you back next week?

ŋıŋa:ku(\*sh)a:yela: yını u(#c)ıŋo ŋesonto elıza:yo [Ngingakushayela yini ucingo ngesonto elizayo?] (\***'sh'** is pronounced as 'ship' in English) (# **'c'** is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

May I call you back this afternoon?

קוקa:ku(\*sh)a:yela: yini u(#c)וקס nta:mba:ma: [Ngingakushayela yini ucingo ntambama?] (\***'sh'** is pronounced as 'ship' in English) (# **'c'** is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

May I call you back in the morning?

קוקa:ku(\*sh)a:yela: yını u(#c)וקo ekuseni

[Ngingakushayela yini ucingo ekuseni?] (\***'sh'** is pronounced as 'ship' in English) (# **'c'** is pronounced with the tip of the tongue placed lightly against upper front teeth and gums, centre of tongue depressed, and then the tip of the tongue is drawn backwards.)

Who should be my contact within your company?

uba:ni okufa:nele njitinta:ne na:ye kulenka:mpa:ne [Ubani okufanele ngithintane naye kulenkampane?]

## **NOTES:**

For advice on traveling in Africa, and cultural tips, see the entries under **CHICHEWA**, **XHOSA**, and other South African languages such as Xitsonga.

See notes under **CHICHEWA** as well as other South African languages such as **XITSONGA** and **SEPEDI**, for Africa and South Africa in general.

#### LANGUAGES OF THE WORLD AS SPOKEN IN EACH COUNTRY

#### (along with a listing of US Embassies in each country)

It would be impossible to cover all the languages of the world in this chapter. According to the *Ethnologue* published by the Summer Institute of Linguistics, there are about 6800 languages spoken in the world, and this number does not include the many dialects that may exist within each language. But less than 1000 languages in the world actually have a writing system. So what we will provide in this chapter is the a list of the official languages of each country, along with the names of some of the other languages that are spoken within that country in certain areas. It is impossible to list all the languages, but this list will provide you with a small glimpse of the diversity that exists. For more information, you can explore the vast wealth of information provided by the Summer Institute of Linguistics at www.ethnologue.com. The Ethnologue also has maps online. A fantastic site for maps of the world is also www.nationalgeographic.com/mapmachine/. For more information on embassies worldwide and their websites, go to www.embassyworld.com. We have tried to be as accurate as possible and provide up-to-date information on embassy locations and contact information, but it is a good idea to check for any changes in the CIA Factbook on line at www.cia.gov/cia/publications/factbook. Travel advisories from the State Department on individual countries can also be accessed at http://travel.state.gov.

#### AFGHANISTAN

Official or national language(s): Eastern Farsi, Southern Pashto Other languages spoken: Hazaragi, Southern Uzbek (45 languages in all)

No embassy or consulate

#### ALBANIA

Official or national language(s): Tosk Albanian Other languages spoken: Greek, Macedonian, Romanian, Romani (Gypsy)

Embassy of the United States Street/Mailing Address: Rruga Elbasanit, Nr. 103 Tirana, Albania Tel: +355 4 247285 Fax: +355 4 232222

#### ALGERIA

Official or national language(s): Arabic Other languages spoken: Chaouia, French, Kabyle

American Embassy Algiers Workweek: Saturday-Wednesday Street Address: 4 Chemin Cheich, Bachir Brahimi Mailing Address: U.S. Dept. of State (Algiers), Washington, DC 20521-6030 Tel: 011-213-2-60-39-73 Fax: 011-213-2-69-39-79

#### AMERICAN SAMOA

Official or national language(s): English Other languages spoken: Samoan (spoken by many more people than English)

No embassy – belongs to the U.S.

ANDORRA Official or national languages: Catalan, French Other languages spoken: Spanish

No separate embassy- see Spain

ANGUILLA Official or national language(s): English Other languages spoken: Leeward Caribbean Creole English

*No separate embassy – Anguilla is a self-governing overseas territory belonging to the U.K.* 

#### ANGOLA

Official or national language(s): Portuguese Other languages spoken: Chokwe, Kongo, Kwanyama, Luchazi, Lunda, Luvale, Mbunda, Mbundu, Mbwela, Nkhumbi, Nyaneka, Nyemba, Umbundu and 27 other languages

Embassy of the United State of America Rua Houari Boumedienne No. 32, Miramar, Luanda International Mail: Caixa Postal 6484, Luanda, Angola, or Pouch: American Embassy Luanda, Dept. of State, Washington, D.C., 20521-2550 Consulate Phone: 244-2-371-645 Embassy Phone (Miramar): 244-2-445-481 Fax: 244-2 -390-515 (Consulate) or 244-2-446-924 (Embassy)

ANTIGUA AND BARBUDA Official or national language(s): English Other languages spoken: Leeward Caribbean Creole English

No separate embassy-See Barbados

ARGENTINA Official or national language(s): Spanish Other languages spoken: Quechua and 23 other languages

American Embassy Buenos Aires Street Address: Avenida Colombia 4300, Bs. As. Mailing Address: Unit 4334, APO AA 34034 Tel: 011-54-11-5777-4533 Fax: 011-54-11-5777-4240

#### ARMENIA

Official or national language(s): Armenian Other languages spoken: Azerbaijani/Azeri

American Embassy Yerevan Street Address: 18 Gen Bagramian Mailing Address: U.S. Dept. of State (Yerevan) Washington, DC 20521-7020 Tel: 011-3742-151-144 Fax: 011-3742-151-138

#### ARUBA

Official or national language(s): Dutch Other languages spoken: English, Papiamentu

*No separate embassy - see Netherlands Antilles for Diplomatic Mission* 

#### AUSTRALIA

Official or national language(s): English Other languages spoken: Over 200 aboriginal languages spoken, but none by very large numbers of people

American Consulate General Sydney Street Address: Hyde Park Tower--36<sup>th</sup> Fl,Park & Elizabeth Sts. Mailing Address: Unit 11024, APO AP 96554-0002 Tel: 011-612-9373-9200 Fax: 011-612-9221-0573

American Consulate Canberra Street Address: Moonah Place, Yaralumla ACT 2600 Mailing Address: APO AP 96549-0002 Tel: 011-61-2-6214-5600 Fax: 011-61-2-6214-5970

American Consulate General Melbourne Street Address: 553 St. Kilda Road Mailing Address: Unit 11011, APO AP 96551-0002 Tel: 011-613-9526-5925 Fax: 011-613-9510-4660

American Consulate General Perth Street Address: 16 St. George's Terrace, 13th Floor Mailing Address: Unit 11021, APO AP 96553-0002 Tel: 011-61-9-231-9410 Fax: 011-61-9-231-9444

# AUSTRIA

Official or national language(s): German, Slovenian (regional) Other languages spoken: Hungarian, Serbo-Croatian

American Embassy Vienna Street Address: Boltzmanngasse 16 A-1091, Wien - Austria Tel: 011-431-313-39-2296 Fax: 011-431-310-6917

AZERBAIJAN

Official or national language(s): Azerbaijani Other languages spoken: Talysh

American Embassy Baku Street Address: Azadliq Prospetati 83 Mailing Address: U.S. Dept. of State (Baku) Washington, D.C. 20521-7050 Tel: 011-9-9412-98-03-35 Fax: 011-9-9412-96-04-69

BAHAMAS Official or national language(s): English Other languages spoken: Bahamas Creole English

United States Embassy at Nassau, Bahamas Mailing Address: P.O. Box N-8197, Nassau, Bahamas Tel: 242-322-1181

#### BAHRAIN

Official or national language(s): Arabic Other languages spoken: Farsi, Urdu

Embassy of the United States of America - Manama, Bahrain Bldg 979, Road 3119, Block 321, Zinj, Manama, Bahrain Tel: (973) 273 300

#### BANGLADESH

Official or national language(s): Bengali Other languages spoken: Chittagonian, Sylhetti and 35 other languages

U.S. Mission Dhaka Madani Avenue, Baridhara, Dhaka 1212 Tel: (880) (2) 882-4700/22 Fax: (880) (2) 882-3744 (U.S. Trade Center.) 882-4449 (Consular) Email: <u>USTC-Dhaka@state.gov</u> (U.S. Trade Center) <u>dhaka@pd.state.gov</u> (Consular)

#### BARBADOS

Official or national language(s): English Other languages spoken: Barbadian Creole English

United States Embassy to the Eastern Caribbean Mailing Address: P.O. Box 302, Bridgetown, Barbados, W.I. From the U.S.: (Department Name), CMR 1014, APO AA 34055 Tel: (246) 436-4950 Fax: (246) 429-5246 Email: <u>consularbridge2@state.gov</u> (Also serving Antigua and Barbuda, Barbados, Dominica, Grenada, St. Kitts/Nevis, Saint Lucia, St. Vincent and the Grenadines)

BELARUS Official or national language(s): Belarusian Other languages spoken: Lithuanian, Polish, Russian, Tatar, Ukrainian, Yiddish

American Embassy Minsk Street Address: Starivilenskaya 346-220002 Mailing Address from the U.S.: U.S. Dept. of State (Minsk) Washington, D.C. 20521-7010 Tel: 011-375-172-31-50-00 Fax: 011-375-172-34-78-53

#### BELGIUM

Official or national language(s): Dutch, French, German Other languages spoken: Arabic, Italian, Luxembourgeois, Portuguese, Spanish, Turkish, Vlaams

American Embassy Brussels Street Address: 27 Boulevard du Regent Mailing Address from the U.S.: PSC 82, Box 002, APO AE 09724-1015 Tel: 011-32-2-508-2425 Fax: 011-32-2-512-6653

BELIZE Official or national language(s): English Other languages spoken: Belize Creole English, Spanish

Embassy of the United States of America in Belize City, Belize 29 Gabourel Lane, P.O. Box 286, Belize City, Belize Tel: 2-77161 Fax: 2-30802 E-mail: <u>embbelize@state.gov</u>

BENIN

Official or national language(s): French Other languages spoken: Aja-Gbe, Ayizo-Gbe, Bariba, Fon-Gbe, Peul, Gen-Gbe(Mina), Gun-Gbe(Goun), Nago, Waci-Gbe, Yoruba and about 40 other languages

Embassy of the United States of America in Cotonou, Benin Rue Caporal Bernard Anani, BP 2012, Cotonou. Tel: 30 06 50, 30 05 13, 30 17 92 Fax: 30 14 39, 30 19 74

BERMUDA Official language: English

U.S. Diplomatic Mission to Bermuda Hamilton (CG), Crown Hill, 16 Middle Road, Devonshire P.O. Box HM325, Hamilton HMBX, Bermuda, or AmConGen Hamilton, Department of State, Wash., D.C. 20520-5300 Tel: [441] 295-1342 Fax: 295-1592or 296-9233

## BHUTAN

Official or national language(s): Dzongkha Other languages spoken: Nepali, Tshangla, Assamese, Tamang and 19 other languages

No formal diplomatic relations with the U.S., but informal contact is maintained between the Bhutanese and US Embassy in New Delhi (India).

BOLIVIA Official or national language(s): Spanish Other languages spoken: Aymara and 35 other languages

Embassy of the United States of America in La Paz, Bolivia Avenida Arce No. 2780 La Paz, Bolivia Tel: 43-3812, 432051 E-mail: <u>locampo@usia.gov</u>\_

### **BOSNIA-HERZEGOVINA**

Official or national language(s): Bosnian, Croatian, Serbian (all of these are dialects of the language known as Serbo-Croatian)

Other languages spoken: Romani(Gypsy), German, Italian, Romanian, Turkish, Albanian

U.S. Embassy, Sarajevo Alipašina 43 Tel: +387 33 445-700 Fax: +387 33 659-722

Branch Office, Banja Luka Jovana Ducica 5 Tel: +387 51 211-500 Fax: +387 51 218-291

Branch Office, Mostar Most. Bataljona b.b. Tel: +387 36 580-580 Fax: +387 36 580-581

For American citizen services call 387 33 445-700, then press 0

#### BOTSWANA

Official or national language(s): English, Setswana Other languages spoken: Afrikaans, Herero, Kalanga, Kgalagadi, Yeyi and 19 other languages

U.S. Diplomatic Mission to Botswana, Gaborone P.O. Box 90, Gaborone, Botswana Tel: [267] 353-982, afterhours Tel: 357-111 or 374-498 Fax 356-947 Email: <u>usembgab@global.co.za</u>\_

### BRAZIL

Official or national language(s): Portuguese (Brazilian) Other languages spoken: German, Italian, Japanese and many Indian languages – 192 languages total in Brazil

American Consulate General Sao Paulo Street Address: Rua Estados Unidos 1812 Mailing Address from the U.S.: APO AA 34030-0002 Tel: 011-55-11-853-2811 Fax: 011-55-11-853-2744

American Consular Agency Belem Mailing Address from the U.S.: APO AA 34030 Tel: 011-55-91-223-0800 Fax: 011-55-91-223-0413

American Consular Agency - Belo Horizonte Mailing Address from the U.S.: APO AA 34030-3505 Street Address: Minas Trade Center, Rua Timbiras, 1200, 7th Floor Tel: 011-55-31-213-1571 Fax: 011-55-31-213-1575

American Embassy Brasilia Street Address: Avenida das Nocoes, Lote 3 Mailing Address: Unit 3500, APO AA 34030 Tel: 011-55-61-321-7272 Fax: 011-55-61-225-3981

American Consulate General - Rio de Janeiro Street Address: Avenida Presidente Wilson, 147 Castelo Mailing Address: APO AA 34030 Tel: 011-55-21-292-7117 Fax: 011-55-21-240-9738

BRITISH INDIAN OCEAN TERRITORY Official language: English

No embassy—belongs to U.K.

BRITISH VIRGIN ISLANDS Official language: English Other language: Virgin Islands Creole English

*No embassy – belongs to U.K.* 

### BRUNEI

Official or national language(s): English, Malay Other languages spoken: Korean, Nepali, Brunei, Chinese, Tutong and 10 other languages

U.S. Diplomatic Mission to Brunei Bandar Seri Begawan, Third Floor - Teck Guan Plaza, Jalan Sultan, Bandar Seri Begawan, Brunei Darussalam Tel: [673] (2) 220-384, 229-670 Fax: [673] (2) 225-293 E-mail: <u>amembbsb@brunet.bn</u>. Embassy website: http://members.xoom.com/amembrunei

### BULGARIA

Official or national language(s): Bulgarian, Turkish Other languages spoken: Armenian, Czech, Greek, Russian, Serbo-Croatian, Macedonian, Romany (Gypsy)

American Embassy Sofia Street Address: 1 Saborna Street Mailing Address from the U.S.: Unit 1335, APO AE 09213-1335 Tel: 011-359-2-980-5241 Fax: 011-359-2-980-68-50

### BURKINA FASO

Official or national language(s): French, Mooré, Jula, Fulfulde Other languages spoken: Birifor, Bissa, Bobo, Bwamu, Dagaare, Dogon, Kasem, Koromfé, Lobi, Nuni and 52 other languages

Embassy of the Unites States of America in Ouagadougou, Burkina Faso 602 Avenue Raoul Follereau, Koulouba, Secteur 4 Tel: (226) 30-67-23 Fax: (226) 31-26-60 or 31-27-07 E-mail: <u>amembouaga@state.gov</u>\_

BURMA (See MYANMAR)

### BURUNDI

Official or national language(s): French, Rundi Other languages spoken: Swahili

U.S. Diplomatic Mission to Burundi Bujumbura, B.P. 1720, Avenue Des Etas-Unis Tel [257] 22-34-54, afterhours Tel 21-48-53, Fax 22-29-26

### CAMBODIA

Official or national language(s): Khmer Other languages spoken: Chinese, Lao, Vietnamese, Cham and 14 other languages

Embassy of the United States of America 16, Street 228 (between streets 51 and 63), Phnom Penh, Cambodia Tel: (855-23) 216 436 Fax: (855-23) 216 437

## CAMEROON

Official or national language(s): English, French Other languages spoken: Bamun, Basaa, Beti, Bulu, Duala, Ewondo, Fulfulde, Ghomala, Medumba, Cameroon Pidgin, Yemba and 266 other languages!

U.S. Diplomatic Mission to Cameroon - Yaounde rue Nachtigal, B.P. 817 Tel (237) 23-40-14, and (237) 23-05-12 Pouch address: American Embassy, Dept. of State, Washington, D.C. 20521-2520 Tel [237] 23-45-52 Fax 23-07-53 Email: <u>yaounde@youndeb.us-state.gov</u>\_

### CANADA

Official languages: English, French Other languages spoken: many American Indian and Eskimo languages – total of 85 languages for Canada.

American Embassy Ottawa Street Address: World Exchange Plaza, 45 O'Connor, Suite 1140, Postal Code K1P-1A4 Mailing Address: P.O. Box 5000, Ogdensburg, NY 13669-0430 Tel: 1-613-238-5335 Fax: 1-613-238-5999

American Consulate General Calgary Street Address: 615 MacLeod, Trail S.E. Room 1050 Mailing Address: c/o AmEmbassy Ottawa, P.O. Box 5000, Ogdensburg, NY 13669 Tel: 1-403-266-8962 Fax: 1-403-266-6630

American Consulate General Halifax Street Address: Suite 910, Cogswell Tower Scotia Square, Halifax Nova Scotia B3J 3K1 Mailing Address: c/o AmEmbassy Ottawa, P.O. Box 5000, Ogdensburg, NY 13669 Tel: 1-902-429-2480 Fax: 1-902-429-7690

American Consulate General Montreal Street Address: 455 Rene Levesque Blvd., 19th Floor, Montreal, Quebec, H2Z-1Z2 Mailing Address: P.O. Box 847, Champlain, NY 12919-0847 Tel: 1-514-398-9695 Fax: 1-514-398-0711

American Consulate General Toronto Street Address: 360 University Avenue, Suite 602, Toronto, Ontario, M5G-1S4 Mailing Address: P.O. Box 135, Lewiston, NY 14092 Tel: 1-416-595-1700 Fax: 1-416-595-0051

American Consulate General Vancouver Street Address: 1095 West Pender Street, 20th Floor, Vancouver, British Columbia, V6E-2M6 Mailing Address: P.O. Box 5002, Point Roberts, Washington 98281-5002 Tel: 1-604-685-4311 Fax: 1-604-687-6095

CANARY ISLANDS Official languages: Spanish

No separate embassy – see Spain

CAPE VERDE ISLANDS Official languages: Portuguese, Kabuverdianu

U.S. Diplomatic Mission to Cape Verde - Praia Rua Abilio Macedo 81, C.P. 201 Tel [238] 61-56-16 Fax 61-13-55

CAYMAN ISLANDS Official language: English Other languages spoken: Haitian Creole French, Spanish, Cayman Islands English

No separate embassy – belongs to the United Kingdom

CENTRAL AFRICAN REPUBLIC Official or national language(s): French, Sango Other languages spoken: Bunda (many dialects), Gbuya (many dialects) and others – total of 68 languages for the Central African Republic

U.S. Diplomatic Mission to Central African Republic – Bangui Avenue David Dacko, B.P. 924 Tel [236] 61-02-00, 61-02-10, 65-25-78 Fax 61-44-94 Duty phone (236) 50-12-08

### CHAD

Official or national language(s): Arabic, French Other languages spoken: Hausa, Fulfulde, Kanembu, Maba, Naba, Ngambay and 124 other languages.

U.S. Diplomatic Mission to Chad - N'Djamena Ave. Felix Eboue, B.P. 413 Tel [235] (51) 70-09, 51-90-52, 51-92-33 Fax 51-56-54, or 56-54 Email: <u>paschallrc@ndjamenab.us-state.gov</u>\_

### CHILE

Official or national language(s): Spanish Other languages spoken: Mapudungun, Quechua

American Embassy Santiago Street Address: Andres Bello 2800, Los Condes Mailing Address: Unit 4111, APO AA 34033 Tel: 011-56-2-330-3310 Fax: 011-56-2-330-3172

## CHINA

Official language: Mandarin Chinese Other languages spoken: many different "dialects" of Chinese which are actually separate languages, Bouyei, Dong, Hmong, Kazakh, Korean, Mongolian, Tibetan, Uyghur, Yi, Zhuang – total of 201 languages for China

American Embassy Beijing Street Address: Xiu Shui Bei Jie 3 Mailing Address: PSC 461 Box 50, FPO AP 96521-0002 Tel: 011-86-10-6532-6924 Fax: 011-86-10-6532-3297

American Consulate General Chengdu Street Address: No. 1 South Shamian St., Shamian Island Mailing Address: PSC 461 Box 100, FPO AP 96521-0002 Tel: 011-86-28-558-9642 Fax: 011-86-28-558-9221

American Consulate General Guangzhou Street Address: China Hotel, 14/F Liu Hua Road Mailing Address: PSC 461 Box 100, FPO AP 96521-0002 Tel: 011-86-20-8667-4011 Fax: 011-86-20-8666-6409

American Consulate General Shanghai Street Address: 1469 Huai Hai Middle Road Mailing Address: PSC 461 Box 200, FPO AP 96521-0002 Tel: 011-86-21-6279-7630 Fax: 011-86-21-6279-7639

U.S. Commercial Center Shanghai Street Address: Shanghai Centre Suite 631, East Tower 1376 Nanjing Xi Lu Tel: 011-86-21-6279-7640 Fax: 011-86-21-6279-7639

American Consulate General Shenyang Street Address: 40 Lane 4, Section 5, Sanjing Street, Heping District Mailing Address: PSC 461 Box 45, FPO AP 96521-0002 Tel: 011-86-21-6279-7640 Fax: 011-86-21-6279-7649

### COLOMBIA

Official or national language(s): Spanish Other languages spoken: dozens of American Indian languages

American Embassy Bogota Street Address: Calle 22 D bis No. 47-51, Santa Fe de Bogota Mailing Address: Unit 5120 APO AA 34038 Tel: 011-57-1-315-2126 X2684 Fax: 011-57-1-315-2171

COMOROS ISLANDS Official language: French Other language: Comorian

See Mauritius for embassy

### CONGO, REPUBLIC OF

Official or national language(s): French, Lingala, Munukutuba Other languages spoken: Mbosi, Teke and 56 other languages

U.S. Diplomatic Mission to Republic of Congo -- Brazzaville The Brazzaville Embassy Office is co-located with Embassy Kinshasa at 310 Avenue Des Aviateurs, Kinshasa, DRC Tel [243] (88) 43608 Fax (88) 41036. Address/phone of temporary office in Brazzaville: 70 rue Bayardelle, Tel [242] 81-14-72; additional information: [243] (88) 40520 or (88) 40252

#### COOK ISLANDS

Official or national language(s): English Other languages spoken: Penrhyn, Pukapuka, Rakahanga-Manihiki, Rarotongan

*No embassy – the Cook Islands are a self-governing territory of New Zealand. See New Zealand.* 

#### COSTA RICA

Official or national language(s): Spanish Other languages spoken: Caribbean Creole English

American Embassy San Jose Street Address: Commercial del Oeste, Unit 2508, Pavas, San Jose, Costa Rica Mailing Address from the U.S.: APO AA 34020 Tel: 011-506-220-2454/3939 Fax: 011-506-231-4783

### CÔTE D'IVOIRE

Official or national language(s): French Other languages spoken: Abé, Abron, Anyin, Baoulé, Bété, Dan, Dida, Guro, Jula, Kulango, Lobi, Mahou, Senoufo, Soninke, Wè and 61 other languages.

American Embassy Abidjan Street Address: Rue Jesse Owens, 01 B.P. 1712 Mailing Address: U.S. Dept of State (Abidjan), Washington DC 20521-2010 Tel: 011-225-21-4616 Fax: 011-225-22-2437

### CROATIA

Official or national language(s): Croatian (dialect of Serbo-Croatian), Italian Other languages spoken: Venetian and several others

American Embassy Zagreb Street Address: Andrije Hebranga 2 Mailing Address: Unit 345 APO AE 09213-1345 Tel: 011-359-2-980-5241 Fax: 011-359-2-981-8977

#### CUBA

Official or national language(s): Spanish

Interests Section, Havana Calzada between L & M Streets, Vedado, Havana Phone: (53-7) 33-3551/59 Fax: 33-1084 Public Affairs Office: 33-3967 Fax: 33-3869 Hours: 8:30 a.m. to 5:00 p.m Emergencies/After Hours: 33-3026

#### **CYPRUS**

Official or national language(s): Greek, Turkish Other languages spoken: Arabic, Armenian

Embassy of the United States of America, Nicosia, Cyprus Metochiou & Ploutarchou Street, Engomi – 2407 Nicosia – Cyprus, P.O.Box 24536 Telephone: 357-22-776400 Fax: 357-22-780944

CZECH REPUBLIC Official or national language(s): Czech Other languages spoken: German, Polish, Romany(Gypsy)

American Embassy Prague Street Address: Hybernska 7a, 117 16 Praha 1 Mailing Address: U.S. Dept. of State (Prague), Washington, D.C. 20521-5630 Tel: 011-422-2421-9844 Fax: 011-422-2421-9965

DEMOCRATIC REPUBLIC OF CONGO Official or national language(s): French, Kongo, Lingala, Luba-Kasai, Congo Swahili Other languages spoken: 212 other languages!

Embassy of the United States of America – Kinshasa 310, Avenue des Aviateurs, Kinshasa – Gombe, République Démocratique du Congo Tel: (243) 88 43608 Fax: (243) 88 43467

## DENMARK

Official or national language(s): Danish, German Other languages spoken: Faroese, Inuktitut

American Embassy Copenhagen Street Address: Dag Hammarskjolds Alle 24 Mailing Address: APO AE 09176 Tel: 011-45-3142-3144 Fax: 011-45-3142-0175 Email: <u>usis@usis.dk</u>

### DJIBOUTI

Official or national language(s): French Other languages spoken: Afar, Somali, Arabic

U.S. Diplomatic Mission to Djibouti -- Djibouti Plateau du Serpent, Blvd. Marechal Joffre, B.P. 185 Tel [253] 35-39-95 Fax 35-39-40, afterhours 35-13-43

#### DOMINICA

Official or national language(s): English Other languages spoken: Caribbean Creole English, Lesser Antillean Creole French

No separate embassy – see Barbados

DOMINICAN REPUBLIC Official or national language(s): Spanish Other languages spoken: Haitian Creole French, Samaná English

American Embassy Santo Domingo Street Address: Corner of Calle Cesar Nicolas, Penson & Calle Leopoldo Navarro Mailing Address: Unit 5515, APO AA 34041-0008 Tel: 1-809-221-2171 Fax: 1-809-688-4838

#### EASTER ISLAND

Official or national language(s): Easter Island is a dependency of Chile, so the official language is Spanish, but natives of the island speak a language called Rapa Nui.

See Chile for embassies.

### ECUADOR

Official or national language(s): Spanish Other languages spoken: Several dialects of Quichua and other American Indian languages – a total of 22 languages for Ecuador.

American Consulate General Guayaquil Street Address: 9 de Octubre y Garcia Moreno Mailing Address from the U.S.: APO AA 34039 Tel: 011-593-4-323-570 Fax: 011-593-4-325-286

American Embassy Quito Street Address: Avenida 12 de Octubre, y Avenida Patria Mailing Address from the U.S.: Unit 5334, APO AA 34039-3420 Tel: 011-593-2-561-404 Fax: 011-593-2-504-550

#### EGYPT

Official or national language(s): Arabic Other languages spoken: Domari, Nobiin, and 7 other languages

American Consulate General Alexandria Street Address: 3 El Faranna Street Mailing Address: Unit 64900, Box 24, FPO AE 09839-4900 Tel: 011-20-3-482-5607 Fax: 011-20-3-482-9199

American Embassy Cairo Workweek: Sunday-Thursday Street Address: 3 Lazougi Street Garden City, Cairo Mailing Address from the U.S.: Unit 64900 Box 11, APO AE 09839-4900 Tel: 011-20-2-357-2340 Fax: 011-20-2-355-8368

EL SALVADOR Official or national language(s): Spanish Other languages spoken: Kekchí, Lenca

Embajada de Los Estados Unidos Boulevard Santa Elena Final, Antiguo Cuscatlán, La Libertad, El Salvador

Telephone: (011) [503] 278-4444 Fax: (011) [503] 278-6011

EQUATORIAL GUINEA Official or national language(s): Spanish Other languages spoken: Fang and 11 other languages

The U.S. does not have an embassy in Equatorial Guinea – U.S. interests are overseen by the U.S. Embassy in Cameroon.

### ERITREA

Official or national language(s): English Other languages spoken: Arabic, Afar, Bedawi, Tigré, Tigrinya and at least 5 other languages.

U.S. Diplomatic Mission to Eritrea - Asmara Franklin D. Roosevelt St. -- P.O. Box 211, Asmara, Eritrea Tel [291] (1) 120004 Fax 127584

### **ESTONIA**

Official or national language(s): Estonian Other languages spoken: Belarusian, Finnish, Russian, Ukrainian

The Embassy of the United States of America Kentmanni 20, 15099 Tallinn, Estonia. Phone: (372) 668 8100, Fax: (372) 668 8134 E-mail: <u>tallinn@usemb.ee</u>\_

#### ETHIOPIA

Official or national language(s): Amharic, Tigrinya, English Other languages spoken: Afar, Gedeo, Gurage, Hadiyya, Oromo, Sidamo, Somali and 72 other languages.

United States Embassy in Ethiopia P.O. Box 1014, Addis Ababa, Ethiopia Tel: 251-1-550666 Fax: 251-1-551328 Email: usemaddis@state.gov

FALKLAND ISLANDS Official or national language(s): English

*No embassy – this is a dependency of the U.K.* 

FIJI

Official or national language(s): Fijian, Fijian Hindustani, English Other languages spoken: Kiribati, Lauan, Rotuman

American Embassy 31 Loftus Street, P.O. Box 218, Suva, Fiji Telephone: (679) 314-466 Fax: (679) 300-081 (The embassy in Fiji is also responsible for French Polynesia, Nauru, New Caledonia, Tonga, Tuvalu, and Wallis & Futuna)

### FINLAND

Official or national language(s): Finnish, Swedish Other languages spoken: Estonian, Karelian, Romany(Gypsy), Lapp

American Embassy Helsinki Street Address: Itainen Puistotie 14ASF Mailing Address from the U.S.: APO AE 09723 Tel: 011-358-9-171-931 Fax: 011-358-9-635-332

### FRANCE

Official or national language(s): French Other languages spoken: Alemannisch, Basque, Breton, Catalan, Corsican, Dutch, Provencal, Gascon, Italian, Portuguese, Romany (Gypsy), Arabic

American Embassy Paris Street Address: 2 Avenue Gabriel Mailing Address from the U.S.: APO AE 09777 Tel: 011-33-1-4312-2370 Fax: 011-33-1-4312-2172

US Mission to the OECD (Paris) Street Address: 19 Rue de Franqueville, 75016 Paris Mailing Address from the U.S.: APO AE 09777 Tel: 011-33-1-4524-7437 Fax: 011-33-1-4524-7410

American Consulate General Lyon Street Address: 7 Quai General Sarrail Mailing Address from the U.S.: c/o American Embassy Paris, APO AE 09777 Tel: 011-33-472-407-220 Fax: 011-33-478-391-409

American Consulate General Marseille Street Address: 12 Boulevard Paul Peytral Mailing Address from the U.S.: c/o American Embassy Paris, APO AE 09777 Tel: 011-33-491-549-200 Fax: 011-33-491-550-947

American Consulate General Strasbourg Street Address: 15 Avenue d'Alsace Mailing Address from the U.S.: c/o American Embassy Paris, Unit 21551 APO AE 09777 Tel: 011-33-88-35-31-04 Fax: 011-33-88-24-06-95

#### FRENCH GUIANA

Official or national language(s): French Other languages spoken: Arawak, Carib, Chinese, Emerillon, French Guianese Creole, Caribbean Javanese, Palikúr, Wayampi, Wayana, Arabic, Aukan, Haitian Creole French, Hmong, Saramaccan

*No embassy – French Guiana is an overseas Department of France.* 

#### FRENCH POLYNESIA

Official or national language(s): French, Tahitian Other languages spoken: Austral, Chinese, Mangareva, Marquesan, Rapa, Tahitian, Tuamotuan

No separate embassy – French Polynesia is an Overseas Territory of France, and U.S. interests are represented by the U.S. Embassy in Fiji.

#### GABON

Official or national language(s): French Other languages spoken: Fang, Myene, Njemi, Punu and 36 other languages.

Embassy of the United States, Libreville, Gabon Blvd. De la Mer, B.P. 4000, Libreville Gabon Tel: (241) 76.20.03 or (2004/1241) After Hours: (241) 74-34-92 Fax: (241) 74.55.07

### GAMBIA

Official or national language(s): English Other languages spoken: Mandinka, Pulaar, Soninke, Wolof and 5 other languages.

U.S. Diplomatic Mission to Gambia - Banjul Fajara, Kairaba Ave., P.M.B. 19, Banjul Tel (220) 392-856, 392-858, 391-970, 391-971 Fax 392-475

GEORGIA Official or national language(s): Georgian Other languages spoken: Armenian, Azeri, Russian, Abkhaz

American Embassy Tbilisi Street Address: 25 Atoneli Mailing Address: U.S. Dept. of State (Tbilisi), Washington, D.C. 20521-7060 Tel: 011-995-32-98-9967/68 Fax: 011-995-32-93-3759

#### GERMANY

Official or national language(s): German Other languages spoken: Danish, Polish, Saxon, Turkish and many others

American Embassy Bonn Street Address: Deichmanns Ave 29 Mailing Address.: Unit 21701 Box 53170 Bonn APO AE 09080 PSC 117 Tel: 011-49-228-339-2895 Fax: 011-49-228-334-649

American Embassy Office Berlin Street Address: Neustaedtische Kirchstrasse 4-5, 10117 Berlin Mailing Address: Unit 10117, APO AE 09235-5500 Tel: 011-49-30-238-5174 Fax: 011-49-30-238-6290

U.S. Commercial Office Düsseldorf Willi-Becker-Allee 10, 40227 Düsseldorf Street Address: Emmanual Lutz Str. 1B Mailing Address: Unit 21701 Box 30 APO AE 09080 Tel: 011-49-211-788-8927 Fax: 011-49-211-788-8938

American Consulate General Frankfurt Street Address: Platenstrasse 1, 60320 Frankfurt/Main Mailing Address: PSC 115, APO AE 09213-0115 Tel: 011-49-69-956-79-013 Fax: 011-49-69-561-114

American Consulate General Hamburg Street Address: Alsterufer 27/28, 20354 Mailing Address: U.S. Dept. of State (Hamburg), Washington, D.C. 20521-5180 Tel: 011-49-40-4117-1304 Fax: 011-49-40-410-6598

American Consulate General Leipzig Street Address: Wilhelm-Seyfferth-Strasse 4, 04107 Leipzig Mailing Address: PSC 120, Box 1000, APO AE 09265 Tel: 011-49-341-213-8421 Fax: 011-49-341-213-8441

American Consulate General Munich Street Address: Königinstraße 5, 80539 Munich, Federal Republic of Germany Mailing Address: APO AE 09178 Tel: 011-49-89-2888-748 Fax: 011-49-89-285-261

### GHANA

Official or national language(s): English, Akan, Éwé, Ga, Nzema, Dagbani, Dagaare, Kasem Other languages spoken: Frafia, Buli, Kusaal, Sisaata, Gonja, Abron, Dangme, Konkomba, Wasa and 62 other languages

U.S. Diplomatic Mission to Ghana - Accra Ring Road East -- P.O. Box 194 Tel [233] (21) 775-348, Annex Tel 776-601, Fax 776-008 Website: http:<u>www.usembassy.org.gh</u>

## GIBRALTER

Official or national language(s): English Other languages spoken: Spanish, Arabic

No embassy – Gibralter is a dependency of the U.K.

### GREECE

Official or national language(s): Greek Other languages spoken: Pontic, Romany(Gypsy), Romanian, Turkish, Albanian

American Embassy Athens Street Address: 91 Vasilissia Sophias Blvd. Mailing Address from the U.S.: PSC 108 APO AE 09482 Tel: 011-30-1-729-4302 Fax: 011-30-1-721-8660

#### GREENLAND

Official or national language(s): Danish, Greenlandic Inuktitut

See Denmark for embassies – Greenland is a self-governing dependency of Denmark.

### GRENADA

Official or national language(s): English Other languages spoken: Lesser Antillean Creole French, Windward Caribbean Creole English

U.S. Diplomatic Mission to Grenada - St. George's P.O. Box 54, St. George's, Grenada, W.I. Tel [473] 444-1173/6 Fax 444-4820. E-mail: <u>usemb-gd@caribsurf.com</u>

#### **GUADALOUPE**

Official or national language(s): French Other languages spoken: Lesser Antillean Creole French, Virgin Islands Creole English

*No separate embassy – go to Barbados. Guadaloupe is an Overseas Department of France..* 

GUAM Official or national language(s): Chamorro, English

No embassy – Guam is a territory of the U.S.

### **GUATEMALA**

Official or national language(s): Spanish Other languages spoken: Cakchiquel, Jacalteco, Kanjobal – total number of languages for Guatemala is 54.

Embassy of the United States Avenida Reforma 7-01, Zona 10, Guatemala Ciudad, Guatemala Tel: (502) 331-1541/5 Fax: (502) 334-8477

### GUINEA

Official or national language(s): Fuuta Jalon, French Other languages spoken: Kissi, Kpelle, Maninka, Susu, Toma and 26 other languages.

U.S. Diplomatic Mission to Guinea – Conakry rue KA 038, B.P. 603 Tel [224] 41-15-20, 41-15-21, or 41-15-23 Fax 41-15-22 AMB cellular Tel [224] 21-86-26 E-mail addresses: <u>amemconakry.adm@eti-bull.net</u>; <u>amemconakry.cons@etibull.net</u>. Website: <u>www.eti-bull.net/usembass</u>\_

## **GUINEA-BISSAU**

Official or national language(s): Portuguese Other languages spoken: Crioula, Mandinka, Pulaar, and 16 other languages.

No embassy. The US Embassy suspended operations on June 14, 1998 because of violence within the country.

### GUYANA

Official or national language(s): English Other languages spoken: Guyanese Creole English, Caribbean Hindustani and 10 other languages.

U.S. Diplomatic Mission to Guyana – Georgetown 100 Young and Duke Streets, Kingston, Georgetown, Guyana --P.O. Box 10507 Tel [592] (2) 54900-9, and 57961-3, Fax 58497 and 57968 Website: <u>www.usembguyana.com</u>

### HAITI

Official or national language(s): French, Haitian Creole French Other languages spoken: Haitian Vodoun Culture Language

Embassy of the United States of America 5, Boulevard Harry S Truman Telephone [509] 222-0200, 222-0354, 222-0269, 222-0327 Fax [509] 223-1641 or 222-0200 ext. 460 - Hours: Monday - Friday, 7:00 a.m. - 3:30 p.m. - After Hours (Emergencies Only): Tel. [509] 223-0955, 222-0200

## HONDURAS

Official or national language(s): Spanish Other languages spoken: Garífuna, Miskito and 8 other languages

Embajada de los Estados Unidos de América Avenida La Paz Apartado, Postal No. 3453, Tegucigalpa, Honduras Tel: (504) 236-9320, (504) 238-5114 Fax: (504) 236-9037

HONG KONG (part of CHINA) Official or national language(s): see China Other languages spoken: see China

American Consulate General Hong Kong Street Address: 26 Garden Road 17th Floor Mailing Address: PSC 464 Box 30 FPO AP 96522-0002 Tel: 011-85-22-521-1467 Fax: 011-85-22-845-9800

### HUNGARY

Official or national language(s): Hungarian Other languages spoken: German, Romany(Gypsy), Romanian, Ukrainian,etc.

American Embassy Budapest Street Address: V. Szabadsag Ter 7 Mailing Address: U.S. Dept. of State (Budapest), Washington, D.C. 20521-5270 Tel: 011-36-1-302-6100 Fax: 011-36-1-302-0089 or 0091

ICELAND Official language: Icelandic

The Embassy of the United States of America Laufasvegur 21, 101 Reykjavik, Iceland Telephone: +354 5629100 Fax: +354 5629123 E-mail on consular issues: <u>consularreykja@state.gov</u> E-mail on commercial issues: <u>econ-comm@usa.is</u> E-mail on general information: <u>public-affairs@usa.is</u> E-mail on technical issues: <u>webmaster@usa.is</u>

### INDIA

Official or national languages: English, Assamese, Bengali, Gujarati, Hindi, Kannada, Kashmiri, Malayalam, Marathi, Oriya, Panjabi, Sanskrit, Sindhi, Tamil, Telugu, Urdu (All of these are official languages!)

Other languages spoken: Besides the 16 official languages, there are 371 other languages spoken in India.

American Embassy New Delhi Street Address: Shanti Path, Chanakyapuri 110021 Mailing Address: U.S. Dept. of State (New Delhi), Washington, DC 20521-9000 Tel: 011-91-11-611-3033 Fax: 011-91-11-419-0025

Commercial Office, US&FCS Bangalore Street Address: W-202, 2nd Floor, West Wing, Sunrise Chambers 22 Ulsoor Road, Bangalore 560 042 Tel: 011-91-80-558-1452 Fax: 011-91-80-558-3630

American Consulate General Calcutta Street Address: 5/1 Ho Chi Minh Sarani, Calcutta 700071 Mailing Address: U.S. Dept. of State (Calcutta), Washington, DC 20521-6250 Tel: 011-91-33-242-1074 Fax: 011-91-33-242-2335

American Consulate General Chennai Street Address: 220 Mount Road, Chennai 600006 Mailing Address: U.S. Dept. of State (Chennai), Washington, DC 20521-6260 Tel: 011-91-44-827-7542 Fax: 011-91-44-827-0240

American Consulate General Mumbai (Formerly Bombay) Street Address: 4, New Marine Lines, Mumbai 400020 Mailing Address: U.S. Dept. of State (Bombay), Washington, DC 20521-6240 Tel: 011-91-22-265-2511 Fax: 011-91-22-262-3851/3850

#### INDONESIA

Official or national language(s): Indonesian Other languages spoken: Bali, Betawi, Javanese, Chinese dialects, Madura, Sunda, Banjar, Sasak, Aceh, Bataki, Malay, Minangkabau, Rejang, Bugis, etc, etc, etc. There are a total of 726 languages spoken in Indonesia.

American Embassy Jakarta Street Address: Medan Merdeka Selatan 5 Mailing Address: Box 1 APO AP 96520 Tel: 011-62-21-344-2211 Fax: 011-62-21-385-1632

U.S. Commercial Center Jakarta Street Address: World Trade Center Wisma Metropolital II 3rd Floor Jalan Jenral Sudiman 29-31, Jakarta 12920 Tel: 011-62-21-526-2850 Fax: 011-62-21-526-2855

American Consulate General Surabaya Street Address: Jalan Raya Dr. Sutomo 33, Box 18131 Mailing Address: APO AP 96520 Tel: 011-62-31-561923/5676880 Fax: 011-62-31-567 7748/5674492

### IRAN

Official or national language(s): Western Farsi Other languages spoken: Aimaq, Armenian, Azerbaijani(Azeri), Balochi, Gilaki, Kurdi, Luri, Mazanderanit, Qashqa'i, Turkmen and over 50 other languages.

No embassy – Go to the Swiss embassy if necessary. The U.S. Interests Section at the Swiss Embassy Africa Avenue, West Farzan Street, no. 59, Tehran. Local Tel: 878-2964 and 879-2364 Fax 877-3265. Workweek: Sunday through Thursday Public service hours: 8:00 a.m. - 11:00 a.m.

#### IRAQ

Official or national language(s): Arabic, Kurdi Other languages spoken: Azerbaijani, Farsi. Total number of languages for Iraq is 23.

No embassy. The US has an Interests Section in the Polish Embassy in Baghdad; address: P. O. Box 2051 Hay Babel, Baghdad; Tel: [964] (1) 718-9267; Fax: [964] (1) 718-9297

#### IRELAND

Official or national language(s): Irish Gaelic, English Other languages spoken: Scots, Shelta

American Embassy Dublin Street Address: 42 Elgin Rd., Dublin 4 Mailing Address: U.S. Dept. of State (Dublin), Washington, DC 20521-5290 Telephone: 011-353-1-668-8777/7122 Fax: 011-353-1-668-9946

### ISRAEL

Official or national language(s): Hebrew, Standard Arabic, English Other languages spoken: Amharic, Bukharic, Dzhidi, Russian, Yiddish and 28 other languages

American Embassy Tel Aviv Street Address: 71 Rehov, Tel Aviv 63432 Mailing Address: PSC 98, Box 100, APO AE 09830 Tel: 011-972-3-519-7327 Fax: 011-972-3-510-7215

### ITALY

Official or national language(s): Italian, French (regional), Standard German (regional), Serbo-Croatian (regional) Other languages spoken: Emiliano-Romagnolo, Friulian, Ligurian, Lombard, Napoletano-Calabrese, Piemontese, Sardinian, Sicilian, Venetian, etc. There are a total of 32 languages spoken in Italy.

American Embassy Rome Street Address: Via Veneto 119/A Mailing Address: PSC 59 APO AE 09624 Tel: 011-39-6-46741 Fax: 011-4674-2113

American Consulate General Florence Street Address: Lungarno Amerigo Vespucci 38 Mailing Address: APO AE 09624 Tel: 011-39-55-211-676 Fax: 011-39-55-283-780

American Consulate General Genoa Street Address: Banca d'America e d'Italia, Building Piazza Portello Mailing Address: PSC 59 Box G, APO AE 09624 Tel: 011-39-10-247-1412 Fax: 011-39-10-290-027

American Consulate General Milan Street Address: Via Principe Amerdeo 2/10, 20121 Milano Mailing Address: PSC 59 Box M, APO AE 09624 Tel: 011-39-2-6592-260 Fax: 011-39-2-6592-561

American Consulate General Naples Street Address: Piazza della Repubblica Mailing Address: PSC 810 Box 18, FPO AE 09619-0002 Tel: 011-39-81-761-1592 Fax: 011-39-81-761-1869

IVORY COAST (See CÔTE D'IVOIRE)

JAMAICA Official or national language(s): English Other languages spoken: Southwestern Caribbean Creole English (called Patois by Jamaican speakers)

American Embassy Kingston Street Address: Jamaica Mutual Life Center 2, Oxford Road 3rd Floor, Kingston 5 Mailing Address: U.S. Dept. of State (Kingston), Washington DC 20521-3210 Tel: 1-876-926-8115 Fax: 1-809-920-2580

### JAPAN

Official or national language(s): Japanese Other languages spoken: Korean, Okinawan, and 11 other languages

American Embassy Tokyo Street Address: 1-10-5 Akasaka, 1-chome Minato-ku (107) Mailing Address: Unit 45004 Box 204, APO AP 96337-5004 Tel: 011-81-3-3224-5060 Fax: 011-81-3-3589-4235

Trade Center Tokyo Street Address: 7th Fl., World Import Mart 1-3, Higoshi Ikebukuro 3-chome Toshima-ku, Tokyo 170 Mailing Address: Unit 45004 Box 258, APO AP 96337-0001 Tel: 011-81-3-3987-2441 Fax: 011-81-3-3987-2447

American Consulate Fukuoka Street Address: 5-26 Ohori 2-chome, Chuo-ku Fukuoka-810 Mailing Address: Box 10, FPO AP 98766 Tel: 011-81-92-751-9331 Fax: 011-81-92-713-9222

American Consulate Nagoya Street Address: 10-33 Nishiki 3-chome Naka-ku, Nagoya 460, Japan Mailing Address: c/o AmEmbassy Tokyo Unit 45004, Box 280 APO AP 96337-0001 Tel: 011-81-52-203-4277 Fax: 011-81-52-201-4612

American Consulate General Osaka-Kobe Street Address: 11-5, Nishitnma 2, Chrome Kita-Ku Osaka (530) Mailing Address: Unit 45004 Box 239 APO AP 96337-0002 Tel: 011-81-6-315-5957 Fax: 011-81-6-315-5963

American Consulate Sapporo Street Address: Kita 1-Jo Nishi 28-chome, Chuoku Sapporo 064 Mailing Address: APO AP 96337-0003 Tel: 011-81-11-641-1115 Fax: 011-81-11-643-1283

### JORDAN

Official or national languages: Standard Arabic Other languages spoken: other dialects of Arabic, Adyghe, Armenian, Chechen, Domari (Middle Eastern Gypsy).

U.S. Diplomatic Mission to Jordan - Amman P.O. Box 354, Amman 11118 Jordan -- APO AE 09892-0200 Tel [962] (6) 592-0101, direct line to Post 1 [962] (6) 592-2500 Fax 592-0163 Website: http://www.usembassy-Amman.org.jo\_

## KAZAKHSTAN

Official or national language(s): Kazakh Other languages spoken: German, Ili Turki, Plautdietsch, Sinte Romani, Uyghur

American Embassy Almaty Street Address: 99/97 Furmanova, Street Almaty 480012 Mailing Address: U.S. Dept. of State (Almaty), Washington, D.C. 20521-7030 Tel: 011-7-3275-81-15-77 Fax: 011-7-3275-81-15-76

### KENYA

Official or national language(s): Swahili, English Other languages spoken: Bukusu, Digo, Embu, Gikuyu, Giryama, Kalenjin, Kamba, Luo, Luyia, Maasai, Meru, Somali, Tukana and about 45 other languages

American Embassy Nairobi Street Address: Moi/Haile Selassie Ave. Mailing Address: P.O. Box 30137, Unit 64100 APO AE 09831 Tel: 011-254-2-212-354 Fax: 011-254-2-216-648

KIRIBATI Official or national language(s): English, Kiribati

No separate embassy – see Marshall Islands

KOREA, NORTH Official or national language(s): Korean

No embassy - Swedish Embassy in P'yongyang represents the US as consular protecting power The Embassy of Sweden is located in the Munsu-Dong District, Pyongyang. Tel. (850-2) 381-7908; Fax (850-2) 381-7258 (These are frequently out of order because of poor telecommunications in North Korea).

KOREA, SOUTH Official or national language(s): Korean

American Embassy Seoul Street Address: 82 Sejong-Ro, Chongro-Ku Mailing Address: Unit 15550, APO AP 96205-0001 Tel: 011-82-2-397-4535 Fax: 011-82-2-739-1628

KOSOVO (Part of Serbia) Official or national language(s): Serbo-Croatian

U.S. Office Arberia/Dragodan, Nazim Hikmet 30, Pristina, Kosovo Tel: + 381 38 549 516 Fax: + 381 38 549 890

**KUWAIT** 

Official or national language(s): Standard Arabic Other languages spoken: Arabic dialects, Mehri

American Embassy Kuwait Workweek: Saturday-Wednesday Street Address: Al Masjeed Al Aqsa Street Plot 14, Block 14, Bayan Plan 3602 Mailing Address: Unit 6900 Box 10, APO AE 09880-9000 Tel: 011-965-539-6362/5307 Fax: 011-965-538-0281

KYRGYZSTAN

Official or national language(s): Kirghiz Other languages spoken: Dungan

U.S. Diplomatic Mission to Kyrgyzstan – Bishkek 171 Prospect Mira, Bishkek 720016, The Kyrgyz Republic Tel [996] (312) 551-241, [996] (517) 777-217, Fax [996] (312) 551-264 Night/emergency numbers [996] (312) 551-262 (postonemarines)

## LAOS

Official or national language(s): Lao Other languages spoken: Khmu, Tai Nüa, Sô, Phuan, Phu Thai, and 76 other languages.

U.S. Diplomatic Mission to Laos - Vientiane rue Bartholonie, P.O. 114 -- Box V, APO AP 96546 Tel [856] (21) 212581/582/585, afterhours Tel 212581, Fax 212584

LATVIA Official or national language(s): Latvian Other languages spoken: Romani (Gypsy), Yiddish, Liv

U.S. Diplomatic Mission to Latvia – Riga Raina Boulevard 7, LV-1510, Riga, Latvia Tel [371] 721-0005, afterhours Tel [371] 722-2349, Fax 782-0047

LEBANON

Official or national language(s): Standard Arabic, French Other languages spoken: Arabic dialects, Armenian

U.S. Diplomatic Mission to Lebanon - Beirut Antelias -- P.O. Box 70-840, or PSC 815, Box 2, FPO AE 09836-0002 Tel [961] (4) 543-600, 542-600, 544-130/131/133, Fax 544-136

LESOTHO Official or national language(s): South Sotho, English

U.S. Diplomatic Mission to Lesotho – Maseru P.O. Box 333, Maseru 100 Lesotho Tel [266] 312-666 Fax 310-116 E-mail: <u>amles@lesoff.co.za</u>

### LIBERIA

Official or national language(s): English Other languages spoken: Bassa, Dan, Gola, Kisi, Klao, Kpelle, Liberian English, Loma, Mano and 19 other languages.

U.S. Diplomatic Mission to Liberia – Monrovia 111 United Nations Dr., P.O. Box 10-0098, Mamba Point Tel [231] 226-370-380, Front Office 220-150; Fax 226-148, Front Office 226-154

## LIBYA

Official or national language(s): Standard Arabic Other languages spoken: Libyan Arabic, Awjilah, Domari, Ghadamès, Nafusi, Sawknah, Tahaggart Tamahaq

No embassy since May 2, 1980. No other representation at all.

## LIECHTENSTEIN Official or national language(s): Standard German Other languages spoken: Alemannisch, Walser

*No separate embassy – see Switzerland.* 

#### LITHUANIA

Official or national language(s): Lithuanian Other languages spoken: Karaim, Romany (Gypsy)

#### United States Embassy

2600 Akmenu 6, Vilnius, Lithuania Tel: (370-2) 665500 Fax: (370-2) 665510 Email: mail@usembassy.lt

#### LUXEMBOURG

Official or national language(s): French, Standard German, Luxembourgeois

U.S. Diplomatic Mission to Luxembourg – Luxembourg 22 Blvd. Emmanuel-Servais, 2535 Lembourg Official mail: name/office, American Embassy Luxembourg, Unit 1410, APO AE 09126-1410 Personal mail: name, American Embassy Luxembourg, PSC 9, Box 9500, APO AE 09123 Tel [352] 460123 Fax 46 14 01

#### MACEDONIA

Official or national language(s): Macedonian Other languages spoken: Adyghe, Albanian, Turkish, Romany (Gypsy), Romanian, Serbo-Croatian

Embassy of the United States, Skopje, Macedonia bul. Ilinden bb 1000, Skopje, Macedonia Tel: +389 2 116 180 Fax: +389 2 117 103 Email: irc@usembassy.mpt.com.mk

MADAGASCAR Official or national language(s): Malagasy, French Other languages spoken: Bushi, Comorian

U.S. Diplomatic Mission to the Republic of Madagascar – Antananarivo 14 & 16, rue Rainitovo Antsahavola Antananarivo 101, Republic of Madagascar Tel [261] (20) 22 21257 or (20) 22 20956, Cellular [261] 030 23 80900, Fax (20) 22 34539

#### MALAYSIA

Official or national language(s): Malay Other languages spoken: Chinese dialects, Iban, Banjar, Dusun, Javanese, Tausug, and many others. The total language count for Malaysia is 139.

American Embassy Kuala Lumpur Street Address: 376 Jalan Tun Razak Mailing Address: APO AP 96535-5000 Tel: 011-603-457-2724 Fax: 011-603-242-1866

#### MALAWI

Official or national language(s) : Nyanja (Chewa), Tumbuka, English Other languages spoken: Afrikaans, Kachchi, Kokola, Lambya, Lomwe, Mpoto, Ngoni, Nyakyusa-Ngonde, Malawi Sena, Kitonga, Yao, Zulu

U.S. Diplomatic Mission to Malawi - Lilongwe P.O. Box 30016, Lilongwe 3, Malawi Tel [265] 783-166, Telex 44627, Fax 780-471, access code 835

MALDIVES Official or national language(s) : Maldivian (Divehi)

No separate embassy – attributed to the embassy in Sri Lanka.

#### MALI

Official or national language(s) : Bamanankan, Bomu, Bozo, Dogoso, Fulfulde, Hasanya, Mamara, Maninkakan, Soninke, Sonoy, Syenara, Tamasayt, Xaasongaxanno, French Other languages spoken : Arabic and 25 other languages

U.S. Diplomatic Mission to Mali - Bamako rue Rochester NY and rue Mohamed V, B.P. 34 Tel [223] 22-54-70, afterhours Tel 22-38-33, Telex 2448 AMEMB MJ, Fax 223712 Email: <u>ipc@usa.org.ml</u>\_

MALTA Official or national language(s) : Maltese, English

U.S. Diplomatic Mission to Malta - Valletta 3rd Fl., Development House, St. Anne St., Floriana, Malta -- P.O. Box 535, Valletta Tel [356] 235-960, Fax (EXO) [356] 223-322 Email: <u>usembassy@kemmunet.net.mt</u>\_

MARSHALL ISLANDS Official or national languages: Marshallese Other languages spoken: English

U.S. Embassy Majuro P.O. Box 1379 Majuro, MH 96960 Tel: (692) 247-4011 Fax: (692) 247-4012

#### MARTINIQUE

Official or national language(s): French Other languages spoken: Lesser Antillean Creole French

No embassy – this is an Overseas Department of France.

MAURITANIA Official or national language(s) : Arabic Other languages spoken: Hassaniyya, Imeraguen, Pulaar, Soninke, Wolof, Zenaga

U.S. Diplomatic Mission to Mauritania - Nouakchott rue Abdallaye, Nouakchott, B.P. 222 Tel (222) 25-26-60, 25-26-63, 25-11-41 or 25-11-45, Fax 25-15-92 Email: <u>aemnouak@opt.mr</u>\_

MAURITIUS Official language(s): English Other languages spoken: Bhojpuri, French, Morisyen, Tamil, Urdu

U.S. Diplomatic Mission to Mauritius - Port Louis Rogers House (4th Fl.), John Kennedy St. Int'l. mail: P.O. Box 544, Port Louis, Mauritius U.S. mail: Am. Emb., Port Louis, Dept. of State, Wash., D.C. 20521–2450 Tel [230] 208-2347, 208–2354, 208–9763 thru 9767, Fax 208-9534 Email: <u>usembass@intnet.mu</u> This mission is also responsible for Comoros and Seychelles.

Official or national language(s): French Other languages spoken: Bushi, Comorian, Swahili

*No U.S. embassy – Mayotte is a territorial collectivity of France.* 

#### MEXICO

Official or national language(s): Spanish Other languages spoken: Dialects of Chinanteco, Mayan, Mazahua, Mazateco, Mixe, Mixteco, Nahuatl, Otomí, Tarahumara, Zapoteco and many other American Indian languages. The total number of languages spoken in Mexico is 288.

American Embassy Mexico Street Address: Paseo de la Reforma 305, Colonia Cuauhtemoc, 06500 Mexico, D.F. Mexico Mailing Address: P.O. Box 3087 Laredo, TX 78 044-3087 Tel: 011-52-5-209-9100 Fax: 011-52-5-207-8837

U.S. Trade Center Mexico Street Address: Liverpool 31, Co. Juarez, 06600 Mexico, D.F. Mexico Mailing Address: P.O. Box 3087 Laredo, TX 78044-3087 Tel: 011-52-5-591-0155 Fax: 011-52-5-566-1115

American Consulate General Guadalajara Street Address: Progreso 175, Jallisco C.P. 44100 Mailing Address: P.O. Box 3088 Laredo, TX 78044-3098 Tel: 011-52-3-825-2700, X371/52-3-827-0258 Fax: 011-52-3-826-3576

American Consulate General Monterrey Street Address: Ave. Constitucion 411 Pte., Monterrey NL 64000 Mexico Mailing Address: P.O. Box 3098 Laredo, TX 78044-3098 Tel: 011-52-83-45-2120 Fax: 011-52-83-45-5172/343-4440

MICRONESIA

Official or national language(s): Chuuk, Kosraean, Ponapean, Yapese, English Other languages spoken: Kapingamarangi, Mokilese, Mortlockese, Namonuito, Ngatik Men's Creole, Nukuoro, Pááfang, Pingelapese, Puluwatese, Satawalese, Ulithian, Woleaian

U.S. Diplomatic Mission to the Federated States of Micronesia -Kolonia P.O. Box 1286, Pohnpei, Federated States of Micronesia 96941 Tel [691] 320-2187 Fax 320-2186

MIDWAY ISLANDS Official or national language(s): English

No embassy – U.S. possession

#### MOLDAVA

Official or national language(s): Moldavan Romanian Other languages spoken: Bulgarian, Gagauz, Romany(Gypsy)

U.S. Diplomatic Mission to Moldava - Chisinau Strada Alexei Mateevici, No. 103, 2009 Tel [373] (2) 233-772, afterhours Tel 237-345, Fax 233-044 Email: <u>chisinau@amemb.mldnet.com</u>. Email: <u>angel.ac@owh.moldnet.md</u>. State Dept. email: <u>clo33123@state.gov</u>

MONACO Official or national language(s): French Other languages spoken: Ligurian, Provencal

No separate embassy. U.S. interests in Monaco are overseen by US Consul General in Marseille, France.

MONGOLIA

Official or national language(s): Halh Mongolian Other languages spoken: Kalmyk-Oirat, Kazakh and 9 other languages.

U.S. Embassy, Ulaanbaatar, Mongolia (Located in the north-east part of Ikh Toiruu (Big Ring) Road, near the Tuul River) P.O. Box 1021, Ulaanbaatar-13, MONGOLIA Tel: (976-11) 99114168 Fax: (976-11) 320776 Website: <u>http://us-mongolia.com</u>

#### MOROCCO

Official or national language(s): Standard Arabic Other languages spoken: dialects of Arabic, Spanish, Tachelhit, Tamazight, Tarafit

International Mailing Address: Embassy of the United States of America, Rabat 2 Avenue de Mohamed El Fassi, Rabat, Morocco APO Address : Embassy, PSD 74 Box 021, APO AE 09718 Tel: (212 37) 76-22-65 Fax: (212 37) 76-56-61 After-hours telephone: (212 37) 76-96-39

Consulate General of the United States of America, Casablanca 8 Boulevard Moulay Youssef Casablance, Morocco Tel: (212 22)-26-45-50 Fax: (212 22)-20-41-27

#### MONTSERRAT

Official or national language(s): English Other languages spoken: Leeward Caribbean Creole English

No embassy. Montserrat is an overseas territory of the U.K.

MOZAMBIQUE

Official or national language(s): Portuguese Other languages spoken: Chopi, Chuwabo, Gitonga, Lomwe, Makhuwa, Nyanja, Ronga, Sena, Tshwa, Tsonga and 28 other languages

U.S. Diplomatic Mission to Mozambique - Maputo Avenida Kenneth Kaunda 193 -- P.O. Box 783 Tel [258] (1) 49-27-97, afterhours Tel 49-07-23, Telex 6-143 AMEMB MO, Fax 49-01-14 Email: <u>usacomm@mail.tropical.co.mz</u>\_

### MYANMAR

Official or national language(s): Burmese Other languages spoken: Arakanese, Chin, Karen, Palaung, Shan, and many others. The total number of languages listed for Myanmar (formerly Burma) is 107.

U.S. Diplomatic Mission to Burma Rangoon, 581 Merchant St. (GPO 521) Tel: [95] (1) 282055, 282182 Fax: [95] (1) 280409 Email: <u>Embassy.info-rangoon@dos.us-state.gov</u>\_

#### NAMIBIA

Official or national language(s): English Other languages spoken: Herero, Kwanyama, Nama, Ndonga, and 24 other languages.

U.S. Diplomatic Mission to Namibia – Windhoek Ausplan Building, 14 Lossen St., Private Bag 12029 Ausspannplatz, Windhoek, Namibia Tel [264] (61) 221-601, Fax 229-792 Website: <u>www.usemb.org.na</u>

NAURU

Official or national language(s): Nauruan, English Other languages spoken: Chinese, Pidgin, English

*No separate embassy – U.S. Embassy in Fiji takes care of Nauru as well.* 

#### NEPAL

Official or national language(s): Nepali, Gurung Other languages spoken: Bhojpuri, Maithili, Newari, Tamang, Tharu, Tibetan, and many others. Total number of spoken languages for Nepal is 119.

U.S. Embassy, Panipokhari, Kathmandu, Nepal Tel: +977 1 411179 Fax: +977 1 419963 Email : amemb@cons.col.com.np\_

#### NETHERLANDS

Official or national language(s): Dutch, West Frisian, Drents, Gronings, Westerwolds Other languages spoken: Romany (Gypsy), Vlaams, and 8 other languages.

American Embassy The Hague Street Address: Lange Voorhout 102 Mailing Address: PSC 71 Box 1000, APO AE 09715 Tel: 011-31-70-310-9417 Fax: 011-31-70-363-2985

American Consulate General Amsterdam Street Address: Museumplein 19 Mailing Address: Box 1000, APO AE 09715 Tel: 011-31-20-575-5351 Fax: 011-31-20-575-5350

NETHERLANDS ANTILLES

Official or national language(s): Dutch Other languages spoken: English, Papiamentu, Virgin Islands Creole English

U.S. Diplomatic Mission to Netherlands Antilles – Curacao J.B. Gorsiraweg #1 -- P.O. Box 158, Willemstad, Curacao Tel [599] (9) 461-3066, Fax 461-6489, Duty Tel 560-6870 Email: <u>cgcuraco@interneeds.net</u> Aruba (INS), Queen Beatrix Airport, Oranjestad, Aruba, Tel. [297] (8) 31316, Fax 31665

NEW CALEDONIA Official language(s): French Other languages spoken: Dehu, Javanese, and 35 other languages

See Fiji for responsible U.S. Embassy.

NEW ZEALAND Official language(s): English, Maori Other languages spoken: Pitcairn-Norfolk

American Consulate General Auckland Street Address: 4th Floor Yorkshire General Bldg, Shortland and O'Connell Streets Mailing Address: PSC 467 Box 99, FPO AP 96531-1099 Tel: 011-649-303-2038 Fax: 011-649-302-3156

American Embassy Wellington Street Address: 29 Fitzherbert Terr., Thorndon Mailing Address: PSC 467 Box 1, FPO AP 96531-1001 Tel: 011-644-472-2068 Fax: 011-644-471-2380

NICARAGUA

Official or national language(s): Spanish Other languages spoken: Garífuna, Mískito, North Central American Creole English, Rama, Sumo Tawahka

American Embassy Managua Street Address: Km 4 1/2 Carretera Sur Mailing Address: P.O. Box 327; Unit 2713, Box 10 Tel: 011-505-268-0123 Fax: 011--505-266-9943

### NIGER

Official or national language(s): Official - French, National -Arabic, Fulfulde, Gourmanchéma, Hausa, Kanuri, Tamajaq, Tubu, Zarma

Other languages spoken: Total number of languages listed for Niger is 20.

U.S. Diplomatic Mission to Niger - Niamey rue Des Ambassades. B.P. 11201 Tel [227] 72-26-61 thru 4, afterhours Tel 72-31-41, Fax 73-31-67

Email: <u>usemb@intnet.ne</u>

### NIGERIA

Official or national language(s): Edo, Efik, Adamawa Fulfulde, Hausa, Idoma, Igbo, Yerwa Kanuri, Yoruba, English Other languages spoken: 498 other languages

American Embassy Lagos

Street Address: 2 Eleke Crescent, Victoria Island Mailing Address: U.S. Dept. of State (Lagos), Washington DC 20521-8300 Tel: 011-234-1-261-0078 X383 Fax: 011-234-1-261-9856

Official or national language(s): English Other languages spoken: Niue (mother tongue of most inhabitants.

*Niue is a self-governing territory of New Zealand – see New Zealand for Embassy.* 

NORFOLK ISLAND Official language(s): English Other languages spoken: Pitcairn-Norfolk

*Norfolk Island is a territory of Australia – see Australia for Embassies.* 

NORTHERN MARIANA ISLANDS Official language(s): Carolinian, Chamorro, English Other languages spoken: Tanapag

No embassy – these islands are a commonwealth of the U.S.

NORWAY Official or national language(s): Norwegian Other languages spoken: Finnish, Romany (Gypsy), Saami (Lapp)

American Embassy Oslo Street Address: Drammensveien 18 Mailing Address: PSC 69 Box 1000, APO AE 09707 Tel: 011-47-22-44-8550 Fax: 011-47-22-55-8803

OMAN

Official or national language(s): Standard Arabic Other languages spoken: different dialects of Arabic, Balochi, Farsi, Harsusi, Hobyót, Jibbali, Kumzari, Luwati, Mehri U.S. Diplomatic Mission to Oman - Muscat

PALAU

Official or national language(s): Palauan, English Other languages spoken: Sonsorol, Tobian

U.S. Diplomatic Mission to Palau – Koror P.O. Box 6028, Republic of Palau 96940 Tel (680) 488-2920/2990, Fax 488-2911 Email: <u>usembassykoror@palaunet.com</u>

# PAKISTAN

Official or national language(s): Urdu, Sindhi, English Other languages spoken: Balochi, Hindko, Koli, Panjabi, Pashto, Saraiki, Urdu, and many others. Total number of languages for Pakistan is 68.

American Embassy Islamabad Workweek: Sunday-Thursday Street Address: Diplomatic Enclave, Ramna 5 Mailing Address: P.O. Box 1048, Unit 6220 APO AE 09812-2200 Tel: 011-92-51-826-161 Fax: 011-92-51-823-981

American Consulate General Lahore Workweek: Sunday-Thursday Street Address: 50 Shahrah-E-Bin Badees Mailing Address: Unit 62216, APO AE 09812-2216 Tel: 011-92-42-636-5530 Fax: 011-92-42-630-4836

PALESTINIAN WEST BANK AND GAZA

Official or national language(s): Standard Arabic Other languages spoken: dialects of Arabic, Domari (Middle Eastern Gypsy)

American Embassy, USAID Mailing Address from US: PSC 98/ BOX 0026, APO AE 09830 Mailing Address from other countries and for courier deliveries: 71 HaYarkon Street, Tel Aviv, Israel Tel: 972-3-511-4848 Fax: 972-3-511-4888 Email: wbg@usaid.gov\_ Website: http://www.usaid.gov/wbg

### PANAMA

Official or national language(s): Spanish Other languages spoken: Buglere, Hakka and Yue Chinese, Emberá, Kuna, Ngäbere, San Miguel Creole French, Southwestern Caribbean Creole English, Teribe, Woun Meu

#### American Embassy Panama

Street Address: Avenida Balboa Y Calle 38, Apartado 6959 Mailing Address: Unit 0945 APO AA 34002 Tel: 011-507-227-1777 Fax: 011-507-227-1713

#### PAPUA NEW GUINEA

Official or national language(s): Hiri Motu, Tok Pisin, English Other languages spoken: 823 languages in all! Papua New Guinea is the most linguistically diverse area in the world.

U.S. Diplomatic Mission to Papua New Guinea - Port Moresby Douglas St. -- P.O. Box 1492 Tel [675] 321-1455, Fax 321-3423

Official or national language(s): Paraguayan Guaraní, Spanish Other languages spoken: 18 other languages, most of them American Indian languages.

The U.S. Embassy in Asuncion 1776 Mariscal Lopez Avenue, Casilla Postal 402, Asunción, Paraguay The APO mailing address is: Unit 4711, APO AA 34036-0001 Tel: 595 21 213-715 Fax: 595 21 213-728

#### PERU

Official or national language(s): Spanish, Quechua Other languages spoken: 90 other American Indian languages

American Embassy Lima Street Address: Ave. la Encalada Cuadro 17, Lima 33 Mailing Address: Unit 3780, APO AA 34031 Tel: 011-51-1-434-3040 Fax: 011-51-1-434-3041

#### PHILIPPINES

Official or national language(s) : Tagalog, English Other languages spoken: Bicolano, Cebuano, Hiligaynon, Ilocano, Manobo, Pampangan, Sama, and many others. There are 169 languages spoken in the Philippines.

American Embassy Manila Street Address: 1204 Roxas Blvd, Ermita 1000, Manila Mailing Address: APO AP 96440 E-mail Address: <u>OManila@doc.gov</u> Tel: 011-632-523-1001 Fax: 011-632-522-4361

#### PITCAIRN

Official or national language(s) : English Other languages spoken: Pitcairn-Norfolk

*No embassy – Pitcairn is a British colony.* 

POLAND Official or national language(s) : Polish Other languages spoken: Belarusian, German, Kashubian, Romany (Gypsy), Silesian, Ukrainian

American Embassy Warsaw Street Address: Aleje Ujazdowskle 29/31 Mailing Address: c/o AmConGen (WAW), Unit 1340, APO AE 09213-1340 Tel: 011-48-2-628-3041 Fax: 011-48-2-628-8298

U.S. Trade Center Warsaw Street Address: Aleje Jerozolimski 56C IKEA Building, 2nd Floor 00-803 Warsaw Tel: 011-48-2-621-4515 Fax: 011-48-2-621-6327

## PORTUGAL

Official or national language(s): Portuguese Other languages spoken: Asturian, Caló, Galician, Miranda do Douro, Romany (Gypsy)

American Embassy Lisbon Street Address: Avenida das Forcas Armadas Mailing Address: PSC 83 Box FCS, APO AE 09726 Tel: 011-351-1-727-5086 Fax: 011-351-1-726-8914

American Business Center Oporto Street Address: Apartado No. 88, Rua Julio Dinis 826 3rd Floor Mailing Address: c/o AmEmbassy Lisbon, APO AE 09726 Tel: 011-351-2-606-3094 Fax: 011-351-2-600-2737

PUERTO RICO

Official or national language(s) : Spanish, English

*No embassy – a self-governing part of the U.S.* 

QATAR Official or national language(s) : Arabic Other languages spoken: Western Farsi

U.S. Embassy, Qatar P.O. Box 2399, Doha, Qatar Tel: (974) 488-4101, Fax: (974) 488-4298

REUNION Official or national language(s) : French Other languages spoken: Réunion Creole French, Tamil

No embassy – Réunion is an Overseas Department of France.

#### ROMANIA

Official or national language(s) : Romanian Other languages spoken: Bulgarian, Turkish, Hungarian and 10 other languages

American Embassy Bucharest Street Address: Strada Tudor Arghezi 7-9 Mailing Address: The Commercial Service U.S. Embassy, (Bucharest-5260) C/O U.S. Department of State Washington, D.C. 20521-5260 Tel: 011-40-1-210-4042 Fax: 011-40-1-210-0690

Official or national language(s) : Russian Other languages spoken: There are approximately 100 languages listed for Russian which include Aleut, Buriat, Yakut, Adyghe, Bashkir, Chechen, Chuvash, and Tatar.

American Embassy Moscow Street Address: Novinsky Bulvar 19/23 Mailing Address: APO AE 09721 Tel: 011-7-502-224-1105 Fax: 011-7-402-224-1106

American Consulate General St. Petersburg Street Address: Furshatskaya 15 Mailing Address: Box L APO AE 09723 Tel: 011-7-812-850-1902 Fax: 011-7-812-850-1903

American Consulate General Vladivostok Street Address: Ulitsa Mordovtseva 12 Mailing Address: APO AE 09721 Tel: 011-7-4232-268-458 Fax: 011-7-4232-268-445

#### RWANDA

Official or national language(s) : Rwanda, English, French

U.S. Diplomatic Mission to Rwanda - Kigali Blvd. de la Revolution, B.P. 28 Tel: (250) 75601/2/3, (250) 72126, (250) 77147 Fax 419-710-9346 Afterhours, contact will be AMB res, 83219; DCM res. 75314; POL 75632; DIR res. 75981 Email: <u>amembkigali@hotmail.com</u>.

SAMOA, INDEPENDENT STATE OF (WESTERN SAMOA) Official or national language(s): Samoan, English

P.O. Box 3430, Apia Tel [685] 21-631, afterhours Tel 23-617, Fax 22-030, Mobile Tel [685] 7-1776. Email: <u>usembassy@samoa.net</u>\_\_\_\_\_

SAN MARINO Official or national language(s) : Italian Other languages spoken: Emiliano-Romagnolo

No separate embassy. The US Consul General in Florence (Italy) is accredited to San Marino.

SÃO TOMÉ E PRINCIPE Official or national language(s) : Portuguese, Sãotomense, Principense Other languages spoken: Angolar

No embassy. The Ambassador to Gabon is accredited to São Tomé e Principe on a nonresident basis and makes periodic visits to the islands.

#### SAUDI ARABIA

Official or national language(s): Arabic

American Consulate General – Dhahran, Saudi Arabia P.O. Box 38955, Dhahran Airport 31942 Saudi Arabia Tel: (966-3) 330-3200 Fax: (966-3) 330-0464

American Consulate General – Jeddah, Saudi Arabia P.O. Box 149, Jeddah 21411 Tel: (966-2) 667-0080 Fax: (966-2) 660-2567

American Embassy, Riyadh P.O. Box 94309, Riyadh 11693 Tel: (966-1)488-3800 Fax: (966-1)488-7360

SENEGAL

Official or national language(s) : Official – French, National -Jola-Fogny, Malinke, Mandinka, Pulaar, Serere-Sine, Soninke, Wolof

Other languages spoken: 28 other languages

U.S. Diplomatic Mission to Senegal – Dakar B.P. 49, Avenue Jean XXIII Tel [221] 823-4296 or 823-7384 Fax 822-2991 E-mail user last name and initials, i.e.: <u>doejt@state.gov</u>\_

### SERBIA (See YUGOSLAVIA)

#### SEYCHELLES

Official or national language(s) : English, French Other languages spoken: Seselwa Creole French

*No embassy. The ambassador to Mauritius is accredited to Seychelles.* 

#### SIERRA LEONE

Official or national language(s) : English Other languages spoken: Fuuta Jalon, Kono, Krio, Limba, Mende, Themne. There are 23 languages in all listed for Sierra Leone.

U.S. Diplomatic Mission to Sierra Leone – Freetown corner of Walpole and Siaka Stevens Sts. Tel [232] (22) 226-481 through 226-485, AMB Tel 226-155, DCM Tel 227-192, Fax 225-471

#### SINGAPORE

Official or national language(s) : Bengali, Mandarin Chinese, Malay, Tamil, English Other languages spoken: 16 other languages

American Embassy Singapore Street Address: 27 Napier Road Mailing Address: FPO AP 96534-0001 Tel: 011-65-476-9037 Fax: 011-65-476-9080

SLOVAKIA (SLOVAK REPUBLIC) Official or national language(s): Slovak Other languages spoken: German, Hungarian, Polish, Romany (Gypsy), Rusyn, Serbo-Croatian, Ukrainian

American Embassy Bratislava Street Address: Hviezdoslavovo Namestie 4, 81102 Bratislava Mailing Address: U.D. Dept. of State (Bratislava), Washington, D.C. 20521-5840 Tel: 011-421-7-533-0861 Fax: 011-421-7-335-096

American Business Center Bratislava Street Address: Grosslingova 35, 81109 Bratislava Tel: 011-421-7-361-079 Fax: 011-421-7-361-085

#### SLOVENIA

Official or national language(s) : Slovenian, Hungarian, Italian

U.S. Diplomatic Mission to Slovenia - Ljubljana Presernova 31, 1000 Ljubljana OR AmEmbassy Ljubljana, Dept. of State, Washington, D.C. 20521-7140 Tel [386] (61) 200-5000, Fax 200-5555 Email: <u>us-embassy@usis.si</u>\_

SOLOMON ISLANDS Official or national language(s): English Other languages spoken: 'Are'are, Kwaio, Kwara'ae, Lao, Pijin, To'abaita, and 62 other languages.

No embassy since July 1993. The ambassador to Papua New Guinea is accredited to the Solomon Islands.

SOMALIA Official or national language(s): Somali, Standard Arabic, English Other languages spoken: Dabarre, Garre, Jiddu, Maay, Mushungulu, Oromo, Swahili, Tunni

No embassy. US interests are represented by the US Embassy in Nairobi (Kenya) at Moi Avenue and Haile Selassie Avenue Mailing Address: P. O. Box 30137, Unit 64100, Nairobi; APO AE 09831 Tel: [254] (2) 334141 Fax [254] (2) 340838

#### SOUTH AFRICA

Official or national language(s): Afrikaans, Ndebele, Northern Sotho, Southern Sotho, Swati, Tsonga, Tswana, Venda, Xhosa, Zulu, English

Other languages spoken: 17 other languages

American Consulate General Johannesburg St. Address: 1 Commercial Service Office, 15Chaplin Road, Illovo 2196 Mailing Address (Pouch): U.S. Dept. of State (Johannesburg), Washington DC 20521-2500 Mailing Address (Int'l): P.O. Box 2155, Johannesburg 2000, South Africa Tel: 011-27-11-442-3571 Fax: 011-27-11-442-3770

American Consulate General Cape Town Street Address: Broadway Industries Center, Herrengracht, Foreshore Mailing Address: U.S. Dept. of State (Cape Town), Washington DC 20521-2480 Tel: 011-27-21-214-269 Fax: 011-27-21-254-151

#### SPAIN

Official or national language(s): Spanish, Basque, Galician, Gascon (Aranese), Catalan (regional) Other languages spoken: Aragonese, Asturian, Caló, Extremaduran, Fala, Quinqui

American Consulate General Barcelona Street Address: Paseo Leina Elisenda, 23, 08034 Barcelona, Spain Mailing Address: PSC 61, Box 0005, APO AE 09642 Tel: 011-34-93-280-2227 Fax: 011-34-93-205-7705

American Embassy Madrid Street Address: Serrano 75 Mailing Address: PSC 61 Box 0021, APO AE 09642 Tel: 011-34-91-564-8976 Fax: 011-34-91-563-0859

SRI LANKA Official or national language(s): Sinhala Other languages spoken: English, Indo-Portuguese, Sri Lankan Creole Malay, Tamil, Veddah

U.S. Diplomatic Mission to Sri Lanka – Colombo 210 Galle Road, Colombo 3 Tel [94] (1) 448007 Fax 437345, 4446013 Email: http://<u>www.usia.gov/posts/sri lanka</u>. COM E-mail address: <u>com@eureka.lk</u>. Information Resource Center E-mail address: <u>amcenter@sri.lanka.net</u>\_

ST. HELENA Official or national language(s): English

No embassy – overseas territory of the U.K.

ST. KITTS-NEVIS Official or national language(s): English Other languages spoken: Leeward Caribbean Creole English.

*No separate embassy – The US Ambassador in Barbados is accredited to Saint Kitts and Nevis.* 

ST. LUCIA Official or national language(s): English Other languages spoken: Lesser Antillean Creole French

*No separate embassy – The US Ambassador in Barbados is accredited to St. Lucia.* 

ST. PIERRE AND MIQUELON Official or national language(s): French Other languages spoken: English

No embassy. The islands are a territorial collectivity of France.

ST.VINCENT AND THE GRENADINES Official or national language(s): English Other languages spoken: Leeward Caribbean Creole English

No separate embassy. The US Ambassador in Barbados is accredited to Saint Vincent and the Grenadines.

### SUDAN

Official or national language(s): Standard Arabic Other languages spoken: Banda, Bedawi, Dinka, Hausa, Nuer, and many, many others. Total number of languages for Sudan is 134.

U.S. Diplomatic Mission to Sudan - Khartoum Sharia Ali Abdul Latif -- P.O. Box 699, APO AE 09829 Tel [249] (11) 774611 or 77-47-00 Fax [249] (11) 774137

### SURINAME

Official or national language(s): Dutch Other languages spoken: Caribbean Hindustani, Caribbean Javanese, Guyanese Creole English, Sranan, and 10 other languages.

U.S. Diplomatic Mission to Suriname – Paramaribo Dr. Sophie Redmondstraat 129 -- P.O. Box 1821 OR AmEmbassy Paramaribo, Dept. of State, Washington, D.C., 20521–3390 Tel [597] 472900, 477881, 476459 Fax 420800 Email: <u>embuscen@sr.net</u>\_

SWAZILAND Official language(s): Swati, English Other languages spoken: Tsonga, Zulu

U.S. Diplomatic Mission to Swaziland Central Bank Building, Warner Street, Mbabane P. O. Box 199, Mbabane Tel: [268] 404-6441 through 404-6445 Fax: [268] 404-5959

#### SWEDEN

Official or national language(s): Swedish Other language spoken: Dalecardian, Finnish, Jamska, Romany (Gypsy), Saami (Lapp), Skåne

American Embassy Stockholm Street Address: Strandvagen 101 Mailing Address: U.S. Dept. of State (Stockholm), Washington DC 20521-5750 Tel: 011-46-8-783-5346 Fax: 011-46-8-660-9181

#### SWITZERLAND

Official or national language(s): French, Standard German, Italian, Rheto-Romance Other languages spoken: Alemannisch, Franco-Provencal, Lombard, Romany (Gypsy), Walser

American Embassy Bern Street Address: Jubiläumsstrasse 93, 3001 Bern Mailing Address: U.S. Dept. of State (Bern), Washington DC 20521-5110 Tel: 011-41-31-357-7011 Fax: 011-41-31-357-7344

US Mission to the GATT (Geneva) Street Address: World Trade Center, IBC-Building, 29 rte de Pre-Bois Mailing Address: U.S. Dept. of State (Geneva), Washington, DC 20521-5130 Tel: 011-41-22-798 16 15 Fax: 011-41-22-798 16 30

American Consulate General Zurich Street Address: Dufourstrasse 101, 3rd floor Mailing Address: U.S. Dept. of State (Zurich), Washington DC 20521-5130 Tel: 011-41-1-422 25 66 Fax: 011-41-1-383 89 14

### SYRIA

Official or national language(s): Standard Arabic Other languages spoken: several dialects of Arabic, Adyghe, Armenian, Assyrian Neo-Aramaic, Azerbaijani, Domari, Kurmanji, Lomavren, Turoyo, Western Neo-Aramaic

U.S. Diplomatic Mission to Syria – Damascus Abou Roumaneh, Al-Mansur St., No. 2 -- P.O. Box 29, Damascus, Syria Tel [963] (11) 333-1342 Fax 224-7938; 24 hours: 333-3232

### TAIWAN

Official or national language(s): Mandarin Chinese Other languages spoken: 22 other languages, most of them indigenous to these islands

American Institute in Taiwan – Taipei Office Street Address: 600 Min Chuan East Road, Taipei - TAIWAN Mailing Address: American Institute in Taiwan Commercial Unit Dept. of State (Taipei), Washington D.C. 20521 Tel: 011-886-2-720-1550 Fax: 011-886-2-757-7162

American Institute in Taiwan - Kaohsiung Office St Address: 3d Fl., #2 Chung Cheng 3d Rd, Kaohsiung -TAIWAN Mailing Address: American Institute in Taiwan Commercial Unit Dept. of State (Kaohsiung), Washington DC

20521 Tel: 011-886-7-224-0154 Fax: 011-886-7-223-8237

### TAJIKISTAN

Official or national language(s): Tajik Other languages spoken: Arabic, Western Farsi, Parya, Sanglechi-Ishkashimi, Shughni, Wakhi, Yagnobi, Yazgulyam

U.S. Diplomatic Mission to Tajikistan – Dushanbe Octyabrskaya Hotel, 105A Prospect Rudaki, Dushanbe, Tajikistan 734001 Tel [7] (3772) 21-03-56 Fax [7] (3772) 21-03-62 Email: <u>amemb@usis.td.silk.org</u>

#### TANZANIA

Official or national language(s): Swahili Other languages spoken: Gogo, Gorowa, Haya, Maasai, Makonde, Nyakyusa-Ngonde, Nyamwezi, Sukuma, Tumbuka, and 125 other languages.

U.S. Diplomatic Mission to Tanzania - Dar Es Salaam 140 Msese Road, Kinondoni District -- P.O. Box 9123 Tel [255] (51) 666010-5 Fax 666701 Email: <u>usembassy-dar2@cats-net.com</u>

#### THAILAND

Official or national language(s): Thai Other languages spoken: Chinese, Karen, Khmer, Malay, and many others. Total number of languages for Thailand is 75.

American Embassy Bangkok Street Address: Diethelm 93/1, Wireless Road, Towers Bldg. Mailing Address: APO AP 96546 Tel: 011-662-255-4365 Fax: 011-662-255-2915

#### TIMOR LOROSAE

Official or national language(s): Official – Portuguese, National – Tetun

Other languages spoken: Makasae, Mambae, and 15 other languages

No embassy yet. Timor Lorosae is a newly independent country.

### TOGO

Official or national language(s): Éwé, Kabiye, French Other languages spoken: Aja-Gbe, Gen-Gbe, Hausa, Lama, Moba, Nawdm, Ntcham, Tem, Waci-Gbe, and 30 other languages.

Embassy of the United States of America, Lome, Togo Angle Rue Kouenou et Rue 15 Beniglato B.P. 852, Lome, Republic of Togo Tel: (228) 221 29 94 Fax: (228) 221 79 52

### TOKELAU

Official or national language(s): English Other languages spoken: Tokelauan

*No embassy – Tokelau is a self-governing territory of New Zealand.* 

## TONGA

Official or national language(s): Tongan, English Other languages spoken: Niuafo'ou

No embassy. See Fiji for the responsible embassy.

#### TRINIDAD AND TOBAGO

Official or national language(s): English Other languages spoken: Caribbean Hindustani, Lesser Antillean Creole French, Spanish, Tobagonian Creole English, Trinidadian Creole English

Embassy of the United States of America, Port of Spain, Trinidad & Tobago 15 Queen's Park West, Port of Spain, Trinidad & Tobago Tel: (868) 622-6371/6 Fax: (868) 628-5462

#### TUNISIA

Official or national language(s): Standard Arabic Other languages spoken: Arabic dialects, Djerbi, French

American Embassy, Tunis 144 Avenue de la Liberté 1002 Tunis Belvedere Tunisia Tel:(216) 71 782.566 Fax: (216) 71 789 719

#### TURKEY

Official or national language(s): Turkish Other languages spoken: Armenian, Bulgarian, Arabic, Azerbaijani and 29 other languages

American Embassy Ankara Street Address: 110 Ataturk Blvd Mailing Address: PSC 93 Box 5000, APO AE 09823 Tel: 011-90-312-467-0949 Fax: 011-90-312-467-1366

American Consulate General Istanbul Street Address: 104-108 Mesrutiyet Caddesi Tepebasi Mailing Address: PSC 97 Box 0002, APO AE 09827-0002 Tel: 011-90-1-251-1651 Fax: 011-90-1-252-2417

American Consulate General Izmir Street Address: 92 Ataturk Caddesi (3rd Fl) Mailing Address: PSC 88, Box 5000, APO AE 09821 Tel: 011-90-232-421-3643 Fax: 011-90-232-463-5040

TURKMENISTAN Official or national language(s): Turkmen Other languages spoken: Western Balochi

American Embassy Ashgabat Street Address: 9 Pushkin Street Mailing Address: U.S. Dept. of State (Ashgabat), Washington, D.C. 20521-7070 Tel: 011-9-7-3632-35-00-45 Fax: 011-9-7-3632-51-13-05

TURKS AND CAICOS ISLANDS Official or national language(s): English Other languages spoken: Turks and Caicos Creole English

*No embassy – overseas territory of the U.K.* 

TUVALU Official or national language(s): Tuvaluan Other languages spoken: Kiribati

No separate embassy - see Fiji

#### UGANDA

Official or national language(s): English Other languages spoken: Acholi, Chiga, Ganda, Lango, Masaba, Soga, Teso and 35 other languages

U.S. Diplomatic Mission to Uganda – Kampala Parliament Ave. -- P.O. Box 7007 Tel [256] (41) 259792/3/5 Fax 259794

UKRAINE Official or national language(s): Ukrainian Other languages spoken: Hungarian, Jakati, Karaim, Romany (Gypsy), Romanian, Rusyn, Urum

American Embassy Kiev Street Address: 10 Yuria Kotsyubinskono Mailing Address: U.S. Dept. of State (Kiev), Washington DC 20521-5850 Tel: 011-380-44-417-2669 Fax: 011-380-44-417-1419

UNITED ARAB EMIRATES

Official or national language(s): Standard Arabic Other languages spoken: Arabic dialects, Balochi, Farsi, Pashto

American Consulate General Dubai Workweek: Saturday-Wednesday Street Address: Dubai International, Trade Center, 21st Floor Mailing Address: U.S. Dept. of State (Dubai), Washington DC 20521-6020 Tel: 011-971-4-313-584 Fax: 011-971-4-313-121

American Embassy Abu Dhabi Workweek: Saturday-Wednesday Street Address: 8th Floor, Blue Tower Bldg, Shaikh Khalifa Bin Zayed St. Mailing Address: U.S. Dept. of State (Abu Dhabi), Washington DC 20521-6010 Tel: 011-971-2-273-666 Fax: 011-971-2-271-377

UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND Official or national language(s): English, Welsh, French (regional) Other languages spoken: Romany dialects (Gypsy), Cornish, Irish Gaelic, Scots Gaelic, Polari, Scots

American Embassy London Street Address: 24-31 Grosvenor Square Mailing Address: PSC 801 Box 40 FPO AE 09498-4040 Tel: 011-44-71-408-8019 Fax: 011-44-71-408-8020

The U.S. Consulate General, Edinburgh 3 Regent Terrace, Edinburgh EH7 5BW Tel: [44] (0)131 556 8315 Fax: [44] (0)131 557 6023 <u>info@congenedinburgh.demon.co.uk</u>\_

### USA

Official or national language(s): English, Hawaiian (in Hawaii), Spanish (in New Mexico)

Other languages spoken: The total number of languages for the USA is 176. Most of these are American Indian languages such as Navajo, Cherokee, Chickasaw, Cree, Apache, Blackfoot, Choctaw, etc.

### U. S. VIRGIN ISLANDS

Official or national language(s): English Other languages spoken: Virgin Islands Creole English

Belongs to U.S.

## URUGUAY

Official or national language(s): Spanish

American Embassy Montevideo Street Address: Lauro Muller 1776 Mailing Address:Lauro Muller 1776, 11200 Montevideo, U.S. Dept. of State (Montevideo) Washington, D.C. 20521-7110 Tel: 011-598-2-418-7777 Fax: 011-598-2-418-8611

UZBEKISTAN Official or national language(s): Uzbek Other languages spoken: Arabic, Bukharic, Crimean Turkish, Judeo-Crimean Tatar, Karakalpak, Turkish

U.S. Diplomatic Mission to Uzbekistan – Tashkent 82 Chilanzarskaya Tel [998] 71 120-5450 Fax 120-6335 Duty officer cellular Tel [998] (71) 180-4060

#### VANUATU

Official or national language(s): Bislama, English, French Other languages spoken: Ambae, Efate, Lenakel, Paama, Taana, Uripiv-Wala-Rano-Atchin, and 97 other languages.

No separate embassy. The ambassador to Papua New Guinea is accredited to Vanuatu.

VATICAN STATE Official language: Latin Other languages: Italian, Monastic Sign Language

*American Embassy to the Holy See, via delle Terme Deciane, 26* 00162 - Rome, Italy, Tel: (+39) 06-4674-3428, Fax: (+39) 06-575-8346

#### VENEZUELA

Official or national language(s): Spanish Other languages spoken: Carib, Guahibo, Maquiritari, Peman, Piaroa, Warao, Wayuu, Yanomamö, and 31 other languages.

American Embassy Caracas Calle F con Calle Suapure Colinas de Valle Arriba Codigo Postal 1060 - Venezuela Mailing Address: Unit 4958 APO AA 34037 Tel: 011-58-2-977-2792 Fax: 011-58-2-977-2177

VIET NAM Official or national language(s): Vietnamese Other languages spoken: Yue Chinese, Khmer, Muong, Nung, Tai Dam, Tày, and 86 other languages.

Commercial Service Hanoi Street Address: U.S. Commercial Center, 31 Hai Ba Trung 4th Floor, Hanoi - Vietnam Tel: 011-844-824-2422 Fax: 011-844-824-2421

WAKE ISLAND Official or national language(s): English

Belongs to U.S.

WALLIS AND FUTUNA Official or national language(s): French Other languages spoken: Futuna, Wallisian

No embassy – an Overseas Territory of France

YEMEN Official or national language(s): Standard Arabic Other languages spoken: Arabic dialects, Mehri, Soqotri

Embassy of the United States of America Sanaa – Republic of Yemen <u>consularsanaa@state.gov</u> Tel: 967-1-303-155 Fax: 967-1-303-175

YUGOSLAVIA (Includes Serbia, Montenegro, and Kosovo) Official or national language(s): Serbian, Hungarian (regional) Other languages spoken: Albanian, Bulgarian, Romany (Gypsy), Romanian, Romano-Serbian, Slovak

U.S. Diplomatic Mission to Serbia and Montegnegro American Embassy Belgrade U.S. Department of State, Washington, D.C. 20521-5070 Tel [381] (11) 645-655, afterhours Tel 646-481, tie line (8) 754-0000, Fax [381] (11) 645-221 Email: <u>amembassybelgrade@dos.us-state.gov</u> (Operations temporarily suspended)./ Pristina (USOP), Dragodan – Nazim Hikmet 30, 38000 Pristina, Kosovo Province -- Pouch address: Embassy Skopje, Department of State, Washington, DC 20521-7120, Satellite phone 873 762 029 525, Fax 873 762 029 526

ZAIRE (See Democratic Republic of Congo)

#### ZAMBIA

Official or national language(s): English Other languages spoken: Cibemba, Kikaonde, Silozi, Lunda, Luvale, Nyanja, Citonga, Citumbuka, Chichewa and 31 other languages

U.S. Diplomatic Mission to Zambia – Lusaka Corner of Independence and United Nations Aves. -- P.O. Box 31617 Tel [260] (1) 250-955 or 252-230, front office Tel 254-301, afterhours Tel 252-234

#### ZIMBABWE

Official or national language(s): English Other languages spoken: Kalanga, Silozi, Manyika, Ndau, Ndebele, Nyanja, Shona, Citonga and 10 other languages

Embassy of the United States of America, Harare, Zimbabwe 172 Herbert Chitepo Avenue, Harare, Zimbabwe P.O. Box 3340, Harare, Zimbabwe Tel. 263-4-250593/4 Fax: 263-4-796488

#### **COMPUTER TIPS FOR TRAVELERS**

Traveling abroad and maintaining contact through the Internet and email can be a hassle, but here are some tips that should make it easier.

1. MAKE SURE YOU HAVE AN ISP WHEREVER YOU ARE. Before you go abroad, find out if your ISP has local access numbers in the country/countries to which you are traveling, and be sure you have those numbers in a safe place so that you can refer to them when you need to. Both AOL and Compuserve, as well as many other ISPs now have local access numbers in most countries, and if you plan to be moving around the world a lot, a global provider like one of these is your best bet. If you are going somewhere where such a service is not available, make sure you have a number that can be accessed by international call. This is expensive, but you can limit your time to downloading and uploading email. Then, once you are at your destination, and if you are going to be there for an extended period, you can find a local provider recommended by the locals. You should know how to access your email from anywhere on the web – make sure you have instructions from your ISP if you don't know how to do this already.

#### 2. CAREFULLY ASSESS YOUR NEED TO CARRY A

PRINTER ALONG. Many, if not most, of the hotels that cater to business travelers now have Internet connections and printers for laptops available in the hotel, sometimes even in the rooms. There are also alternatives, such as emailing documents back home to the office for safekeeping, etc. But if you are traveling with your own laptop and want to make sure you have a printer available at all times, there are a number of portable printers now made just for laptops. There are even carrying cases especially made for carrying both the computer and the printer, such as those offered by the Allitech Corporation (www.allitech.com/en/accueil.html). But it is probably better to avoid carrying along a printer unless you know that you will always need one with you outside of your hotel – the portable

printers tend not to work quite as well as the "regular" printers and can be quite frustrating at times.

3. PAY ATTENTION TO VOLTAGE. In the US, we use 110V-120V outlets. In Great Britain, it's 240V. In mainland Europe, it's 220V. Most countries in the world have a different system other than the one we use in the US, and almost all electrical plug-in devices made here will be severely damaged if plugged into an outlet that delivers more than 110-120V. Many of the newer computers have "universal power supplies" which adjust automatically to differences in voltage and frequency, but you need to check your laptop's power supply carefully. If it doesn't say that it will work from 110-220 volts, you'll need a power converter.

If you are planning to travel abroad, your best bet is to buy a kit with all the power convertors and plug adaptors for the different types of plugs and voltages used in the different countries of the world. You can go to an electronics or office supply store like Radio Shack, Staples or Office Max, or even Walmart and buy these kits fairly inexpensively. They are also available on the Internet from suppliers such as <u>www.laptoptravel.com</u> and <u>www.iGo.com</u>. These adaptors will come in handy for things like hairdryers and electric razors, too, of course. Remember that if you have both a laptop and a printer, you will need a power convertor(s) that work for both at the same time!

4. PAY ATTENTION TO FREQUENCY. In the United States, the rest of North and Central America and most of South America, the standard for the frequency of AC power is 60 Herz or 60 cycles per second. This means that the AC power source changes polarity (or "alternates") 60 times per second. In Europe and most other countries in the world, AC power changes polarity at a frequency of 50 Herz or 50 cycles per second. Check your power supply to make sure that it will work with both 50 and 60 Herz frequencies. Most power convertors do not convert frequency as well.

5. PAY ATTENTION TO PLUG TYPE. You'll need to make sure you have the right type of plugs to adapt your plug to local wall outlets. Adapter kits are very easy to find. Wal-Mart sells one for around \$10. Despite the fact that more than a dozen different types of plugs are in use, a typical travel adapter kit usually contains about five adapters, which are capable of dealing with most of the outlets used in different countries. Adapter kits often manage this versatility by bypassing the ground/earth wire. But a plug adaptor kit can be bought along with power convertors in larger kits for about \$30 - \$40.

#### 6. IN SOME COUNTRIES YOU WILL NEED A

STABILIZER. You may have to buy these in-country if your computer does not already have one built in (check with your manufacturer). In some countries outside of North America and Europe, the electrical current varies to the extent that it will damage your computer even if you use the power convertor. The editor's daughter, for instance, has one that is a combination stabilizer and UPS that also backs up the power supply for 15 minutes if the power goes out. It was bought in Bangalore, India for the rough equivalent of \$100.

#### 7. PAY ATTENTION TO PHONE PLUG/JACK TYPES.

The standard U.S. type phone jack (RJ-11) is being used more and more around the world, but there is still a lot of variation in phone jack types around the world. But you can buy telephone adaptors for all countries from PC catalog companies or from the Internet vendors mentioned above. If you are going to be traveling all over the world, just purchase a kit with all of them.

8. BE AWARE OF THE DIFFERENCE BETWEEN DIGITAL AND ANALOG LINES. Your PC's modem may only be designed to operate with standard analog phone lines, like those found in most homes. But many hotels and office buildings use digital systems (PBX), which operate at a higher electrical current than analog lines and can cause irreversible damage to your modem, and potentially your laptop. Please include a "Modem Saver" in your laptop accessories. The modem saver detects excess current, reversed polarity, and AC

current in a phone jack. It will also tell you whether it's safe to connect your modem. These can be purchased from PC catalog companies or from the Internet merchants mentioned above.

9. BE AWARE OF THINGS LIKE TAX IMPULSES. Tax impulsing is a connection-disrupting noise pulse found in Austria, Belgium, the Czech Republic, Germany, Slovakia, Spain, and Switzerland. It is used in these countries to monitor the length of telephone calls for billing purposes, but it can cause data errors or even disconnects. To avoid this problem, purchase a *tax impulse filter*. Many *modem savers* are equipped with tax impulse filters. Again, these are available from the vendors mentioned above.

10. CONSIDER A FAX-TO-EMAIL SERVICE. This will allow you to receive faxes as TIFF files in your email. A fax-toemail service gives you your own dedicated fax number free of charge – if you only want to be able to receive faxes. If you want to also be able to send faxes of documents directly from your computer, there is a small monthly charge plus a charge for each fax sent. The most popular provider of this type is <u>www.efax.com</u>, but there are many others as well. Just search on the Internet under "fax to email."

11. MAKE SURE YOUR CELL PHONE WILL WORK OVERSEAS. There is a section at <u>www.laptoptravel.com</u> that deals with global wireless phone rentals, and some mobile phone service providers now provide service that works worldwide. Check them out.

12. EDUCATE YOURSELF AND GET THE INFORMATION YOU NEED AHEAD OF TIME. The following websites should provide invaluable information for those who need to stay connected while traveling overseas.

<u>http://www.tips4trips.com/Trips/laptops.htm</u> -- tips on traveling with a laptop

<u>http://kropla.com</u> – "one of the most comprehensive listings of worldwide electrical and telephone information"

http://kropla.com/dialcode.htm -- international dialing codes http://kropla.com/electric2.htm -- table summarizing information on the electrical systems in use in most countries of the world http://kropla.com/phones.htm -- a "World Wide Phone Guide – What you need to hook up your modem just about anywhere" http://kropla.com/phones2.htm -- telephone plug types by country

And please visit <u>www.worldbiz.com</u> to learn about business customs in countries all over the world.

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# African Languages (including the North African portion of the Middle East)

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#### **Central and Eastern European Languages**

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#### Western European Languages

Ioanna Brouzou Peter Harpse André Kaijim Marianne Leeman Eva Malki

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# Asian Languages (including the Asian portion of the Middle East)

Arthur Ambartsumian Saleh Chowdhury Ogun Duman Ia Dzamasvili Boushra Ezzideen Jonathan Golan Bill Good Javed Michio Kimura Daniel Kwon Henrik Pipoyan Ruslan Shevchenko Arun Pratap Singh Jina Tuladhar Darith Ung Qing Zhang

#### **Pacific and Indonesian Languages**

Dia Sotto Alibo Caroline Delizo Sugeng Hariyanto

#### Languages of the Americas

Peter Harpse Sandra Joliceour Blanca R. Onetto Bettina Schewe

Data on languages, countries in which they are spoken, and numbers of speakers are taken from the Ethnologue, published by the Summer Institute of Linguistics (www.ethnologue.com).



#### **About The Author**

I discovered my love for languages when I was a student at the University of Memphis in Memphis, Tennessee, where I graduated with a B.A. in French and German. I received my M.A. in German from the University of Mississippi in 1987 (which included a year at the Free University of Berlin in Berlin, Germany) and began a teaching career. My teaching experience includes German, French, English Composition, and English as a Foreign Language. From 1990 – 1994, I studied applied linguistics in the doctoral program at Ball State University in Muncie, Indiana. In 2000 I accomplished a long-held dream and became a full time translator, and then started the translation agency A Thousand Tongues Translations.

I live in Yorktown, Indiana with my husband and two children, all of whom are in college at the moment. I help run a small organic produce cooperative on weekends in Muncie and enjoy organic gardening, weaving, and long walks in the countryside.

Dawn Montague A Thousand Tongues Translations Yorktown, Indiana <u>translations@athousandtongues.com</u> <u>www.athousandtongues.com</u> 765-759-4746

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# **Business Intelligence Profile**

Please fill in answers on the page in the envelope.

## Your Business Intelligence Profile is Based On:

1. The amount of time you have to spend on reading and analyzing business intelligence every quarter

2. Information you are looking for on your area of specialization and/or industry

3. Your preferred type of business media (books, speeches, magazines, newspapers, Web sites, journals, white papers)

4. Business information most relevant to you (e.g., articles on your industry in a particular periodical)

## Sample Questions

## Please fill in answers on the page in the envelope.

A: What industries should your PIA report cover (such as auto, technology, venture capital, real estate, advertising, etc.)? B: What area of specialty should your PIA report cover (such as technology, marketing, management, legal, financial, business development)?

C: What level are you at in your career (entry level, manager, VP, CFO, COO, CTO, CMO CEO, etc.)?

D: What is your preferred source for business intelligence (books, magazines, newspapers, journals, web sites, speeches, interviews)?

E: Are there any particular publications your PIA report should specifically cover (such as The Wall Street Journal, Business Week, books published by Aspatore, etc.)?

F: How many hours do you spend reading business intelligence (books, articles, speeches, interviews) every week? Every month?

G: How many books are you comfortable reading every quarter?

H: Are there any key terms or concepts you are looking to stay on top of (such as nanotechnology, business-to-business marketing, online privacy, etc.)? I: Is there any other information your PIA should know in order to better customize your quarterly report?

# **Praise for Aspatore**

"What C-Level executives read to keep their edge and make pivotal business decisions. Timeless classics for indispensable knowledge." -Richard Costello, Manager-Corporate Marketing, General Electric

"True insight from the doers in the industry, as opposed to the critics on the sideline." - Steve Hanson, CEO, On Semiconductor

"Unlike any other business books...captures the essence, the deep-down thinking processes, of people who make things happen." - Martin Cooper, CEO, Arraycomm

"The only useful way to get so many good minds speaking on a complex topic." - Scott Bradner, Senior Technical Consultant, Harvard University

"Easy, insightful reading that can't be found anywhere else." - Domenick Esposito, Vice Chairman, BDO Seidman

"A rare peek behind the curtains and into the minds of the industry's best." - Brandon Baum, Partner, Cooley Godward

"Intensely personal, practical advice from seasoned dealmakers." - Mary Ann Jorgenson, Business Chair, Squire, Sanders & Dempsey

"Become an expert yourself by learning from experts." Jennifer Openshaw, Founder, Women's Financial Network, Inc.

"Real advice from real experts that improves your game immediately." - Dan Woods, CTO, Capital Thinking

"Get real cutting edge industry insight from executives who are on the front lines." - Bob Gemmell, CEO, Digital Wireless

"An unprecedented collection of best practices and insight..." - Mike Toma, CTO, eLabor

"Must have information for business executives." - Alex Wilmerding, Principal, Boston Capital Ventures

"An important read for those who want to gain insight....lifetimes of knowledge and understanding..." - Anthony Russo, Ph.D., CEO, Noonan Russo Communications

"A tremendous treasure trove of knowledge...perfect for the novice or the seasoned veteran."- Thomas Amberg, CEO, Cushman Amberg Comm.

"A wealth of real world experience from the industry leaders you can use in your own business." - Doug Cavit, CTO, McAfee.com

# **Sample Books**

#### (Also Available Individually At Your Local Bookstore)

## Management/Consulting

Empower Profits – The Secrets to Cutting Costs & Making Money in ANY Economy Building an Empire-The 10 Most Important Concepts to Focus a Business on the Way to Dominating the Business World

Leading CEOs-CEOs Reveal the Secrets to Leadership & Profiting in Any Economy Leading Consultants - Industry Leaders Share Their Knowledge on the Art of Consulting Recession Profiteers- How to Profit in a Recession & Wipe Out the Competition Managing & Profiting in a Down Economy – Leading CEOs Reveal the Secrets to Increased Profits and Success in a Turbulent Economy

Leading Women-What It Takes to Succeed & Have It All in the 21st Century Management & Leadership-How to Get There, Stay There, and Empower Others Human Resources & Building a Winning Team-Retaining Employees & Leadership Become a CEO-The Golden Rules to Rising the Ranks of Leadership Leading Deal Makers-Leveraging Your Position and the Art of Deal Making The Art of Deal Making-The Secrets to the Deal Making Process Management Consulting Brainstormers – Question Blocks & Idea Worksheets

## Technology

Leading CTOs-Leading CTOs Reveal the Secrets to the Art, Science & Future of Technology Software Product Management-Managing Software Development from Idea to Development to Marketing to Sales

The Wireless Industry-Leading CEOs Share Their Knowledge on The Future of the Wireless Revolution

Know What the CTO Knows - The Tricks of the Trade and Ways for Anyone to Understand the Language of the Techies

Web 2.0 – The Future of the Internet and Technology Economy

The Semiconductor Industry-Leading CEOs Share Their Knowledge on the Future of Semiconductors

Techie Talk- The Tricks of the Trade and Ways to Develop, Implement and Capitalize on the Best Technologies in the World

Technology Brainstormers – Question Blocks & Idea Development Worksheets

## Venture Capital/Entrepreneurial

Term Sheets & Valuations-A Detailed Look at the Intricacies of Term Sheets & Valuations Deal Terms- The Finer Points of Deal Structures, Valuations, Term Sheets, Stock Options and Getting Deals Done

Leading Deal Makers-Leveraging Your Position and the Art of Deal Making The Art of Deal Making-The Secrets to the Deal Making Process

Hunting Venture Capital-Understanding the VC Process and Capturing an Investment

The Golden Rules of Venture Capitalists –Valuing Companies, Identifying Opportunities, Detecting Trends, Term Sheets and Valuations

Entrepreneurial Momentum- Gaining Traction for Businesses of All Sizes to Take the Step to the Next Level

The Entrepreneurial Problem Solver- Entrepreneurial Strategies for Identifying Opportunities in the Marketplace

Entrepreneurial Brainstormers – Question Blocks & Idea Development Worksheets

#### Legal

Privacy Matters – Leading Privacy Visionaries Share Their Knowledge on How Privacy on the Internet Will Affect Everyone

Leading Lawyers – Legal Visionaries Share Their Knowledge on the Future Legal Issues That Will Shape Our World

Leading Labor Lawyers-Labor Chairs Reveal the Secrets to the Art & Science of Labor Law Leading Litigators-Litigation Chairs Revel the Secrets to the Art & Science of Litigation

Leading IP Lawyers-IP Chairs Reveal the Secrets to the Art & Science of IP Law Leading Patent Lawyers – The & Science of Patent Law

Internet Lawyers-Important Answers to Issues For Every Entrepreneur, Lawyer & Anyone With a Web Site

Legal Brainstormers - Question Blocks & Idea Development Worksheets

#### Financial

Textbook Finance - The Fundamentals We Should All Know (And Remember) About Finance Know What the CFO Knows - Leading CFOs Reveal What the Rest of Us Should Know About the Financial Side of Companies

Leading Accountants-The Golden Rules of Accounting & the Future of the Accounting Industry and Profession

Leading Investment Bankers-Leading I-Bankers Reveal the Secrets to the Art & Science of Investment Banking

The Financial Services Industry-The Future of the Financial Services Industry & Professions

## Marketing/Advertising/PR

Leading Marketers-Leading Chief Marketing Officers Reveal the Secrets to Building a Billion Dollar Brand

Emphatic Marketing-Getting the World to Notice and Use Your Company

Leading Advertisers-Advertising CEOs Reveal the Tricks of the Advertising Profession

The Art of PR-Leading PR CEOs Reveal the Secrets to the Public Relations Profession The Art of Building a Brand –The Secrets to Building Brands

The Golden Rules of Marketing – Leading Marketers Reveal the Secrets to Marketing, Advertising and Building Successful Brands PR Visionaries-The Golden Rules of PR

Textbook Marketing - The Fundamentals We Should All Know (And Remember) About Marketing

Know What the VP of Marketing Knows –What Everyone Should Know About Marketing, For the Rest of Us Not in Marketing

Marketing Brainstormers – Question Blocks & Idea Development Worksheets Guerrilla Marketing-The Best of Guerrilla Marketing-Big Marketing Ideas For a Small Budget The Art of Sales - The Secrets for Anyone to Become a Rainmaker and Why Everyone in a Company Should be a Salesperson

The Art of Customer Service – The Secrets to Lifetime Customers, Clients and Employees Through Impeccable Customer Service

#### Reference

ExecRecs- Executive Recommendations For The Best Products, Services & Intelligence Executives Use to Excel

The Business Translator-Business Words, Phrases & Customs in Over 90 Languages Well Read-The Reference for Must Read Business Books & More...

Business Travel Bible (BTB) – Must Have Information for Business Travelers

Business Grammar, Style & Usage-Rules for Articulate and Polished Business Writing and Speaking

